



The bridge to possible

Product End-of-Life Notice

Cisco public

End-of-Sale and End-of-Life Announcement for the Cisco 5508 Wireless Controller

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Overview

EOL12239 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 5508 Wireless Controller. The last day to order the affected product(s) is May 4, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco 5508 Wireless Controller

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 31, 2018
End-of-Sale Date : HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 4, 2018
Last Ship Date : HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2018
End of SW Maintenance Releases Date : HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 1, 2019
End of Vulnerability/Security Support : HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 31, 2021
End of Routine Failure Analysis Date : HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 1, 2019
End of New Service Attachment Date : HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 1, 2019
End of Service Contract Renewal Date : HW	The last date to extend or renew a service contract for the product.	October 27, 2022

Milestone	Definition	Date
Last Date of Support : HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2023

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PROMOCT5508-1-K9	Migration to Cisco - 5508 100 licenses	AIR-CT3504-K9	Cisco 3504 Wireless Controller	-
AIR-5508H-500-2PK	2x AIR-CT5508-500-K9, Hospitality	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-5508H-HA-K9	Cisco 5508 Series Wireless Ctlr for HA, Hospitality	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT100-1140A30	802.11a/g/n FCC Cfg5508-100 30AP WCS Demo Promo ends 8/1/10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT100-1140E30	802.11a/g/n ETSI Cfg5508-100 30AP WCS Demo Promo ends 8/1/10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT12-1140A5	802.11a/g/n FCC Cfg5508-12 5AP WCS Demo Promo ends 8/1/10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT12-1140E5	802.11a/g/n ETSI Cfg5508-12 5AP WCS Demo Promo ends 8/1/10	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT25-1140A10	802.11a/g/n FCC Cfg5508-25 10AP WCS Demo Promo ends 8/1/10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT25-1140E10	802.11a/g/n ETSI Cfg5508-25 10AP WCS Demo Promo ends 8/1/10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT50-1140A20	802.11a/g/n FCC Cfg5508-50 20AP WCS Demo Promo ends 8/1/10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5500-RK-MNT	Rack Mounting Kit for the Cisco 5500 Wireless Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-100-K9	Cisco 5508 Series Wireless Controller for up to 100 APs	AIR-CT3504-K9	Cisco 3504 Wireless Controller	-
AIR-CT5508-100-K9Z	5508 Series Controller for up to 100 APs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-100K9++	Cisco 5508 Series Wireless Controller for up to 100 AP (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-100PROM	5508 Wireless Controller w/ 100 AP Lic and Promo 100 IOS Lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-12-K9	Cisco 5508 Series Wireless Controller for up to 12 APs	AIR-CT3504-K9	Cisco 3504 Wireless Controller	-
AIR-CT5508-12-K9++	Cisco 5508 Series Wireless Controller for up to 12 APs (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT5508-12-K9Z	5508 Series Controller for up to 12 APs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-12PROM	5508 Wireless Controller w/ 12 AP Lic. and Promo 12 IOS Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-25-K9	Cisco 5508 Series Wireless Controller for up to 25 APs	AIR-CT3504-K9	Cisco 3504 Wireless Controller	-
AIR-CT5508-25-K9++	Cisco 5508 Series Wireless Controller for up to 25 APs (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-25-K9Z	5508 Series Controller for up to 25 APs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-250-2PK	2x 5508 WLC Promo Ends 12/24/10 min 150x AP-3500 to qualify	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-250-K9	Cisco 5508 Series Wireless Controller for up to 250 APs	AIR-CT5520-K9	Cisco 5520 Wireless Controller w/rack mounting kit	-
