Google tv

85" QLED 4K SMART AI GOOGLE TV

SERIES 9 WQ98 (KAQL85WQ98GSVB)

CONTENTS

THIS USER GUIDE COVERS THE FOLLOWING MODELS
Kogan 85" QLED 4K SMART AI GOOGLE TV (Series 9 WQ98)

SAFETY INFORMATION

⚠	The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating in the literature accompanying the appliance.

CAUTION

RISK OF ELECTRIC SHOCK
DO NOT OPEN

| ⚡	Warning The lightning f ash with arrowhead symbol within an equilateral triangle,is in tended to alert the user to the presence of uninsulated dangerous voltage within the products enclosure that may be of su̧cie nt magnitude to constitute a risk of electric shock to persons.

High, voltage are used in the operation of this product to reduce the risk of elect shock,do not remove cover of the cabinet, refer servicing to qualifi d service personal.

If the TV any changes or coarse adjustment, electric shocks to be hurt, do not attempt to open a machine-maintenance, customer contact centres needed overhaul.

IMPORTANT SAFETY PRECAUTIONS

1) Read these instructions.   2) Keep these instructions.   3) Heed all warnings.   4) Follow all instructions.

5) Do not use his apparatus near water.   6) Clean only with dry doth.

7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.

8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifie s) that produce heat.

9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety, If the provided plug does not fit nto your outlet, consult an electrician for replacement of the obsolete outlet.

10)   Protect the power cord from being walked on or pinched particularly at Plugs, convenience receptacles, and the point where they exit from the apparatus.

11) Only use attachments /accessories specified y the manufacturer.

12)   Use only with the cart, stand,tripod, bracket or table specified y the manufacturer, or sold with the apparatus. When a cart is used caution when moving the cart/apparatus combination to avoid injury tip-over.

13)   Unplug this apparatus during lightning storms or when unused for long periods of time. Caution:

14)   To reduce the risk of fi e or electric shock, do not expose this apparatus to rain or moisture.

15)   The mains plug is used as disconnect device,the disconnect devices hall remain readily operable.

16)   The socket-out shall be installed near the equipment and shall be easily accessible.

17)   This product should never be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacture's instructions have been adhered to.

18)   The apparatus shall not be exposed to dripping or splashing and that no objects filed with liquid, such as ases, shall be placed on the apparatus.

19)   Do not place any sources of danger on the apparatus(e.g.liquid filled objects,lig ted candles).

20)   Wall or Ceiling Mounting-The appliance should be mounted to a wall or ceiling only as recommended Kogan.com.

21)   Never place the TV,remote control or batteries near naked flames o other heat sources, including direct sunlight.To prevent the spread of fi e,keep candles or other flames a ay from the TV, remote control and batteries at all times.

22) The USB terminal should be loaded with 0.5A under normal operation. These servicing instructions are for use by qualified service persons only.To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions. unless you are qualified to do so.

23) The battery shall not be exposed to excessive heat such as sunshine,fire or the like.

24) ▣ This equipment is a Class Il or double insulated electrical appliance.It has been designed in such a way that it does not require a safety connection to electrical earth

25) The maximum using environment temperature is 45 degrees. The Maximum using altitude is 2000 meters

COMPONENTS

A

B

C

D

E

F

G
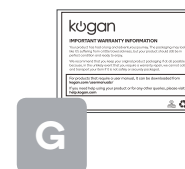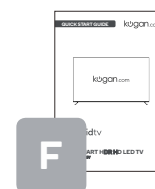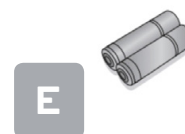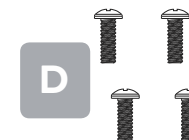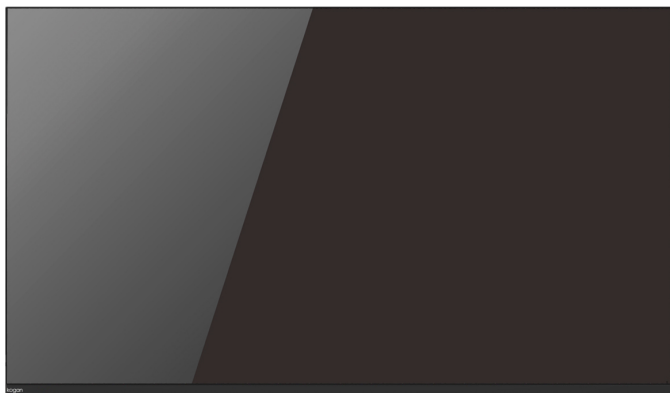
A Kogan 85" QLED SMART TV

B Remote control

C Stand (x2)

D PM5 x 16 mm screw (x4)

E AAA battery (x2)

F Quick-start guide

G Warranty card

NOT INCLUDED

Phillips head screwdriver, antenna cable, broadband internet connection.

TV BUTTONS AND TERMINAL INTERFACE

Note: The following images are for illustrative purposely only.
The actual product may differ.

One key:

Press this button in standby
mode to turn on/off the TV.

Terminal Interface

Note: The following images are for illustrative purposely only.
The actual product may differ.

AV IN	**AV input** External Av Signal Input.
HDMI	**HDMI input** Digital signal input from HDMI video connector.
ANT 75Ω	**ANT 75** Connect the antennal/cadle tv input (75/VHF/UHF).
USB	**USB input** Connect a USB device here to play its media f les or to record programs via the PVR function.
OPTICAL	**OPTICAL output** Connect the SPDIF receiver.
LAN	**LAN (RJ45)** Connect the Internet.

