

# **PRO Series**

**LCD Monitor** 

PRO MP242PMG (3PD8) PRO MP272PMG (3PD9)

User Guide

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#### Revision

V1.0, 2024/12

## **Getting Started**

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

### **Package Contents**

Monitor	PRO MP242PMG PRO MP272PMG
Documentation	Quick Start Guide
Accessories	Stand with Screw(s)
	Stand Base with Screw(s)
	VESA Plate (Optional)
	Power Cord
Cables	High Speed HDMI™ Cable
	USB Upstream Cable (for USB Type-B Upstream Port)

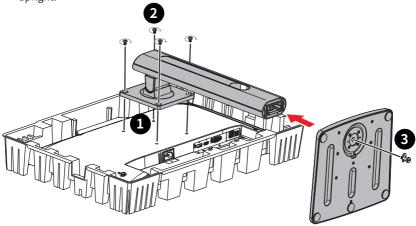


## / Important

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country and model.
- The included power cord is exclusively for this monitor and should not be used with other products.

### **Installing the Monitor Stand**

- 1. Leave the monitor in its protective packaging. Position the stand bracket on the monitor, ensuring the screw holes are aligned.
- 2. Tighten the stand bracket with screws.
- 3. Connect the base to the stand and tighten the base screw to secure the base.
- 4. Make sure the stand assembly is properly installed before setting the monitor upright.

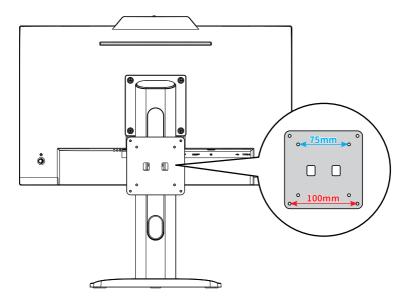


### Important

- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- The back of the monitor can also be used for wall mount. Please contact your dealer for proper wall mount kit.
- This product comes with NO protective film to be removed by the user! Any mechanical damages to the product including removal of the polarizing film may affect the warranty!



• This monitor comes with an optional VESA plate, providing users with the flexibility to mount their mini PC if desired.



### **Adjusting the Monitor**

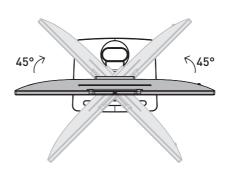
This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

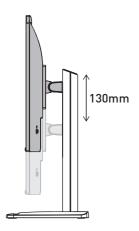


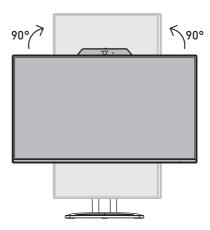
## /!\ Important

- Avoid touching the display panel when adjusting the monitor.
- Please slightly tilt the monitor backwards before pivoting it.

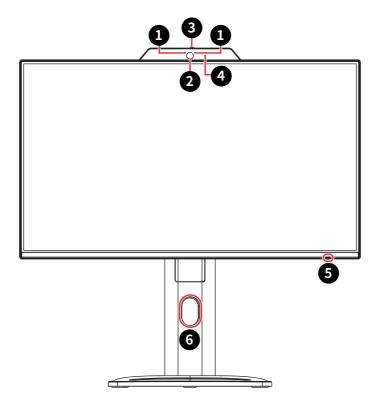


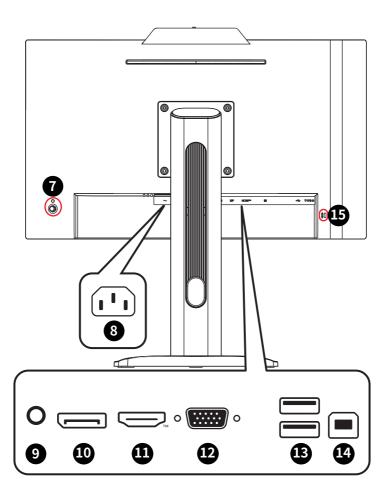






### **Monitor Overview**









## / Important

To activate the monitor's microphone, make sure the included USB Upstream Cable is connected to both the PC and the monitor.

