swann evo

Wi-Fi Video Doorbell

EN Quick Start Guide
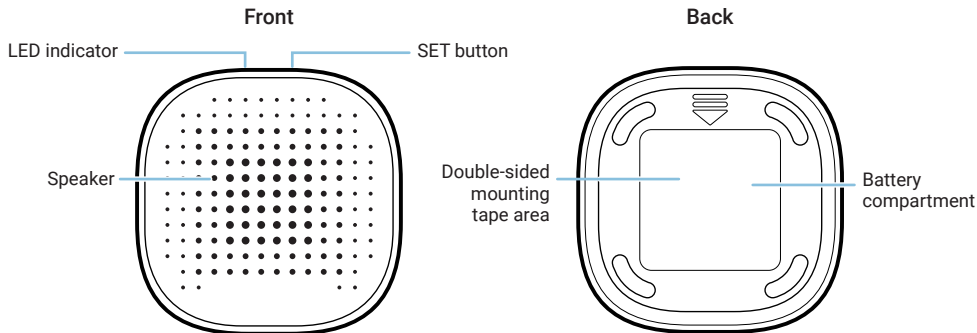
For other languages, scan QR Code below.

Video Doorbell Overview

Front

Back

Lens

Microphone

Passive infrared motion sensor

Night detection sensor

Doorbell button

Speaker

Infrared LEDs (for night vision)

Light ring

QR code 🔲 (for device pairing)

Rubber cover
Pull open from the bottom to access:
— SET (pair) button
— RST button
— microSD card slot
— USB-C charging port

Mounting bracket slots

Wire terminals
(for optional external power source 12-24V AC transformer) For more information, scan QR code below

2

Chime Overview

Front

LED indicator ——————— SET button

Speaker ———

Back

Double-sided mounting tape area

Battery compartment

Installing Batteries

1. Remove the battery compartment cover by sliding it down.
2. Insert two new, high quality "AA" alkaline batteries (supplied), matching the polarity markings (+ and -) shown inside the battery compartment.
3. Replace the battery compartment cover.

BATTERY SAFETY INFORMATION

- Replace batteries at the same time. Do not mix new and old batteries or battery types (for example, alkaline and lithium batteries).
- Keep batteries out of reach of children.
- Dispose of used batteries promptly in accordance with local regulations.

Charging the Video Doorbell

Your Video Doorbell is shipped partially charged. For optimum performance, fully charge it with the included USB-C charging cable before use.

1 Open the rubber cover on the back of the Video Doorbell.

2 Insert the smaller end of the charging cable into the USB-C port on the Video Doorbell, and the larger end into a USB power supply or wall charger.

3 The light ring around the doorbell button will glow solid blue while charging and turn off once the Video Doorbell is fully charged.

4 Actual charging times may vary depending on the USB power adapter used and the remaining battery level. A full charge may take up to six hours.

5 After charging, unplug the USB-C charging cable from the Video Doorbell and close the rubber cover to keep out water and dust. Align the cover properly and gently press around the edges to seal.

To USB Power Supply/ Wall Charger

Solid blue while charging
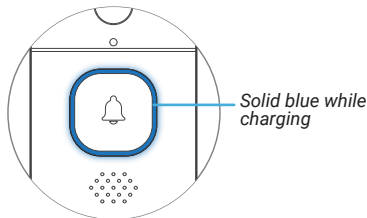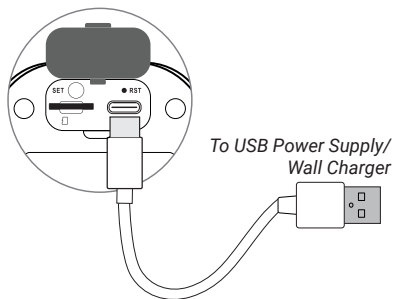
Installing the MicroSD card

A microSD card (not included) is required for the Video Doorbell to record and store event clips locally. To install a microSD card (up to 128GB supported):

1 Lift the rubber cover on the back of the Video Doorbell

2 Insert the microSD card, with the gold contacts facing up, into the slot. Push it in until you hear a click.

3 Close the rubber cover.
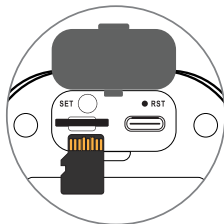
Pairing the Chime with the Video Doorbell

You can pair the Chime with the Video Doorbell by following these steps:

1 Press and hold the Chime's **SET** button for 3 seconds until the LED indicator blinks blue and you hear a voice prompt *"Setup is in progress. Press the Doorbell to connect."*

2 Press and hold the **Doorbell** button on the Video Doorbell for 3 seconds. The Chime's LED indicator will immediately turn off, confirming successful pairing.

• Note: If not paired within 90 seconds, the Chime's LED indicator will turn off. Repeat steps 1-2 to pair the Chime again.

