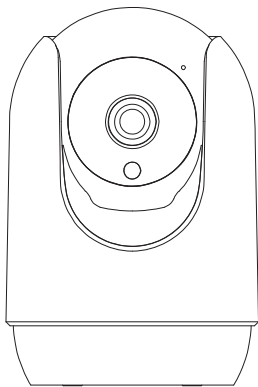


SECURITY CAMERA

Indoor



B1-EN-V1

Quick Installation Guide

Thank you for choosing our security camera. Please read the quick installation guide carefully before using and keep it in good conditions.

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We are a customer-oriented company. We are keeping to optimize our products and improve our customers service. If there are any questions or problems, please feel free to email us, we will solve your problem within 24 hours. In addition, your product ideas and any suggestions will be much appreciated!

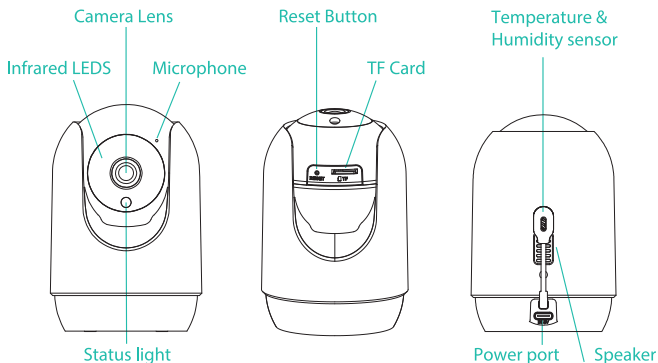
Customer Service
(Email)

support@ucocare.net
(REPLY IN 24 HOURS)



Please Contact Us for Better Solution
Before Returning any Unqualified Product
THANK YOU

I. Appearance Brief



Warning: 10ft length cable is provided in package. If it is not long enough, please use extension cord (not included) to ensure the best performance of the camera, not the USB extension cable.

Power port	DC 5V±10%
Status light	<ul style="list-style-type: none">• Solid red light on: The camera is turning on or malfunctional• Red Light Blinking: Awaiting WiFi connection(Slowly Blinking) Connecting the WiFi (Quickly Blinking)• Blue Light Blinking: It is in connecting• Solid Blue Light On: The camera runs correctly
SD card slot	<ul style="list-style-type: none">• Support local SD card storage (Max.128G)
Reset	<ul style="list-style-type: none">• Press and hold on for 5 seconds to reset the camera

II. Product Instructions

1. APP Download and Installation

CloudEdge is available for both iOS and Android OS. Search the name 'CloudEdge' in App Store or Google Play, or scan the QR-Code to download the App.

·Support



IOS



Android OS

Download App(IOS&android)

Notice: Please allow all the permission required during the installation, otherwise some functions cannot be used properly.

2. Accounts Registration

Registration process

- Step 1: Open the App, click "Sign up now" to register.
If you already have an account, click "Log in".
- Step 2: Input a legal Email address and tick the privacy agreement.
Then enter the nickname and password.

Notes:

- 1) Please tick "Agree" the "User Agreement and Privacy Policy";
- 2) If the verification code is sent out over time due to network problems, please try again later;
- 3) If register with mailbox, please check the verification code in spam mailbox if you didn't receive.

Before you start to pair the camera to the WiFi, please make sure your smartphone is in 2.4G WiFi Signal.



If you can not see the 2.4G signal in the setting of the WLAN, you can turn it on from your router. All routers, no matter 5G or dual channel comes with 2.4G signal.