**Webcam Module** 2



## !\ Important

To activate the monitor's webcam, make sure the included USB Upstream Cable is connected to both the PC and the monitor.

3	Webcam Privacy Shutter
4	Webcam LED
U	The LED will automatically turn on when the webcam is functioning properly.
6	Power LED
	Lit in white after the monitor is turned on. If no signal input, the LED will turn into orange. Lit in orange when the monitor is in Stand-by mode.
6	Cable Routing Hole
7	Power Button & Navi Key
8	Power Jack
9	Headphone Jack
1	DisplayPort
	Supports 1920x1080@120Hz as specified in DisplayPort 1.2a.
1	HDMI™ Connector HIDIO MULTIMEDIA INTERFACE
	Supports HDMI™ CEC, 1920x1080@120Hz as specified in HDMI™ 1.4b.
	1mportant
	To ensure optimal performance and compatibility, please use only HDMI™ cables certified with the official HDMI™ logo when connecting this monitor. For more information, please visit <a href="https://www.hdmi.org/resource/cables">https://www.hdmi.org/resource/cables</a> .
Ð	D-Sub Port
13	USB 2.0 Type-A Port



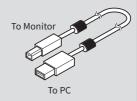
#### **USB 2.0 Type-B Upstream Port**

For USB Upstream Cable.



# Important

Check the package for USB Upstream Cable and connect it to the PC and monitor. Once this cable is connected, the monitor's microphone, webcam, and USB Type-A Downstream Ports will be ready for use.

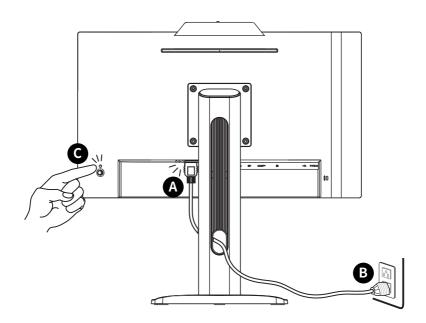


B

#### Kensington Lock

### **Connecting the Monitor to PC**

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Connect the power cord to the monitor power jack. (Figure A)
- 4. Plug the power cord into the electrical outlet. (Figure B)
- 5. Turn on the monitor. (Figure C)
- 6. Power on the computer and the monitor will auto detect the signal source.



### **OSD Setup**

This chapter provides you with essential information on OSD Setup.

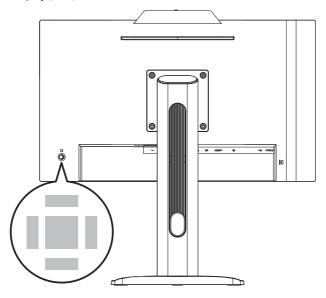


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All information is subject to change without prior notice.

### **Navi Key**

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



#### Up/ Down/ Left/ Right:

- selecting function menus and items
- adjusting function values
- entering into/exiting from function menus

#### Middle:

- launching the On-Screen Display (OSD)
- entering submenus
- confirming a selection or setting

### **Hot Key**

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

### **OSD Menus**



### **Professional**

1st Level Menu	2nd/3rd Level Menu	Description
Mode	Eco	Use Up or Down Button to select and preview mode effects.
	User	Press the Middle Button to confirm and apply
	sRGB	your mode type.
	Anti-Blue	
	Movie	
	Office	
	Black-White	
Response Time	Normal	Setting to Fastest will reach the shortest
	Fast	response time and help improve blurred images when playing very fast games.
	Fastest	
MPRT	OFF	MPRT is available when the refresh rate is over
	ON	85 Hz.  • Activating MPRT will affect:
		Affected Function Function Status
		» Brightness » Response Time Unable to select
		» HDCR » Adaptive-Sync

