

Kiosk User Manual Book
F4503/F4504

100

封面



① 先将切刀面板向上打开，取下切刀面板。

② 再向下拉切刀面板，直至卡扣松开。

项目	检测方法
系统工作能力	1、在额定电源(110V)下,进入额定功率,能连续开机。
网络传输能力	1、按通信规程对2-8个终端设备正常通信。 2、完成通信1000次。
设备启动与故障处理	1、能随时启动与停止,无异常报警。 2、能随时启动与停止,无异常报警。
报警系统报警功能	能及时发现报警并能报警到终端。
打印记录工作	1、能打印设备运行记录。 2、能打印设备运行故障。
打印内容完整性	1、能按通信规程完整记录。 2、能按通信规程完整记录。
打印内容准确性	1、能按通信规程完整记录。 2、能按通信规程完整记录。

	定制尺寸/重量
超薄	宽300mm × 深120mm × 高100mm; 重量: 10.5kg
标准	宽500mm × 深250mm × 高150mm; 重量: 38kg
挂柱	宽600mm × 深120mm × 高1600mm; 重量: 91g

[illegible][illegible]

Single screen desktop
Model F4000

Dual screen desktop
Model F4004

Wall-mounted

- Only several steps to enable the smart commercial device K2 M2mini.
- After turning on the computer machine power supply, the screen will be lit. Then, you will enter the first boot interface and just empty courses according to the instructions. There are two types of internet mode available.
- LAN setting
 - After plugging the network cable correctly, click "Setting" and "Wired network" to choose Enable. Access point is passed in for an encrypted network connection.
 - After IP address, there are two options to automatically add IP or to manually enter IP address.
- WLAN setting
 - Click "Setting" and "WLAN" to enter the WLAN search interface. Wait for the available WLAN hot spots searching and listing. Click on right WLAN to connect to the network.
 - Access password is required for an encrypted network connection.

How to download/Use App

The SaatchiCloud Suite is applicable for the cashier environment of commercial customers in various scenarios such as convenience stores, department stores, catering and food catering, livelihood services, etc.. Please turn on the Kiosk and search & download the relevant Apps on the App market on internet.

Facebook: [SaatchiCloud](#)

LinkedIn: [SaatchiCloud](#)

Please read the internal machine help App for more help or call 400-6666-5939 for telephone services.

Based on Dual screen display

Indicates light
3D camera with structural light

Main screen

Power button
USB interface
Turpinet

Receptor primer

Code scanner

MCU

Base plate

System switch
In standby state, short press to boot, short press again to enter standby mode.
In service state, long press for 2-3 seconds to close the structural light module.
In the state of power-on (long press for 11 seconds to shut down the host).

USB interface
For cash flow, employee payment etc.

Receiving primer
Used to print receipt.

Indicator light
Indicates different status of hook.

3D camera with structural light
Used for Face-ID verification Payment.
For customer usage.

Code scanner
Support commodity barcode & payment QR code.

● Open paper storage cover
Pull the printer cover outside and it will pop open automatically.

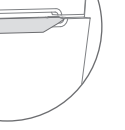
● Load print paper roll
Put in the 10cm thermal sensitive paper and pull out a section outside the printer exit.

Remove the front stop of the paper roll

Push the front stop at the bottom and lift up.

Remove Paper roll separator

Pull out the two paper roll separators.



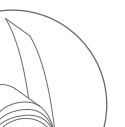
1 Do not show the paper.



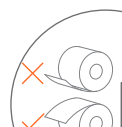
2 Do not let the paper protrude from the paper.