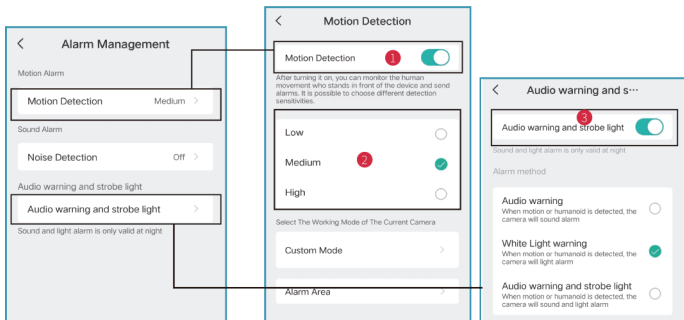
3. Device Adding

- Step 1: Click "Add Device" or "+", and then select the corresponding camera icon to add.
- Step 2: Select the WiFi network and input the password, and then click "Next". Note : All routers, contains 5G router comes-with 2.4G signal as well, you just need choose the 2.4G signal during the configuration. No problem for you to switch back to 5G signal on your smartphone after pairing the camera on the app if you want.
- Note: 1) Camera only supports 2.4GHz WiFi network.
2) The number of bits in the ssid and passwords of the router should not exceed 24 digits.
- Step 3: View the operation instructions of scanning, and then click "Next". Scan the QR code in your phone with the camera and click "Next", when the camera comes out "dong dong dong". And you can complete the configuration about 30s.
- Step 4: When connecting, you should make sure your router, mobile, and camera are as close as possible.

Step 5: All done. You have added the camera successfully to your phone.Begin to monitor your home.

Step 6: In live view interface, click "📷", and then you can set up the camera common functions.

4.Motion Detection Setting



- ① After turning it on, you can monitor the human movement who stands in front of the device and send alarms.
- ② It is possible to choose different detection sensitivities.
- ③ Choose different alarm methods.Sound and light alarm is only valid at night.

5.How to Store Recordings

1. Stored By Manual

Go to live video, manually record the video by clicking 'Record' button to start or end, existing the live view will automatically stop recording.

2. Memory Card

The camera supports micro SD card(NOT INCLUDED), up to 128GB.

3. Cloud Storage Plan

It's optional to pay for cloud storage. With a cloud subscription, you can record and save all video clips to the cloud and view them in your CloudEdge APP. You could choose Monthly VIP, Season VIP, or Annual VIP (A newly registered account has a 7-day free trial.)

6. Video Playback

1. Video Playback in SD Card

- ① Go to the main interface, click "History-Alert" icon, you will see today's motion detected events. Tap any of these videos to playback.
- ② Open the 'Calendar' to trace back and playback early recorded videos.

2. Video Playback in Cloud

Go to the main interface, click "Cloud-Alert" icon, you will see today's motion detected events. Tap any of these videos to playback.

7. Camera Sharing

If you need to view the camera with other family members or friends, you can use this **device sharing** function. Only the administrator whose account is bound with the camera for the first time can share and set the device. Other members only view the live or playbacks of the device.

Note: Please make sure the registered regions of all shared accounts are same with the administrator's account.

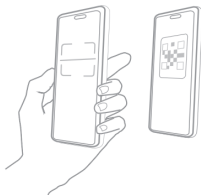
Step 1: Click 'Device Share' on setting page.

Step 2: Click 'Scan QR Code'.

Step 3:

Scan the QR code of the **shared account** and you will receive the confirmation notification after success. The sharing will be completed after you agree.

If you choose 'enter account', you could search the account you would like to add.

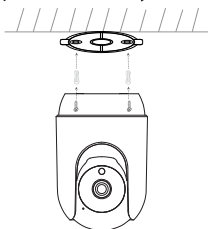


8. Alarm Management

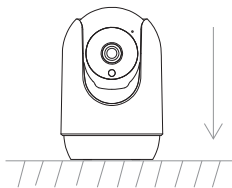
If you need crying detection, click "Alarm Management" and open "Crying Detection".

III. Installation Instructions

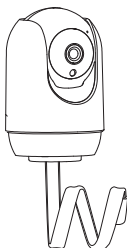
Installation Method 1: Use the 2 large screws included in the box to fix the bracket to the position where you need to install it.



