





# SMART WASH & DRY ELECTRIC BIDET TOILET SEAT

KAWNDBIDFTB



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### **SAFETY & WARNINGS**

- Read all instructions before use and retain this user guide for future reference.
- Read all following safety precautions carefully before use.
- All images within this user guide are for reference only, refer to the actual product.

#### Symbols on the product and in this user guide:

A WARNING!	<b>Warning:</b> Failure to follow instructions with this symbol may result in serious injury or death.		
<u></u> Caution	<b>Caution:</b> Failure to follow instructions with this symbol may result in injury and property loss / damage.		
$\Diamond$	Forbidden: Statements with this symbol are forbidding an action as described.		
0	Alert: Statements with this symbol are alerting the user to an enforced, compulsory action.		



#### **WARNING:**

- Do not touch the electrical outlet with wet hands, or it may cause electric shock.
- Do not pour water, hot water or detergent on the top of the toilet or electrical outlet, as
  it may cause fire, electric shock, heat or short circuit. It may also cause injury and indoor
  water seepage due to damage of product.
- Never attempt to disassemble, repair or alter the product yourself, as it may cause fire, electric shock, heat or short circuit.
- Do not install the toilet in car, ship or any other moving object, as it may cause fire, electric shock, short circuit or fault. The ceramic, seat and main part may be damaged from falling due to motion.
- If the product is not working, stop using immediately.
- Under the following conditions, immediately disconnect the power supply and turn off the water angle valve:

- Water leakage from pipe or inside of the product
- o Crack or damage on the product
- Unusual sound or smell
- Smoke
- Unusual heating
- Block
- Fall out of the cushion
- The continued used of the product, by ignoring the above faults, may result in fire, electric shock, heat, short circuit, injury and indoor water seepage.
- Do not use any type of water except tap water or drinkable well water (underground water). Do not use seawater. Use of other waters may cause skin inflammation or fault.
- Do not touch the electrical plug during thunder, as it may cause electric shock.
- Do not let the water inlet soft pipe connect to the electrical plug and outlet, as it may cause fire, electric shock, heat, short circuit because of moisture condensation.
- Do not destroy or damage the power cable or plug.
- Do not damage, strike, yank, twist, excessively bend, bind, pinch or in any way alter the
  electrical cords. Do not place anything heavy on the cords. Failure to follow this
  instruction may cause fire, electric shock, heat and short circuiting.
- Do not use a loose or faulty electrical outlet or it may cause fire or short circuit.
- Do not use any power supply other than AC 220V, 50Hz.
- Do not place fingers or anything else into the warm air outlet, and do not place objects
  or clothes on the air outlet or cover it. Failure to follow this may cause scalding, electric
  shock or fire damage to accessories.
- Keep open flames (matches, cigarettes, etc) away from the product at all times, as it may cause fire.
- The toilet seat will only function when the seating sensor on the seat ring detects that there is a person seated (you will hear a beep sound when seated).



#### Caution:

- Pay attention to low temperature scalding.
- Improper use of the seat warmer may cause low temp scalding. If sitting for a long time, turn the temp setting to "off".
- Turn the seat temp setting to "off", and warm air-dry temp to "low", under following conditions:
  - Being used by children, older people, or people who cannot adjust the temperature settings.

- People with disabilities who may be unable to adjust the temperature settings.
- People who have taken medicine causing drowsiness (cold medication, sleeping pills, etc), under the effects of alcohol, or are otherwise inebriated.
- As this is an electrical product, do not install it in a location where it can easily get wet.
   If installed in bathroom, please also install ventilator to maintain the bathroom
   ventilation. Failure to do so may cause fire or electric shock.
- Do not install close to a bathtub.
- Ensure the product is connected to cold water supply, or it may cause body burn or machine fault.
- The product must be connected to the ground correctly. If not connected to the ground, it may cause electric shock. Only use with supplied 3-prong (grounded) electrical plug.
- Use only an electrical outlet with leakage switch (rated induced currents below 15mA) or insulating transformer (1.5kVA~3kVA) to protect outlet loop. Failure to do so may cause fire or electric shock.
- Ensure the plug is firmly inserted into the wall outlet at all times, or it may cause fire, heat or short circuit.
- When removing the plug from wall outlet, remove by holding the plug. Do not pull on the cord.
- If the power soft wire is broken, cease use immediately and contact Kogan.com for replacement or repair.
- Turn off the power before doing any general maintenance or spot checks. Nozzle clean will require power to check.
- People in need of supervision or a guardian (people with disability, children, older people) must not be left unattended with the device.
- Do not let children play this product.
- Do not throw lit cigarettes, matches, or any other flaming material into the toilet.

