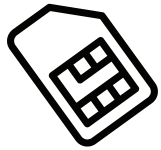




# Getting Started



Your current plan/account is still active



You don't have an ongoing contract



You don't have any outstanding bills/payments



You are not part of any principal-supplementary line



Visit our Yes Store for Family Plan port-in requests

## How to reply Port-out SMS

### UMobile

#### SAMPLE

RM0 Leaving U Mobile? Reply N to stay. To confirm, reply Confirm **PortOut** <601xxxxxxx> before yyyy-mm-dd hh:mm:ss. Pay o/s Postpaid bill via MyUMobile app

Port Out Yes <Mobile No.>

### Maxis

#### SAMPLE

Please confirm your request to leave Maxis, reply **PortOut Yes <Mobile No.>** or **PortOut No <Mobile No.>** before yyyy-mm-dd hh:mm:ss.

PortOut Yes <Mobile No.>

### Digi

#### SAMPLE

We received your request to leave Digi. Reply PortOut NO <Mobile No.> or confirm with **PortOut YES <Mobile No.>** before yyyy-mm-dd hh:mm:ss.

PortOut YES <Mobile No.>

### Celcom

#### SAMPLE

RM0 PORTOUT REQUEST. We received your request to leave Celcom. Reply PortOut NO <Mobile No.> or confirm with **PortOut YES <Mobile No.>** before yyyy-mm-dd hh:mm:ss. Sincerely, Team Celcom

PortOut YES <Mobile No.>

**NOTE:** SMS replies are case-sensitive and may change from time to time. Please follow the port-out SMS instructions carefully before the request expires.



# Switch to **Yes 5G** in 3 simple steps



SCAN HERE  
FOR E-VERSION



## Step 1

Download the MyYes App  
& click 'Activate SIM'.



## Step 2

Enter your details and  
proceed to activate your SIM.



## Step 3

Standby to receive and  
respond to your telco's port-  
out SMS within 24 hours.