

Bagged Vacuum Cleaner with Deep Cleaning Powerhead

Carbon & HEPA Filtration

Soft Start Motor

Self-Propelling Powerhead



regal





9001 PH Regal

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your vacuum cleaner. We recommend that you carefully read this instruction manual for the best results.

Features:

1. Handle
2. On/Off Button (Powerhead)
3. Air Relief Valve
4. Rod Release Button
5. Rod
6. Power Cord (not shown)
7. Powerhead
8. Hose
9. Air Inlet
10. Dust Bag Cover Latch
11. Powerhead Height Adjustment Pedal
12. Digital Suction Control
13. Cable Rewind Button
14. Power On/Off Button
15. Carry Handle

Accessories:

16. Mini Hand Turbo Tool
17. Flexible Brush
18. Hard Floor Turbo Tool
19. Combination Floor Tool
20. Long Flexible Crevice Tool
21. Crevice Tool
22. Upholstery Tool
23. Dusting Brush
24. 32-35mm Adaptor
25. Mini Accessories Kit

Specifications:

Max Power: 1650W (1750W with powerhead)

Dust Capacity: 2.3L

Noise Level: 76 dB

Power Cable Length: 10m

Hose Length: 1.9m

Weight: 9.55Kg

***Please contact Hoover Customer Care 1300 360 845,
NZ 0800 387 442 to find your local spare parts provider.***

Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly. This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a convenient and safe place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary Measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When removing the power plug from the power supply, **do not** pull the power cable, gently pull the power plug from the power supply.



5. Do not use the vacuum cleaner to pick up water or liquids.



Safety Precautions & Warnings

IMPORTANT! Always switch off the cleaner and remove the power plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the vacuum cleaner.
3. Keep ends of the hose, telescopic tube and other openings away from your face and body.
4. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.
5. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances or items may be present.
6. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
7. Before vacuuming, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.
8. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
9. **Do not** extend the power cable beyond the yellow mark.
10. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around edges or corners. Avoid running the appliance over the power cable.
11. Ensure the appliance is switched off before unplugging.
12. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
13. Hold the plug when rewinding the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
14. **Do not** handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.
15. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or any other liquids.

16. **Do not** use the machine to vacuum water or liquids, this vacuum is for, dry household use only.
17. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
18. Extreme caution should be exercised when using the appliance on stairs.
19. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
20. **Do not** attempt to change the attachments while the appliance is plugged into the mains power supply. First switch off and remove the power plug from mains power supply. Use only manufacturer's recommended accessories.
21. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
22. **Do not** operate or use the appliance without the dust bag and/or filters in place.
23. If the air inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the cleaner vacuum again.
24. **Do not** leave the appliance unattended when it is connected to a mains power supply.
25. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
26. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical components regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
27. **Never** attempt to make any modifications electrically to the vacuum cleaner.
28. Always store the appliance indoors in a cool and dry place.
29. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.

Vacuum Cleaner with Powerhead

1. The electric hose contains electrical connections;
 - **Do not** immerse in water.
 - The hose should be checked regularly and **must not** be used if damaged.
 - The vacuum cleaner handle contains electrical connections. The handle is not a serviceable part.
 - The vacuum cleaner rod contains electrical connections. The rod is **not** a serviceable part.
 - The vacuum cleaner powerhead contains electrical connections the powerhead is not a serviceable part.
2. Use the electric powerhead only for vacuuming dust and dry substances in the home.
3. **Never** run over the power cable with the powerhead to avoid damage.
4. **Never** touch the brush roller while the vacuum cleaner is connected to the mains.
5. To prevent unnecessary wear on the powerhead, keep the powerhead moving while in operation.
6. Keep hair, hands and feet away from the rotating brush while the powerhead is running.



Assembly



IMPORTANT! Always remove the power plug from the power supply before fitting or removing accessories! **LIVE PARTS** within the hose, rod and powerhead.



1. Flexible Hose

Fitting:

Insert the flexible hose into the air inlet of the vacuum. Press until it clicks into position.

Removing:

Press the two buttons and gentle pull to release the flexible hose.



2. Handle

Note: Ensure that the powerhead switch located on the handle is in the “Off” position before fitting the handle to the rod. When not using the powerhead, ensure that the Powerhead On/Off Button is in the “Off” position.

