

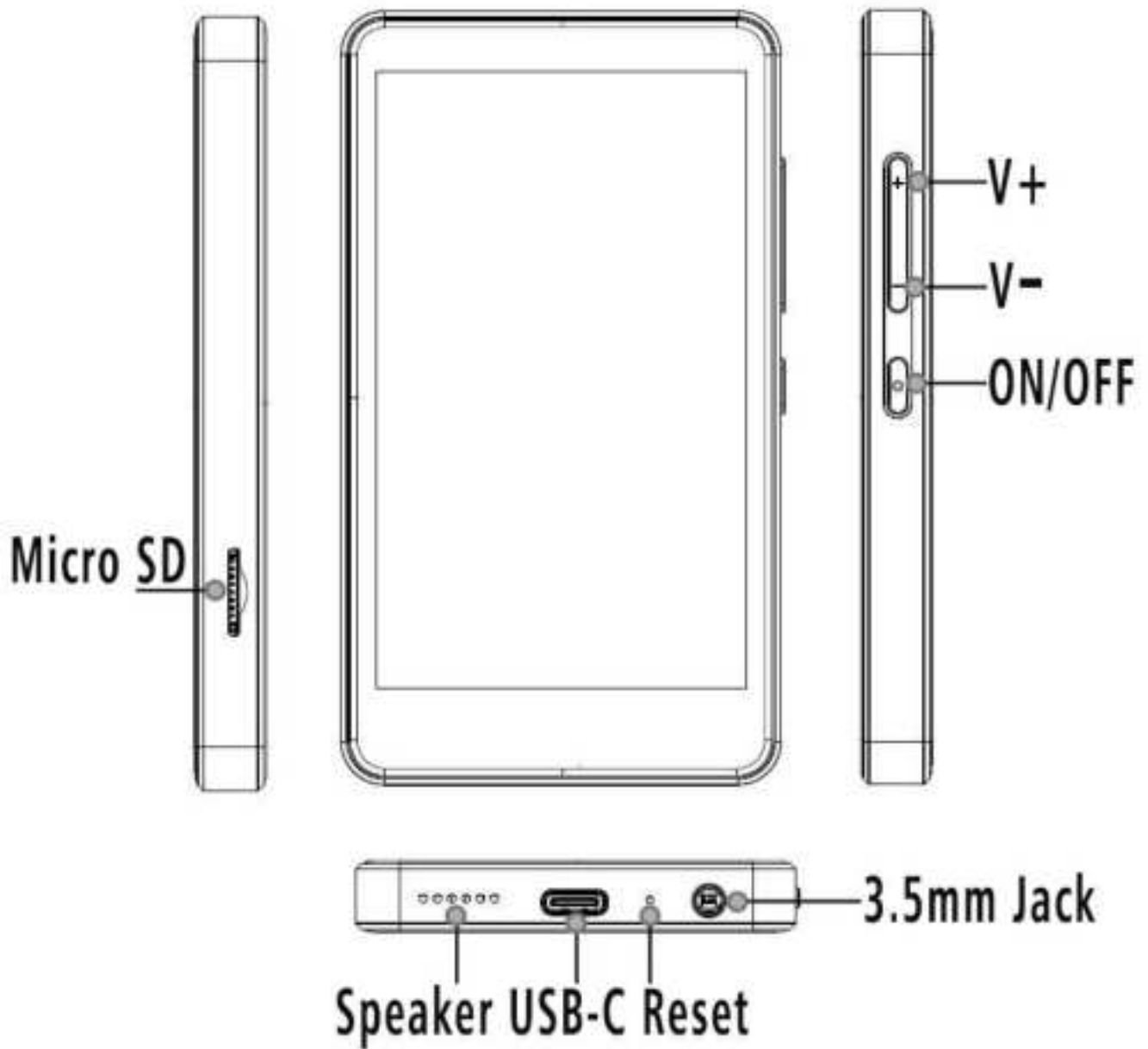
# Hi

This is Luoran MP3 Player

**M4S**(Updated)

[www.luoranmusic.com](http://www.luoranmusic.com)