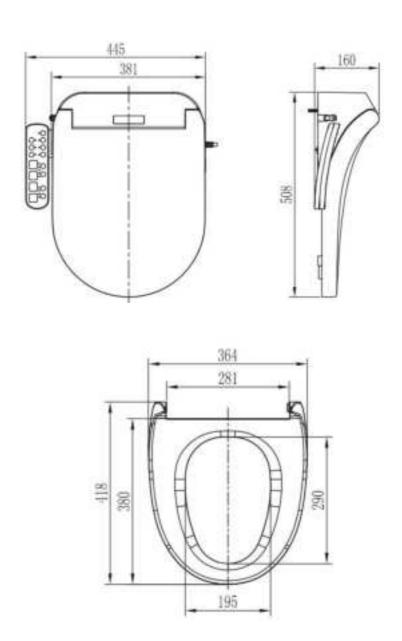


#### General safety notices:

- Do not use the product when it is loosely fitted. The toilet and seat may separate and fall off, causing body injury.
- If damaged, do not touch broken area. Cease use and contact kogan.com for assistance.
- Do not impact forcefully, put heavy weight upon, crouch on, or stand on the product. This may cause product damage, personal injury, or indoor water seepage.

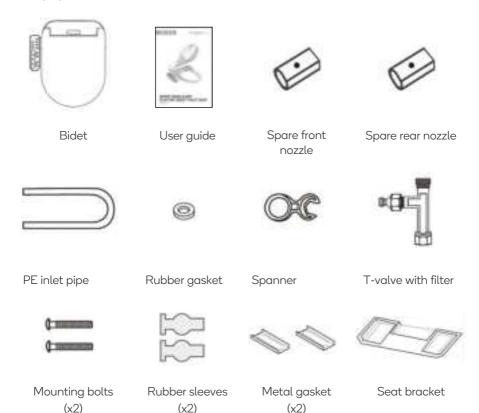
- Do not use the seat for anything other than what it was designed for. Do not pull the
  product by holding the seat or cover, and do not attempt to sit on it while it is not in
  position. Failure to do so result in product damage or injury.
- Use kitchen detergent (neutral) to clean the plastic parts (seat cover, etc) and water
  inlet soft hose. Do not use the following materials: bathroom detergent, house
  detergent, petrol, banana oil, cleaning powder, nylon brushes, etc. These products may
  damage the plastic parts, cause cracks, or may cause water leakage because of
  damaged soft hose.
- To avoid sudden water leakage, do not remove the water inlet filter when angle valve is open. Refer to Cleaning & Care section of this user guide.
- Do not crush or bend water inlet hose, as it may cause water leakage.
- If replacing another bidet, use the new hose supplied with this product. Do not reuse the previous hose, as it may cause water leakage.
- Do not pour hot water into toilet, as it may cause body injury or indoor water seepage due to toilet damage.
- Do not flush with large amount of toilet paper or other subjects except sewage and small amount toilet paper, as it may cause toilet damage. Do not flush tampons, condoms, or sanitary products.
- Do not lean on the toilet cover while using, it may damage the seat cover.
- Close the angle valve when water leaking
- When room temperature is below 0°C, to avoid piping or soft hose damage, antifreezing measures should be adopted. If water Inlet soft hose is frozen it may destroy main body or piping, leading to water leakage. To avoid damage, please pay attention to room temperature adjustment.
- When not in use for a long time, drain the inlet soft hose and disconnect from power.
   When next using, open the angle valve and let water connect first, or it may cause skin inflammation due to poor water quality. It may cause fire or overheating if the power supply is always connected.
- Confirm that the filter is screwed to correct position installed, prior to using. It may cause water leakage if not screwed tight.
- When the toilet drain outlet is blocked, cut off the power then clean the obstruction, otherwise sewage may overflow, causing indoor water seepage because of auto flush function.
- Flush the toilet after each use. Failure to do so may result in difficulty cleaning the toilet, blocked drain outlet or sewage overflow, resulting in indoor water seepage.
- After each use, if there is any mess on floor, always clean immediately to prevent corrosion or unhygienic build-up.
- Extended heating without sufficient water supply will lead to the heater becoming burned.