AIR-CT5508-250-K9Z	5508 Series Controller for up to 250 APs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-250K9++	Cisco 5508 Series Wireless Controller for up to 250 AP (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-25PROM	5508 Wireless Controller w/ 25 AP Lic. and Promo 25 IOS Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT5508-50-K9	5508 Series Controller for up to 50 APs	AIR-CT3504-K9	Cisco 3504 Wireless Controller	-
AIR-CT5508-50-K9++	5508 Series Controller for up to 50 APs (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-50-K9Z	5508 Series Controller for up to 50 APs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-500-2PK	2x AIR-CT5508-500-K9	AIR-CT5520-K9	Cisco 5520 Wireless Controller w/rack mounting kit	-
AIR-CT5508-500-K9	Cisco 5508 Series Wireless Controller for up to 500 APs	AIR-CT5520-K9	Cisco 5520 Wireless Controller w/rack mounting kit	-
AIR-CT5508-500-K9Z	5508 Series Controller for up to 500 APs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-500K9++	Cisco 5508 Series Wireless Controller for up to 500 AP (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-50PROM	5508 Wireless Controller w/ 50 AP Lic. and Promo 50 IOS Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-CA-K9	5508 Series Controller with Zero AP count. For RMAs only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-CA-K9++	5508 Series Controller with Zero AP count. For RMAs only TAA	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT5508-CALPEK9	5508 Controller for Internal RMA use (0 AP Lic - NO DTLS)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-HA-K9	Cisco 5508 Series Wireless Controller for High Availability	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-HA-K9++	Cisco 5508 Series Wireless Controller for HA (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-HA-K9Z	Cisco 5508 Series Wireless Controller for High Availability	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508-K9	Base PID for Cisco 5508 Series Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508FIPSKIT=	AIR-CT5508 FIPS Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT5508H-100-K9	Cisco 5508 Series Wireless Ctlr, up to 100 APs, Hospitality	AIR-CT3504-K9	Cisco 3504 Wireless Controller	-
AIR-CT5508H-250-K9	Cisco 5508 Series Wireless Ctlr, up to 250 APs, Hospitality	AIR-CT5520-K9	Cisco 5520 Wireless Controller w/rack mounting kit	-
AIR-CT5508H-50-K9	Cisco 5508 Series Wireless Ctlr, up to 50 APs, Hospitality	AIR-CT3504-K9	Cisco 3504 Wireless Controller	-
AIR-CT5508H-500-2X	2x AIR-CT5508-500-K9, Hospitality	AIR-CT5520-K9	Cisco 5520 Wireless Controller w/rack mounting kit	-
AIR-CT5508H-500-K9	Cisco 5508 Series Wireless Ctlr, up to 500 APs, Hospitality	AIR-CT5520-K9	Cisco 5520 Wireless Controller w/rack mounting kit	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT5508H-HA-K9	Cisco 5508 Series Wireless Ctlr for HA, Hospitality	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-FAN-5500	Redundant Fan Tray	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-FAN-5500=	Field Replaceable Fan Tray	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-PWR-5500-AC	Cisco 5500 Series Wireless Controller Redundant Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-PWR-5500-AC=	Cisco 5500 Series Wireless Controller Redundant Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
C1-AIR-CT5508-K9	Cisco ONE - 5500 series WLAN Controller w/ 0 AP lics	C1-AIR-CT5520-K9	Cisco ONE - 5520 Wireless Controller w/rack mounting kit	-
C1-AIR-CT5508-K9++	Cisco ONE - 5500 series WLAN Controller w/ 0 AP lics (TAA)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
EDU-CT5508-100-K9	Cisco 5508 Series Wireless Controller for up to 100 APs K12	EDU-CT3504-K9	Cisco 3504 Wireless Controller for US K12	-
EDU-CT5508-50-K9	5508 Series Controller for up to 50 APs K12	EDU-CT3504-K9	Cisco 3504 Wireless Controller for US K12	-

Product migration options

Customers are encouraged to migrate to the Cisco 5520 Wireless Controller. Information about this product can be found at: <https://www.cisco.com/c/en/us/support/wireless/5520-wireless-controller/model.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 5508 Wireless Controller through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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