

CallToU

# Caregiver Pager System User Manual



**Receiver model : CC28**

**Transmitter model : BT009**

**Wrist Call Button: E-05W**

# CallToU

## A Good Life in Old Age

### Monitoring and Improving Quality in Long-term Care

As a growing number of frail old people in need of home care, delivering quality long-term care services, which are effective and responsive in time, has become a priority for every family.

"Call to You" is determined to provide perfect solutions that enable your loved ones to retain their independence and dignity in daily life, so they can live on their own and release your burden with peace of mind.

We "CallToU" focus on professional home caregiver pagers for more than a decade, and have helped and cared for millions of ELDERLY and those in need to help timely.

"Call to you" gives more care for the elderly  
You Need, We Here!

For FAQs and more information, please visit:



CallToU Brand



Product Introduce

[www.calltou.com](http://www.calltou.com)

[service01@calltou.com](mailto:service01@calltou.com)

# Anywhere in The Home

## Connected Care

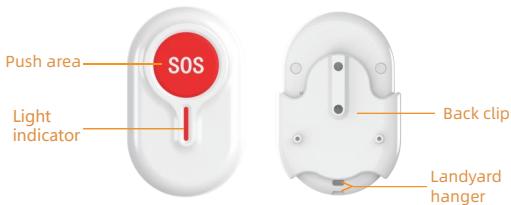
Deliver users' help signal to their family or caregivers



## Product diagram





## Receiver




## Transmitter

## Feature

### 1、ON/OFF


- ①Power on: Hold  for 5 second, receiver will beep with number " 00" on the display
- ②Power off: Hold  for 5 second, receiver will beep with number " --" on the display.

### 2、Adjust the volume

Press  once to adjust the volume (default from level 1). There are 5 levels from 0-120dB.

Note: When power off, all setting will remain the same for the Memory Function.

### 3、Ringtone switch

Push  to switch from 2 ringtones, "Ding-dong" and Alarm sound. When triggered, will ring for 90 second before it stops, or you can press any key on the receiver to stop ringing.

### 4、Vibration

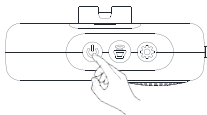
When triggered, the receiver will vibrate 10 times, and stop for 3 seconds, lasting 90 seconds before it stops, or you can press any key on the receiver to stop it. Press and hold "Volume" and "On/OFF" buttons simultaneously until the sound stops to turn the vibration function off or on.


### 5、Low battery warning

When voltage is low, the receiver will flash red or blue. Red means the receiver needs battery changing, and the Blue light means the transmitter need battery changing.

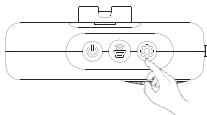
## Operating Instructions

### ① How To Use? (Paired Before Delivery)




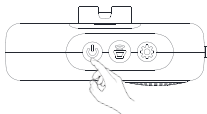
1. Firstly, put the batteries in the receiver.
2. Hold  for 5 seconds to turn on the receiver, and you will have 00 on the display screen.

### ② How To Pair? (Paired Before Delivery)





#### Step 1

Hold  Setting button for 5 seconds, and there will be a "Ding", meaning it's under pairing mode.



#### Step 2

Choose a number for the transmitter by pressing  /  (forward/backward). The number you choose will display on the screen.

## Operating Instructions



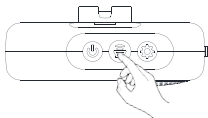
### Step 3


Press the transmitter/wrist call button once to pair with receiver. If the pairing is successful, there will be a “DingDing” from receiver, the number appears on the display screen.



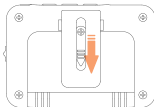
※Pair to more transmitter/ receivers  
If you want to pair more transmitter/ receivers, just repeat step 1-3 one by one.  
One receiver can work with 20 transmitters.  
One transmitter can pair to one number on the receiver.

