

eero | **REV**

Blanket your  
home in fast,  
reliable wifi.





eero

"eero one-ups  
traditional routers in  
the two areas that  
matter to most of us:  
**total coverage  
and simplicity.**"

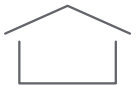
– WSJ

## WHY A SYSTEM

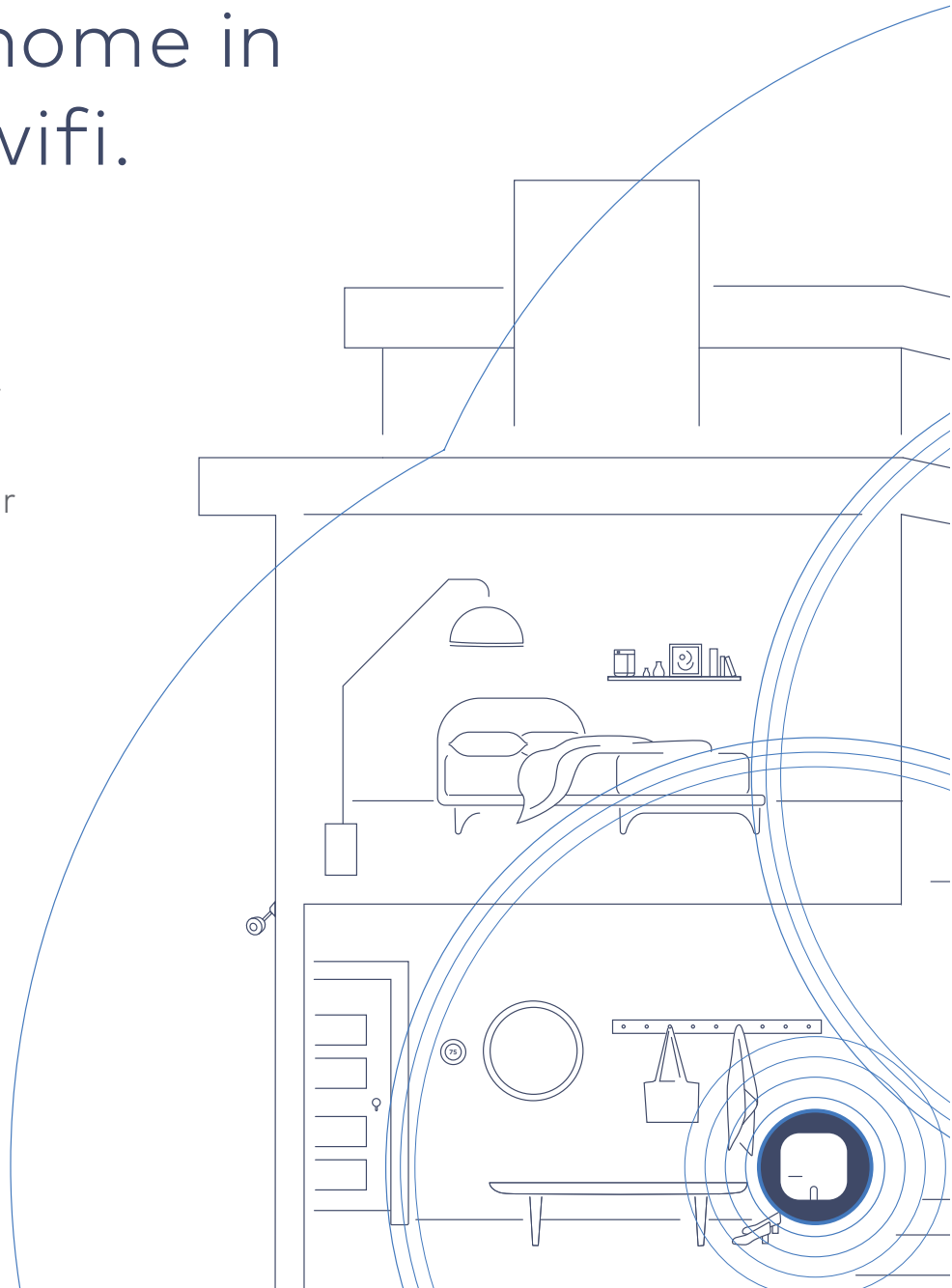
# Blanket your home in fast, reliable wifi.