# **DIMENSIONS**

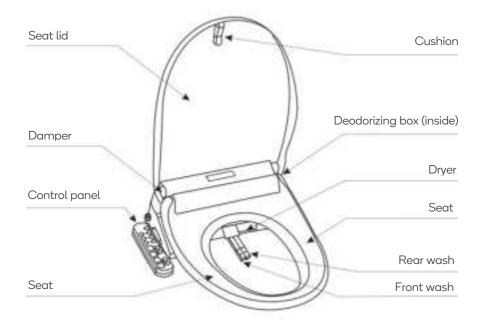


## **COMPONENTS**

Ensure you have all of the components listed in this user guide before disposing of any packaging.



# **OVERVIEW**



**Note:** Ensure the screen protector is removed prior to first use.

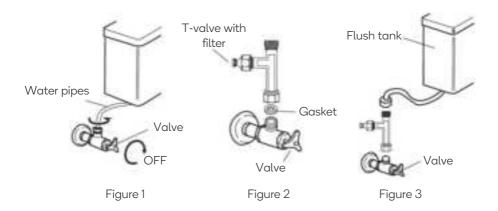
### **INSTALLATION**

#### **Precautions before Installation**

- Before installation, ensure toilet wall, floor tiles and ceramic toilet have all been installed. Your bathroom should have water supply and power socket nearby toilet.
- Water pressure should be between 0.06Mpa (flow) 0.75MPa (Static) and water temperature between 5°C - 35°C.
- In case of transportation in subzero (freezing) conditions, place the product in a warm place and wait for any residual water to thaw before installing.
- Connect daily-use water pipe only. Use tap water or drinkable well water only. Do not
  connect to recycled water or industrial water supplies, due to possible contamination as
  this would cause jamming or internal damage.
- Be sure to use the T-valve and filter.
- Ensure the water supply is fully connected before connecting the bidet to the power outlet.

#### 1. Installing T-valve with filter

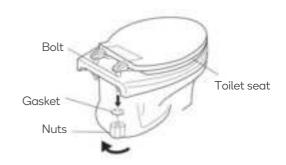
- Close inlet valve and remove water pipe (Figure 1).
- Connect T-valve with filter to the inlet valve (Figure 2).
- Connect the flush tank to the T-valve using the water piper (Figure 3).



#### 2. Bidet Installation

#### Remove original toilet seat:

- Loosen bolts with the spanner.
- Remove the nut and gasket.
- Remove the toilet seat.



#### Installing the seat bracket:

- Before the installation, place the product on the toilet bowl to check for correct fitment.
- Embed and install the rubber sleeve, seat bracket and metal gaskets as shown below.
- Insert the mounting bolts and tighten it so that the seat bracket cannot move.
- If the product does not match the toilet bowl ideally, loosen the mounting bolts, remove the metal gaskets, readjust the position of the seat bracket, then replace the metal gaskets and tighten the bolts.



#### Installing the bidet:

- Aim the bottom card slot of the seat to the edge of seat bracket, slide in gently. You will hear a "click" sound when it is correctly placed.
- Ensure the bidet fits into the area before placing, then lift bidet to fit it in correct position.
- Ensure the installation is correct before use. Long term uneven force will lead to cracking of the seat ring.

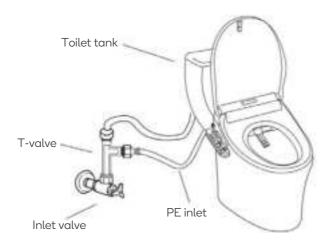
# Seat bracket Bidet

#### Note:

Do not forget to allow space for the power cable between the toilet and bidet.

#### 3. Connecting the Inlet Pipe

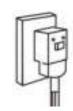
- Connect T-valve: Hold PE inlet and connect it to the T-valve.
- Connect bidet: Hold PE inlet and connect it to the bidet.
- Turn on the inlet valve after connecting to check the connectors for signs of leakage.



### **OPERATION**

#### **Preparation**

 Ensure the plug is inserted into the power socket then press the reset button on the residual current device (RCD). The indicator turns from black to slightly red.



2. Open the water-inlet valve.



3. Confirm the power icon LED is on.



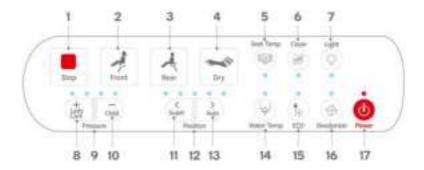
**4.** If the power light on the product indicator panel is not lit, all functions will be unavailable. Press the power button on the operation button panel to activate.

