

One Talk T77LTE Smart Desk Phone

Quick start guide



Scan the QR Code to see additional support documentation and set up video.

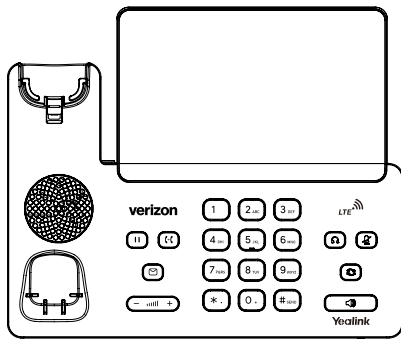
Or go to verizon.com/support/one-talk-t77lte-smart-desk-phone/.



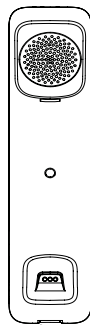
verizon

Package contents

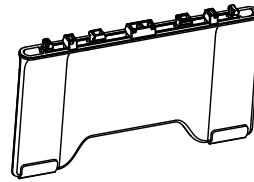
- The following items are included in your package.



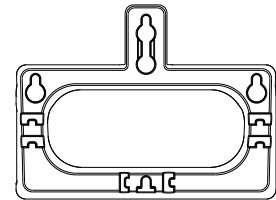
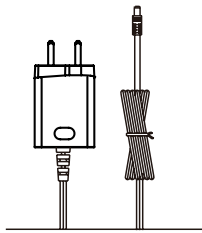
Phone



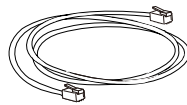
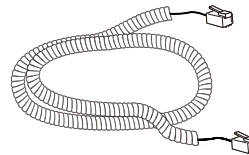
Handset



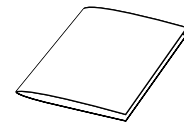
Stand

Wall-mount bracket
(optional)

Power adapter

Ethernet Cable
(2m CAT5E UTP Cable)
(optional)

Handset cord

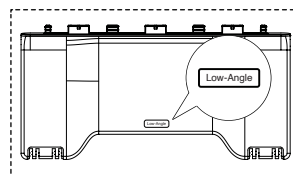
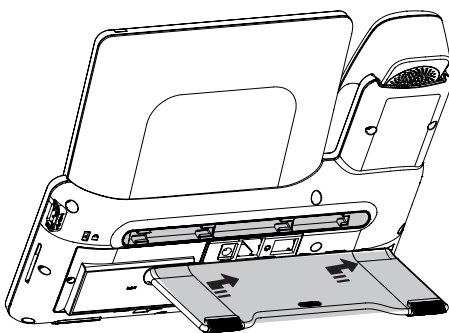


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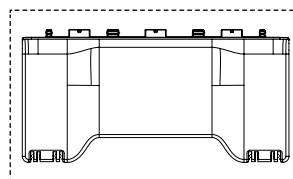
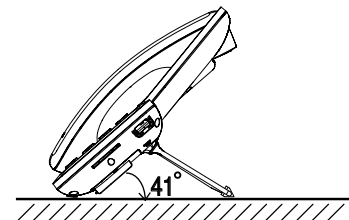
Assembling the phone

1. Desk-mount

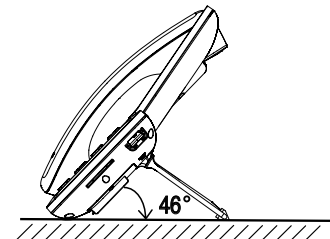
Attach the Stand.