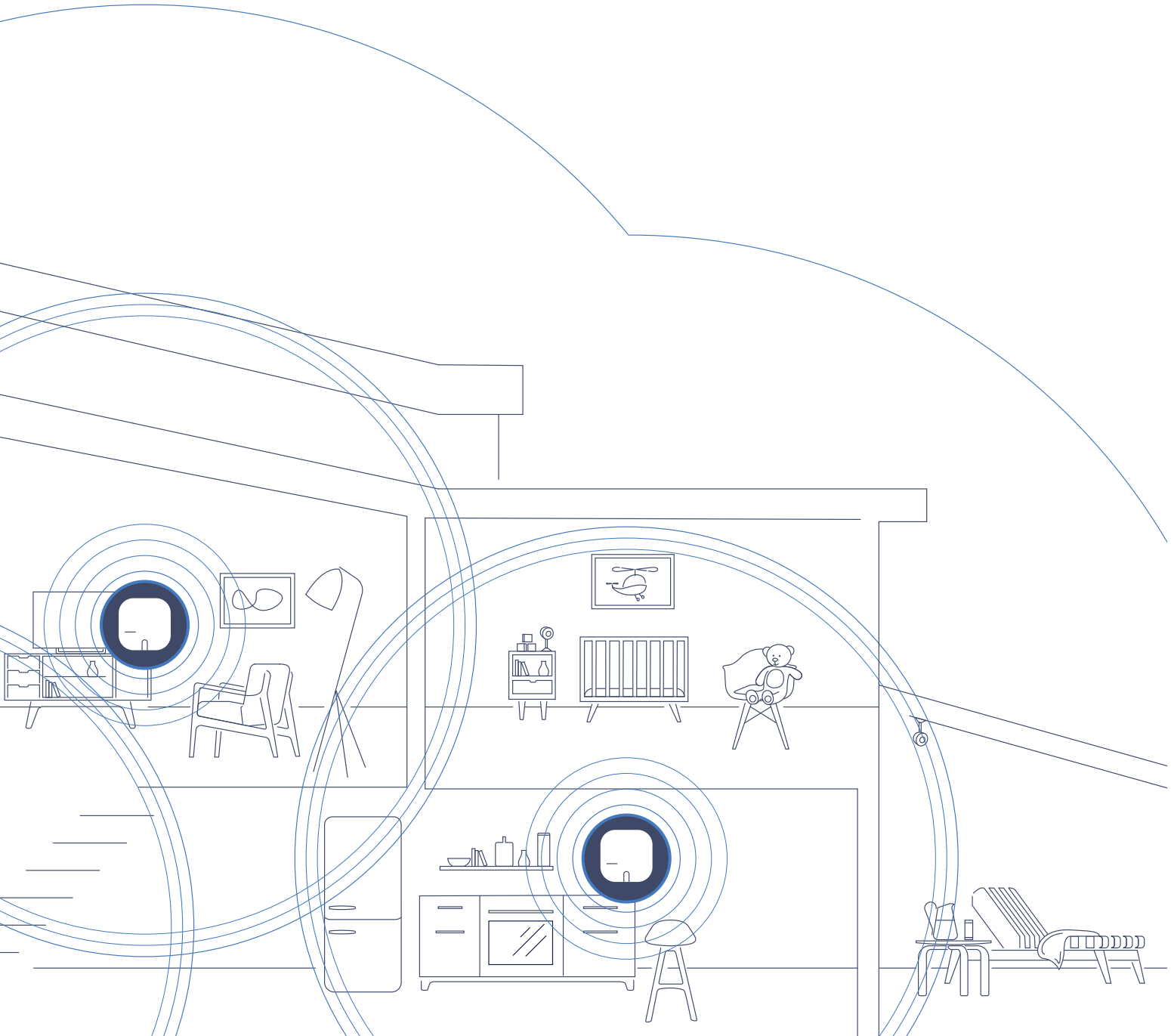


Asking a single router to cover your entire home is like asking a single light bulb to light every room in your home — it just won't work.



