

NINJA®

SS150
Series

TWISTI™ HIGH-SPEED BLENDER DUO






ninjakitchen.com

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IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

	Read and review instructions for operation and use.
	Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.
	For indoor and household use only.
When using electrical appliances, basic safety precautions should always be followed, including the following:	

⚠ WARNING

- 1

Read all instructions prior to using the appliance and its accessories.
- 2

Carefully observe and follow all warnings and instructions. This unit contains electrical connections and moving parts that potentially present risk to the user.
- 3

ALWAYS exercise care when handling the Hybrid Edge™ Blades Assembly. The blades are sharp, handle carefully. **ONLY** grasp the Hybrid Edge Blades Assembly by the outer perimeter of the blade assembly base. Failure to use care when handling the blade assembly will result in a risk of laceration.
- 4

Take your time and exercise care during unpacking and appliance setup. This appliance contains sharp, loose blades that can cause injury if mishandled.
- 5

Take inventory of all contents to ensure you have all parts needed to properly and safely operate your appliance.
- 6

Blades are sharp. Handle carefully.
- 7

Unplug the appliance from the outlet when not in use, before assembling or disassembling parts, and before cleaning. To unplug, grasp the plug by the body and pull from the outlet. **NEVER** unplug by grasping and pulling the flexible cord.
- 8

Before use, wash all parts that may contact food. Follow washing instructions covered in this instruction manual.
- 9

To protect against the risk of electric shock, **DO NOT** submerge the appliance or allow the power cord to contact any form of liquid.
- 10

DO NOT use this appliance outdoors. It is designed for indoor household use only.
- 11

This appliance has important markings on the plug blade. The attachment plug or entire cordset (if plug is molded onto cord) is not suitable for replacement. If damaged, the appliance shall be replaced.
- 12

This appliance has a polarized plug (one prong is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** modify the plug in any way.
- 13

DO NOT operate any appliance with a damaged cord or plug, or after the appliance malfunctions or is dropped or damaged in any manner. This appliance has no user-serviceable parts. If damaged, contact SharkNinja for servicing.
- 14

Extension cords should **NOT** be used with this appliance.
- 15

DO NOT allow children to operate this appliance or use as a toy. Close supervision is necessary when any appliance is used near children.
- 16

This appliance is **NOT** intended to be used by people with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 17

Before each use, inspect blade assembly for damage. If a blade is bent or damage is suspected, contact SharkNinja to arrange for replacement.
- 18

DO NOT attempt to sharpen blades.
- 19

DO NOT allow the unit or the cord to hang over the edges of tables or counters. The cord may become snagged and pull the appliance off the work surface.
- 20

DO NOT allow any part of the unit to contact hot surfaces, including stoves and other heating appliances.
- 21

ALWAYS use the appliance on a dry and level surface.

- 22

NEVER place a blade assembly on the motor base without it first being attached to the container.
- 23

Keep hands, hair, and clothing out of the container when loading and operating
- 24

ONLY use attachments and accessories that are provided with the product or are recommended by SharkNinja. The use of attachments not recommended or sold by SharkNinja may cause fire, electric shock, or injury.
- 25

During operation and handling of the appliance, avoid contact with moving parts.
- 26

DO NOT operate the appliance with an empty container.
- 27

DO NOT fill containers past the **MAX FILL** or **MAX LIQUID** lines.
- 28

DO NOT microwave any containers or accessories provided with the appliance.
- 29

DO NOT perform grinding operations.
- 30

Before operation, ensure all utensils are removed from containers. Failure to remove utensils can cause containers to shatter and potentially result in personal injury and property damage.
- 31

NEVER operate the appliance without lids and caps in place. **DO NOT** attempt to defeat the interlock mechanism. Ensure the container and lid are properly installed before operation.
- 32

DO NOT expose the containers and accessories to extreme temperature changes. They may experience damage.
- 33

NEVER leave the appliance unattended while in use.
- 34

DO NOT blend hot liquids. Doing so may result in pressure buildup and steam exposure that can pose a risk of the user being burned. Do not blend without drizzle cap securely in place.
- 35