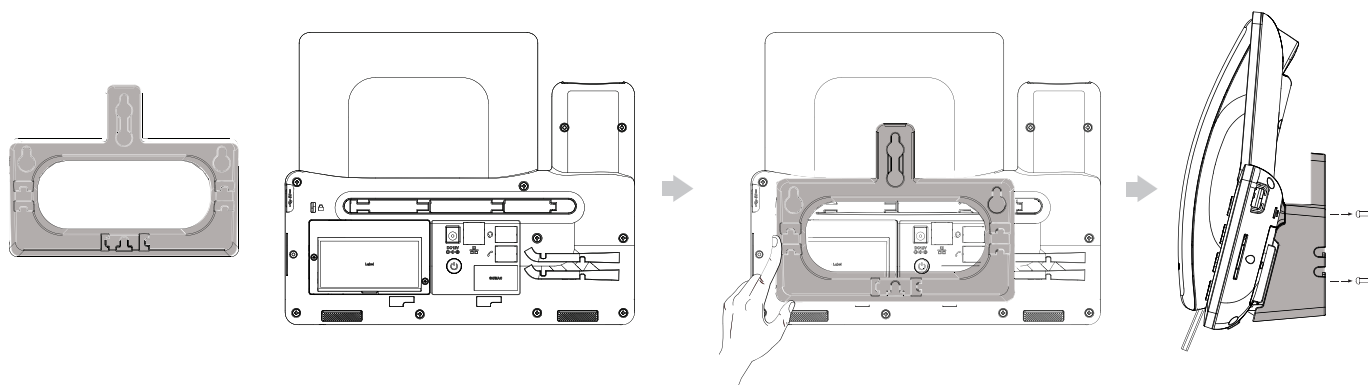
Low-Angle side up.



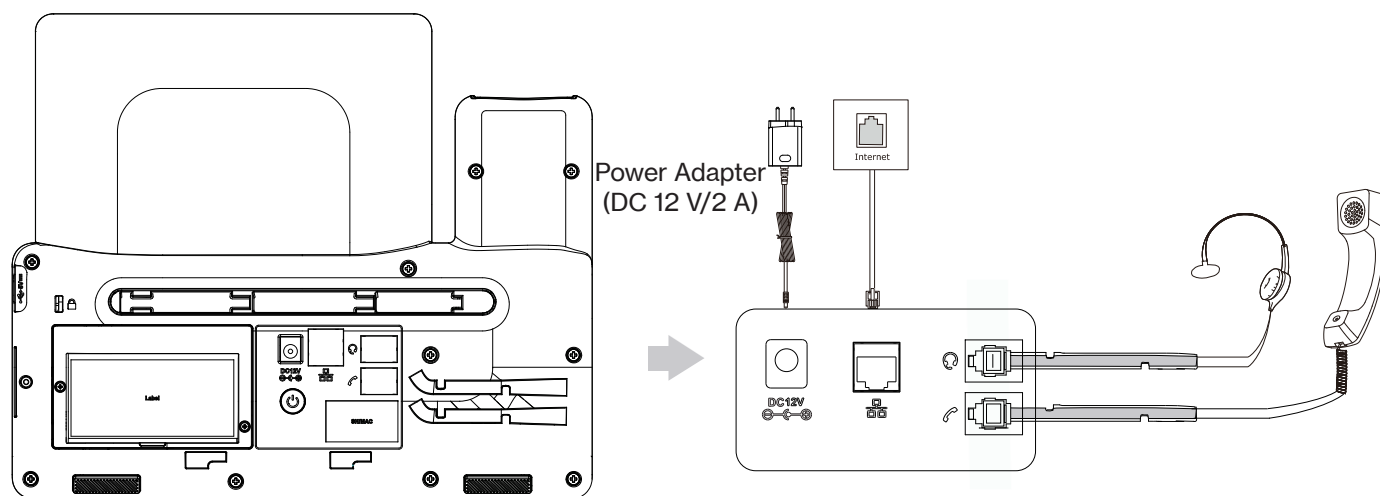
Another side up.