3 Test the Chime by pressing the **Doorbell** button on the Video Doorbell. You will hear the "Ding Dong" melody.
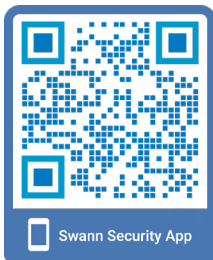
Changing the Chime melody

You can change the Chime's default "Ding Dong" melody by following these steps.

1 Press the Chime's **SET** button once to select the next melody in the sequence.

2 Press the **Doorbell** button on the Video Doorbell to listen to the selected melody.

3 Repeat steps 1-2 until you hear a melody you prefer. There are six melodies to choose from.
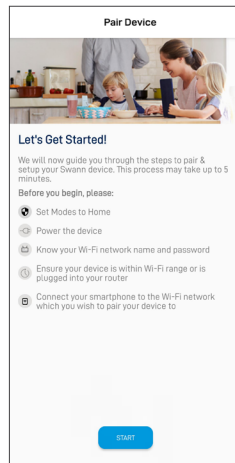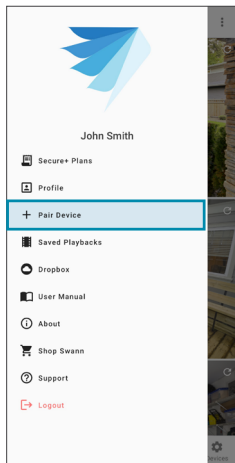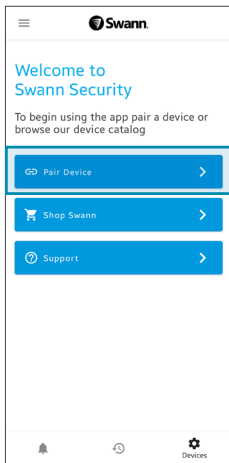
Setting up the Video Doorbell

1 Download the latest version of the **Swann Security** app from the Google Play™ Store or Apple App Store® on your Android or iOS mobile device. Simply search for "**Swann Security**". Or, you can scan the QR code below to get the app.

2 Open the **Swann Security** app and sign in, or tap **"Not yet registered? Sign Up"** to create your Swann Security account. Activate your Swann Security account by confirming the verification email sent to your registered email address.

Setting up the Video Doorbell

3 Pair the Video Doorbell. In the Swann Security app, tap the **Pair Device** button on the screen (or tap the menu icon ≡ in the top left and select **Pair Device**). The app will now guide you through the pairing process to set up the Video Doorbell with your Wi-Fi network.
Please note that the Video Doorbell is only compatible with the 2.4GHz network. If your router is using the 5GHz band, ensure that it is operating in mixed mode.

Mounting the Video Doorbell

The Video Doorbell can be mounted on the wall using the supplied mounting bracket, as shown below. Before mounting, ensure that the desired installation location has strong, reliable Wi-Fi reception. Use the app to stream live video from that location. If you encounter no video streaming issues, you've found a suitable spot for your device. If the Wi-Fi signal is weak or out of range, consider installing a Wi-Fi range extender to improve coverage.

Suggested installation height
Around chest-height, 1.2-1.6m /3.9-5.2ft (depending on location) from the ground.

Attach the Video Doorbell to the bracket, then tighten the anti-tamper screw at the bottom with a small Philips® screwdriver to secure in place.

Anti-tamper screw hole

Anti-tamper screw
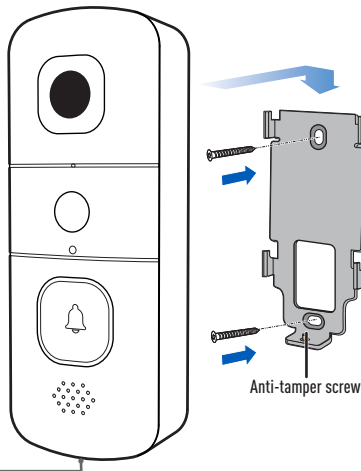
Bracket Installation
- If mounting on a wooden surface, screw the bracket directly to the surface.
- If mounting on a masonry surface or drywall, insert wall plugs before screwing the bracket to the surface.
- If mounting on a window panel, use the supplied double-sided (rectangular) tape. Peel off the liner on one side of the tape and apply it to the back of the bracket. Peel off the opposite liner, then press the bracket firmly against the window panel for 60 seconds. Allow 24 hours for the adhesive to fully cure before attaching the Video Doorbell to the bracket.
- For screw installation only: If there is a gap between the wall and bracket, fill it with the supplied bracket foam tape.

Light Ring Status Guide

Solid Blue	USB Charging
Slow Blinking Blue	Wi-Fi Pairing mode
Solid Red	Live streaming / Motion recording
Blinking then Solid Blue (few seconds)	Booting up / Connecting to Wi-Fi
Blinking Purple	Low battery state
Infrared LEDs Blinking	Firmware update in progress

Answering the Video Doorbell

When someone presses the Video Doorbell button, the Chime will sound, and you'll receive a push notification from the Swann Security app. Simply open the notification to watch live video and see who's at the door. You can also use the 2-way talk function to speak directly or play a preset message while in live view.