#### Sit on the seat

- 1. Seat sensor responds.
- 2. Nozzle cleaning indicator turns on.
- **3.** If the automatic deodorisation function is turned on, the deodorisation will begin to work.
- **4.** The toilet seat will only function when the seating sensor on the seat ring detects that there is a person seated (you will hear a beep sound when seated).



#### Control panel



#### **Button Functions**

1. Stop	Stop the current cleaning operation. If not pressed, rear washing/ front washing will stop automatically after 2 minutes			
2. Front	Press Front, nozzle extends out to work; Press again change to front oscillating cleansing, nozzle repeatedly swings back and forth. Press again to stop oscillating cleansing, Switch back to front wash.			
3. Rear	Press Rear, nozzle extends out to work; Press again change to rear oscillating cleansing, nozzle repeatedly swings back and forth. Press again to stop oscillating cleansing, Switch back to rear wash.			
4. Dry	Press this button to start warm air drying. Press Stop to turn off the drying function or the warm air will stop automatically after 4 minutes.			
5. Seat temp	The seat temperature can be adjusted in 4 levels:  Room temperature 33°C 36°C 39°C (No light) (Blue) (Green) (Red)  Press the seat temp button to cycle through the settings.  Note: To prevent low temp burn, the machine automatically reduces the seat temp below 35°C after sitting on the seat for 10 minutes.			

6. Clean	<ul> <li>Press Clean to enter nozzle cleaning, then water flows out to clean nozzle. Repeatedly press this button, the nozzles switch between rear and front cleansing, then you can clean and replace the nozzles.</li> <li>Nozzle clean is effective when people are not seated.</li> <li>Nozzle will automatically clean the peripheral part of the nozzle before rear wash and front wash.</li> </ul>
7. Light	Press this button, the indicator lights up and the night light turns on. Press this button again, the indicator turns off and the night light will turn off.
8. Lady care	Cleansing suitable for menstruation. In Idle mode, press this button to begin function. The nozzle extends out and the water temp is set to the highest level (39°C), water pressure is set to level 2, cleaning position set as default. Water temp/water pressure is not adjustable, cleaning position is adjustable in this mode, automatically ends after 2 minutes unless Stop is pressed.
9. Pressure	Select from four levels, adjust the water pressure by pressing + or - buttons.
10. Child	Warm water gentle cleaning, suitable for children. In Idle mode, press this button to enter function. The nozzle extends out to work and nozzle position will be at the front (5 level), mini water pressured level) and the water temp is set to 36°C. Automatically ends after 30 seconds unless Stop is pressed. During this mode, cleaning position/water pressure/water temp are not adjustable.
11. Position	Select from 5 levels, adjust the cleaning position by pressing <b>+</b> or <b>-</b> buttons.
	<b>Note:</b> Under oscillating cleaning, the nozzle position adjustment is unavailable
12. Super	Strong wash mode. In Idle mode, press this button to enter a powerful washing mode, nozzle extends out. Water pressure is set to the highest level. Automatically ends after 2 minutes unless Stop is pressed.
13. Auto	"One solution", Press this button to start in Idle mode to begin an automatic sequence performing Rear Wash (40 seconds), Oscillate Wash (20 seconds) and Warm Air Dryer (2 minutes). Press Stop to end this sequence.

14. Water Temp	The water temperature can be adjusted in 4 levels:			
	Room 33°C 36°C 39°C temperature (Blue) (Green) (Red) (No light)			
	Press the water temp button to cycle through the settings.			
15. ECO	Low power mode. Press this button, the corresponding indicator will blink on the control panel. After leaving the seat for 1.5 minutes the bidet will enter power saving mode. Under this mode, seat temp is kept at 25°C and the settings before power saving are automatically restored during next use.			
16. Deodoriser	Press this button to start deodorising, indicator on the control panel turns on. Press again to turn off.  Note: During drying, the deodorising function is temporarily stopped and it will automatically start again after drying is completed. When a person leaves the seat, the deodorising function will continue to work automatically for 90 seconds.			
17. Power	Press this button to enter standby mode. All lights will be off. When pressed again, the device will power on and the Power indicator will turn on.			

#### Note:

Idle mode means rear wash, front wash, dryer, flush, etc. are not enabled. Child wash, one solution, strong wash, lady care must be enabled in idle mode.

#### **Indicators**

Power	Active when the bidet is powered on. Flashing during a malfunction.
Seat Temperature	Active when the seat is heating. Flashing if the seat is over heated.
Water Temperature	Active when the water is heating. Flashing if the water is over heated. Flashing when water level is low.
Clean	Active when a user is seated.
Energy Saver	Active when the bidet enters energy saving mode.