Instead, you need multiple access points placed throughout your home so you can stream anywhere, anytime.





## DEVICE INFORMATION

## WI-FI 6

## eero Pro 6

The most powerful eero yet.

- Tri-band Wi-Fi 6 with support for speeds up to a gigabit and coverage up to 2,000 square feet.
- Can be used as a standalone router or complete mesh wifi system.

Introducing the fastest eero ever with tri-band Wi-Fi 6 and support for speeds up to a gigabit. Work, play, video conference, and stream from anywhere in your home—even when the whole family is online. With a built-in Zigbee smart home hub, eero Pro 6 connects compatible devices to Alexa so you can control lights, locks, plugs, and more.



## TOP PRODUCT BENEFITS



Wi-Fi 6 delivers faster wifi with support for 75+ devices simultaneously.



The eero app walks you through setup in minutes and allows you to manage your network from anywhere.



With the built-in Zigbee smart home hub, eero Pro 6 connects compatible devices on your network with Alexa—so there's no need to buy separate smart home hubs for each device.



Our TrueMesh technology intelligently routes traffic to optimize your connection and reduce drop-offs.



Automatic updates bring the latest and greatest in wifi while also keeping your network safe and secure.



With cross-compatible hardware, you can easily add eero products as your needs change.

*Some features require linking your Amazon account or downloading the Alexa application.*

TECHNICAL SPECIFICATIONS

Wifi

**Wifi standards**  
Wi-Fi 6 (IEEE802.11a/b/g/n/ac/ax)

**Number of radios**  
3; tri-band

**MIMO**  
2x2/2x2/4x4 MU/SU-MIMO

**Spatial streams**  
8

**Channel width**  
20, 40, 80 MHz

**Security**  
WPA2-AES, WPA3-Personal transition mode

**Other wifi features**  
WMM, Tx Beamforming, OFDMA

**AC rating**  
AX4200

**Channel selection**  
Automatic Channel Selection

**Band steering**  
Yes, eero Labs feature

**Optimize for conferencing and gaming**  
Yes, eero Labs feature

**Warranty and support**  
1-year limited warranty

**FCC Id**  
2AEM4-30317

Parental Controls

**Device/profile pause**  
Yes

**Easy password sharing for guest and home network**  
Yes

Smart Home Connectivity

**Smart home hub**  
Yes (Zigbee)

**Thread**  
OpenThread

**Bluetooth**  
Low Power Radios: 802.15.4 and Bluetooth Low Energy 5.0

**Zigbee**  
Yes

**Works with Alexa**  
Yes

Radio Frequency

**Antenna**  
2.4 GHz: 2x2  
5 GHz Lo: 2x2  
5 GHz Hi: 4x4

**Frequency bands**  
ISM (2.4-2.484 GHz)  
U-NII-1 (5.15-5.25 GHz)  
U-NII-2A (5.25-5.35 GHz)  
U-NII-2C (5.47-5.725 GHz)  
U-NII-3 (5.725-5.85 GHz)

**Channel selection**  
Automatic Channel Selection

**Types of modulation**  
OFDM

Performance and Capacity

**Peak PHY rates**  
2.4 GHz: 574 Mbps  
5 GHz Lo: 1201 Mbps  
5 GHz Hi: 2402 Mbps

**Processor**  
1.4 GHz quad-core processor

**Memory**  
1024MB RAM

**Storage**  
4GB flash storage

Physical Interface

**Ethernet**  
2 x 1 auto-sensing Gigabit ports, RJ-45

Physical Characteristics

**Size**  
5.3 x 5.3 x 2.1 in

**Weight**  
1.5 lbs

**Operating temperature**  
32 to 104°F

Power Requirements

**Electrical requirement**  
100-240V AC, 50-60 Hz

**Power supply**  
27W external

Management Tool

**End user**  
iOS/Android App

**Internet service providers**  
Remote Network Management

## DEVICE INFORMATION

## WI-FI 6

## eero 6

Fast, reliable Wi-Fi 6 for your connected home.