OPTICAL   LAN   AV IN   HDMI 3   HDMI 2   HDMI 1/ARC

ANT 75Ω   USB 2 USB 1   5V ⎓ 500mA

TV INSTALL AND CONNECT

10cm

10cm 10cm

③

② ①
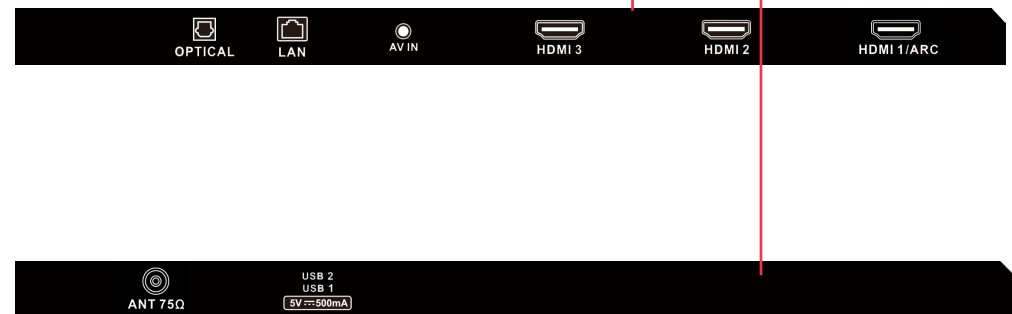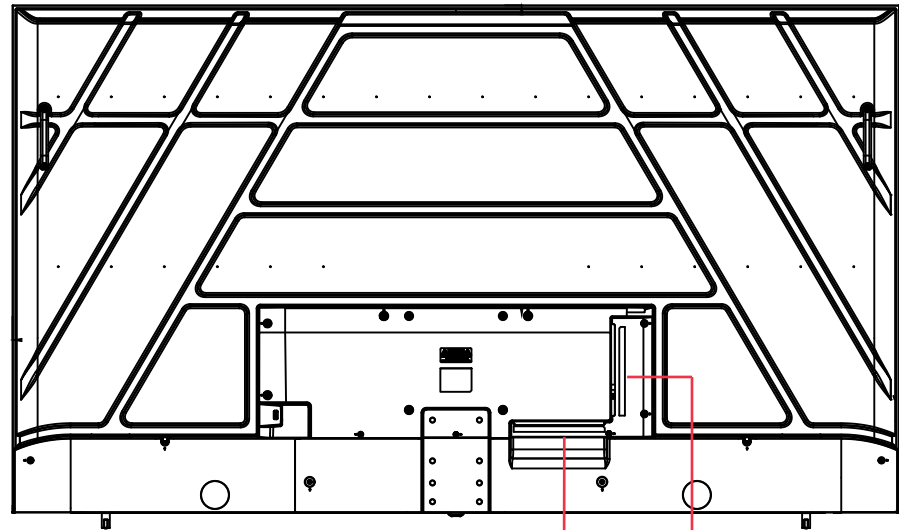
TV signal output
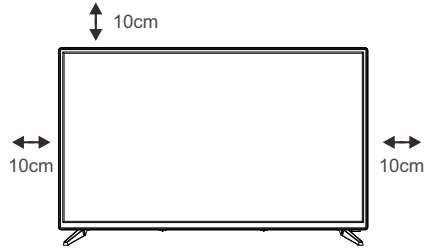
Set your TV

To put your TV on a firm place which can bear the weight of the TV.
To avoid danger, please don't positions the TV near water or heat sources (such as lights, candles or heaters),do not block the ventilation at the back of TV.

Connect antenna and power

1.Connect the antenna cable to the antenna socket on the back of the TV.

2.To plug the power cord of TV
(AC 100-240V~ 50/60Hz).

Turn on TV

3.Connect the power supply, enter the standby mode (red light), press the power button of the TV or the power button on the remote control to turn on the TV

Note: The following images are for illustrative purposely only.
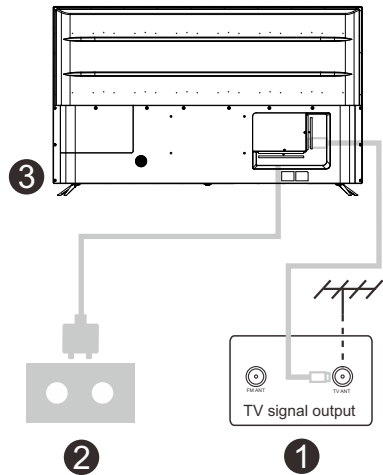The actual product may differ.

TV STAND INSTALLATION INSTRUCTIONS

1. Open the carton and remove the TV and scattered accessories and base
(some models without base).

2. In order to avoid damaging the TV,please cover it with soft mattress,put it on the table, face down on the soft material and screw the neck of the base to the TV.

3. screw the base and connected to the TV.

4. the installation is complete.
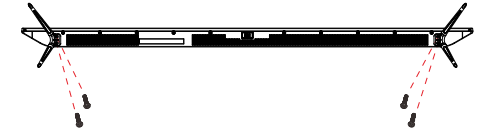
Note: The following images are for illustrative purposely only.
The actual product may differ.

EXTERNAL DEVICE CONNECTION DIAGRAM

DVD   Set-top boxes

HDMI

HDMI input connection

INPUT
VIDEO   L   R
AV input connection

AV input connection
OUTPUT
VIDEO   L   R
AV output connection

USB
USB connection

ANT 75Ω
TV connection

LAN
LAN connection
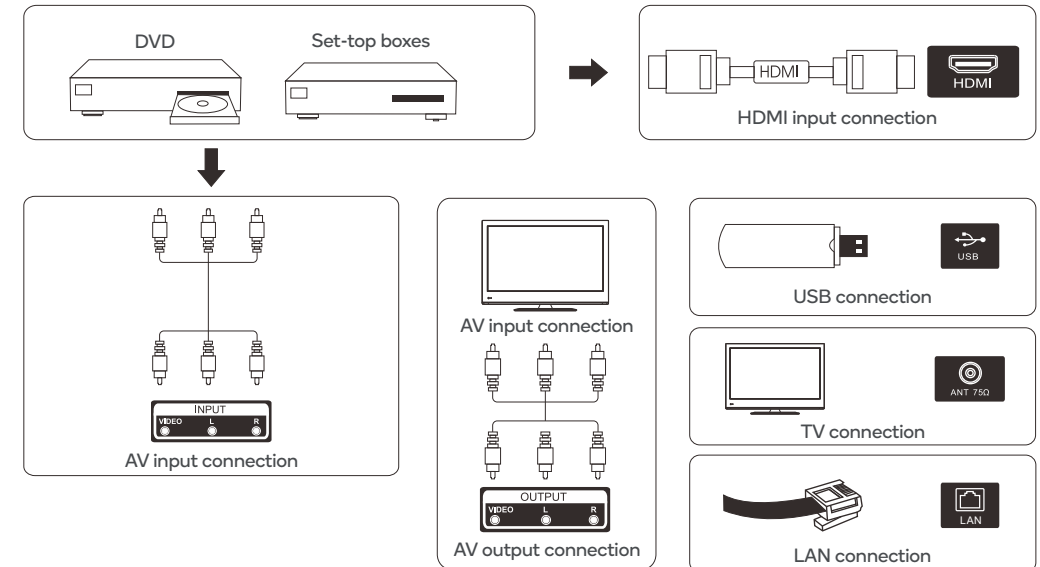
REMOTE CONTROL OVERVIEW

① : Switches the TV between on and standby mode.

② : Indicator light

③ : Mute or restore your TV sound.

④ INFO : Displays the present channel information such as the current time and channel name.

