

Ventilation From Hospital to Home

Ventec Life Systems, a division of React Health, is defining Integrated Respiratory Care.

The resources below are intended to help you and your team most effectively use our ventilator products. Please share this information with your internal team members who are partners in your ventilation program, including team members involved in patient care, ordering, billing, and service. If you have any questions, please don't hesitate to reach out at the number below or speak to your React Health Sales Representative.

 (844) 698-6276



SUPPLIES AND ORDERING

New Customer Registration

New customers, register at VentecLife.com/Customer. Please allow two business days for new account setups.

Placing Orders orders@venteclife.com

Email Purchase Orders to orders@venteclife.com. Orders must be received by 12:00 p.m. eastern time, Monday-Friday to ship next business day (depending on volume).

Buyers Guide Download

Download the Ventec Buyers Guide and find detailed information and photos of all Ventec accessories.



SALES AND MARKETING

Manuals/Resources VentecLife.com/Resources

Find additional clinical information and helpful resources, such as comparable ventilation modes at: VentecLife.com/Resources

Brochures info@venteclife.com

Email us to request printed brochures or your React Health sales representative.



SEE OTHER SIDE FOR MORE INFORMATION ►

CLINICAL RESOURCES

Training VentecLife.com/Training

Learn from in-depth video training, clinical manuals, training checklists, quick reference charts, and other helpful clinical documentation at: VentecLife.com/Training

Learn more about the VOCSN Multi-Function Ventilator while earning Continuing Respiratory Care Education (CRCE) credits approved by the American Association for Respiratory Care (AARC).

- **Attend online:** Complete the online course Providing Integrated Care with VOCSN Multi-Function Ventilator.
- **In-person or via Zoom:** Live training in-person or via Zoom with a Ventec Clinical Specialist.

Contact clinical@venteclife.com

Our clinical team is available to answer your questions on the phone at: **1-844-640-HELP** or reach us via email at clinical@venteclife.com

SERVICE AND WARRANTY

Service and Warranty Guide Download

Find information about Ventec's Preventative Maintenance schedule and costs by contacting our service team at serviceteam@venteclife.com

Return Shipping (RMA)

Return Shipping (RMA) information at: VentecLife.com/UploadLogs

Device Tracking

To maintain accurate records, provide ongoing support and remain compliant with FDA guidelines, please update the device ownership history for any devices sold or transferred. Go to VentecLife.com/Tracking and fill out the Change of Ownership Registration Form.

(Ventec Life Systems complies with the United States Food and Drug Administration's Code of Federal Regulations; Title 21; Part 821 - Medical Device Tracking Requirements, and is therefore required to track VOCSN purchases and ownership changes).

DME Support

We welcome the opportunity to host webinar trainings for your sales team, as well as to partner with you on marketing opportunities to highlight your team and patient stories. Please email us at info@venteclife.com to learn more.