- Dual-band Wi-Fi 6 with support for speeds up to 900 Mbps and coverage up to 1,500 square feet.
- Can be used as a standalone router or complete mesh wifi system.

eero 6 is the new standard for home wifi. Dual-band Wi-Fi 6 increases your internet's efficiency and reduces network congestion. Stay connected with support for speeds up to 900 Mbps—even as you add 75+ devices. Set up in minutes and get automatic updates, a built-in smart home hub, and more.



## TOP PRODUCT BENEFITS



Wi-Fi 6 delivers faster wifi with support for 75+ devices simultaneously.



The eero app walks you through setup in minutes and allows you to manage your network from anywhere.



With the built-in Zigbee smart home hub, eero Pro 6 connects compatible devices on your network with Alexa—so there's no need to buy separate smart home hubs for each device.



Our TrueMesh technology intelligently routes traffic to optimize your connection and reduce drop-offs.



Automatic updates bring the latest and greatest in wifi while also keeping your network safe and secure.



With cross-compatible hardware, you can easily add eero products as your needs change.

*Some features require linking your Amazon account or downloading the Alexa application.*



TECHNICAL SPECIFICATIONS

Wifi

**Wifi standards**  
Wi-Fi 6 (IEEE802.11a/b/g/n/ac/ax)

**Number of radios**  
2; dual-band

**MIMO**  
2x2/2x2 MU/SU-MIMO

**Spatial streams**  
4

**Channel width**  
20, 40, 80 MHz

**Security**  
WPA2-AES, WPA3-Personal transition mode

**Other wifi features**  
WMM, Tx Beamforming, OFDMA

**AC rating**  
AX1800

**Channel selection**  
Automatic Channel Selection

**Band steering**  
Yes, eero Labs feature

**Optimize for conferencing and gaming**  
Yes, eero Labs feature

**Warranty and support**  
1-year limited warranty

**FCC Id**  
2AEM4-61704

Parental Controls

**Device/profile pause**  
Yes

**Easy password sharing for guest and home network**  
Yes

Smart Home Connectivity

**Smart home hub**  
Yes (Zigbee)

**Thread**  
OpenThread

**Bluetooth**  
Low Power Radios: 802.15.4 and Bluetooth Low Energy 5.0

**Zigbee**  
Yes

**Works with Alexa**  
Yes

Radio Frequency

**Antenna**  
2.4 GHz: 2x2  
5 GHz: 2x2

**Frequency bands**  
ISM (2.4-2.484 GHz)  
U-NII-1 (5.15-5.25 GHz)  
U-NII-2A (5.25-5.35 GHz)  
U-NII-2C (5.47-5.725 GHz)  
U-NII-3 (5.725-5.85 GHz)