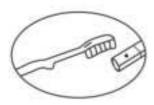
### **CLEANING & CARE**

#### Toilet bowl cleaning

- Ensure the power is switched off at the power outlet and plug removed prior to cleaning.
- Use a damp, soft cloth to wipe the toilet shelf and seat. Dirt should be cleaned as soon as possible. If it's difficult to clean, you can use a mild detergent.

#### Nozzle cleaning

- Power needs to be connected for Nozzle cleaning.
- Press the "Clean" button and water sprays out.
- Press the button a second time, the rear nozzle extends.
- Press the button again and the front nozzle extends too.
- Clean the nozzles using a brush.



#### Replacing the nozzle tip

- With the nozzle extended, hold the front of the nozzle tip and turn it counter clockwise to remove the old nozzle tip.
- To replace the tip, insert into the nozzle and turn it clockwise.
- Be careful not to force the nozzle tip or bend it.



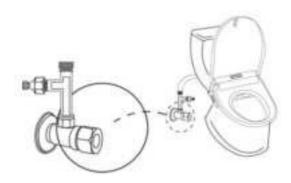
#### Cleaning the filter

When the water pressure becomes low or insufficient, the filter will need to be cleaned.

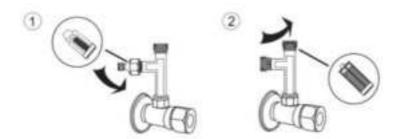
1. Close the water inlet valve to stop the water supply.

#### Note:

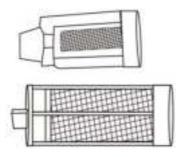
Do not remove the filter without closing the valve. Otherwise, water will spray out.



**2. Remove the T-valve filter:** Unscrew the connector using a spanner and then remove the filter. Refer to the images below.



**3. Clean the filter:** Remove the filter and clean it thoroughly. Rinse off dirt or clean the filter with a toothbrush.



#### Note:

- Do not use any cleaning agents. Clean it with water only.
- Do not use excessive force when cleaning, otherwise the filter will be deformed or damaged, affecting normal use.
- **4. Reattach the filter:** Reinstall the filter by following the removal steps in reverse order until complete.

#### Note:

Open the water inlet valve after installation and confirm there's no water

#### **Extended periods without use**

- If the bidet is not being used for an extended period of time. Turn off the inlet valve and power supply.
- Do not turn off the inlet valve and power if the room temperature will be lower than 0°C, your bidet will enter the anti-freeze program automatically.

## **SPECIFICATIONS**

Rated voltage AC 220-240V, 50Hz

Power consumption 1520W (When inlet water temp is 15° and the outlet

temp and pressure is set to maximum.)

Power cord length 1.5m

Dimensions 508 x 444 x 159mm

Safety devices Over-heating protection, water and electrical isolation,

Temp reset switch, over-dried protection.

Water pressure

range

0.06MPa (dynamic)-0.75MPa (Static)

Water pressure

adjustment

Adjustable in 4 levels

Cleansing flow rates 0.5-0.9L per minute

Seat heater power 40W

Seat surface temp 4 levels (33°C, 36°C, 39°C, Room Temp.)

Air dryer power 200W

Air temp 4 levels (35°C, 42°C, 48°C, 54°C)

Deodoriser method Chemical absorption by deodoriser cartridge

# TROUBLESHOOTING

Buzzer	Buzz once: Received instruction from controller.
	Buzz twice: Auto operation when the user stands up
	Buzz three times or more: Indication of malfunction.

Problem	Possible Cause	Troubleshooting	
No power.	The electrical outlet is not connected to power supply or the plug is not insert to the bottom.	Check if the electrical outlet is connected to the power supply; press the reset key on the plug.	
No water comes out	Low pressure of water supply.	Raise the water pressure.	
while cleaning.	Water inlet filter blocked.	Remove and clean the filter according to the Cleaning & Care section.	
Cleansing water in not warm enough.	Water temp setting is incorrect.	Readjust temperature.	
Seat does not heat.	Seat temp setting is incorrect or the product is in power saving mode.	Readjust temperature.	
Seat and cover are loose.	Fixed bolts are loose.	Tighten the bolts.	
No response when pressing the key.	Key fault.	Reboot or contact Kogan.com for assistance.	
Product 'Buzz' three times and then turns off.	The heater has entered self- protection mode.	Check whether the water supply to bidet is normal. Disconnect the power and wait 5 seconds and then turn on the power again.	

# NOTES

#### **Need more information?**

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.kogan.com** 