If you find unmixed ingredients sticking to the sides of the cup, stop the appliance, remove the blade assembly, and use a scraper to dislodge ingredients.
- 36

DO NOT attempt to remove the container and lids from the motor base while the blade assembly is still spinning. Allow the appliance to come to a complete stop before removing lid and container.
- 37

Remove the Hybrid Edge™ Blades Assembly from the Ninja® Nutrient Extraction* Cup or Ninja TWISTi™ Pitcher upon completion of blending. **DO NOT** store ingredients before or after blending them in the cup with the blade assembly attached. Some foods may contain active ingredients or release gases that will expand if left in a sealed container, resulting in excessive pressure buildup that can pose a risk of injury. For ingredient storage in the cup, use only Spout Lid.
- 38

If the appliance overheats, a thermal switch will activate and temporarily disable the motor. To reset, unplug the appliance and allow it to cool for approximately 15 minutes before using again.
- 39

The maximum wattage rating for this appliance is based on the configuration of the Hybrid Edge Blades Assembly and Ninja TWISTi Pitcher. Other configurations may draw less power or current.
- 40

DO NOT process dry ingredients without adding liquid to the Ninja Nutrient Extraction* Cup or Ninja TWISTi Pitcher. They are not intended for dry blending.
- 41

To protect against risk of electrical shock, **DO NOT** immerse the motor base in water or other liquid. Unplug the motor base before cleaning.
- 42

Keep drizzle hole covered while processing.
- 43

Only add liquids through the drizzle hole and do not fill past max fill lines.

VISIT
QR.NINJAKITCHEN.COM/TWISTIBLENDER
OR

SCAN HERE



FOR FULL INSTRUCTIONS
& PRODUCT REGISTRATION

SAVE THESE INSTRUCTIONS

NUTRIENT EXTRACTION* CUP ASSEMBLY

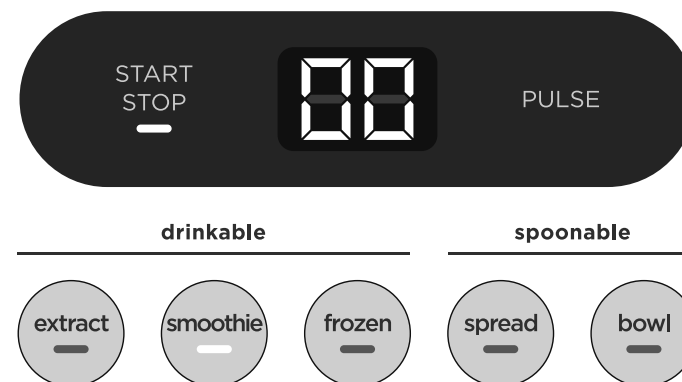
- 1. Fill single-serve cup with desired contents. Screw on the blade assembly until you have a tight seal.
- 2. Flip cup upside down and install on base. Rotate clockwise until it clicks into place.
- 3. Select any program to begin blending.
- 4. When blending is complete, remove cup from base. Then remove the blade assembly.

*Extract a drink containing vitamins and nutrients from fruits and vegetables.

PITCHER ASSEMBLY

- 1. Screw on the blade assembly until you have a tight seal. Fill pitcher with desired contents.
- 2. Install the lid by aligning the red tab to the right of the pitcher handle. Rotate tab clockwise into the pitcher handle to align and lock into place.
- 3. Install the container on the base. Rotate pitcher clockwise until it clicks into place. Programs will illuminate when unit is ready to use.

USING THE CONTROL PANEL



AUTO-IQ® PROGRAMS

Intelligent preset programs combine unique blending and pausing patterns that do the work for you. Once a preset program is selected, it will start immediately and automatically stop when blending is complete. To stop blending before the end of the program, press the currently active button again.

NOTE: For best results when making thicker recipes, use the BOWL or SPREAD program and twist the built-tamper continuously in the pitcher while processing.