1st Level Menu	2nd/3rd Lev	rel Menu	Description	
Refresh Rate	Location	Left Top	Location is adjustable in OSD Menu. Press	
		Right Top	the Middle Button to confirm and apply your Refresh Rate Location.	
		Left Bottom	This monitor follows and works at the	
		Right Bottom	Operating System's preset Screen Refresh Rate.	
	OFF	'		
	ON			
Alarm Clock	Location	Left Top	After setting the time, press the Middle Button	
		Right Top	to activate the timer.  • Users have to manually restore their preset	
		Left Bottom	Alarm Clock after any AC power loss and	
		Right Bottom	reconnection.	
	OFF			
	15:00	00:01 ~ 99:59		
	30:00			
	45:00			
	60:00			
Eye-Q Check	-Q Check OFF  Amsler Grid		Select OFF to disable Eye-Q Check.     Activating Eye-Q Check will affect:	
			» Info. On Screen Set to OFF	
			Select Amsler Grid to check your central vision field.	
	Astigmatism	l	Select Astigmatism to check your blurred vision.	
	Posture Corr	rection	Select Posture Correction to improve your posture when sitting.	
Screen Assistance	None		Users can adjust Screen Assistance in any mode.	
	[+] [+] -  - HfH HfH >:< >:< 2.2.2.2.1		mode.	

1st Level Menu	2nd/3rd Level Menu	Description	
Screen Size	Auto	Users can adjust Screen Size in any mode, any resolution and any screen refresh rate.	
	4:3		
	16:9		
Adaptive-Sync	OFF	Adaptive-Sync preve	nts screen tearing.
	ON	Activating Adaptive-S	Sync will affect:
		Affected Function	Function Status
		» MPRT	Set to OFF

## Image

1st Level Menu	2nd/3rd Level Menu	Description	
Brightness	0-100	Properly adjust Bright surrounding lighting.	ness according to the
Contrast	0-100	Properly adjust Contra	ast to relax your eyes.
Sharpness	0-5	Sharpness improves c images.	larity and details of
Image Enhancement	OFF	Image Enhancement enhances image edges	
	Weak	improve their acutano	e.
	Medium		
	Strong		
	Strongest		
Low Blue Light	OFF	Low Blue Light protects your eyes against bl light. When enabled, Low Blue Light adjusts the screen color temperature to a more yelloglow.	
	ON		
		When Mode is set to A to enable Low Blue Lig	nti-Blue, it is mandatory ght.
HDCR	OFF	HDCR enhances image quality by increasing contrast of images.      Activating HDCR will affect:	
	ON		
		Affected Function	Function Status
		» Brightness	Unable to select
		» MPRT	Set to OFF

1st Level Menu	2nd/3rd Level Menu		Description
Color Temperature	Cool		Use Up or Down Button to select and preview mode effects.      Press the Middle Button to confirm and apply
	Warm		your mode type.
	Customization	R (0-100)	Users can adjust Color Temperature in Customization mode.
		G (0-100)	
		B (0-100)	
Auto Config			For D-Sub only, this setting will be grayed out when detecting other input sources.
Clock	0-100		Adjust Clock setting.     For D-Sub only, this setting will be grayed out when detecting other input sources.
Phase	0-100		Adjust Phase setting.     For D-Sub only, this setting will be grayed out when detecting other input sources.
H.Position	0-100		Adjust H.Position setting.     For D-Sub only, this setting will be grayed out when detecting other input sources.
V.Position	0-100		Adjust V.Position setting.     For D-Sub only, this setting will be grayed out when detecting other input sources.

# **Input Source**

1st Level Menu	2nd Level Menu	Description
HDMI™		Users can adjust Input Source in any mode.
DP		
D-Sub		
Auto Scan OFF		Users can use the Navi Key to select Input Source at
	ON	<ul> <li>below status:</li> <li>While "Auto Scan" is set to "OFF" with the monitor at power saving mode;</li> </ul>
		While "No Signal" message box is shown on the monitor.

