

# EO MINI PRO 3

## ↘ CONNECTIVITY GUIDE



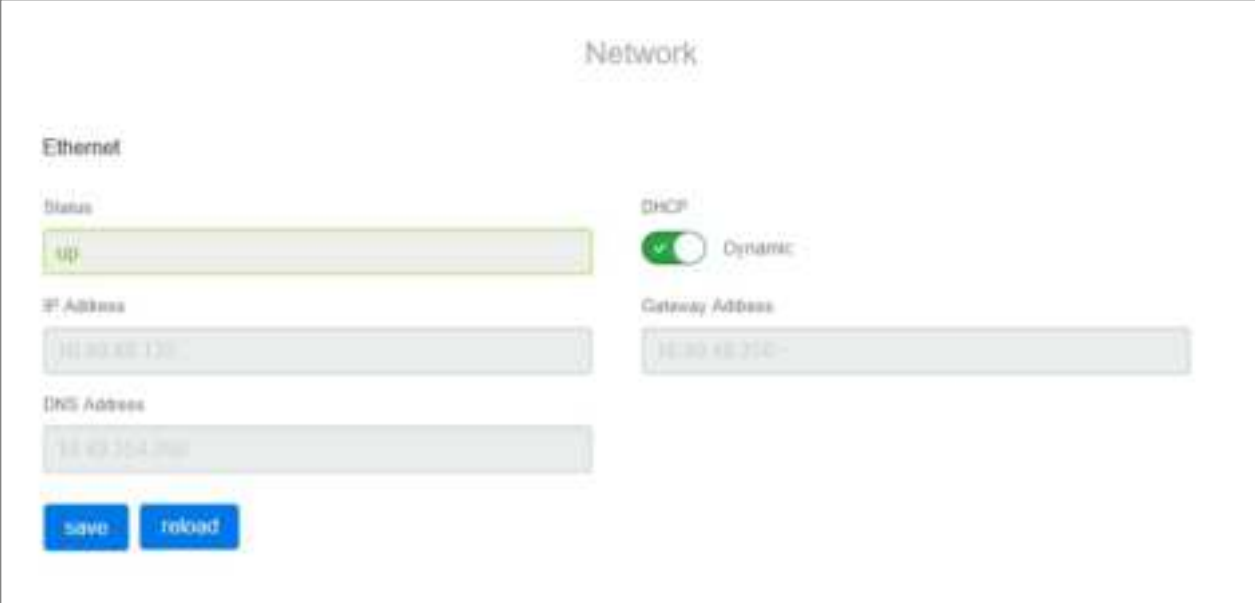
# → TABLE OF CONTENTS

**Important:** Read carefully before use. Keep for future reference.

1.0	Hardwired connection	1
2.0	Wifi connection	2
3.0	GSM connection	3
4.0	EO Support Centre	4
4.1	ev.energy Smartphone App Support	4

## → 1.0 HARDWIRED CONNECTION

1. Log into charger and access Network page
2. Confirm that Ethernet is “UP”
3. Log out then wait 10 minutes to see if the charger shows as online



The screenshot shows a web interface titled "Network". Under the "Ethernet" section, the "Status" is displayed as "UP" in a green box. To the right, the "DHCP" toggle is turned on, labeled "Dynamic". Below these, the "IP Address" is "192.168.1.100", the "Gateway Address" is "192.168.1.1", and the "DNS Address" is "192.168.1.1". At the bottom are "save" and "reload" buttons.

4. If charger has a hardwired connection but Ethernet status is Down & Red call EO for further support.

This document continues on the following page.



## → 2.0 WIFI CONNECTION

1. Log into charger and access Network page
2. Ensure WiFi is enabled, SSID & PSK are populated, and the network % is >20%
3. Log out then wait 10 minutes to see if the charger shows as online

WiFi

WiFi Status  
up: 33.8%

WiFi Mode  
normal

WiFi  
☒ Enabled

WiFi SSID  
Example Network Name

WiFi PSK  
\*\*\*\*\*

Refresh List Use as WiFi SSID

Example Network Name @ 37 %  
Example Network Name 2 @ 21 %

4. If No networks are showing up, or all network % are <10% call EO for further support

This document continues on the following page.



## → 3.0 GSM CONNECTION

1. Log into charger and access Network page
2. Confirm SIM Status, IP & PING Test box's are all Green
3. \*APN Details may be different
4. Confirm RSSI (signal strength) is <100 -dBm
5. Log out then wait 10 minutes to see if the charger shows as online

The screenshot displays a 'Modem' configuration interface. At the top, it lists ICCID (00444611401200130009), IMSI (204046824905092), and MEI (067280000339751). Below these are CCPS (Automatic, vodafone UK, User-specified GSM access technology) and RSSI (dBm) (-80). The SIM Status is 'SIM OK', IP is '192.167.19.198', PING IP is '8.8.8.8', and the PING Test result is 'successful'. There are two blue buttons: 'restart modem (interface + service)' and 'refresh modem info'. At the bottom, there are fields for APN (eapn1.net), Username, and Password, with a 'show' icon next to the Password field. A 'save' button is located at the bottom left.

5. If RSSI is >100-dBm & PING Test fails, there is likely a signal strength issue and an alternative connection mode may be needed
6. If SIM Status, IP & PING Test box's are all Red then Call EO for support.

This document continues on the following page.



## → 4.0 EO SUPPORT CENTRE

All EO Charging technical documentation is published in the EO Resource Centre, this is found at: <https://www.eocharging.com/support>.

Contact us to learn more about our products. Our charging experts offer technical support and are ready to help with any questions or issues.

Live Chat: <https://www.eocharging.com/contact-us>



*This document contains information that is subject to change without notice.*



**Disclaimer:** *No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including, but not limited to, copying, recording, retrieving data, or computer networks without the written permission of EO Charging.*

### 4.1 EV.ENERGY SMARTPHONE APP SUPPORT

EO Charging has partnered with ev.energy to migrate customers to the ev.energy smartphone app to ensure the best possible charging experience with the EO Mini Pro 3.

If you have trouble downloading the ev.energy smartphone app or connecting it to your charger, please use the ev.energy live support chat or reach out via the email address below.

Live support chat: <https://support.ev.energy/en/support/home>

Email: [support@ev.energy](mailto:support@ev.energy)