**Channel selection**  
Automatic Channel Selection

**Types of modulation**  
OFDM

Performance and Capacity

**Peak PHY rates**  
2.4 GHz: 574 Mbps  
5 GHz: 1201 Mbps

**Processor**  
1.2 GHz quad-core processor

**Memory**  
512MB RAM

**Storage**  
4GB flash storage

Physical Interface

**Ethernet**  
2 x 1 auto-sensing Gigabit ports, RJ-45

Physical Characteristics

**Size**  
3.91 x 3.82 x 2.42 in

**Weight**  
0.66 lbs

**Operating temperature**  
32 to 104°F

Power Requirements

**Electrical requirement**  
100-240V AC, 50-60 Hz

**Power supply**  
15W external

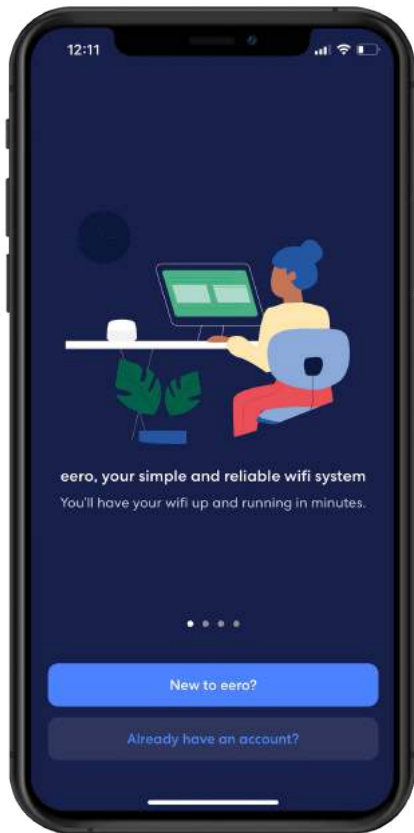
Management Tool

**End user**  
iOS/Android App

**Internet service providers**  
Remote Network Management

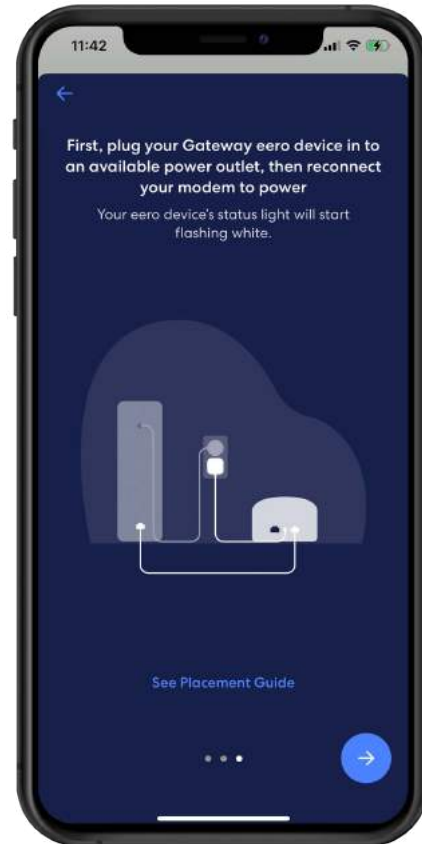
## SIMPLE SETUP

# Replace your router in 10 minutes.



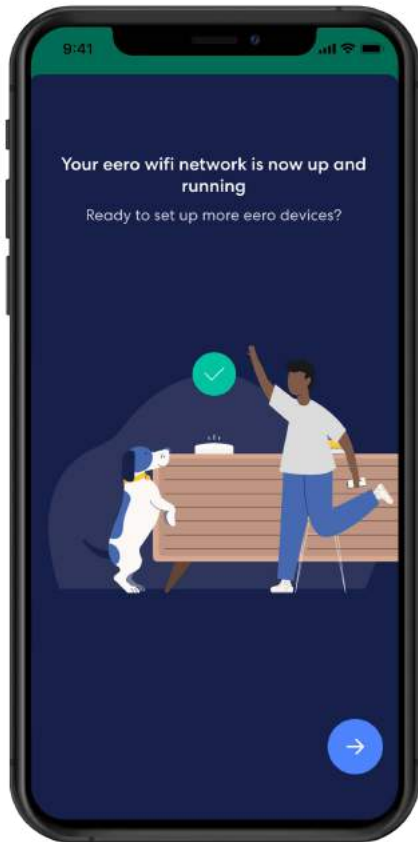
①

Download the eero app and create an account.



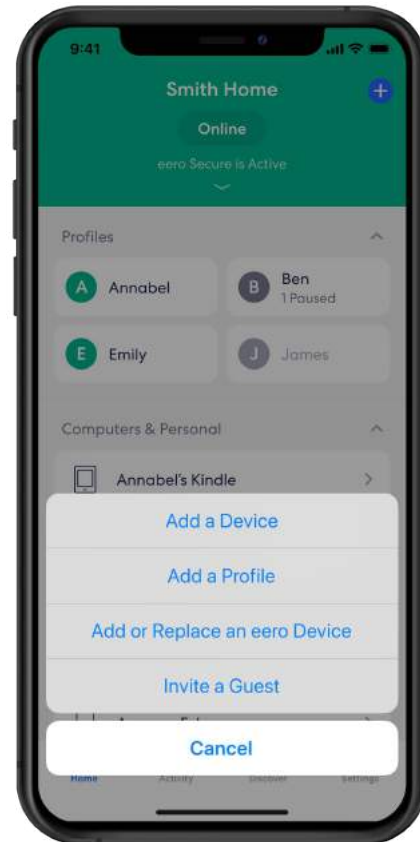
②

Select your home-type to help guide eero placement.



