



INOGENI U-BRIDGE 3

User guide

Version 1.0

October 11, 2024

VERSION HISTORY

Version	Date	Description
1.0	October 11, 2024	Preliminary user guide for device launch.

CONTENTS

Version history 1

Introduction 2

Connectivity diagram 2

Device interfaces 3

LEDs behavior 4

Specifications 5

Serial CONNECTION..... 6

INOGENI Maestro application..... 7

Mechanical specification 8

 PCHOST module..... 8

 DEVICE module 9

 INO – CLIP 10

 Power supply 11

Troubleshooting section..... 12

Support..... 13

Certifications 13

INTRODUCTION

The U-BRIDGE 3 is a USB 3.2 Gen 1 extension over CAT6A that can extend a 5Gbps signal between a host and devices. This is a two-boxes solution, which are called PCHOST and DEVICE modules.

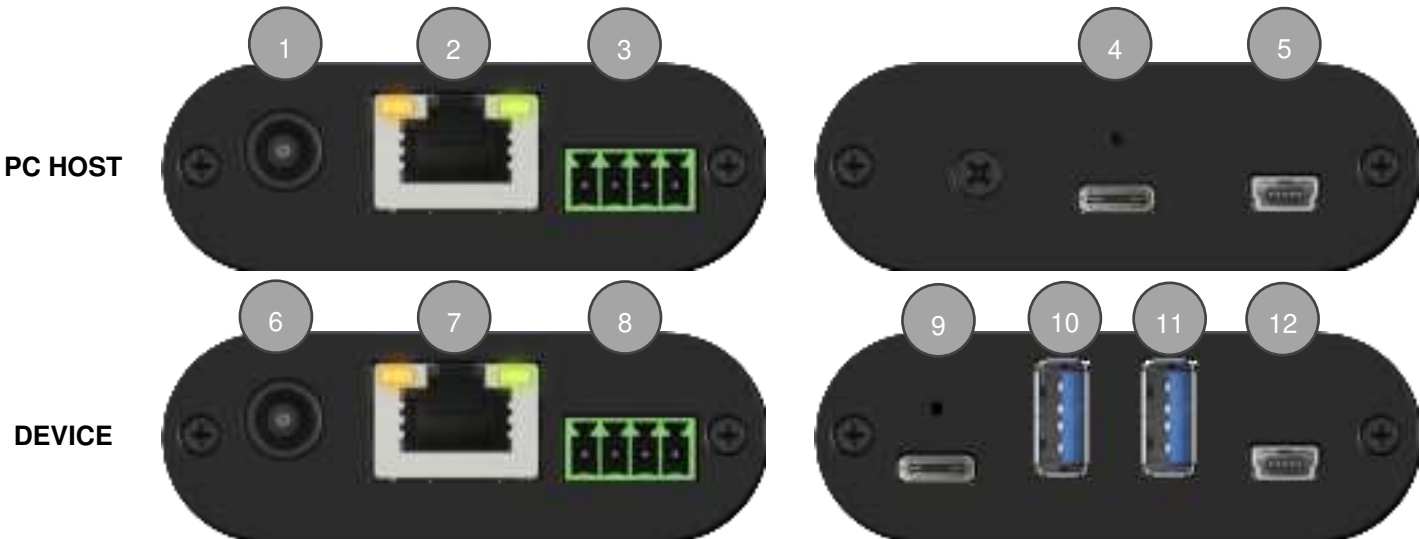
CONNECTIVITY DIAGRAM

Here is a simple U-BRIDGE 3 connectivity diagram. You can plug the power supply to any module to power up the whole system.



DEVICE INTERFACES

Here are the devices interfaces.



Items		
PC HOST	1	+24VDC power input. If power supply is connected here, the DEVICE side will be powered using PoC through the HDBaseT link.
	2	HDBaseT link.
	3	RS232 connection.
	4	USB-C host connection.
	5	USB-mini management connection.
DEVICE	6	+24VDC power input. If power supply is connected here, the DEVICE will be powered locally.
	7	HDBaseT link.
	8	RS232 connection.
	9	USB-C device connection.
	10	USB-A device connection.
	11	USB-A device connection.
	12	USB-mini management connection.

LEDS BEHAVIOR

Here are the LEDs behavior on the HDBaseT link connection:

GREEN LED	
OFF	No power.
SOLID	System powered with USB connection detected.
BLINK	System powered with no USB connection detected.
ORANGE LED	
OFF	No HDBaseT connection detected.
SOLID	HDBaseT connection detected.

SPECIFICATIONS

Here is the complete specification.

Main feature	
Description	The U-BRIDGE 3 USB 3.2 Gen 1 extender enables superspeed USB 3.0 connection of up to 100m/330ft. over a single CAT6A
Range	Direct connect up to 100m (330ft) over CAT6A U/FTP
USB speeds	USB 3.2 Gen1 / USB 3.1 Gen1 / USB 3.0: up to 5 Gbps USB 2.0: up to 480 Mbps
USB transfers support	Bulk, isochronous, interrupt and control types Built-in hardware acceleration for isochronous and bulk transfers
PC Host extender	
USB connector	1 x USB Type-C receptacle with mounting screw hole
Link connector	1 x RJ45
Dimensions (W x L x H)	7.0 cm x 9.7 cm x 2.3 cm 2.76" x 3.82" x 0.90"
Weight	170 g (0.37 lb)
Mounting	Bracket provided
Enclosure material	Black anodized aluminum case
RS232 connector	Passthrough serial connection By default, I/O pin is an input. +1.8V logic (maximum)
Device extender	
USB connector	2 x USB-A receptables 1 x USB-C receptacle with mounting screw hole
Link connector	1 x RJ45
Available current	Up to 1.8A shared between ports
Dimensions (W x L x H)	7.0 cm x 13.7 cm x 2.3 cm 2.76" x 5.39" x 0.90"
Weight	210 g (0.46 lb)
Mounting	Bracket provided
Enclosure material	Black anodized aluminum case
RS232 connector	Passthrough serial connection. By default, I/O pin is an output. GND or OPEN
Physical details	
Package dimensions	24.5 cm x 25 cm x 7.9 cm 9.69" x 9.84" x 3.11"
Power supply	100-240V AC Input, 24V 1.5A DC output. Apply at either PC HOST or DEVICE modules
Package weight	1200 g (2.65 lbs)
Package contents	1x PC Host extender module 1x Device extender module 1x USB 3.0 Type-C to Type-C cable with USB-C to USB-A adapter 1x Quick Start Guide 2x mounting brackets (power supply) 2x mounting clips 2x terminal blocks 4x black wooden screws 1x power supply 100-240V AC Input, 24V 1.5A DC output International power adapter with country-specific cord (North America, EU, UK, Australia/NZ, or Japan)
Operating temperature	0°C to 50°C 32°F to 122°F
Storage temperature	-20°C to 70°C -4°F to 158°F
Operating humidity	20% to 80% relative humidity, non-condensing
Storage humidity	10% to 90% relative humidity, non-condensing

Information	
UPC code	051497429522
Origin	Canada
Warranty	5 years

SERIAL CONNECTION

Here is the serial connection of the U-BRIDGE 3. A serial port from a DUT can be extended when using our device.

This is the pinout of the serial connection:



Pin 1: Receive

Pin 2: GND

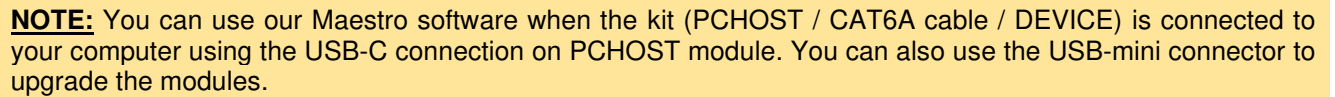
Pin 3: Transmit

Pin 4: I/O

The direction of the I/O pin can be configured through the Maestro software.



NOTE: By default, the PC HOST I/O pin is an input and DEVICE I/O pin is an output.



The screenshot displays the Maestro U-Bridge 3 web interface. The top navigation bar includes the Maestro logo and a version number (1.0.0). The main content area is divided into several sections:

- DEVICE DETECTED:** A section on the left showing the detected device.
- U-BRIDGE 3:** A central section displaying two device images and a yellow warning icon.
- GENERAL:** A table showing device information:

Property	Value
IP Address	192.168.1.1
MAC Address	00:00:00:00:00:00
Device Name	U-Bridge 3
- LINK:** A table showing link status:

Link	Status
Link 1	OK
Link 2	OK
Link 3	OK
Link 4	OK
Link 5	OK
Link 6	OK
Link 7	OK
Link 8	OK
- STATUS, SETTINGS, SYSTEM, RESOURCES, FIRMWARE:** A bottom navigation bar with tabs for these sections.
- FW UPDATE:** A button in the bottom right corner to update the firmware.

The bottom of the interface features a red Maestro logo.

MECHANICAL SPECIFICATION

You can find the mechanical specification of the device. All dimensions are in **mm [in]**.

PCHOST MODULE

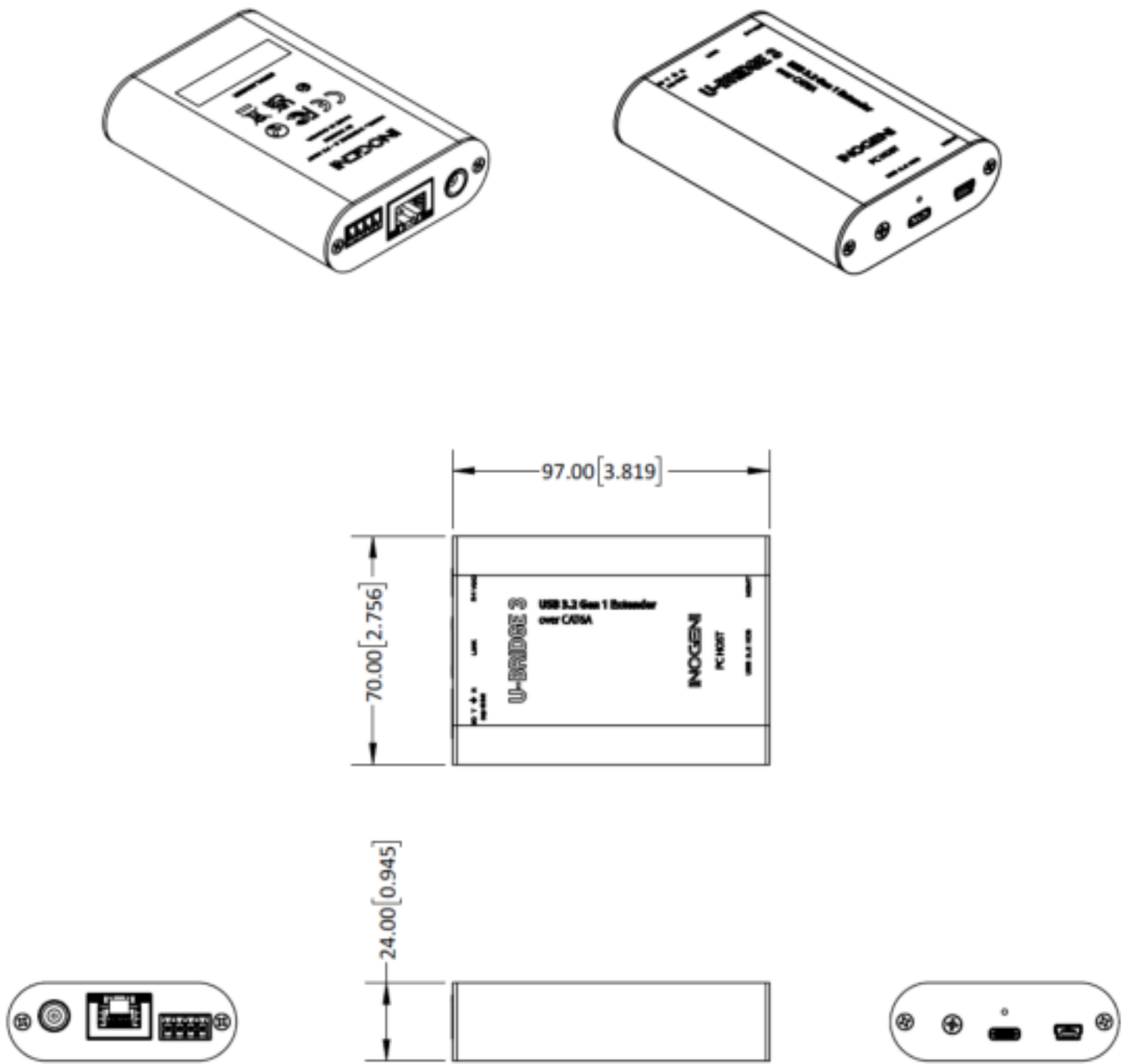


Figure 1: PC HOST module dimensions

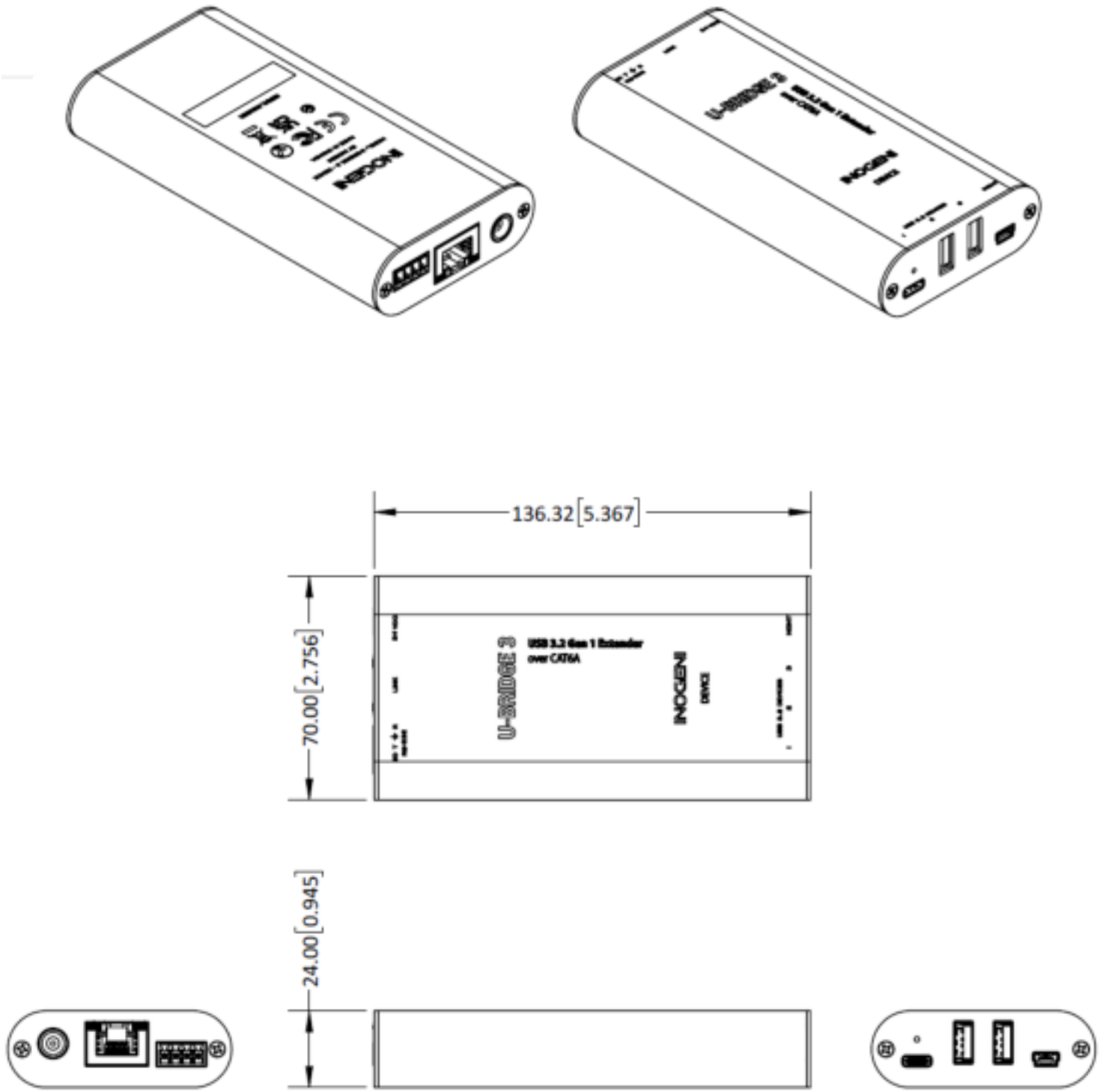
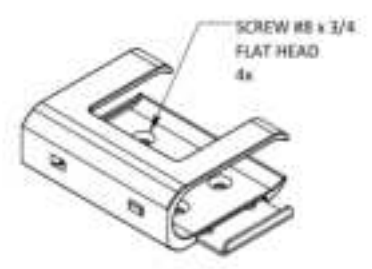
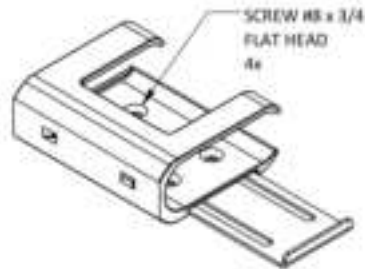
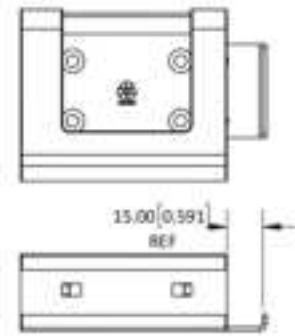
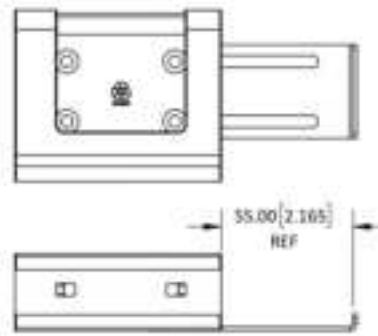
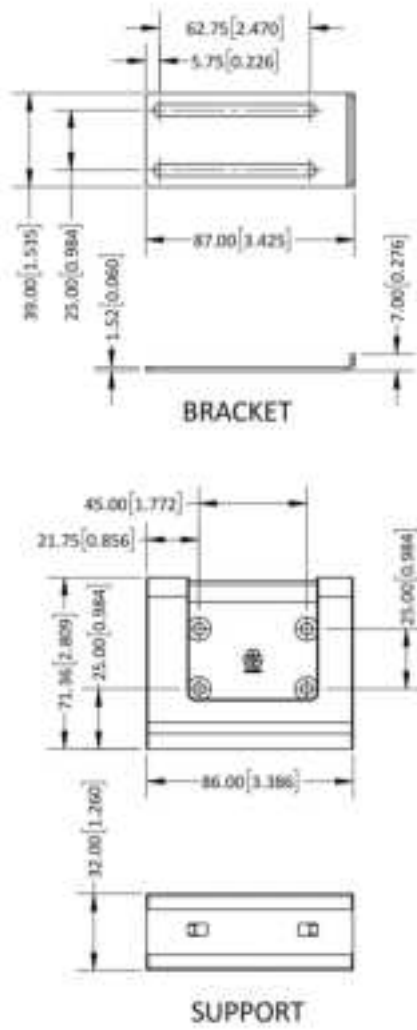
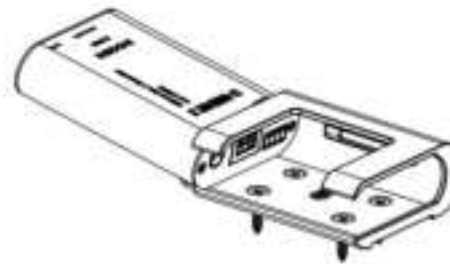