Installation Method 2: Put the product directly on a clean and flat table.



Installation Method 3: Use the bundled soft bracket in the box to fix the camera where you need it.



IV. Troubleshooting

1. APP can't be registered successfully

- Please check if the network of the mobile phone is normal;
- Please tick the software service agreement and privacy policy;
- Please check if the verification code is in the spam mail;
- Please use WIFI to register if mobile network cannot be registered. If the mobile network and WIFI prompts cannot obtain the server address, please check if other software can be used normally;
- During installation, please allow the app to obtain your location and all permissions, the system will automatically arrange the best server;
- If above solutions still can't be effective, we recommend you to uninstall and install the app again, the current location and all permissions are allowed during the installation)

2. Unable to connect to the network

2.1 Unable to connect to WiFi:

- Please enable the DHCP of the router;
- Please make sure the camera is not in the blacklist in MAC settings of the router;
- Turn off the 5GHz wifi in the router (Note: Please contact the router manufacturer if you can't turn off the 5Ghz wifi);
- After connecting to the 2.4GHz wifi, please check your mobile phone if can access the Internet;
- Make sure the network of your mobile devices are under the same network router of the camera;
- After the network is normal, reset the camera and reconnect.

2.2 Unable to connect to wired:

- Please enable the DHCP of the router;
- Please make sure the camera is not in the blacklist in

- MAC settings of the router;
 - Connect the network cable to your computer firstly, then check the computer and obtain the IP address. If the IP address of the computer is setted by manual, please go to the router and enable the DHCP server to obtain the IP address;
 - After enable the DHCP server, check if the computer can access the Internet normally. (Note: If the computer displays the DHCP mode, then it can get the IP address and access the Internet normally);
 - Connect the network cable to the device and reset the new connection.
- 2.3 Wifi password reason
- Check the WiFi password connected of the camera is same as the WiFi password of the connected router.
 - Check if the entered WiFi password has space or special characters(@,#,%,&).
- 2.4 Disconnected 5Ghz WIFI, unable to connect to wifi
- Turn off the 5Ghz network and keep the 2.4Ghz network. Disconnect the router and then restart the camera;
 - WiFi name naming cannot have "5Ghz" words.

3. Camera match the wifi successfully, but can't hear the voice of camera

- Reset the camera, then power off and reconnect the camera (Because only reset can remove local data);
- Put the phone as close as possible to the camera and router when it is connecting;
- Please turn off the 5GHz wifi.

4. No pop-up message for motion detection alarm

- Open permission setting in the system settings of mobile device to allow APP to receive message push notification;
- Some Android phones can not receive the alarm push information;
- Please turn on the motion detection in APP;
- SMS and email reminders are not supported at this time.

5. Motion detection messages prompt frequently

- If motion detection sensitivity is too high, light changes also can cause alarm;
- Reduce sensitivity of alarms (recommended low level).

6. After inserting SD, it displays damaged

- Before inserting the SD card, Disconnect the power. Connect the power to start after plugging in the card;
- The SD card must be formatted on the computer before using the SD card;
- When choosing SD, please choose genuine.

7. Watch videos with the same camera on different devices

- The master account can share the video to other account without limit quantity, but the shared accounts only have the rights to watch, snapshot and record video;
- The App name and password of the main account also could be logged in on other devices to view the video and use any function.

8. The scenarios for the reset key

- Reset wifi information.
- Wifi exception before connecting to the camera
- wifi password error
- wifi drop
- replace new wifi

9. How to view camera on web browser?

<https://web.meiri.com.cn/> Choose your location, input your account and password to view it from web browser.

Product Name : Baby Camera

Model : B1

Brand : UCOCARE

Customer Contact Email : support@ucocare.net



Prolinx Global LTD
27 Old Gloucester Street
London, WC1N 3AX, UK
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RoHS



EMBALLAGES A SEPARER
ET A DEPOSER DANS LE
BAC DE TRI