- a. Gently insert the handle into the telescopic tube and push until it clicks into place.
- b. Place the powerhead onto the floor and gently insert the telescopic tube into the powerhead. Push until it clicks into place.



Accessories



Powerhead

Deeply cleans carpets by effectively lifting and removing deeply embedded dust and dirt. The height of the powerhead can be adjusted to be used on different types of carpets.

Note: not recommended for use on hard floors.

WARNING! Seek advice from carpet manufacturers before using the motorised powerhead on woollen or delicate carpets.



Combination Floor Tool

This multi-purpose tool easily switches from a carpet cleaning tool to a hard floor cleaning tool.



Hard Floor Turbo Tool

Specifically designed for removing dirt and debris from hard floors.

Note: as a safety precaution, the Hard Floor Turbo Tool must be placed onto the floor for the roller brush to activate.

When using the powerhead and turbo tools:

1. Never run over the power cable.
2. Never touch the roller brush while the vacuum cleaner is connected to the mains power supply.
3. Keep hair, hands and feet away from the rotating brush while in operation.



Mini Accessories Kit

Perfect for cleaning small fiddly areas such as keyboards, computers or car dashboards.



Mini Hand Turbo Tool

Ideal for removing pet hair from upholstery and furniture. This accessory features a transparent case so that you can easily see and remove any blockages that may occur.

Safety Precautions:

1. Keep hair, hands and feet away from the rotating brush while the turbo brush is running.
2. Do not run the turbo tool over electric cables and string.
3. Do not use the turbo tool on pets.
4. The turbo tool will operate when it is connected to a running vacuum. If children are present, make sure to turn the vacuum off and unplug the power plug from the power supply when leaving the turbo tool unattended.
5. Do not attempt to service or unclog the turbo tool while the vacuum is running.



Flexible Brush

Perfect for removing dust from hard to reach places such as shelves and cupboards.



Long Flexible Crevice Tool

Extends and flexes into awkward gaps to clean hard to reach areas.



Crevice Tool

Eliminates dust from hard to reach places such as from corners and in between cushions.

Note: for best performance adjust the suction power to “Tiled Floors” mode.



Dusting Brush

Cleaning blinds, bookshelves and lampshades is made easy with this dusting brush.



32-35mm Adaptor

Fits all 32mm-35mm vacuums.



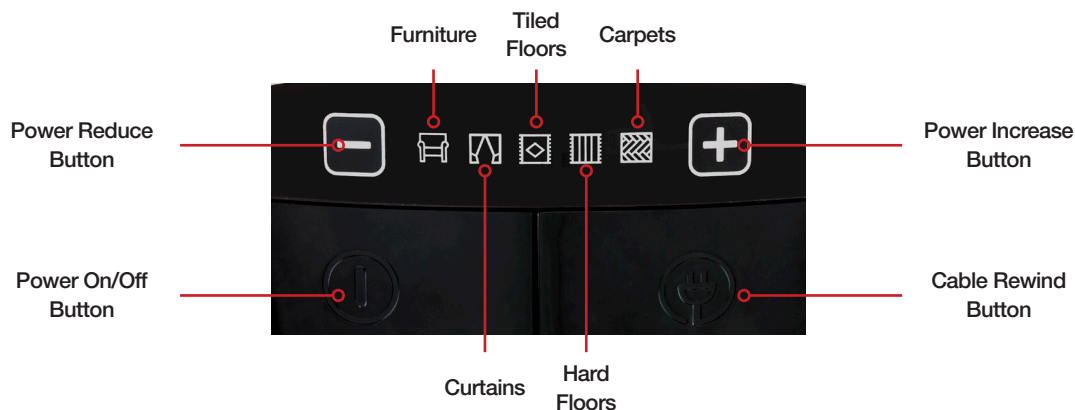
Upholstery Tool

For vacuuming furniture and upholstery.

Note: for best performance adjust the suction power to “Curtains” mode.

Digital Suction Control

The suction power can be regulated by using the Digital Suction Control to achieve optimum cleaning results. To change the suction power to suit a particular cleaning task, press the Power Increase Button to increase the suction power, and to reduce the suction power press the Power Reduce Button.



Instructions For Use

Using the Cable Rewind Button and Power On/Off Button



Unwind

1. Unwind a sufficient length of cable. The yellow mark on the power cable shows the ideal cable length.
DO NOT extend the cable beyond the red mark.
2. Insert the power plug into the power socket.
3. Press the On/Off button to turn the vacuum on or off.