Wall mount method

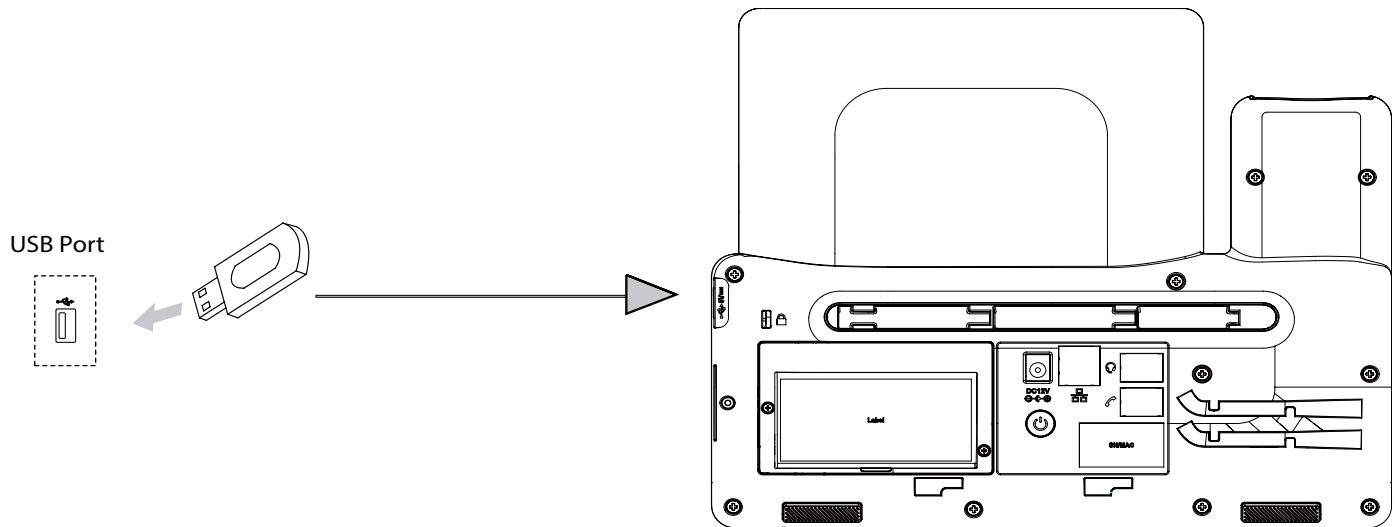


2. Connect cables



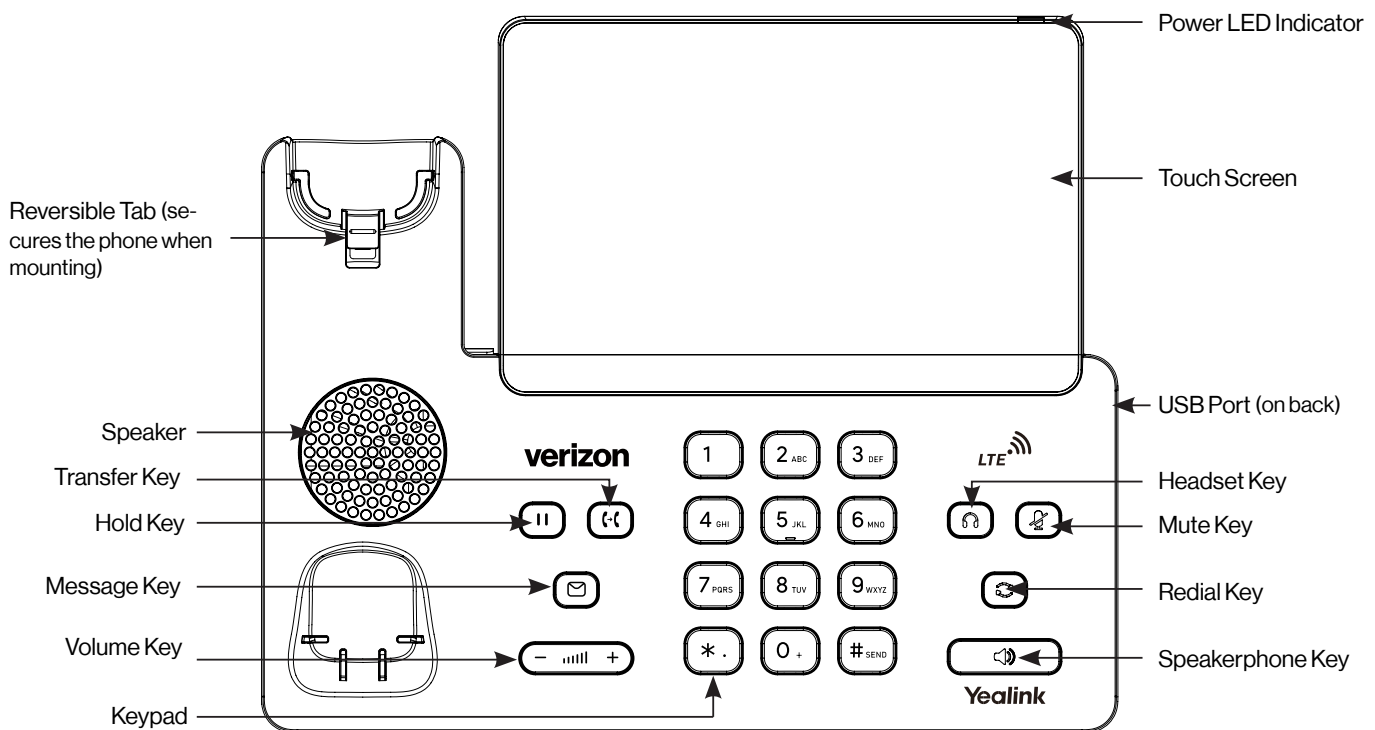
Note: The T77LTE Desk phone should be used with Yealink original power adaptor (12 V/2 A) only. The use of the third-party power adapter may cause the damage to the phone.