⑤ TEXT : Press to enter Teletext when play the program.
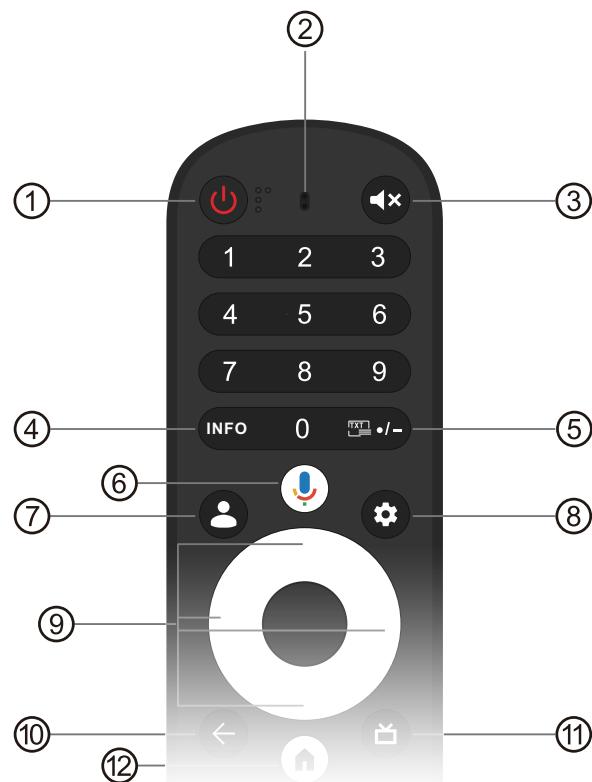
⑥ : Google Assistant: Talk to Google to control your TV using your voice.

⑦ : Profiles:Switch between profiles.

⑧ : Setting: In the HOME page,this button is "Dashboard" function. On the Live TV, this button is "Menu" function.

⑨ : Navigation buttons: Cursor UP/LEFT/RIGHT/DOWN.

⑩ : Back: Press to move back through menus.

⑪ : Live Guide: Open the Live TV EPG.

⑫ : HOME: Displays the home screen.

⑬ Live TV : Press it to enter Live TV.

⑭ : Inputs: Display/Select signal source options.

⑮ NETFLIX : NETFLIX: Connects to NETFLIX for viewing online TV shows and film (internet connection required).

⑯ YouTube : YouTube: Connects to YouTube (internet connection required).

⑰ prime video : Prime video: Connects to Prime video (internet connection required).

⑱ Disney+ : Disney+: Connects to Disney+ (internet connection required, some regions may not support it).

⑲ AUDIO : Audio: Displays the Audio Language list and select an audio language or audio format if available (only applicable when the TV programme has this feature).

⑳ CC/SUBT : SUB.T: Close Caption.

㉑ USB : USB: Press to enter Multimedia Player.

㉒ : Media control: Fast forward/back Play the last/next program Play/Pause program

*Google Assistant is not available in certain languages and countries.Availability of services varies by country and language
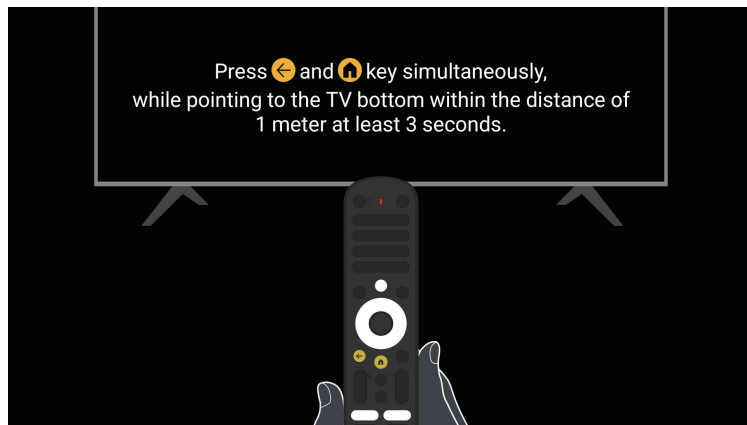
INITIAL INSTALLATION

1. Initial Installation

The first time you switch the TV on, the initial step screen appears which guides you through the initial process. Follow the steps to finish the initial installation.
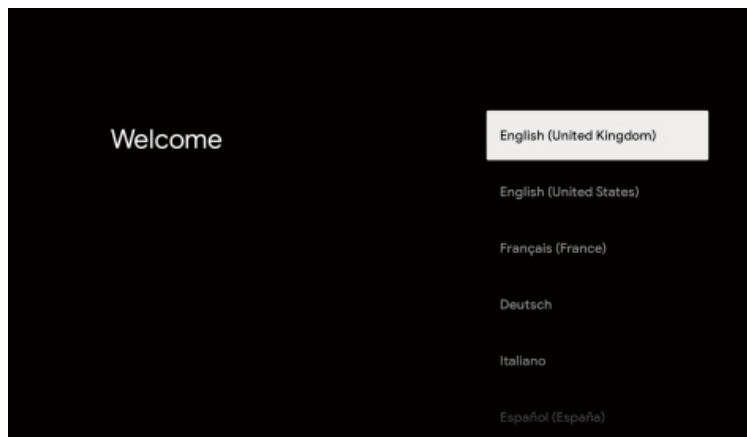
1.1 Pairing Bluetooth Remote

Press 'BACK ⬅ ' and 'Home ⌂ ' simultaneously on remote control to enter the Bluetooth pairing mode.

The indicator light on remote control will flash when starting the pairing mode.

Press ⬅ and ⌂ key simultaneously,
while pointing to the TV bottom within the distance of
1 meter at least 3 seconds.

1.2 Language select

Use ∧/∨ buttons to select the language option, then press 【OK】 to confirm.

Welcome

English (United Kingdom)
English (United States)
Français (France)
Deutsch
Italiano
Español (España)

1.3 Region or Country select

Use ∧/∨ buttons to select your region or country, then press 【OK】 to confirm.

Select your region or country

Austria
Belgium
Switzerland
Czechia
Germany
Denmark
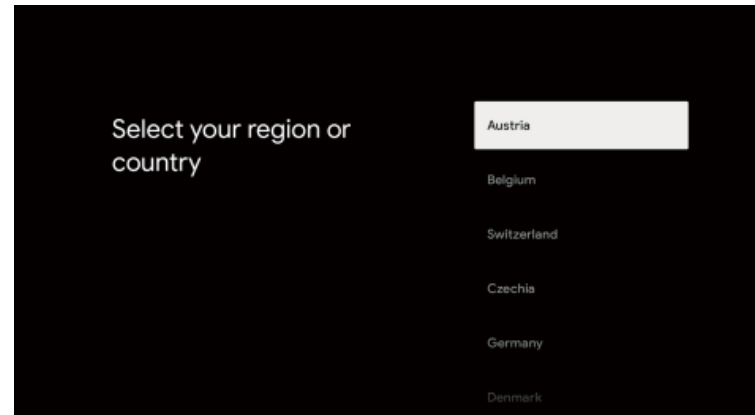
1.4 Quickly set up with the Google Home app

Follow the instructions in the Google Home app.

Note: You may choose "Set up on TV instead".

Not all countries support the Google Home app, and Setup code are different on different TV, please refer to the actual software.

Set up with the Google Home app

Download and open the Google Home app on your phone or tablet to get started.