3

Follow the steps to set up eeros throughout your home.



4

Connect devices to your new eero network.

## THE APP

# Control in the palm of your hand.



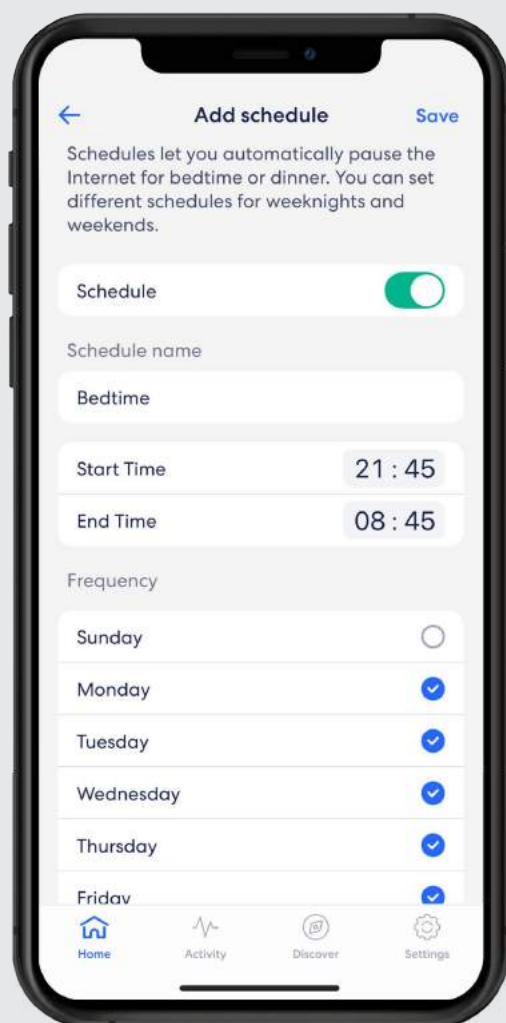
## See what's happening

Your network stats aren't hidden in a black box. See your network speed, find out which devices are connected, and make sure each eero is working properly.



## Check device usage

See which devices on your network are using the most data, and with just a few taps, block unknown or suspicious devices.



## Manage screen time

With parental controls you can create profiles for everyone in your family, set wifi-access schedules, or pause the internet.



## Share your network

Easily grant access to friends and family or share a separate guest network with them.

## FEATURES

# Never think about wifi again.



eero is the simplest, most reliable wifi system available. Stream HD video, play video games, and surf the web wherever you want.



The only system with TrueMesh technology, eero intelligently routes traffic between eeros to avoid congestion, buffering, and dropoffs.



Regular software updates happen automatically overnight, consistently bringing you new features, improved performance, and best-in-class security.



Our team of experts are just a toll-free phone call (or email, chat, tweet) away.

# Let's get connected

eero is a simple-to-use whole-home WiFi system that covers your home in fast, reliable WiFi. By following these simple steps, you'll be streaming in no time.

## Getting started

1

### Download

1. Get the eero app for iOS or Android at **eero.com/app**
2. You will need an active internet connection to complete the setup process.

2

### Unplug


1. Disconnect your modem and any devices connected to it.
2. With the modem unplugged, open the app and follow along.

3

### Begin

1. When the app requests eero setup, connect your eero Pro 6 (larger unit in your kit) to the modem with the supplied Ethernet cable.

\*If you have a **REV** wifi Modem (TG1682G) and need further assistance:

 242-804-9160

 techsupport@cablebahamas.com

## Quick start guide

---

# Troubleshooting

Getting started with eero is simple. If you need any help, here are a few helpful tips.

### eero won't register

**Issue:**

Can't complete set up because eero won't register.