3. Optional: Connect the USB devices



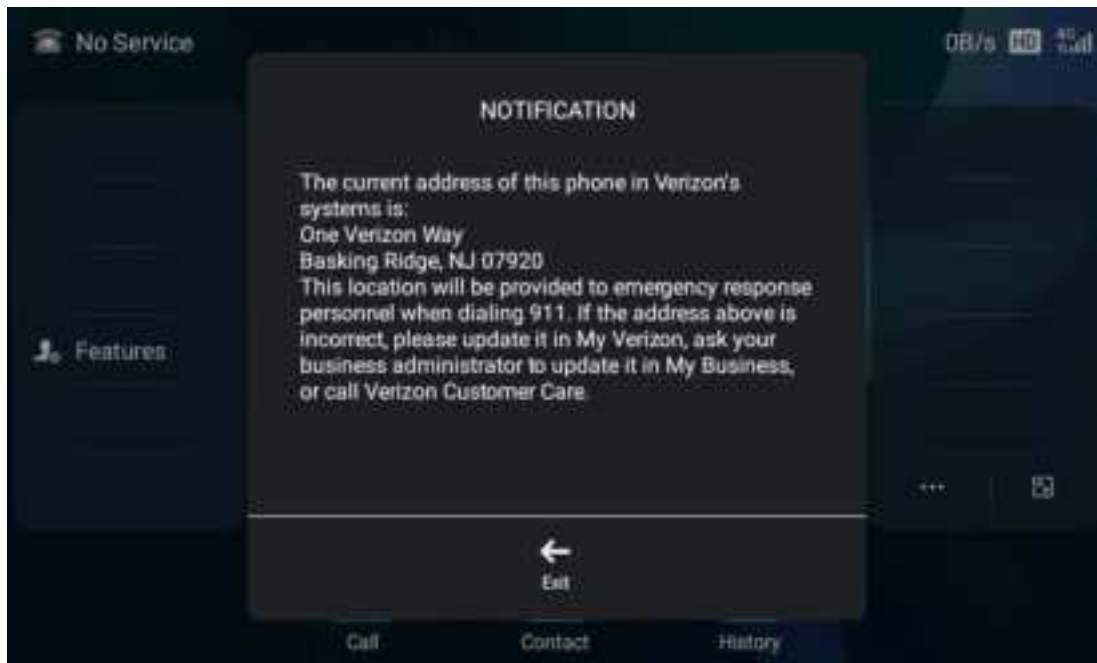
Note: The USB port (5 V/1 A) can also be used to connect other USB devices.