# Key Diagram



# Button & Port Description

## ■ Power ON/OFF

- ©In the shutdown state, press and hold for 3 seconds to power on
- ©In the shutdown state, press and hold for 15 seconds to force-restart
- ©Short press(in the power-on state): turn off / on the screen
- ©Long press(in the power-on state): shutdown; Restart

## ■ Touch button area

- ©Show button: Swipe up on the bottom of the screen to reveal the function buttons
- ©Hide button: Clicking the leftmost " V " will hide the button navigation
- ©Home: Click "○" to return to the main screen of the screen
- ©Back: Click "◀" to return to the previous page
- ©Open background apps: Click "□" to open background process management (recent apps) and swipe left or right to delete the selected process

## ■ Reset function

- ©Forced restart, press and hold the power button for 15 seconds
- ©Forced reset, use a pin to press the reset button inside the hole as picture

## ■ Volume - & +

Reduce the volume / Continuously reduce the volume

Increase the volume / Continuously increase the volume

## ■ USB - C Port

Used for charging and file transfer

## ■ Micro SD Slot

Expand the storage of the device, with maximum support of 512GB (FAT32)

## ■ 3.5mm Jack

Connect earphones or external speakers.

## ■ Speaker

Built-in speaker

Kindly Reminder:

1. Please click parental management and set a password. (block and unblock apps, set auto on/off time, factory reset, new installation need the parental password approval)
2. Please write down the password that you have set on this MP3 player, otherwise you will not be able to access this device once forget.
3. If the apps cannot be used with unexpected problem, please contact our support team with informations below for prompt assistance.

**[www.luoranmusic.com](http://www.luoranmusic.com)**

**[support@luoranmusic.com](mailto:support@luoranmusic.com)**

# Transfer Files From Smartphone

- After connecting the device and the mobile phone to the same WIFI network, scan the QR code below to download the APP software to wirelessly transfer files such as music or video to each other.
- MiniShare (for Android phones) and Zapy Go (for iPhone)



# Transfer Files From PC

## ■ Windows

©Transfer files by using a USB-C cable:

1. Connect the MP3 Player to your computer with the provided USB Cable, wait few seconds for the computer to automatically recognize the player.
2. Open up "My Computer", find an MTP device named "M4S" in the list.

3. Select the songs and drag and drop them into the MP3 player. If can't find M4S, please swipe down the upper menu, select connecting mode.

©Transfer files using TF/Micro-SD Card:

1. Connect the micro SD card to your computer and make sure it is detected.
2. Copy and paste the files to the micro SD card.
3. Safely disconnect your SD card and insert it into the MP3 player.

## ■ Mac OS

Please download the MTP device file transfer software before proceeding with the above operations. The recommended software is as follows:

©OpenMTP: <https://openmtp.ganeshrvel.com/>

©MacDroid: <https://www.macdroid.app>

## About Parental Controls

■ In this MP3 player, the parental controls application has priority management rights, the main usage of the management as below:

©block and unblock applications, any application installed in the MP3 player can be blocked and unblocked by parental controls.

©set power off time, limit the time that kids can use this device by shutting it off at a scheduled time.

©any extra application installation and factory reset function will need a password approval by the parents.

# Trouble Shootings

## ■ Missing accessories?

©please contact our support team to re-send the missing parts immediately.

## ■ Forget password or pin-codes?

©no worry, please send your order number with the date of purchase to our support team to fix the issue for you.

## ■ Application acts abnormally

©please contact our support team to re-install or update the application.

## ■ The device does not respond to charging or connecting to the PC

©Please use the original USB-C cable to charge the MP3 player, please be informed that the MP3 player does NOT support PD fast charging, power from a PD charger will not be acceptable by this player.

©In power off state, when charging with a USB-C cable connected to a computer or a power adapter, the player will usually light up and display the brand logo and remaining power.

©In power on state, when connected to a computer, defaultly it will shows charging only, if need to transfer files or others, please swipe the upper menu down, click "Android system --- tap for more options --- select different connecting mode".

©If it's not charging, please double check the USB-C cable or power adapter is damaged: Connect the player by replacing it with another standard USB-C data or charging cable and power adapter to check if it can be charged normally.