## Navi Key

1st Level Menu	2nd Level Menu	Description
Up	OFF	All Navi Key items can be adjusted via OSD Menus.
Down	Brightness	
Left Right	Mode	
	Alarm Clock	
	Input Source	
	Refresh Rate	
	Info. On Screen	
	Audio Volume	

## Settings

1st Level Menu	2nd Level Menu	Description
Language	繁體中文	Users have to press the Middle Button to confirm and
	English	apply the Language setting.  • Language is an independent setting. Users' own
	Français	language setting will override the factory default. When
	Deutsch	users set Reset to Yes, Language will not be changed.
	Italiano	
	Español	
	한국어	
	日本語	
	Русский	
	Português	
	简体中文	
	Bahasa Indonesia	
	Türkçe	
	(More languages coming soon)	
Transparency	0~5	Users can adjust Transparency in any mode.
OSD Time Out	5~30s	Users can adjust OSD Time Out in any mode.
Power Button	OFF	When set to OFF, users can press the power button to turn off the monitor.
	Standby	When set to Standby, users can press the power button to turn off the panel and backlight.

1st Level Menu	2nd Level Menu	Description
Info. On Screen	OFF ON	The information of the monitor status will be shown on the right side of the screen.  Activating Info. On Screen will affect:  Affected Function Function Status  Bege-Q Check Set to OFF
HDMI™ CEC	OFF ON	HDMI™CEC (Consumer Electronics Control) supports Sony PlayStation®, Nintendo® Switch™, Xbox Series X S consoles and various audio-visual devices that are CEC-capable.     If HDMI™CEC is set to ON:         The monitor will automatically power on when the CEC device is turned on.         The CEC device will enter power saving mode when the monitor is turned off.         When Sony PlayStation®, Nintendo® Switch™, or Xbox Series X S console is connected, Mode will be automatically set to default mode and can be adjusted to users' preferred mode later.
Audio Volume	0-100	Users can adjust Audio Volume in any mode.
Reset	YES NO	Users can Reset and restore settings to original OSD Default in any mode.

# **Specifications**

Model	PRO MP242PMG	PRO MP272PMG			
Size (inch)	23.8	27			
Curvature	Flat				
Panel Type	IPS				
Resolution	1920 x 1080 (FHD)				
Aspect Ratio	16:9				
Brightness	300 nits (SDR, Typical)				
Contrast Ratio	1500:1				
Refresh Rate	120 Hz				
Response Time	1ms (MPRT)				
• 1 x DisplayPort					
	1 x HDMI <sup>™</sup> Connector				
	• 1 x D-Sub Port				
	• 2 x USB 2.0 Type-A Port				
	• 1 x USB 2.0 Type-B Upstream Port				
	• 1 x Headphone Jack				
View Angles	178°(H), 178°(V)				
DCI-P3*/ sRGB	89% / 115%	90% / 116%			
Surface Treatment	Anti-glare				
Display Colors	16.7M, 8 bits (6 bits + FRC)				
Speaker	2W x 2				
Monitor Power Option	100-240V, 50/60Hz, 1.5A				
Power Consumption (Typical)	Power On < 50W				
	Standby < 0.5W				
	Power Off < 0.3W				
Adjustment (Height)	0 ~ 130 mm				
Adjustment (Tilt)	-5° ~ 20°				
Adjustment (Swivel)	-45° ~ 45°				
Adjustment (Pivot)	-90° ~ 90°				
Kensington Lock	Yes				

Model		PRO MP242PMG	PRO MP272PMG		
VESA Mounting		Plate Type: 100 x 100 mm			
		Screw Type: M4 x 10 mm			
		Thread Diameter: 4 mm			
		Thread Pitch: 0.7 mm			
		Thread Length: 10 mm			
Dimension (W x H x D)		540 x 412 x 227 mm	612 x 429 x 227 mm		
Weight	Net	5.5 kg	6.2 kg		
	Gross	7.7 kg	8.5 kg		
Environment	Operating	Temperature: 0°C to 40°C			
		Humidity: 20% to 90%, non-condensng			
		• Altitude: 0 ~ 5000m			
	Storage	<ul><li>Temperature: -20°C to 60°C</li><li>Humidity: 10% to 90%, non-condensing</li></ul>			

<sup>\*</sup> Based on CIE1976 test standards.