Getting to know your device



Starting the Phone

Once the phone is powered on, it will automatically begin the initialization process and connect to the 4G network. The phone will go through a series of screens and update the firmware on the device; the first-time setup process takes about 15 minutes and should not be interrupted. You will know the phone is ready for use when the 911 address appears on the screen of the device. If that address is missing or is inaccurate, please contact your administrator immediately. It is critical that the address be accurate, because this is the location that will be given to emergency personnel when you dial 911.



Using the Touch Screen

By default, the LTE Desk phone supports three idle screens. The home screen displays as below:



To navigate the touch screen:

- Swipe left or right to switch among different idle screens.

Status icons

Status icons

	Mute mode: Mute mode is inabled.
	4G LTE active: The device is connected to a 4G LTE wireless network.
	Signal strength: Cellular network signal strength.
	Network not available: No wireless network is available.
	(White) Wi-Fi active: Wi-Fi is active.
	(Green) Wi-Fi available: A Wi-Fi network is available.

Control Center and Notification Center

Swipe down from the top of the screen to enter the control center and the notification center.:



Notification icons

Notification icons

- | | |
|--|--|
| | Missed call: A call has been missed. |
| | New email: New email has arrived. |
| | New SMS has arrived. |
| | New voicemail: New voicemail message has been received. |

Basic call features

Placing a Call

Using the handset:

1. Pick up the handset.
2. Enter the number, and then tap .

Using the speakerphone:

1. With the handset on-hook, press .
2. Enter the number, and then tap .

Using the headset:

1. With the headset connected, press  to activate the headset mode.
2. Enter the number, and then tap .

Note: During a call, you can alternate between the headset, hands-free speakerphone and handset modes by pressing the Headset key, the Speakerphone key or by picking up the handset. Headset mode requires a connected headset.

Answering a Call

Using the handset:

Pick up the handset or tap .

Using the speakerphone:

Press .

Using the headset:

Press .

Note: You can reject an incoming call by tapping .

Ending a Call

Using the handset:

Hang up the handset or tap .

Using the speakerphone:

Tap .

Using the headset:

Tap .

Redial

- Press  to enter the placed call list, tap the desired entry.
 - Press  twice when the phone is idle to dial out the last dialed number.
-

Call Mute and Un-mute

- Tap  to mute the microphone during a call.
 - Tap  again to un-mute the call.
-

Call Hold and Resume

To place a call on hold:

Tap  during an active call.

To resume the call, do one of the following:

- If there is only one call on hold, tap .
- If there is more than one call on hold, select the desired call, and then tap .

Call Transfer

You can transfer a call in the following ways:

Direct Transfer

1. Press  or tap **More > Transfer** during an active call. The call is placed on hold.
2. Enter the number you want to transfer to.
3. Tap **B Transfer**.

Semi-Attended Transfer

1. Press  or tap **More > Transfer** during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, and then tap .
3. Press  when you hear the ring-back tone.

Consult Transfer

1. Press  or tap **More > Transfer** during an active call. The call is placed on hold.
 2. Enter the number you want to transfer to, and then tap .
 3. Tap **Attended Transfer**.
-

Call Forward

To enable call forward:

1. Swipe down from the top of the screen and tap **Call Forward**.
 2. Select the desired forward type:
 - **Always Forward** – Incoming calls are forwarded unconditionally.
 - **Busy Forward** – Incoming calls are forwarded when the phone is busy.
 - **No Answer Forward** – Incoming calls are forwarded if not answered after a period of time.
 3. Enter the number you want to forward to. For **No Answer Forward**, select the desired ring numbers to wait before forwarding from the **Number of Rings** field.
 4. Tap the **Save** to accept the change.
-

Call Conference

1. Tap  during an active call. The call is placed on hold.
 2. Enter the number of the second party, and then tap **Invite**.
 3. When the second party answers, all parties are now joined in the conference.
 4. Tap  to disconnect all parties.
-

Speed Dial

To configure a speed dial key:

1. Do one of the following:
 - Long tap the desired DSS key when the phone is idle, and then select **Edit**.
 - Tap **Settings > Dsskey**, and select the desired DSS key.
2. Select **SpeedDial** from the **Type** field, select the desired line from the **Account ID** field, enter a label in the **Label** field and then enter the number in the **Value** field.
3. Tap **Save** to accept the change.

