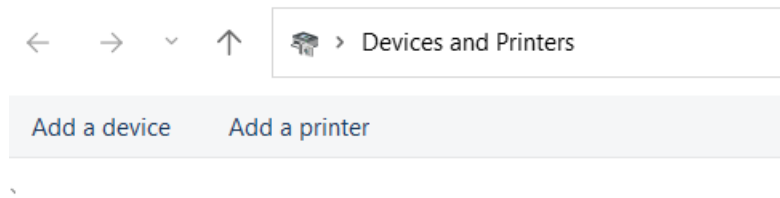


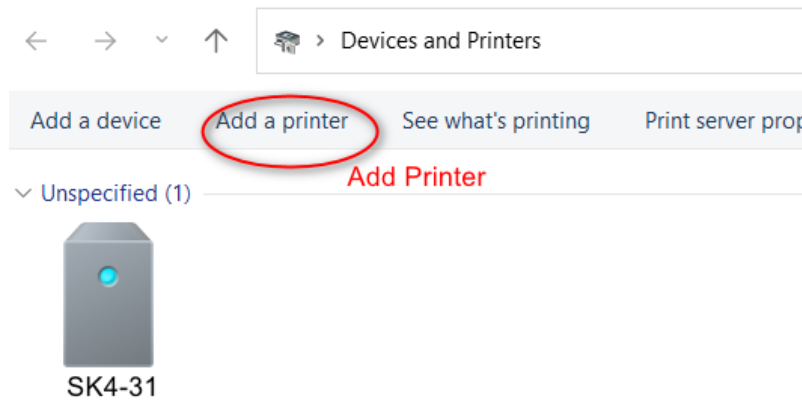
How to install driver SK4-31, SK4-21, SK1-311, SK1-211 (In case Update Windows 11)


In case update windows to Windows 11 and the driver printer is not working.

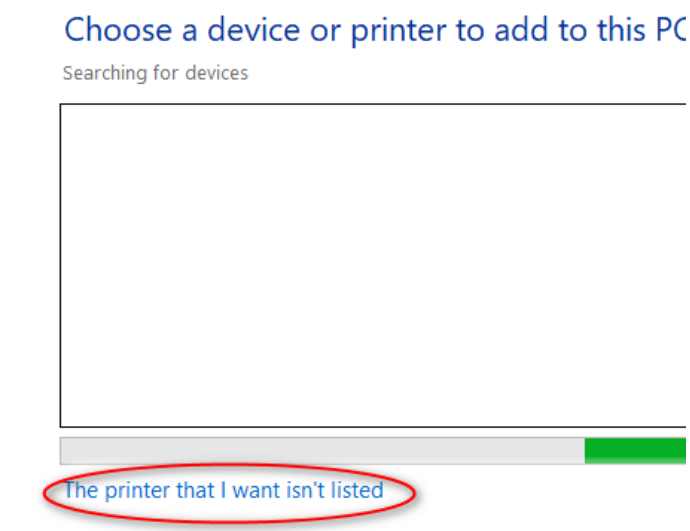
1. Remove all printer driver queue of SK model on “Devices and Printers”




2. Uninstall current driver
3. Restart PC
4. Install driver version UtilityPrinterDriver_V20112 that can download driver from Star Website or contact Star
5. After finished installed
6. Check printer driver queue at Devices and Printers there is install driver automatic or not
In case could not install driver automatic or unspecified, please Add driver by yourself via click “Add a Driver “



7. Click “The Printer that I want isn’t listed “
 Add a device



8. Click “Add a local printer or network print with manual settings” then click “Next”

 Add Printer

Find a printer by other options

☐ My printer is a little older. Help me find it.

☐ Select a shared printer by name

Browse...

Example: \\computename\printername or
http://computename/printers/printername/.printer

☐ Add a printer using an IP address or hostname


☐ Add a Bluetooth, wireless or network discoverable printer

☒ Add a local printer or network printer with manual settings

Next

Cancel

9. Select “USB (SK4-31)” then click “Next”

 Add Printer

Choose a printer port

A printer port is a type of connection that allows your computer to exchange information with a printer.