MANUAL MODE

PULSE

Offers greater control of pulsing and blending. Operates only when PULSE is pressed. Use short presses for short pulses and long presses for long pulses.

START/STOP

Press for continuous blending up to 60 seconds; press again to stop.

CLEANING



Dishwasher

Containers, lids, and blade assembly are all dishwasher safe.



Hand-Washing

Wash containers, lids, and blade assembly in warm, soapy water. When washing the blade assembly, use a dishwashing utensil with a handle.

TIP: For stuck-on ingredients, place 1 or 2 small drops of dish soap into the pitcher, and add warm water up to the single-serve Liquid Fill line. Install lid and blend on **BOWL** program. Twist the built-in tamper counterclockwise continuously while cleaning.



WARNING: Handle the blade assemblies with care when washing, as the blades are sharp. Contact with the blades' edges can result in laceration.

TROUBLESHOOTING GUIDE

⚠ WARNING: To reduce the risk of shock and unintended operation, turn power off and unplug unit before troubleshooting.

Display reads “- -”.

- If container is properly installed and the display reads ‘- -’, ensure the interior of the base area is clean of any debris.

Control panel does not illuminate.

- Make sure unit is plugged in. If the unit is powered on and no container is installed, the unit will display ‘- -’. The available programs will illuminate after placing a container on base and rotating it clockwise until it clicks into place.

Control panel doesn’t turn off.

- Remove container from base by rotating it counterclockwise and lifting it up. The display with flash ‘- -’. Unplug the power cord from the outlet. If the unit remains plugged in, the display will time out after 3 minutes of inactivity. Press any button to wake the unit.

Doesn’t mix well; ingredients get stuck.

- Using the Auto-iQ® programs is the easiest way to achieve great results. The pulses and pauses allow the ingredients to settle toward the blade assembly. If ingredients are routinely getting stuck, adding some liquid will usually help.
- When filling the cup, start with fresh fruit or veggies, then leafy greens or herbs. Next add liquids or yogurt, then seeds, powders, or nut butters. Finally, add ice or frozen ingredients.
- If using the TWISTi Pitcher, during the blending process twist the built-in tamper counterclockwise continuously to circulate ingredients.

Unit moves on counter while blending.

- Make sure the counter and feet of the unit are clean and dry.

Hybrid Edge™ Blades Assembly is hard to install on the container.

- Set the container on a level surface. Carefully place the blade assembly on the container and align the threads so the blade assembly sits flat. Twist clockwise until you have a tight seal.

Can’t remove built-in tamper from the pitcher lid for cleaning.

- The tamper is built in and not removable from the pitcher lid. A compatible cleaning brush is available for purchase at ninjaaccessories.com

Resetting the motor

This unit features a unique safety system that prevents damage to the motor and drive system should you inadvertently overload it. If the unit is overloaded, the motor will be temporarily disabled. Should this occur, follow the reset procedure below.

- 1 Unplug the unit from the electrical outlet.
- 2 Allow the unit to cool for approximately 15 minutes.
- 3 Remove the container’s lid and blade assembly. Empty the container and ensure no ingredients are jamming the blade assembly.

Important: Ensure that maximum capacities are not exceeded. This is the most typical cause of appliance overload.

If your unit needs servicing, please call Customer Service at **1-877-646-5288**. So we may better assist you, please register your product online at registeryourninja.com and have the product on hand when you call.

Ordering replacement parts

To order additional parts and attachments, visit ninjaaccessories.com.

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ONE (1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner’s Guide, subject to the following conditions and exclusions:

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja’s sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, blades, blender bases, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at ninjaaccessories.com.
2. Any unit that has been tampered with or used for commercial purposes
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit ninjakitchen.com/support for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-877-646-5288** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at registeryourninja.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-877-646-5288** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourninja.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

TECHNICAL SPECIFICATIONS

Voltage: 120V-, 60Hz
Power: 1100 Watts

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-877-646-5288
ninjakitchen.com

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.

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