Rewind

1. Press the On/Off Button to turn the vacuum off.
2. Unplug the cable from the power socket.
3. To rewind the power cable, press the rewind button with one hand and guide the cable with the other hand to ensure that it does not whip.

Maintenance

IMPORTANT! Always remove the power plug from the power socket before performing any maintenance.

Vacuum Cleaner Storage

When not in use, ensure that the cleaner is disconnected from the power supply and that the cable is fully retracted. The combination floor tool can be stored in the floor park clip. The powerhead must be stored separately.

Replacing the Dust Bag

Note: only use the dust bag supplied or recommend by the manufacturer to avoid causing damage to the machine and voiding the warranty.



Always operate the cleaner with the dust bag installed. If the dust bag is not installed or installed incorrectly, the dust bag cover may not close completely.

1. Remove the hose from the hose inlet.
2. Open the Dust Bag Cover.



3. To stop dust and debris from escaping the dust bag when removing the dust bag from the machine, firmly hold the dust bag in the dust bag holder and gently pull the dust bag seal.





4. Remove the dust bag when it is full and replace with a new dust bag.
5. Refit a new dust bag and reinsert the bracket and dust bag assembly by sliding it back into the machine.
6. Gently close the cover, you will hear a 'click' when closed properly.

Note: please ensure that the dust bag is fully inserted into the bag holder before you close the cover to avoid dust leaking from the dust bag.

Cleaning and Replacing the Pre-Motor Filter

IMPORTANT! Always remove the power plug from the power socket before performing any maintenance.



The pre-motor filter should be replaced every six months or when it becomes visibly dirty.

Always operate the cleaner with clean filters; otherwise, there may be a reduction in the suction power or motor damage may result.

Note: Do not use a washing machine to wash the filter or a hair drier to dry the filter.

1. Open the Dust Bag Cover, remove the bracket and the dust bag assembly.
2. Gently remove the pre-motor filter.
3. Replace with a new filter or clean as described.

Maintenance (continued)

Cleaning and Replacing the Rear Motor HEPA and Carbon Filter



The Rear Motor HEPA and Carbon Filter is installed behind the exhaust grille. This filter is washable, however frequent washing of the carbon filter can reduce the life of the carbon filter. When dust or dirt is visible on the surface of the HEPA filter, the filter should be replaced or washed with lukewarm water to maintain efficient suction.

Note: It is recommended to replace the filter every 6 months or when it becomes visibly dirty.

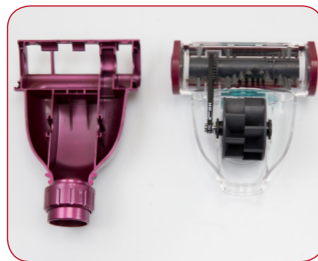


1. Remove the Exhaust Grille to access the Rear Motor filter.
2. Gently remove the Rear Motor filter as shown.
3. Replace with a new filter or clean as described.



Cleaning the Mini Hand Turbo Tool

WARNING! Ensure that the Mini Hand Turbo Tool is disconnected from the cleaner when performing any maintenance.



1. Unlock the neck on the Mini Hand Turbo Tool by twisting anti-clockwise.
2. Push the release buttons on the side of the Mini Hand Turbo Tool down to unlock the external bristles. Rotate this bristle attachment upwards.
3. Remove the clear cover.
4. Remove any dirt or hair from the roller brush.
5. Replace the clear cover.
6. Lock the neck on the Mini Hand Turbo Tool by twisting clockwise.
7. Rotate the external bristles down and lock the side release buttons by pushing upwards.

Maintenance (continued)

Cleaning the Motorised Powerhead

WARNING! Ensure that the cleaner is disconnected from the power supply when performing any maintenance procedures.

The rotating brush must be free of debris for effective cleaning and for maximum suction. Disconnect the motorised powerhead and turn it over to inspect the rotating brush. If a build-up of debris is wound around the rotating brush, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.

Changing the Motorised Powerhead Drive Belt



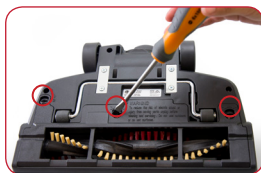
WARNING: To reduce the risk of electric shock, ensure that the power is switched off and the power plug is disconnected from the power supply before performing any cleaning, maintenance or troubleshooting checks. Failure to do so may result in electric shock or personal injury.