3 Do not let the paper protrude from the left.



4 Do not put the paper in the paper tray.

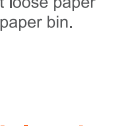


5 Please use the correct orientation of the paper.

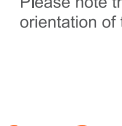


6 Do not let the paper protrude from the left.

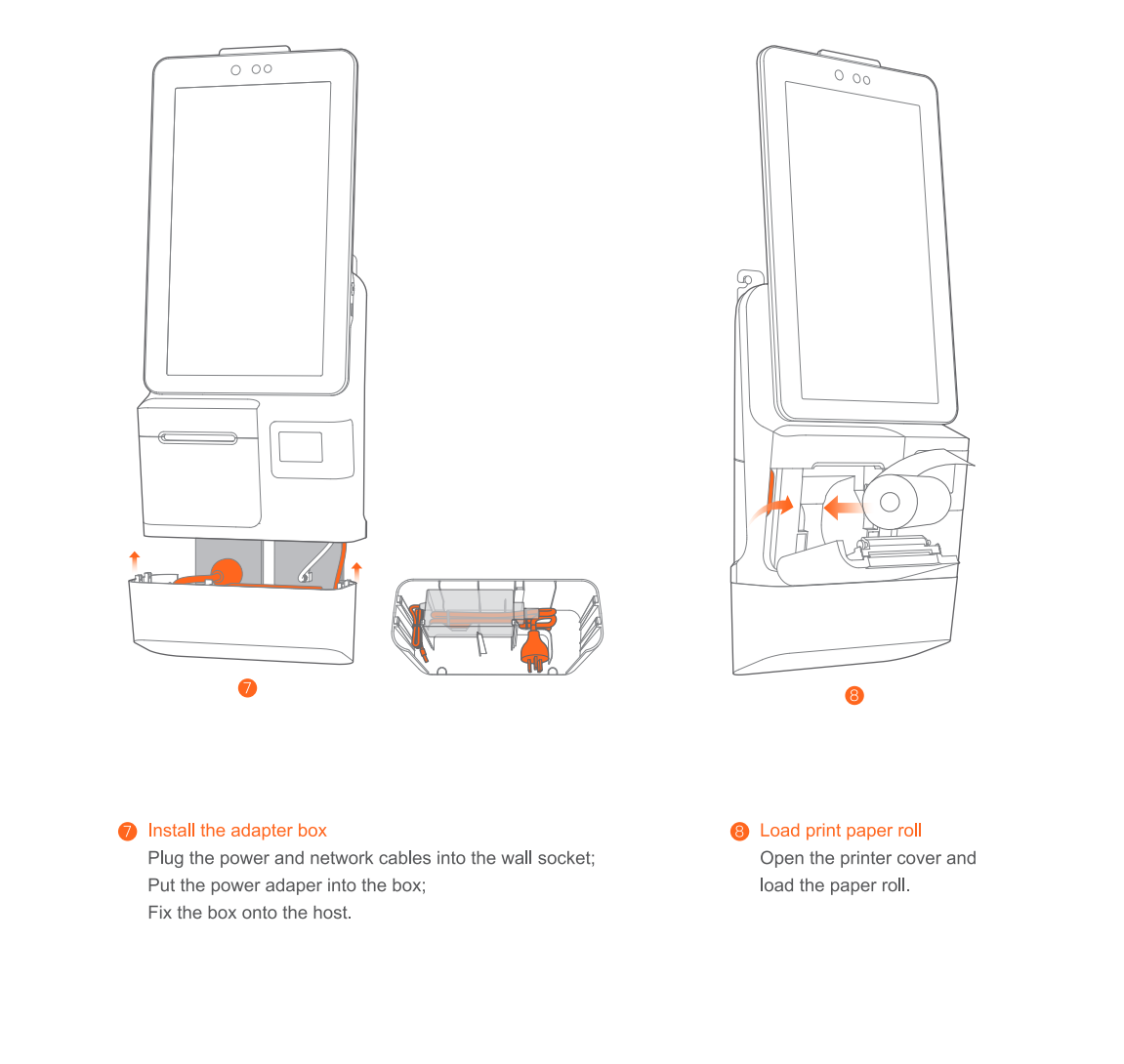
Troubleshooting for Cutter Issue



7 If you open the cutter cover and remove the cutter cover.



8 Turn the cutter knob downwards and the cutter is released.

[illegible]

Problems	Solutions
System is slack	Long press the power button for 15 seconds to force shutdown. Short Press to restart.
Network cannot connect	Check the network interface. Try to reset the 42 Mbit.
Camera does not work	Try to reset to 42 Mbit or call the 420-400-420.
Printer does not work	Please make sure the cover is closed correctly. Please check the driver is the same type.
Print content is blank	Please check if the paper is installed in the writing direction. Please check if you are the ESDR paper roll.
Blurred print	Check whether the thermal head is dirty, if yes, please wipe with alcohol swab. Please replace the thermal paper with guaranteed quality to avoid outdoor printing caused by the paper quality.

Order for EU	Country	Power (Watt)
BT	240V~230V/50Hz/1700	1.4
U.S.	240V~230V/60Hz/1700	1.07
U.K.	240V~230V/50Hz/1700	1.07
	110V~120V/60Hz/1700	20.04
	240V~230V/50Hz/1700	10.07
50 Hz EU	240V~230V/50Hz/1700	10.07
	110V~120V/60Hz/1700	12.37
WIFI	110V~120V/60Hz/1700	17.3844/24.04/3.0

[illegible][illegible][illegible][illegible]

扫码了解本书
Scan to know more

封底