☒ Use an existing port:

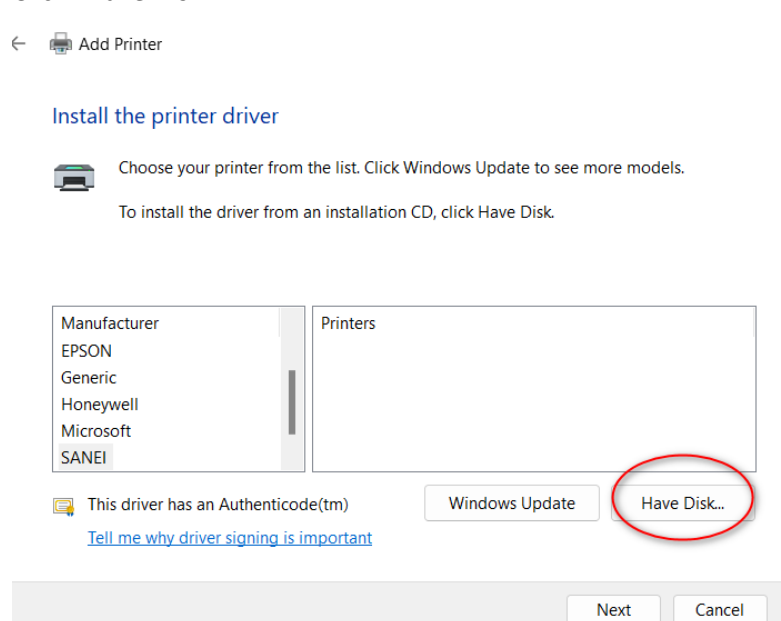
☐ Create a new port:

Type of port:

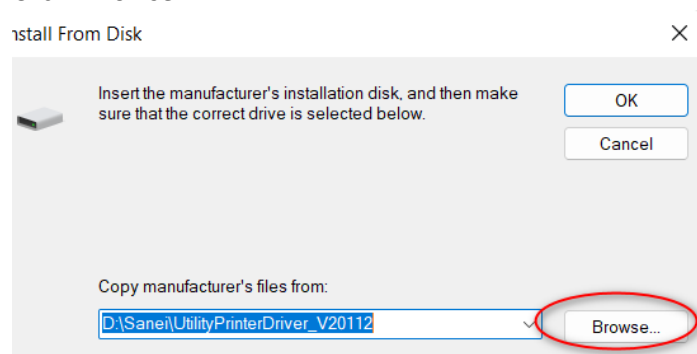
Next

Cancel

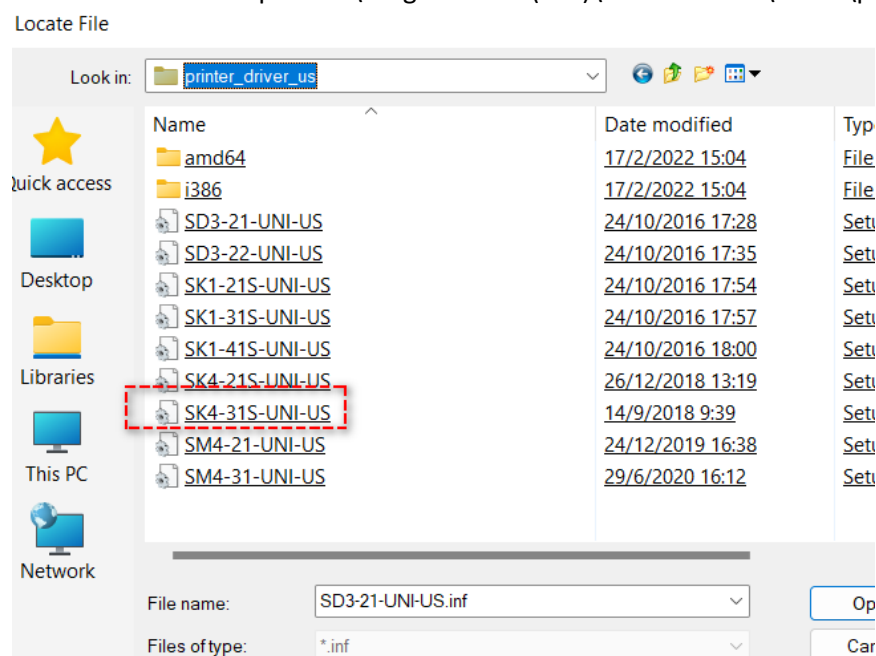
10. Click "Have Disk"



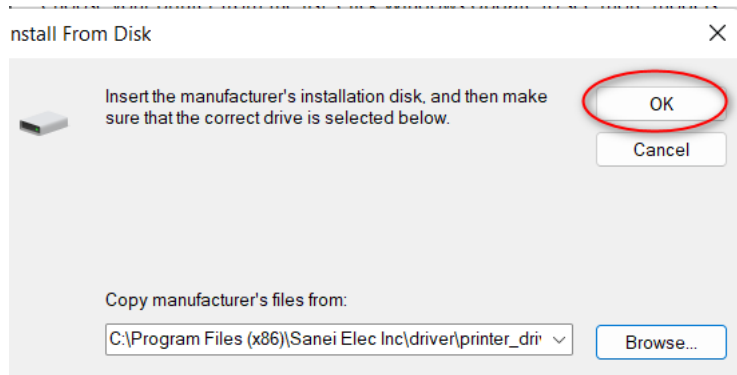
11. Click "Browse"



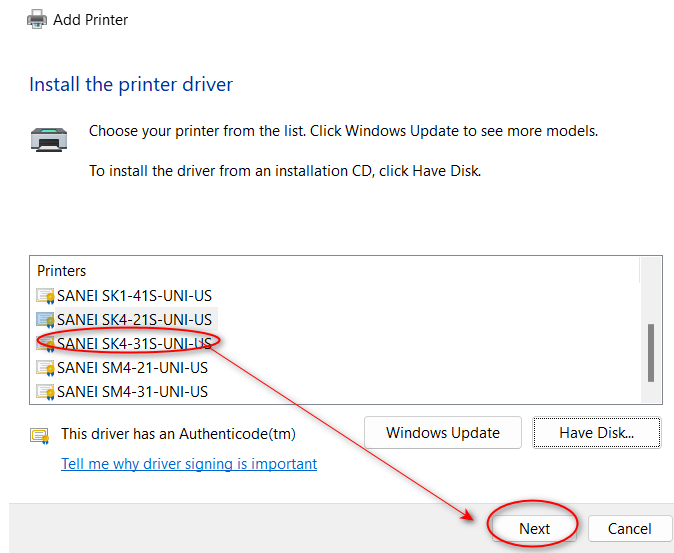
12. Choose driver file at path: C:\Program Files (x86)\Sanei Elec Inc\driver\printer_driver_us\



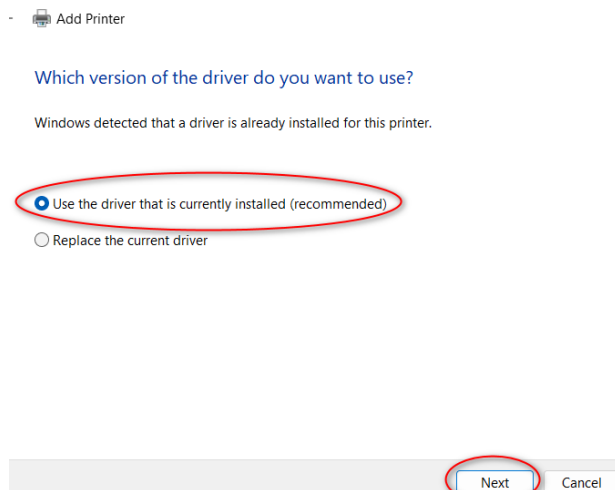
13. Click "OK"




14. Select printer model and click "Next"



15. Select and click "Next"



16. If don't want to change printer name, click "Next"


 Add Printer

Type a printer name

Printer name:

This printer will be installed with the SANEI SK4-21S-UNI-US driver.

17. Select "Do not share this printer", Click "Next"

 Add Printer

Printer Sharing

If you want to share this printer, you must provide a share name. You can use the suggested name or type a new one. The share name will be visible to other network users.

☒ Do not share this printer


☐ Share this printer so that others on your network can find and use it

Share name:

Location:

Comment:

18. Click “Print a Test Page” for test printer can be printing or not then click “Finish”

–  Add Printer

You've successfully added SANEI SK4-21S-UNI-US

☐ Set as the default printer

To check if your printer is working properly, or to see troubleshooting information for the printer, print a test page.

Print a test page

Finish

Cancel

19. Check driver printer queue at “Devices and Printers”



> Devices and Printers

Add a device

Add a printer

Printers



SANEI
SK4-21S-UNI
-US