Motion Detection

The Video Doorbell's motion sensor detects the heat signatures of moving objects. Whenever motion is detected, the Video Doorbell records the event. Event clips can range from 10 seconds to 1 minute in length, depending on how long the motion activity lasts. You can customize the motion sensor's sensitivity level in the app. If you're receiving too many false alerts, try reducing the sensitivity. Keep in mind that increased activity detection and recording will drain the battery more quickly.

Rebooting the Video Doorbell

On rare occasions, it might be necessary to reboot the Video Doorbell if it becomes unresponsive. A simple reboot can often quickly resolve connectivity issues.

To do this:

**1** Using a paper clip or a similar tool, press the **RST** button on the back of the Video Doorbell to power it off.

2 Press the **SET** button for 1 second to reboot the Video Doorbell. It will automatically reconnect to the Wi-Fi network.
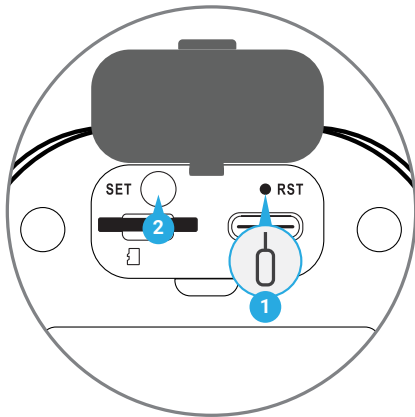
Swann Security App Manual

To learn more about using the Swann Security app, you can download the manual from the **App Menu** > **User Manual** or scan the QR code for your mobile device below. The app manual provides detailed information on how to view live video from the Video Doorbell, use 2-way talk, playback and download event recordings, configure camera settings, troubleshoot issues, access FAQs, and more.
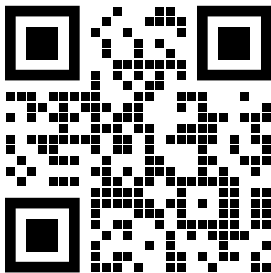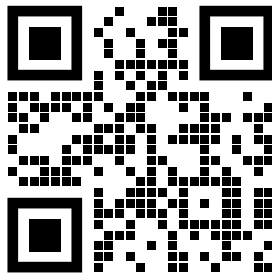
Android version   iOS version

FCC STATEMENT

This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: • Reorient or relocate the receiving antenna • Increase the separation between the equipment and the receiver • Connect the equipment into an outlet on a circuit different from that to which the receiver is connected • Consult the dealer or an experienced radio/TV technician for help. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC RF Radiation Exposure Statement Caution: To maintain compliance with the FCC's RF exposure guidelines, place the product at least 20cm from nearby persons.

WARNING: Modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

Frequency: 2412MHz-2472MHz, Maximum radio-frequency power: <=20dBm

IC STATEMENT

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The device is compliance with RF field strength limits, users can obtain Canadian information on RF exposure and compliance.

This Class B digital apparatus complies with Canadian ICES-003. This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration de la IC

Cet appareil est conforme aux normes RSS exemptes de licence d'Industrie Canada. Le fonctionnement est sujet aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences, et (2) cet appareil doit accepter toute interférence, y compris les interférences pouvant entraîner un fonctionnement indésirable de l'appareil.

L'appareil est conforme aux limites de champ RF, les utilisateurs peuvent obtenir des informations canadiennes sur l'exposition aux RF et la conformité.

Cet appareil numérique de classe B est conforme à la norme ICES-003 du Canada. Cet équipement est conforme aux limites d'exposition aux rayonnements IC définies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

UK DECLARATION OF CONFORMITY

Hereby, Swann Communications declares that this product is in compliance with the requirements for UKCA marking. The Declaration of Conformity can be obtained at uk.swann.com/compliance

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give their product to a competent recycling organization or to the retailer when they buy a new electrical or electronic equipment.

OPERATIONAL NOTICE

• Charge, use and store the product at a temperature between 0°C and 40°C • Altitude not higher than 2000m (air pressure not less than 80kPa

BATTERY SAFETY WARNING

• Replacement of a battery with an incorrect type may defeat a safeguard • Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, may result in an explosion • Leaving a battery in an extremely high temperature surrounding environment, such as sunshine, fire, or hot surface may result in an explosion or the leakage of flammable liquid or gas • A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

Battery: AA 1.5V GLR6A LR6 AM3; J1059, 3.65V, 5200mAh, 18.98Wh

⚠ CAUTION: Risk of fire or explosion if the battery is replaced by an incorrect type!

=== The symbol indicates DC voltage

SUPPORT.SWANN.COM

— FAQs & Help Articles
— Manuals, Guides & Videos
— Technical Support
— Community Forums

swann

Model: SWIFI-SEVDBC

QSGSEVDBCVER1E