Use the app to set up this device. When instructed in the app, scan the QR code.

Setup code
U B R L N U U A

Set up on TV instead
May take longer. Requires typing with the remote.
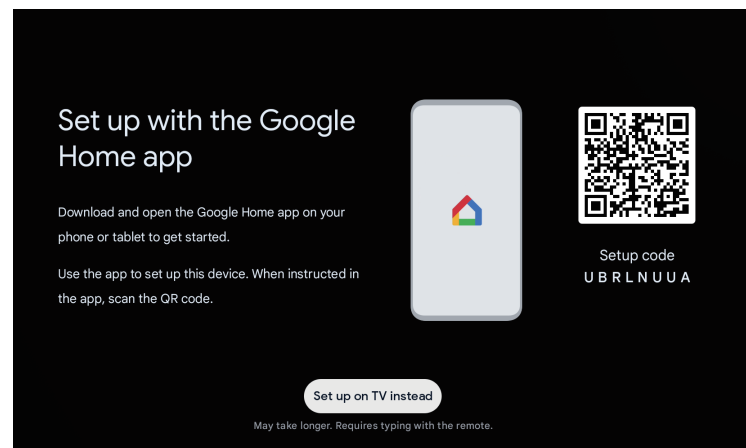
INITIAL INSTALLATION

1.5 Select TV mode (Home/Retail)

Please be sure in this step, select "Home" if you are using this TV at home. Make sure to confirm once you have selected "Home".

SMART TECH

Select TV mode

"Home" mode is optimized for efficient energy usage for home use.
"Retail" mode is optimized to store demo with fixed settings.

Home

Retail
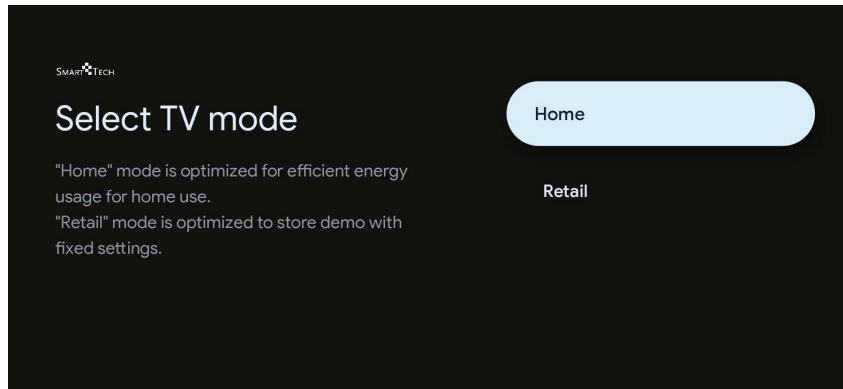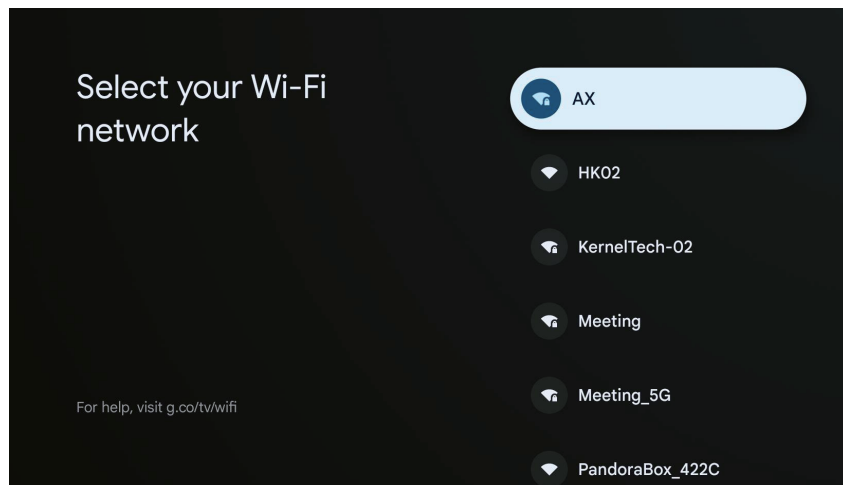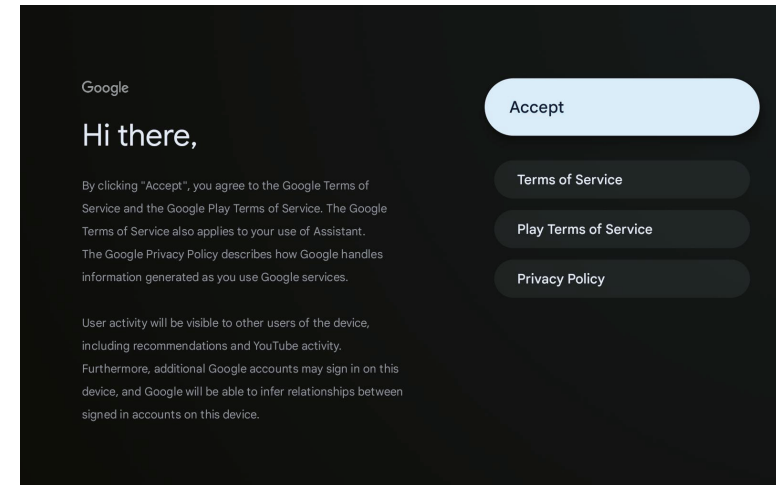
1.6 Configure the WIFI network

Press ∧/∨ buttons to select Wi-Fi you wish to connect, enter the password, and then confirm to connect.

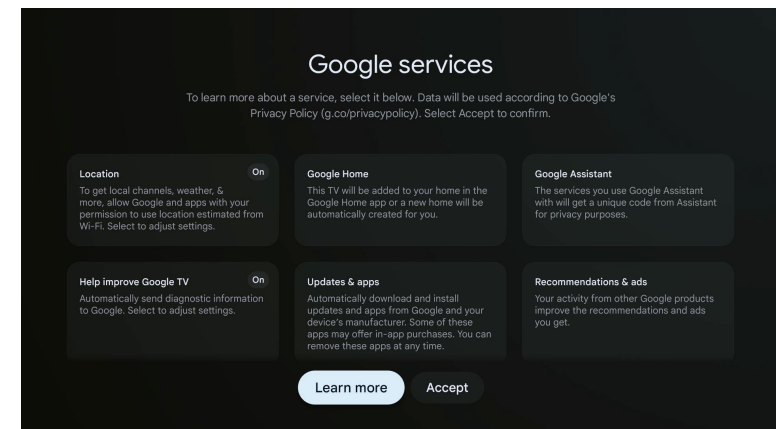If you select "Skip", it could be performed in homepage or settings menu.