CAUTION! The powerhead, hose and rod contain electrical connections. The powerhead, hose and rod are not serviceable parts. Please return the product to your nearest Godfreys store if the powerhead, hose and/or rod are faulty.

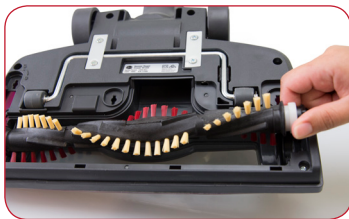


Depending on frequency of use, the motorised powerhead drive belt will occasionally require replacing.

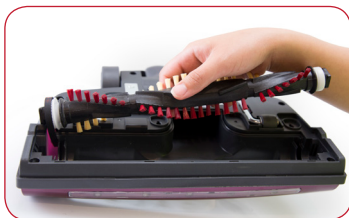
1. Disconnect the powerhead from the telescopic tube.



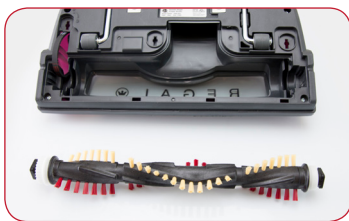
2. Turn the powerhead upside down and turn the three locking rods anti-clockwise to unlock the bottom plate.



3. Firstly lift the side of the rotating brush without the belt attached. Then lift the end cap where the belt loops around.



4. Slide the old belt off the drive shaft and then the end cap. If the belt is broken, remove all the broken pieces.
5. Place the new belt over the drive shaft first and then the end cap. Make sure the lettering on the belt is outward facing. Insert the end cap into the groove.



6. Holding the rotating brush, insert it into the end cap first and then into the groove on the opposite side.
7. Replace the bottom plate.

Cleaning the Hard Floor Turbo Tool



Remove the cover and take out the brush for cleaning.

Troubleshooting

Problems and Solutions

If you come across a problem, please use the checklist of troubleshooting tips before ringing Hoover Customer Care. AUS: 1300 360 845, NZ: 0800 387 442

| Fault | Solutions |
|---|---|
| The cleaner will not turn on. | Check that the power plug is inserted securely; remove from the power supply and then reinsert into the power supply. Check that the On/Off switch is in the "ON" position. |
| The vacuum performance is deteriorating or cleaning mode indicator is flashing. | Switch off the machine. Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check that the motor filter is not dusty; clean rubbish or replace the motor filter and Exhaust HEPA filter. Check whether the dust bag is full; replace the dust bag if it is full. |
| The cleaner makes an abnormal sound when switched on. | Turn off the cleaner immediately. Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check the dust bin or powerhead is installed securely. |
| Powerhead not working. | Check that the on/off button is in the "ON" position. Check the installation of the powerhead is correct. Turn off the cleaner, let it cool down for 20 minutes. Remove the power brush and clean any big objects trapped around the roller bar. Check there is no object pressing the top of the powerhead. Adjust the height of the power head to suit the area to be cleaned. |
| Mini Hand Turbo Tool is not working. | Ensure there are no blockages in the brush roller of the hand turbo tool. |



Customer Care

Please contact Hoover Customer Care: 1300 360 845 (AUS) 0800 387 442 (NZ) to find your local spare parts provider.

| Description | Product Code |
|------------------------|--------------|
| Filter Set | 32201419 |
| Rod | 33155362 |
| Hose | 31220812 |
| Powerhead | 11400168 |
| Combination Floor Tool | 31155241 |
| Agitator Bar | 33701796 |
| Belt | 32100197 |
| Dust Bag Holder | 33155361 |
| Dust Bag 5 Pack | 32440435 |
| Hard Floor Turbo Tool | 31155242 |



regal

Bagged Vacuum Cleaner with Deep Cleaning Powerhead

Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a two year parts and labour warranty, and a three year motor warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc. or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Level, Building 3, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



Call Hoover Floorcare
with any product queries

Australia **1300 360 845**
New Zealand **0800 387 442**

To find out more about our range,

visit: **www.hoover.com.au**
www.hoover.co.nz

email: **customerservice@hoover.com.au**

SAVE TIME, REGISTER WARRANTY ONLINE!
www.hoover.com.au and www.hoover.co.nz