**Steps:**

1. Make sure your modem is powered on and activated
2. Power down your modem and try again

### Can't add eeros

**Issue:**

Additional eeros won't join the network.

**Steps:**

1. Make sure your network is online
2. Try adding eero by serial number
3. Restart primary eero

### Devices won't connect

**Issue:**

Devices won't join the network.

**Steps:**

1. Verify device is using eero network
2. Toggle device wifi off and back on
3. Create static IP address for device



PRICING GUIDE

REV eero base pack		
Description	Frequency	Monthly fee
eero Pro 6 unit (1) & eero 6 unit (1)	Monthly	\$10.00
REV eero additional leaf units		
Description	Frequency	Monthly fee
additional eero 6 units (each)	Monthly	\$5.00

TERMS & CONDITIONS

eero Devices will mainly be a self-install product.

A deposit of \$100 will be required to take the service on a monthly fee basis and customers will be asked to sign a contract with a minimum commitment to 24 months of rental fees.

\$100 Security Deposit (Rental & Hybrid)

eero kits are available in all digital islands, Abaco, Eleuthera, Grand Bahama & New Providence.

---

## FREQUENTLY ASKED QUESTIONS

### **Q. How many devices come with the REV eero System?**

The eero Mesh System from **REV** will come with:

- Will come with two units as entry-level at \$10 per month.
- EVERY home, whether HFC or FTTH, would have the eero Pro 6 as the main unit.
- ALL additional units in each home would be the eero 6 unit.

### **Q. How much is the eero Mesh System?**

The eero Mesh System from **REV** is \$10 per month for the base pack (2 units). Depending on the size of the customer's home, they may require more than two units at an additional \$5 per month.

### **Q. What does the eero Mesh System Base Pack come with?**

The Base Pack from **REV** comes with ONE eero Pro 6, one eero 6 along with power adapters and Ethernet cords for both devices.

### **Q. How much square feet does the eero Pro 6 Device cover?**

The Pro 6 device covers up to 6000 sq ft.

### **Q. Is a truck roll required to install?**

The eero System from **REV** is designed as a self-install product. Customers can call the **REV** support desk if they experience any issues with installation.

### **Q. Is there a security deposit?**

Yes. A \$100 security deposit is required.

**Q. Is there a security deposit?**

Yes. An \$100 security deposit is required.

**Q. Who can get the eero Mesh System from REV?**

Any **REV** Broadband or FTTH customer can get a eero Mesh System from **REV**. Customers can visit any one of the ALIV or **REV** stores to pick up their system.

**Q. What if a customer has a TG1682 Modem/Wi-Fi combo?**

The customer can keep both routers open however in some cases, the customer may contact the customer support team to assist in "bridging" their modem.

**Q. What mesh technology does eero use?**

eero uses TrueMesh technology. TrueMesh ensures every eero connects wirelessly to every other eero in range, on both the 2.4 GHz and the 5GHz wifi bands. This creates a dense network of connections and many possible paths for traffic to flow. So when wireless interference from the neighbor's baby monitor, heavy gaming traffic in the family room, or someone closes a metal door in the kitchen, your network is less likely to come to a crawl.

## **Technical specifications**

Tri-band, Dual auto-sensing gigabit ethernet ports, TrueMesh™, 2x2 MU-MIMO, Beamforming QoS (wifi multimedia management), 802.11a/b/g/n/ac

## **Security and networking services:**

WPA2-encryption, Family Profiles, DHCP, IPv6, NAT, VPN passthrough, UPnP, Static IP, Port forwarding



Simple , reliable wifi.  
Starting at \$10 per month.

For sales inquiries, contact us:

- 📞 601-8992
- 💬 810-8993/4
- ✉️ [residentialsales@cablebahamas.com](mailto:residentialsales@cablebahamas.com)

Already have eero from REV?

We're always here for you.

You can call us.

You can message us.

You can drop in or, you can chat live to  
one of our help team.

We're happy to help.

Always!

- 📞 New Providence: 601-2200
- Grand Bahama: 602-8800
- Toll Free: 1-242-300-2200

💬 804-9160

💬 [REV.bs](https://www.rev.bs)

