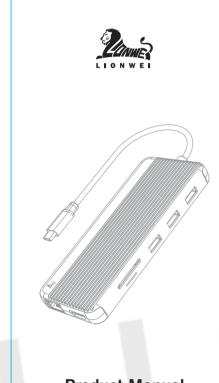
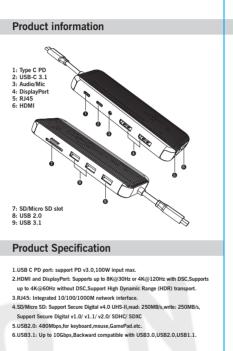
## LIONWEI Dual DiplayPort USB C Laptop Docking Station



# Product Manual English



**HDMI** and DisplayPort performance

mirrors the first one

3. Windows without this limitation

1.Please confirm the dp alt mode version of your laptop's USB-C port using.

2. MacQS can only external one monitor, and the second/third external monitor just

#### **Product information**

<In DP1.4>

	HDMI	НДМІ	DP
Single display	8k@30Hz or 4K@120Hz		
		8k@30Hz or 4K@120Hz	
			8k@30Hz or 4K@120Hz
Dual display	4K@60Hz	4K@60Hz	
		4K@60Hz	4K@60Hz
	4K@60Hz		4K@60Hz
Triple display	4K@60Hz	4K@30Hz	4K@30Hz

#### <In DP1.2>

	HDMI	НДМІ	DP	
Single display	4K@30Hz			
		4K@30Hz		
			4K@30Hz	
Dual display	2K@30Hz	1080P@60Hz		
		2K@30Hz	1080P@60Hz	
	1080P@60Hz		2K@30Hz	
Triple display	Only can light up two displays			

#### How to set up the extend display?

#### A: Windows

Windows11: Start>Setting>System>Display



In there, you can set the Display mode, Rearrange the position of the screen, Change Resolution, Color Profile, Orientation and Refresh Rate in Advanced display.

#### B: Mac OS

Monterey: System Preferences > Displays > Display Settings.



Then you can change the display mode in "Use as" menu and set up these setting like: Resolution/ ColorProfile / Refresh Rate and Rotation

### FAQ

#### Q1:When connecting a wireless mouse or keyboard, it may not work properly?

Most wireless device like mouse, keyboard, and Bluetooth device work in the 2.4Ghz wireless band. USB 3.0 Port has potential for interference that can affect the device's performance. The most effective method is to add a USB 2.0 extension cable belyeven the HUB and the receiver.

#### Q2:The display won't work, the resolution or refresh rate is abnormal.

- Confirm that the USB-C port in your laptop supports dp alt mode. This information
  you can find out in your laptop's specification or consult your laptop's official
  customer service.
- There are some software conflicts, usually the driver problem of the GPU.Upgrade or roll back the driver of GPU version may solve it.

#### Q3:The device I connect didn't work. Or the laptop suddenly shuts down.

The connected devices consume too much power, please connect the PD charger.

#### The tips can't solve my problem, or I have more questions.

If you encounter any problem during using our product, please contact us through amazon's after-sale service or our e-mail: **supportus@lionweitech.com**, we will help you solve any problem.