Select your Wi-Fi network

AX

HK02

KernelTech-02

Meeting

Meeting_5G

PandoraBox_422C

For help, visit g.co/tv/wifi

1.7 Terms of Service

By accepting the Terms of Service to improve the product experience, select "Accept" to proceed with this condition.
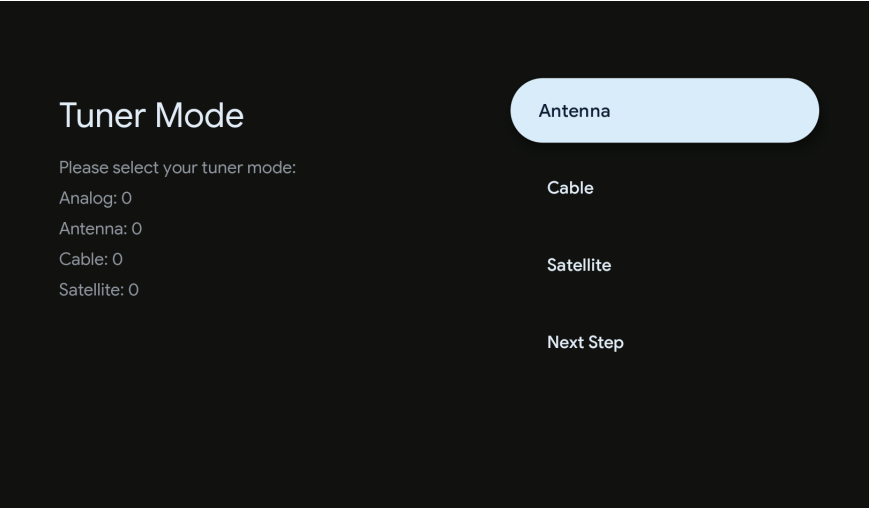
Google

Hi there,

By clicking "Accept", you agree to the Google Terms of Service and the Google Play Terms of Service. The Google Terms of Service also applies to your use of Assistant. The Google Privacy Policy describes how Google handles information generated as you use Google services.

User activity will be visible to other users of the device, including recommendations and YouTube activity. Furthermore, additional Google accounts may sign in on this device, and Google will be able to infer relationships between signed in accounts on this device.

Accept

Terms of Service

Play Terms of Service

Privacy Policy

1.8 Google Services

To learn more about a service, select it below. Data will be used according to Google's Privacy Policy. Select Accept to confirm

Google services

To learn more about a service, select it below. Data will be used according to Google's Privacy Policy (g.co/privacypolicy). Select Accept to confirm.

Location On
To get local channels, weather, & more, allow Google and apps with your permission to use location estimated from Wi-Fi. Select to adjust settings.

Google Home
This TV will be added to your home in the Google Home app or a new home will be automatically created for you.

Google Assistant
The services you use Google Assistant with will get a unique code from Assistant for privacy purposes.

Help improve Google TV On
Automatically send diagnostic information to Google. Select to adjust settings.

Updates & apps
Automatically download and install updates and apps from Google and your device's manufacturer. Some of these apps may offer in-app purchases. You can remove these apps at any time.

Recommendations & ads
Your activity from other Google products improve the recommendations and ads you get.
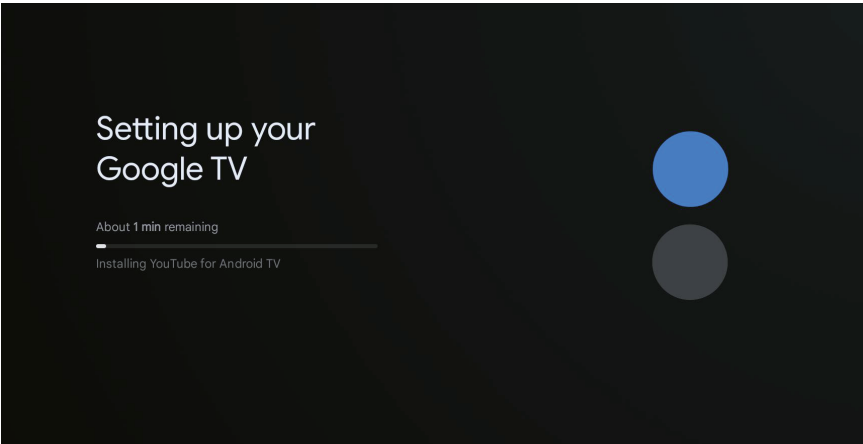
Learn more   Accept

1.9 Tuner mode Setting

Select Antenna/Cable/Satellite to scan TV channel.
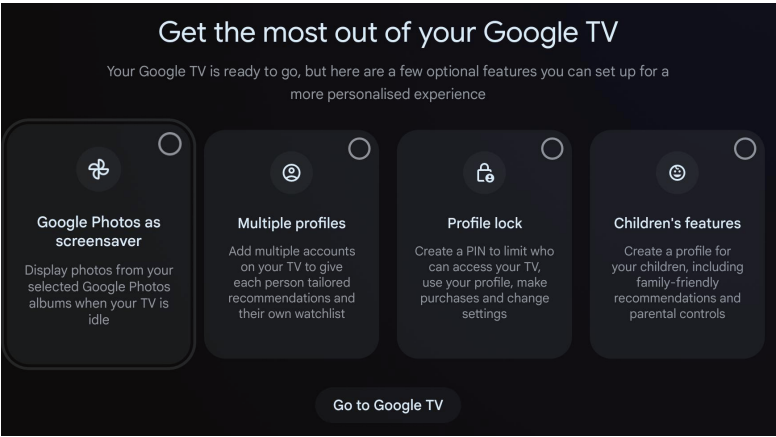If you select "Skip", the channel scan could be performed in menu.

1.10 Play Auto Installs

Select to install or uninstall recommended apps by using this process.

1.11 Get the most out of your Google TV™

You may set up additional optional features for a more personalised experience. Select "Go to Google TV" to go to the home page.
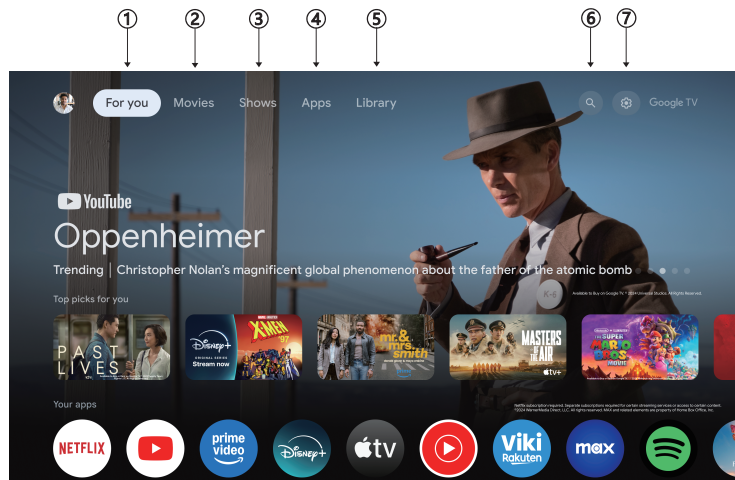
2. HOME

Once you have completed initial setup, you will now enter the home by screen or press

🏠 button to display the homepage.

*Some countries home screen UI may display different from above image, please refer to the product for details.

① **For you**
Browse 400,000+ movies and TV episodes from across your streaming services — in one place, and organized by the genres and topics that interest you the most.

② **Movies &** ③ **Shows**
Watch your favorite movies and shows or discover new favorites all in one place.

④ **Apps**
Download and access your favorite apps to discover movies, shows, games, and more.

⑤ **Library**

Keep all your shows and movies in a single watchlist. Add from your TV, phone, or browser - no matter which app its on.

⑥ **Search**

Thousands of movies and shows at the sound of your voice. Ask Google to quickly find what you want to watch
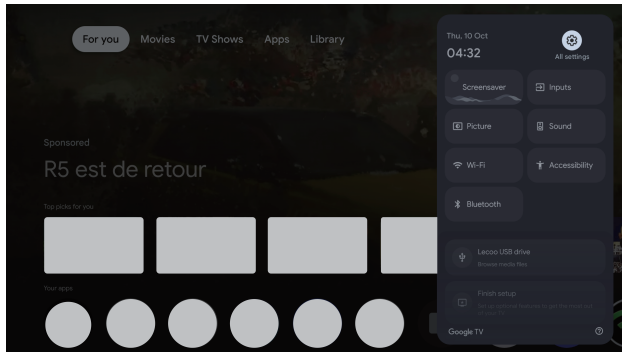
⑦ **Settings**
Allows to set various performance of your TV.

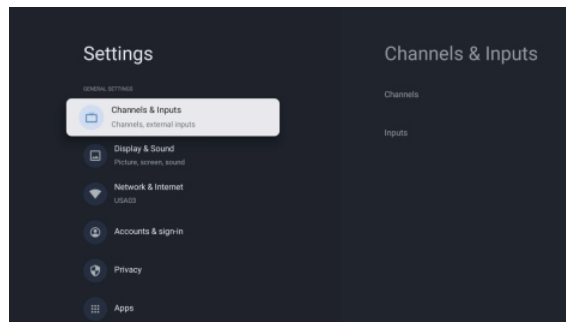## 3. Settings

Allows to set various performance of your TV .

1. Press **</>** button to select "Settings" which is in the upper right corner of the screen.

2. Press∧/∨ button to select the option which you want to adjust in the Settings menu.

3. Press【OK】to enter.

Channel and inputs

Display the scan sub-menu based on different channel installation modes.

1. Press ∧/∨ button to select "Channel Source" & Inputs".

2. Press【OK】to enter "Channels", then press ∧/∨ choose Analog,Antenna,Cable etc to scan the channels.

3. Press ∧/∨ button to select "Inputs", press【OK】 to enter "Inputs", then press ∧/∨ choose HDMI1,HDMI2,HDM3,HDMI4,Composite etc.


Network & Internet

Adjust all network setting and check connection if you have connection problems.

1. Press ∧/∨ button to select "Network & Internet" in the settings menu.

2. Press ∧/∨ button to select: Wi-Fi / Add new network / Scanning always available/network privacy policy.
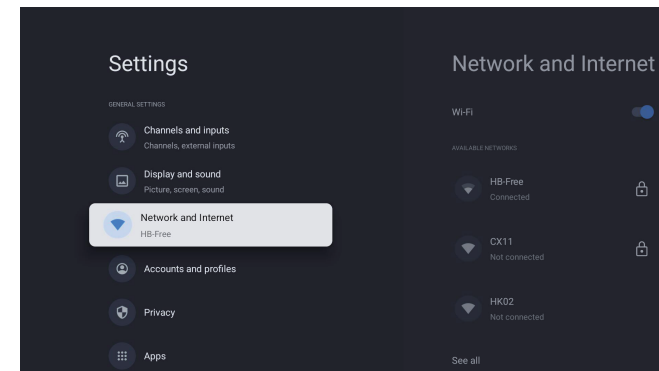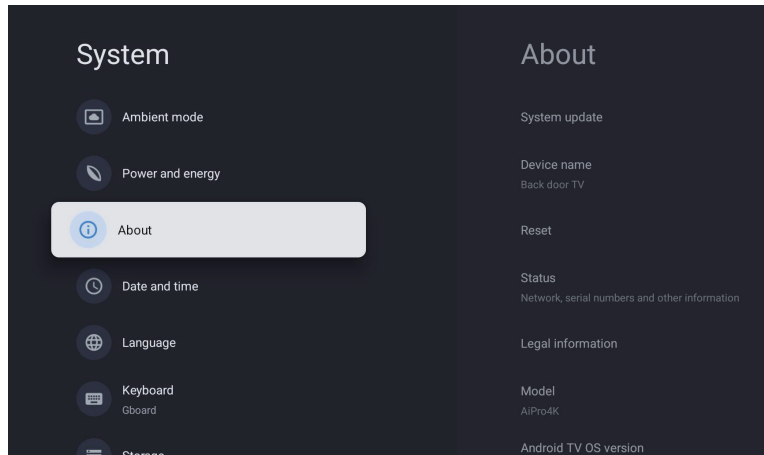

System

1. Press ∧/∨ button select the options of Ambient mode, Power and energy, About, Date and time, Language, Keyboard ect.

2. Press【OK】to jump to the corresponding sub-option.
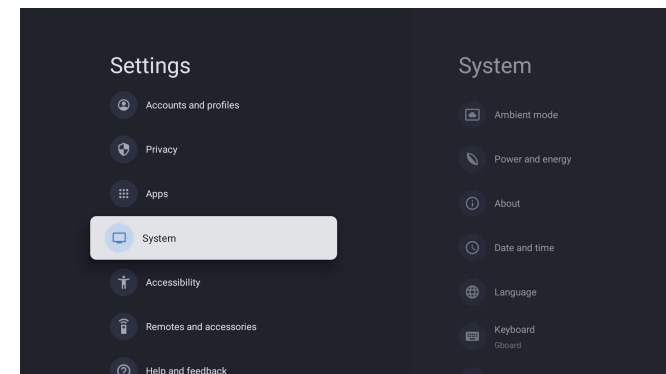
About

1. Press ∧/∨ button to check additional information such as System update, Device name, Restart, Status, and more.
2. Press ← button to return to the previous menu.
3. Press ← button to exit the menu.

Factory reset

If Factory reset is selected, it will erase all data from your device's internal storage, including: your Google Account, system and app data and settings, and downloaded apps.
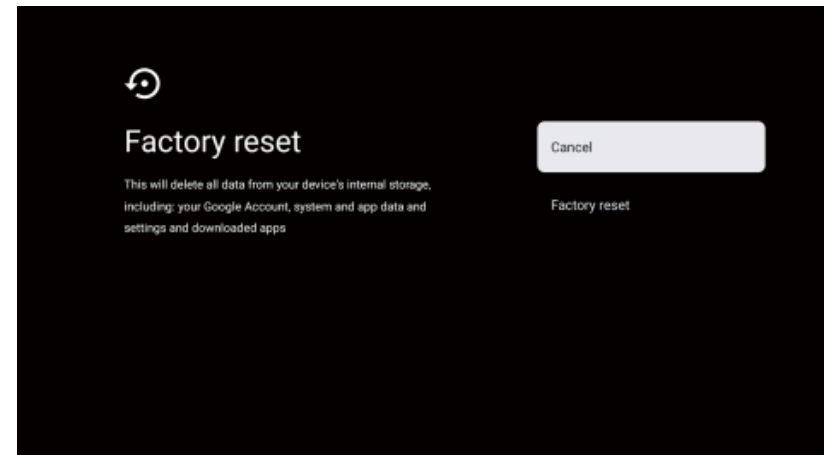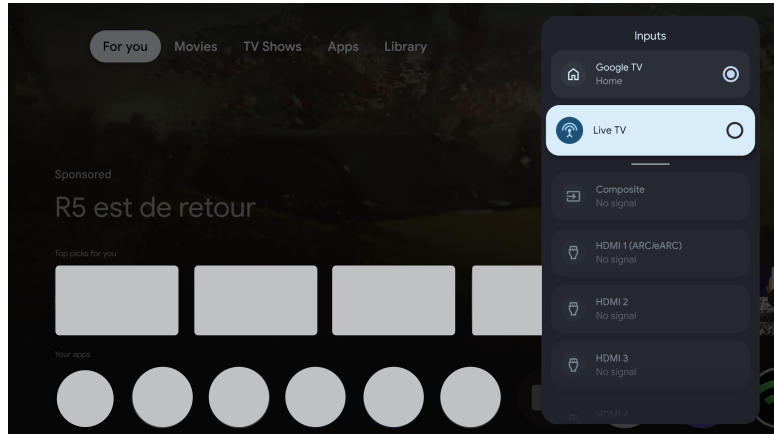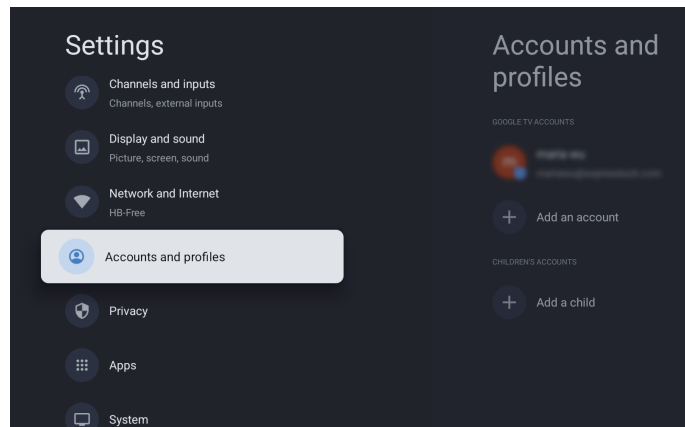
4. TV SOURCE SETTING

To enter TV source in Homepage:

1. Press ⊡ button to select "Live TV" on Homepage.

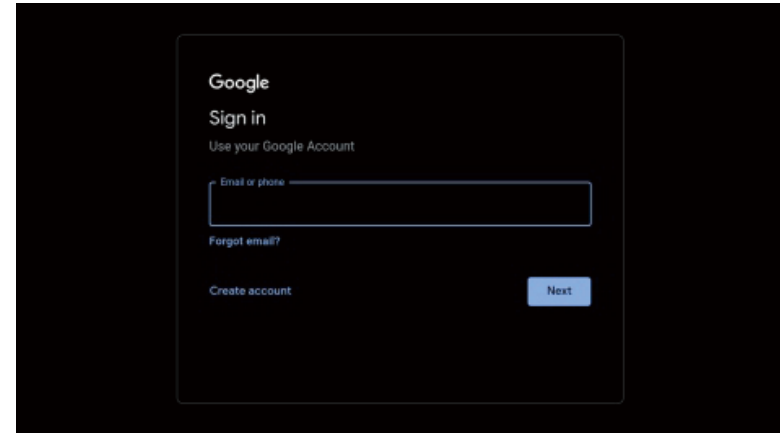Once you open Google Play, you will be promted to sign in or create a new account.

5. Accounts & Sign In

To have access and to download applications, you must sign in with a Google Account.

Once you have signed in, you will be brought to the below page, scroll through the list of applications available for download or go to the search button, and search via entering text or talk to Google to search for apps using your voice.
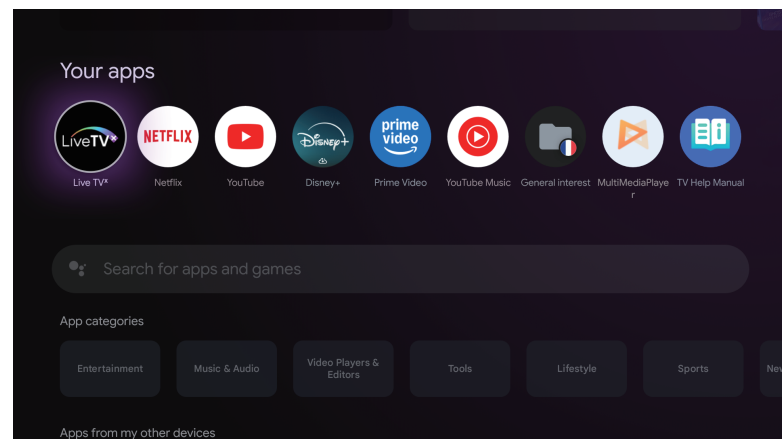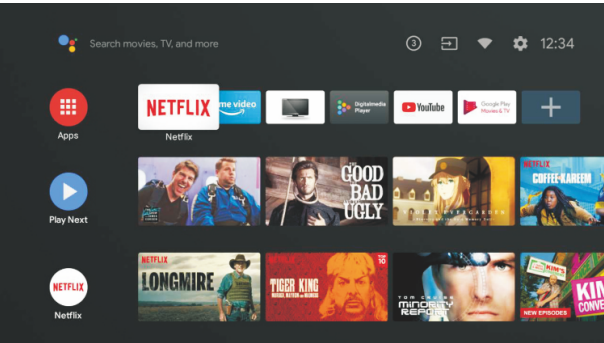
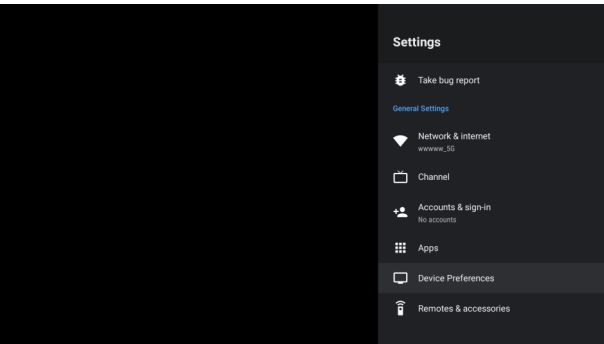* The above pictures are for reference only, please refer to the product for details.

