



TREX® RAILING AND ANCILLARY PRODUCTS LIMITED WARRANTY

Trex Company, Inc. (hereinafter “Trex”) warrants to the original end-use purchaser (“Purchaser”) that, for the applicable Warranty Period set forth in Table I below, when properly installed, used and maintained under normal use and service conditions, and in accordance with Trex’s written instructions, Trex® product set forth in Table I below (the “Product”) shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay.

Residential/Commercial Application: For purposes of this warranty, a “residential application” shall refer to an installation of the Product on an individual residence, and a “commercial application” shall refer to any installation of the Product other than on an individual residence.

Term of Limited Warranty: The term of this Limited Warranty for a Product (the “Warranty Period”) begins on the date of original purchase and shall be equal to the number of years set forth next to such Product in Table I below.

TABLE I

Product	Residential Warranty Period	Commercial Warranty Period
Trex Signature® Railing, Trex Signature® X-Series™ Railing	25 Years	25 Years
Trex Signature® X-Series™ Cable Rail (Cable Infill/Assemblies ONLY)	10 Years	10 Years
Trex Transcend® Railing, Trex Select® Railing, Trex Enhance® Railing, Trex® Fencing, and TrexTrim™	25 Years	10 Years
Trex® Deck Lighting (LEDs and Housings)	7 Years	7 Years
Trex® Deck Lighting (Transformer, Timer, Dimmer, WiFi Controller, Solar Components)	3 Years	3 Years
Trex® Deck Lighting (Solar Battery)	1 Year	1 Year

Transferability: With respect to a residential application, this warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Product was originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the Product was originally installed.

EXCLUSIONS FROM WARRANTY COVERAGE

Notwithstanding the foregoing, (a) the warranty for Trex® Deck Lighting Products (excluding Trex® Solar Post Cap Lights) is valid only in each case provided that a Trex transformer is used (with no warranty on any components if a Trex transformer is not used), and any other Trex® Deck Lighting parts or accessories not listed in Table I above shall not be warranted; (b) this warranty shall not apply to any Trex products not listed in Table I, including, but not limited to, Trex decking products, Trex cladding products, Trex fascia products and Trex fasteners (which each have separate warranties); and (c) with respect to installations where the atmosphere is influenced by a body of salt water (or other contaminant conditions), failure to adhere to the cleaning guidelines available at www.trex.com will void this warranty with respect to any condition resulting from such failure.

The Product must be stored, handled, installed, used and maintained in accordance with instructions provided by Trex, and this Limited Warranty is conditioned upon compliance with all such instructions. Copies of Trex’s Installation Guides, Technical Information and Care and Cleaning Guides are available from Trex at the address listed below. The materials may also be obtained on Trex’s website at trex.com.

Any information or suggestion by Trex with respect to the Product concerning applications, specifications or compliance with codes and standards, including building or safety codes, is provided solely for Purchaser’s convenient reference and is made without any representation as to accuracy or suitability. Purchaser must verify and test the suitability of any information with respect to the Product for Purchaser’s specific application.

Trex does not warrant against and is not responsible for any condition attributable to: (1) improper installation of Product and/or failure to abide by Trex’s installation guidelines; (2) use of Product beyond normal use and service conditions, or in an application not recommended by Trex’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), exposure to corrosive elements or atmospheric contaminants (such as salt spray, salt air, chemicals, pollution, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), tarnishing, or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains); (5) variations or changes in color of Product; (6) improper handling, storage, abuse or neglect of Product by Purchaser, the transferee or third parties; (7) ordinary wear and tear; (8) vandalism; or (9) other causes beyond the control of Trex.

PROCEDURE FOR MAKING A CLAIM UNDER THIS LIMITED WARRANTY

To make a claim under this Limited Warranty, Purchaser, or the transferee, shall send to Trex, within the Warranty Period referred to above, a written description and photographs of the claimed defect and proof of purchase, to the following address:

Trex Company, Inc.
Customer Relations
2500 Trex Way
Winchester, VA 22601

Upon confirmation by an authorized Trex representative of a valid claim hereunder, Trex’s sole responsibility shall be, at its option, to either: (a) replace the affected Product with new Product in an amount equal to the amount of defective material; or (b) refund the portion of the purchase price paid by Purchaser for such affected Product (not including the cost of its initial installation). Replacement Product will be as close in color, design and quality to the original Product as reasonably possible, in Trex’s discretion and determination, but Trex does not guarantee an exact match as colors and designs may change and Trex’s obligation as to replacement shall further be limited to replacement with the styles and colors of the Product that are available at the time of the replacement.

THE REMEDIES STATED IN THIS PARAGRAPH ARE PURCHASER’S SOLE AND EXCLUSIVE REMEDIES FOR ANY PRODUCT THAT FAILS TO CONFORM TO THIS LIMITED WARRANTY.

If a valid warranty claim hereunder is made during year eleven (11) or any year thereafter through the expiration of the applicable Warranty Period after the original purchase, recovery will be prorated in accordance with Table II, below. If Trex is providing replacement materials, it may elect to replace the percentage listed in Table II, below, of Product otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below in Table II of the purchase price of Product otherwise meeting the requirements for a claim.

TABLE II

Year of Claim	Recovery
11	80%
12	80%
13	80%
14	60%
15	60%
16	60%
17	40%
18	40%
19	40%
20	20%
21	20%
22	20%
23	10%
24	10%
25	10%

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, TREX’S SOLE OBLIGATION UNDER THIS LIMITED WARRANTY SHALL BE, AT ITS OPTION, REPLACEMENT OF NON-CONFORMING PRODUCT OR A REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE. PURCHASER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCT PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, THIS LIMITED WARRANTY SHALL NOT COVER AND TREX SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Product other than as contained in this Limited Warranty. This Limited Warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS OF BUSINESS OPPORTUNITIES OR DAMAGE TO GOOD WILL OR REPUTATION DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, INSTALLATION, USE OR LOSS OF USE OF THE PRODUCT SOLD HEREUNDER, OR FOR ANY LIABILITY OF PURCHASER TO ANY THIRD PARTY WITH RESPECT THERETO AND TREX’S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCT SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCT OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

Copyright © 2024 Trex Company, Inc.