

WY1102MAX FAQs

Questions	Problem causes	Solution
cleaning effect not well	dirt too small to collect in the machine	add cotton balls in the chassis
insufficient cleaning area	unsuited wheel setting or pool size or insufficient working time	adjust wheels or running the machine more times
insufficient working time	insufficient power or battery defective	recharge or change a new driving kit or machine
no indicator light on charger	charger or indicator light defective	change a new charger
indicator light on charger stays green	finish charging or internal driving kit of the machine defective	unplug the charger or change a new driving kit/machine
indicator light on charger flashes	charger or indicator defective	change a new charger
no beep sound after turning on	no power or internal driving kit defective	recharge or change a new driving kit or machine
no moving after turning on	no power or internal driving kit defective	recharge or change a new driving kit or machine
no moving but with a beep sound	Water enters the machine or the motor is electrified	change a new driving kit/machine
no reverse when reaching a wall	stuck by something or sensor defective	move obstacle or change a new driving kit/machine
universal wheel broken	Hitting the pool wall or improper use	change a new universal wheel
buckle/clasp/clip broken	Installation error or excessive force	change a new buckle/clasp/clip
water inlet flapper broken	Installation error or excessive force	change a new water inlet flapper
scraper broken	rubber sheet wearing off after long-term use.	change a new scraper
plastic to attach the wheel on chassis broken	Installation error or excessive force	change a new chassis
hook broken	machine is overweight after taking out of pool	change a new hook
handle broken	machine is overweight or the charging method is incorrect.	change a new handle