HOW TO TURN OFF AUTO SLEEP FUNCTION

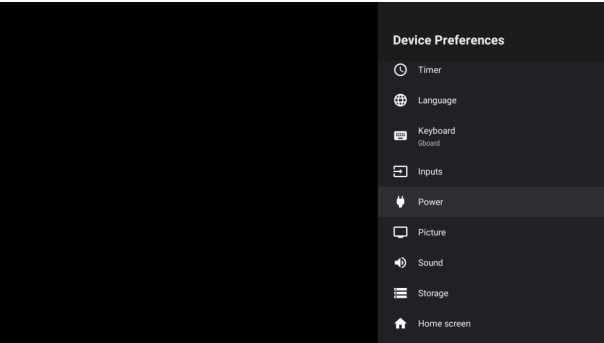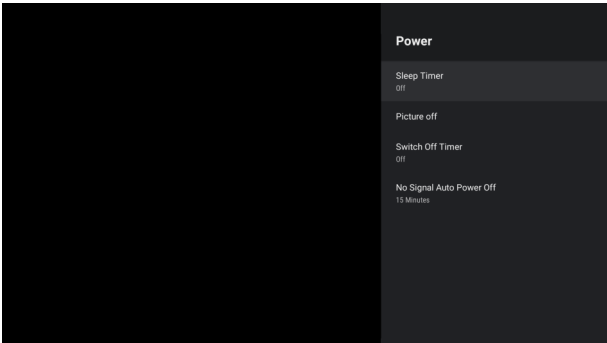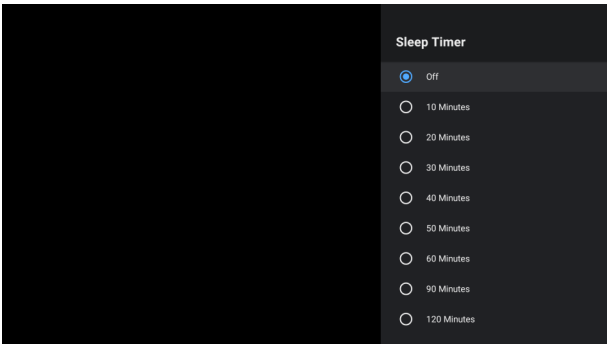**Menu - > Settings - > Device Preferences -> Power - > Off**

Menu

Power

Settings

Off

Device Preferences

SPECIFICATIONS

Audio

Speakers	2 x 12W

Connectivity

Ethernet (RJ45)	Yes
HDMI	2.0
HDMI-ARC	Yes | HDMI 1
HDMI-CEC	Yes | HDMI 1 2 3
USB	2 x USB 2.0
Wi-Fi	IEEE 802.11 a/b/g/n/ac+

Dimensions

Distance Between Legs	360 mm
Without Stand	1889.6 x 1081.5 x 94.5 mm
With Stand	1889.6 x 1114.9 x 360 mm
VESA Wall Mount Pattern	200 x 200
Gross Weight	46.55 kg

Display

Colours	1.07G
Computer Supported Resolutions	640×360, 853x480, 1024x576, 1280x720, 1366x768,1920x1080,3840*2160 (@60Hz)
Contrast Ratio	5600:1
Native Aspect Ratio	16:9
Refresh Rate	60Hz | DLG 120Hz
Resolution	3840 x 2160
Response Time	6.5ms
Size	85"
Viewing Angle	178°/178°

Features

EPG	Yes
HDCP	Yes | 1.4 / 2.2
TV Resolution	UHD
Browser	No

USB Media Playback	Yes
USB Media Playback Formats	JPG, JPEG, PNG, BMP, MP3, DD, DD+, AAC, MPG, MPEG4, H.265, VP9 (4K@60P)

Inputs

Composite (AV)	1
HDMI	3

Outputs

3.5mm Stereo Audio	0
Optical Audio Out	1

Performance

CPU	ARM CA-55
GPU	G52 2EE
OS	Android 14.0
RAM	2 GB
Storage Capacity	16 GB

Power

Average Consumption	300W
Energy Consumption	863 kWh per year
Energy Rating	4.5 Star

Tuning And Signal

Tuner Type	DVB-T/T2

Note:

• Design and specifications are subject to change without notice.

• Weight and dimension shown are approximate.

TROUBLESHOOTING

Common fixes

Many minor issues can be resolved by hard resetting, or power cycling the unit or upgrading the firmware.

To perform a hard reset, or power cycle, please use the following steps.

- Unplug it from the main power socket and leave it for 10-15 minutes.
- Press and hold the power button on the TV for 5 seconds.
- Connect the TV back to the power and turn it on.

Poor picture and sound quality

- Try a different channel
- Adjust the antenna
- Check all connections

No picture or sound in TV status

- Try another channel
- Press the TV/AV button
- Make sure TV is plugged in
- Check the antenna connection

No sound or sound is too low at maximum volume

- Check the volume settings on any external speakers connected to your television
- Adjust the TV volume accordingly
- Check another channel or input
- Check that MUTE hasn't been turned on

Picture rolls vertically

- Check all connections

No colour, wrong colour or tints

- Make sure the program itself is broadcast in colour
- Select the picture menu, then adjust the colour and tint submenus

Blurred or snowy picture, distorted sound

- Check direction, location and connections to your antenna
- Issues may be caused by the use of an indoor antenna (poor signal)

Remote control malfunctions

- Replace remote control batteries
- Check battery terminals
- Remote is out of range, move closer to TV
- Remove any obstructions between remote and IR sensor of TV
- Make sure the power cord to your TV is plugged in and turned on

Image is not centred on the screen

- Adjust the horizontal and vertical position

"No Signal" on HDMI source

- Test the device with a different HDMI cable
- Plug the device into another HDMI port
- Try a different device connected to the same cable and port
- Perform a factory reset on your TV

Care & maintenance

Unplug the television from the power supply before cleaning. Do not use any liquid cleaners or harsh chemicals. Always use a soft, damp cloth.

Cleaning the screen

Wet a soft cloth in a mixture of lukewarm water and a little fabric softener or dish washing detergent. Wring the cloth until it's almost dry, and then use it to wipe the screen.

Make sure the excess water is off the screen, and then let it air-dry before you turn on your TV.

Cleaning the casing

To remove dirt or dust, wipe the TV casing with a soft, dry, lint-free cloth. Please be sure not to use a wet cloth.

For our full TV troubleshooting guide, head online to help.kogan.com