## ■ The SD card is not working properly

©This MP3 player supports maximum 512GB FAT32 micro sd card.

©Please format the card before plug into the player.

## ■ Install new applications

©Usually we recommend users to download additional applications on "Apkmirror" or "Apkpure" by a computer, the app files are at ".apk" format. after that, copy onto M4S player for installation.

©Please be informed that new application installation needs to get approval from the parents, contact our support team if assistance needed.

## ■ How to factory reset the device? (Reset will NOT remove pincodes)

©in power on mode: setting---reset options---factory data reset.

©in power off mode: use a pin to press the reset button, refer to the picture above, after that, press the power button again.

## ■ Does not turn on after charged?

©Force-restart: press and hold the power button for 10~15 seconds.

©Force-reset: use a pin to press the reset button, refer to the picture above, after that, press the power button again.

if the problem persist after that, please contact our support team.

Any other unexpected issues unlisted above, please contact us via:

**support@luoranmusic.com**



# Specifications

Model:	M4S
Size:	108×61×10 MM (W×H×D)
Screen:	4.0inch
Weight:	140gr
Resolution:	480×800 pixels IPS
Product Material:	metal, tempered glass
Bluetooth	Yes
WiFi	Yes
Charging Time:	about 2 hours for a full charge (5V 1A charger),
Audio Format:	MP3, OGG, APE, FLAC, WAV, AAC-LC, ACELP, M4A
Video Format:	AVI, MKV, MPG, MPEG, RM, RMVB, VOB, MOV, FLV, ASF, DAT, MP4, 3GP
E-Book Format:	TXT, PDF, EPUB, FB2,DOCX, MOBI
Recording Format:	3GPP
FM Radio:	Frequency 87.5MHz-108MHz
Language Support:	Multi Languages customizable
Computer System Support:	Window XP, VISTA, WINDOWS 7/8.1/10, Mac OS 10
Micro SD card Format:	FAT32

# Term & Condition of Warranty

Thank you for selecting Luoran. You will enjoy the following services when using this product

©Warranty scope: Limited to the product host without accessories

©Warranty period: Within one year from the date of purchase

## ■ Warranty terms:

©Within 1 year after purchase, failure or damage caused by product quality problems can be replaced or refunded

©Accessories are not included in the warranty, such as USB cable, earphones, case, etc., but if quality problems occur within 7 days after purchase, they can be replaced as well

## ■ The following conditions are not covered by the warranty

©Out of the warranty period.

©It has been disassembled or repaired privately.

©Man-made damage, accidental damage, or deformation.

©Failure caused by installation and use in abnormal environments such as high temperature, high pressure, and humidity.

## After-sales Service

Website: [www.luoranmusic.com](http://www.luoranmusic.com)

Email: [support@luoranmusic.com](mailto:support@luoranmusic.com)

## ■ Join Our Community!

Become a part of the Luoran family and connect with others in our interactive community. Learn product tips, get exclusive updates, and enjoy members-only benefits!

©Luoran Facebook Group: <http://u5a.cn/A6nmr>

## ■ Follow Us for More!

Stay updated on the latest product news, helpful tutorials, and engaging activities:

©Facebook Public Page: <http://u5a.cn/N5ELc>

©Instagram: <http://u5a.cn/qP2Q0>

©YouTube Channel: <http://u5a.cn/m5Rtn>



Luoran Instagram



Luoran Facebook Group



Luoran Youtube



Luoran Facebook Public Page

## FCC Warning Statement (FCC ID: 2BG68-M4S)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.



**SUCCESS COURIER SL**

**CALLE RIO TORMES NUM. 1, PLANTA 1, DERECHA,  
OFICINA 3, Fu en l abrad a, Madrid, 28947 Spain**

**successservice2@hotmail.com**

**support@Luoranmusic.com (for after-sale/OEM&ODM)**



**Warning: this product is built with rechargeable battery inside.**

**1.Dropping, crashing, disassembling are forbidden.**

**2.Keep it away from fire, liquid.**

**3.To prevent hearing damage, donot use high volume for long time.**