Figure 2: DEVICE module dimensions



SUPPORT U-BRIDGE ASSY - DEVICE

SUPPORT U-BRIDGE ASSY - HOST



METHOD OF INSTALLING OF U-BRIDGE 3 IN SUPPORT ASSY

Figure 3: Bracket dimensions

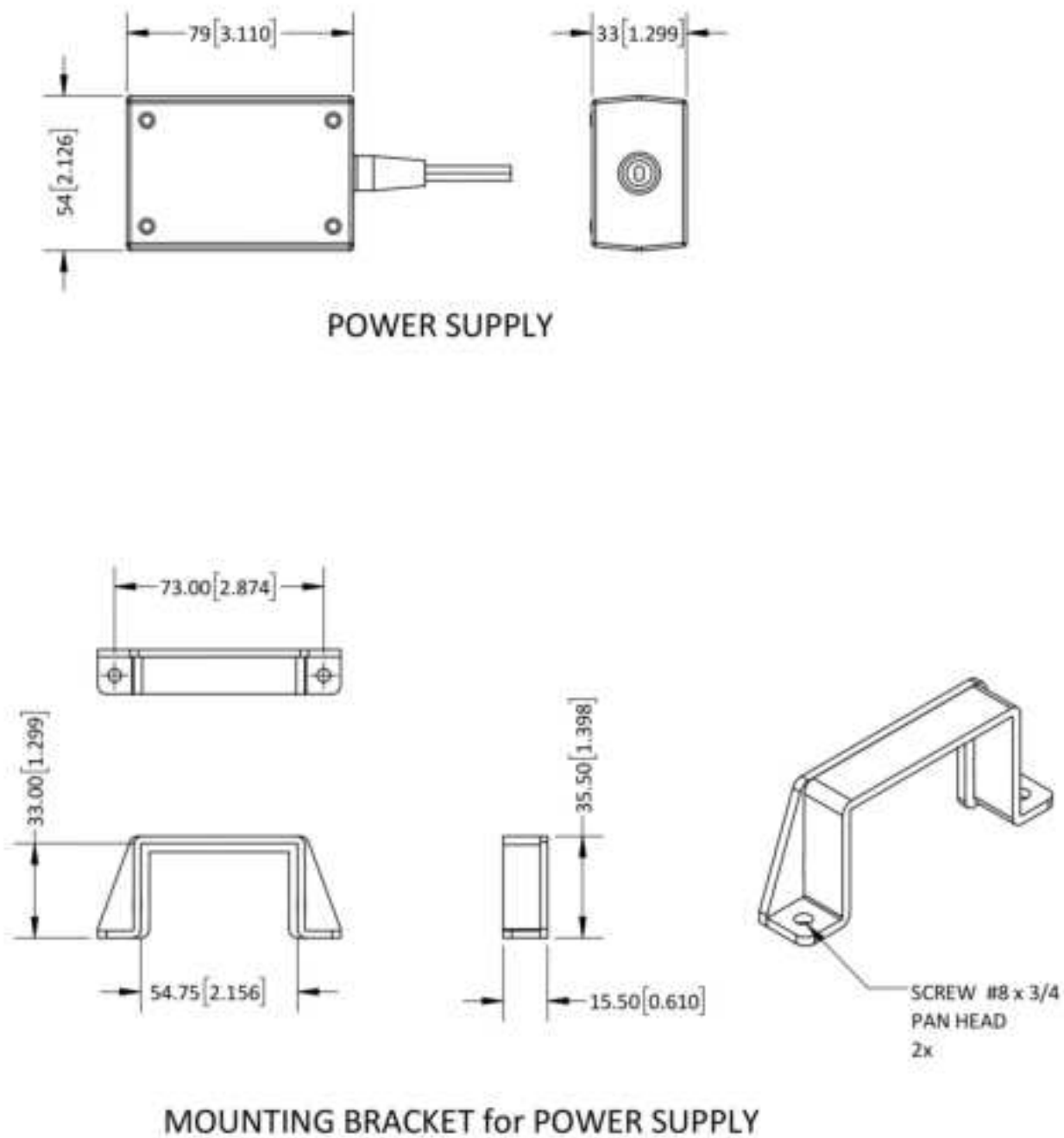


Figure 4: Power supply bracket dimensions

TROUBLESHOOTING SECTION

Here is the troubleshooting section for the device.

Problem	Resolution
Green LED is blinking slow Orange LED is OFF	PC HOST side is not connected to a PC or HDBaseT cable is not working properly.
Green LED is blinking slow Orange LED is ON	PC HOST side is not connected to a PC.
Green LED is blinking fast	There is a firmware problem, connect the USB-C PC HOST port and mini-USB management port to a PC running Maestro for firmware upgrade.
Green LED is OFF Orange LED is OFF	PC HOST side: No power from the USB-C port of the host PC. DEVICE side: No power to the 24VDC port on either HOST side (via PoC) or DEVICE side (direct), or HDBaseT cable is not connect or not working properly if using PoC.
Unstable USB 3.0 connection	HDBaseT cable is too long or not working properly. USB cables are too long or not working properly.
USB 3.0 ports are shutting down	Too much power drawn on USB ports, the maximum current consumption is 1.8A total for the 3 ports.

Engineered by video professionals, for video professionals, it is your most compatible USB 3.0 device. INOGENI expertise at your fingertips:

- **Expert Technical Support team** at support@inogeni.com for immediate help or if you have any technical question about our products.
- Extensive **Knowledge Base** to learn from other customers' experiences.

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CERTIFICATIONS



FCC Radio Frequency Interference Statement Warning

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received including interference that may cause undesired operation.

IC Statement

This Class A digital apparatus complies with Canadian CAN ICES-3(A)/NMB-3(A).



CE Statement

We, INOGENI Inc., declare under our sole responsibility that the Toggle Rooms, to which this declaration relates, is in conformity with European Standards EN 55032, EN 55035, and RoHS Directive 2011/65/EU + 2015/863/EU.



UKCA Statement

This device is compliant with the Electromagnetic Compatibility Regulations 2016 No. 1091 as part of the requirements leading to the UKCA marking.



WEEE Statement

The European Union has established regulations for the collection and recycling of all waste electrical and electronic equipment (WEEE). Implementation of WEEE regulations may vary slightly by individual EU member states. Please check with your local and state government guidelines for safe disposal and recycling or contact your national WEEE recycling agency for more information.



RCM Statement

This device is compliant with Regulator Compliance Mark (RCM) certification.