### ③Clearing All Settings

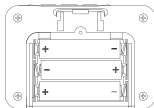


Hold Volume button  for 5 seconds to reset receiver to default mode.  
The receiver will ding with number “01” on the screen, meaning clearing is done. If you want to pair the them again, just repeat step 1-3 one by one.

## Battery Replacement

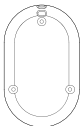


1. Push the Backclip down.
2. You need a screw driver to remove the cover.



3. Replace 3AAA batteries in the slot, pain attention to the right terminal ends. Then put the cover back and secure with the screws.

**Receiver**

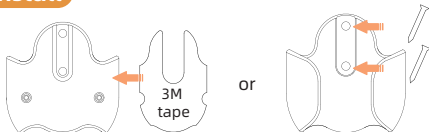


**Transmitter**

1. You need a screw driver to remove the cover from the back.
2. Replace 12v23A batteries in the slot, pain attention to the right terminal ends. Then put the cover back and secure with the screws.



## Install



1. Fix the transmitter of the button to certain place.  
Tape up the back clip with 3M tape, or fix it with screws.



2. Then place the transmitter on the back clip.

## Transmitter lanyard mounting



1. Remove the back clip



2. Pin the lanyard through lanyard hanger



3. Slip the tip of the rope over the entire lanyard



4. Complete the lanyard attach

## Specifications

	Receiver	Transmitter
Power	4.5V	12V23A Battery
Frequency	433Mhz	433Mhz
Working Range	500ft/150m	500ft/150m
Waterproof Level	N/A	IP55
Operating Temperature	-30°C-70°C/-22°F-158°F	

## Q&A

Q: Why does the receiver doesn't work?

A1: Press volume button to check if receiver works probably. it's might be under the mute mode. If it worked, meaning the receiver is ok. If not, refer to the customer service problem with receiver.

A2: Press transmitter to check if light indicator works probably. If it worked, meaning the transmitter is ok. If not, try to replay batteries and check again. If still not working, refer to the customer service problem with transmitter

A3: If receiver and transmitter are ok, try pairing again by repeating Step 1-3.

Q:What factors affect the use distance of the pager?  
The transmitter directly determines the working distance of the product. It may be affected by other radios or metal or concrete walls during use.

Q:Can the receiver vibration function be turned off?  
Press and hold "Volume" and "On/OFF" buttons simultaneously until the sound stops to turn vibration function off or on.

Q:Do I need to pair the receiver and transmitter myself?  
The receiver and transmitter are factory paired and do not need to be paired yourself.

Q:Can I purchase multiple sets and pair them together?  
Expandable pairing, support one receiver to pair multiple transmitters or one transmitter to pair multiple receivers.

Q:Is there any warning when the receiver and transmitter low battery ?  
Both the receiver and transmitter have low battery alerts. The receiver has an indicator to show whether it is the receiver or transmitter that is low battery, with a voice reminder.

Q:Can I wear the call button in the shower?  
IP55 waterproof, sometimes splashed by water will not affect the work , but it is not recommended to stay in the water for too long. We recommend installing a call button on the bathroom wall.

## A Letter from CallToU

### **Many thanks for thinking of us and choosing us!**

For everyone in CALLTOU family, it's our honor to have you as our customers. It's always a pleasure serving you and certainly looking forward to more in the future.

### **A big thank you for helping us to grow.**

Our customer service , especially in the after-sales phase , guarantees the satisfaction of our clients. In line with this strategy we hope you share with us your feedback at any time, be it positive or negative. There is always room for improvement, so if we can serve you better in any way please do inform us.

We provide **1 -year limited product warranty** to the original purchaser against manufacturing defects in materials and workmanship, not covering any normal wear and tear, improper handling, or accidental damage.

**CallToU Customer Care Support Team**

ELDERLY CAREGIVER PAGER

CC28 HOME CAREGIVING - - MAKING HOME CARE EASY FOR EVERYONE