To use the speed dial key:

Tap speed dial key to dial out the preset number.

Voice Message

You can transfer a call in the following ways:

Message waiting indicator on the idle screen indicates that one or more voice messages are waiting

To listen to voice messages:

1. Press  or tap the **Connect**.
2. Follow the voice prompts to listen to your voice messages.

Customizing your phone

Call History

1. Tap **History** when the phone is idle, scroll through the list.
2. You can do the following:
 - Tap the entry to call the entry directly.

If you tap , you can do the following:

- Select the desired entry, and then tap **Delete**.
- Tap **Delete All** to delete all entries from the list.
- Select the desired entry, and then tap **Move to Blocklist**.

If you tap  behind the entry, you can do the following:

- View detailed information about the entry.
- Tap  to add the entry to the local directory.
- Tap  to delete entry from the list.

Contact Directory

To add a contact:

1. Tap **Contact** when the phone is idle, and then select the desired directory.
2. Tap **Add Contact** to add a contact.
3. Enter a unique contact name in the **Name** field and contact numbers in the corresponding fields.
4. Tap **OK** to accept the change.

To edit a contact:

1. Tap **Contact** when the phone is idle, and then select the desired directory.
2. Select the desired contact, and then tap .
3. Edit the contact information.
4. Tap **OK** to accept the change.

To delete a contact:

1. Tap **Contact** when the phone is idle, and then select the desired directory.
2. Select the desired contact, and then tap .
3. Tap **OK** when the LCD screen prompts "Delete selected item?".

Note: You can add contacts from call history easily. For more information, refer to **Call History** above.

Volume Adjustment

- Press   during a call to adjust the receiver volume of the handset/speakerphone/headset.
- Press   when the phone is idle or ringing to adjust the ringer volume.
- Press   to adjust the media volume in the corresponding screen.

Ring Tones

1. Tap **Call** when the phone is idle, and then select  > Ring Tones > Ring Tones.
2. Select and tap the desired account.
3. Select the desired ring tone.
4. Tap **Save** to accept the change.

Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +158°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

Explanation of the symbols

- DC symbol (Apply for DC powered products)

— is the DC voltage symbol.

- WEEE Warning symbol



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!



General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.



Environmental Requirements

- Do not cover ventilation openings, this equipment is not intended to be used on soft support.
- The marking information is located at the exterior of the bottom.
- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.



Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.



Cleaning Requirements

- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry.



Battery Precautions (Apply for lithium battery products)

- Do not immerse the battery into water, which could short-circuit and damage the battery.
- Do not expose the battery to an open flame or leave the battery where it could be subjected to extremely high temperatures, which could cause the battery to explode.
- Do power the handset off before removing the battery.
- Do not try to use the battery for the power supply of any device other than this device.
- Do not open or mutilate the battery, released electrolyte is corrosive and may cause damage to the your eyes or skin.
- Use only the rechargeable battery pack delivered with the device or those rechargeable battery packs expressly recommended by Yealink.
- Defective or exhausted battery should never be disposed of as municipal waste. Return old battery to the battery supplier, a licensed battery dealer or a designated collection facility.

Troubleshooting

The unit cannot supply power to Yealink device.

There is a bad connection with the plug.

1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.

The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.

You cannot connect the cable properly.

1. You may have connected a wrong Yealink device.
2. Use the correct power supply.

Some dust, etc., may be in the port.

1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The following applies to products using Wi-Fi 5GHz 5150-5350 MHz:

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

The following applies to products used at a distance greater than 20cm:

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The equipment should be installed and operated with minimum distance 20cm between the radiator and your body.