# **Preset Display Modes**



All information is subject to change without prior notice.

Standard	Resolution		HDMI™	DP	D-Sub
VGA	640x480	@60Hz	V	V	V
		@67Hz	V	V	V
		@72Hz	V	V	V
		@75Hz	V	V	V
Dos-Mode	720x480	@60Hz	V	V	V
	720x576	@50Hz	V	V	V
SVGA	800x600	@56Hz	V	V	V
		@60Hz	V	V	V
		@72Hz	V	V	V
		@75Hz	V	V	V
XGA	1024x768	@60Hz	V	V	V
		@70Hz	V	V	V
		@75Hz	V	V	V
SXGA	1280x1024	@60Hz	V	V	V
		@75Hz	V	V	V
WXGA+	1440x900	@60Hz	V	V	V
WSXGA+	1680x1050	@60Hz	V	V	V
Full HD	1920x1080	@60Hz	V	V	V
		@85Hz	V	V	
		@100Hz	V	V	
		@120Hz	V	V	
Video Timing	480P		V	V	V
Resolution	576P		V	V	V
	720P		V	V	V
	1080P	@60Hz	V	V	V
		@120Hz	V		

## **Troubleshooting**

#### The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

#### No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

#### The screen image is not properly sized or centered.

 Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

#### No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

#### The icons, font or screen are fuzzy, blurry or have color problems.

- Avoid using any video extension cables.
- Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

#### The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

## **Safety Instructions**

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

#### **Power**

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

#### **Environment**

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.

- If any of the following situations arises, get the device checked by service personnel:
  - The power cord or plug is damaged.
  - Liquid has penetrated into the device.
  - The device has been exposed to moisture.
  - The device does not work well or you can not get it working according to the User Guide.
  - The device has dropped and damaged.
  - The device has obvious sign of breakage.

### **TÜV Rheinland Certification**

### TÜV Rheinland Low Blue Light Certification

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.



- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.
- Turn on the optional Low Blue Light function.

#### **TÜV Rheinland Flicker Free Certification**

- TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.
- TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on internationally applicable standards or standards common within the industry and exceeds these requirements.
- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 - 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled.
   (The availability of Anti Motion Blur/MPRT varies by products.)

### **ENERGY STAR Certification**

ENERGY STAR is a program run by the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) to promote energy efficiency. This product qualifies for ENERGY STAR in the "factory default" settings through which power savings will be achieved. Changing the factory default picture settings or enabling other features will increase power consumption, which could exceed the limits necessary to qualify for ENERGY STAR rating.



Flicker Free

For more information on ENERGY STAR, refer to https://www.energystar.gov/.

## **Regulatory Notices**

### **CE Conformity**

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

# FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

below:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

#### MSI Computer Corp.

901 Canada Court, City of Industry, CA 91748, USA (626) 913-0828 www.msi.com

#### **WEEE Statement**

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



#### **Chemical Substances Information**

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

#### **RoHS Statement**

#### Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

#### **India RoHS**

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

### **Turkey EEE Regulation**

Conforms to the EEE Regulations of the Republic Of Turkey

#### Ukraine Restriction of Hazardous Substances

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, № 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

#### **Vietnam RoHS**

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

#### **Green Product Features**

- · Reduced energy consumption during use and stand-by
- Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades
- Reduced solid waste production through take-back policy

### **Environmental Policy**

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.



- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.
- Please visit <a href="https://us.msi.com/page/recycling">https://us.msi.com/page/recycling</a> for information regarding the recycling of your product in the US.

### Warning!

Overuse of screens is likely to affect eyesight.

#### **Recommendations:**

- 1. Take a 10-minute break for every 30 minutes of screen time.
- 2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

### **Copyright and Trademarks Notice**

# msi Msi 微星





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The terms HDMI™, HDMI™ High-Definition Multimedia Interface, HDMI™ Trade dress and the HDMI™ Logos are trademarks or registered trademarks of HDMI™ Licensing Administrator, Inc.

### **Technical Support**

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance.