

Benutzerhandbuch.

Guide d'utilisateur.

Guida utente.

User guide.

Salt.tv



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1. Setting-up the Salt.tv app

1. Turn on the Apple TV and follow the instructions.

2. Internet connection:

- If your Apple TV is connected via an Ethernet cable (recommended), then your Internet connection will be automatically detected.
- If not, please select your Wi-Fi network from the list displayed, then enter the corresponding password.

3. Apple ID:

An Apple ID is not required to use Salt.tv:

- If you have an Apple ID, you can enter it.
- Otherwise, skip this step.

4. TV provider:

- Click on «Sign in»
- Select Salt from the list of TV providers
- If you are authenticated in the next step, click on «Continue» to be automatically connected to Salt TV. Otherwise, enter the Salt TV credentials you received in the email:
«Salt Home-Your Salt TV credentials»
- Click on «Get Salt TV».



Note:

If you are using the 1st Apple TV provided by Salt, it is already pre-configured and the selection of the TV provider is not necessary (in this case, this step will be automatically skipped).

5. Complete the set-up of your Apple TV by following the remaining steps. You will then arrive on the Apple TV home screen.



6. Watch Salt TV:

- If the Salt.tv app is already installed, you can launch it and start watching TV. Your Salt TV account is already set up.
- If the Salt.tv app is not visible, you can download it in the App Store. Once installed, enter the Salt TV credentials received by email (see section 6.2).

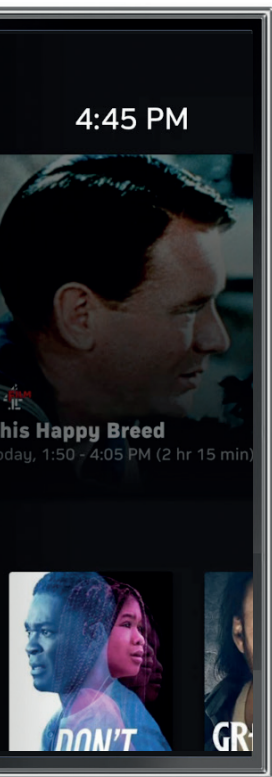
2. Salt TV presentation

2.1 Salt.tv on the Apple TV



Explore :

A selection of live, replay and upcoming contents.

**Watch TV:**

Your live channels.

Channels:

All your channels organized by theme.

TV Guide:

Programme guide for all channels.

Replay:

Your programme library available in replay.

Salt Video:

A selection of the best films and series to rent or buy.

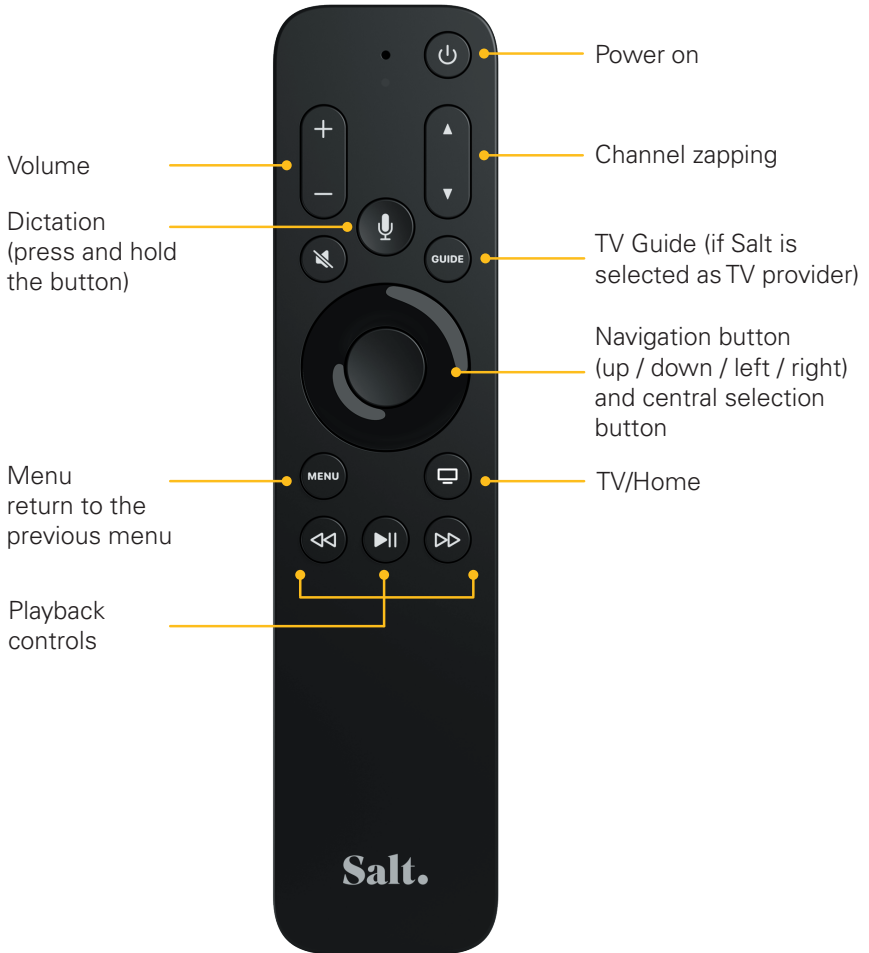
Recordings:

Your own TV recording library, with up to 500 recordings.

Search:

Function to browse for available content in all Salt TV categories.

2.2 Your Salt TV 2.0 remote control



Note:

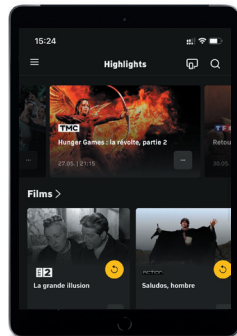
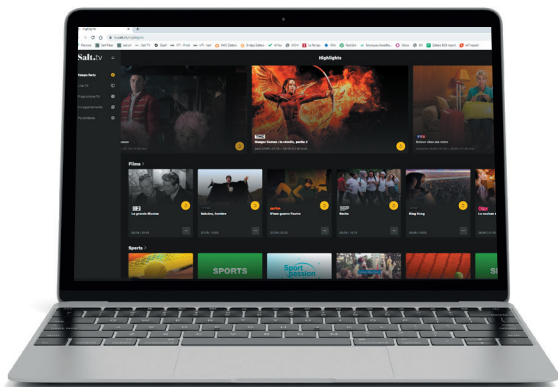
If you have difficulty pairing your Salt TV Remote 2.0 to your Apple TV, press and hold the + and Menu buttons for 10 seconds within 10 cm of the Apple TV: once your remote control is paired, a message will be displayed on the Apple TV.

2.3 Salt.tv on all your screens

Enjoy Salt TV on PC/Mac, smartphones and iOS or Android mobile tablets.




You can use up to 5 screens simultaneously!




3. Salt.tv Tips & Tricks

3.1 Turn on / off the Apple TV



- To turn on the Apple TV, press 
 - To turn off the Apple TV, press and hold 
-

3.2 Quit an app

- Double click  all currently opened apps appear
 - Navigate to the left to select the app you want to quit.
 - Double-click up on the navigation button to close the selected app.
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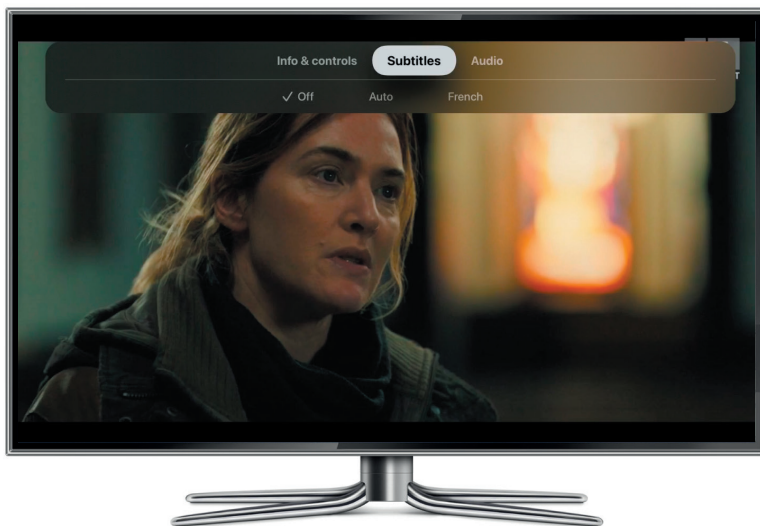
3.3 Change channel on Salt TV

There are 2 ways to change channels:

1. Zap between channels with the  or  buttons.
2. Click up on the navigation button to display the channels on top of the current programme: you can then select a new channel.

3.4 Change the audio language and add subtitles

- While a programme is being broadcast, click down on the navigation button: a menu will appear at the top of the screen with the available audio languages and subtitles.
- Choose your preferred audio language and subtitle in the menu.



3.5 Manage your favourite channels

- To create a selection of favourite TV channels, go to the Salt.tv «Settings» menu.
- Click on «Manage Channel List»
- Select all your favourite channels, they will appear on the left in the list «My favorites».

- You can reorganise the order by clicking on the arrows next to the stars.



- Once the list of favourite channels is created, you can find them in the menus «Explore» and «Channels».

Discover our Tips & Tricks videos on our **You Tube** channel.



4. First steps in case of problem with the Salt.tv app

Follow these steps to solve the following problems with your Apple TV: frozen screen or audio loss, black screen, difficulty accessing a menu.

4.1 Quit and relaunch the Salt.tv app

See section 3.2.

4.2 Check if an update of your app is available

- Open the App Store app.
 - Search and select the Salt.tv app.
 - If «Open», is displayed, your app does not need an update. If the option «Update» is available, click on it and the update process will start.
-

4.3 Reboot the Apple TV

- On the Apple TV home screen go to «Settings»>«System».
- Click on «Restart».

4.4 Check if an update for your Apple TV is available

- On the Apple TV home screen go to «Settings»>«System»>«Software Updates».
 - Click on «Update Software» and your Apple TV will start the update or confirm that the software is up to date.
-

4.5 Reset your Apple TV

- On the Apple TV home screen go to «Settings»>«System»>«Reset».
- Click on «Reset» and confirm.
- Reinstall your Apple TV.

5. FAQ

5.1 On which Apple TV can I watch Salt.tv?

- The Salt TV app is available on the Apple TV 4K and the Apple TV HD (4th generation).
- Airplay feature on iOS smartphones and tablets or Mac computers is also compatible with the 2nd and 3rd generation Apple TV.



5.2 Where can I find my Salt TV credentials?

- Your Salt TV credentials have been sent to you by email (See section 1.4).
- If you wish to change your credentials or your PIN code, go to your Salt Home My Account: <https://fiber.salt.ch/myaccount>.

5.3 How can I update the Salt.tv app on the Apple TV?

- To update the app, refer to section 4.2.
- To update automatically all your apps, go to «Settings»>«Apps» and activate «Automatically Update Apps».

5.4 Useful links

- Salt website: <https://fiber.salt.ch/>
- Support Salt TV: <https://fiber.salt.ch/support/tv>
- Tips for first steps with Salt TV: <https://support.apple.com/>
- Apple ID: <https://appleid.apple.com/>
- Salt TV Tips & Tricks: 
- Salt Community: 
- My Account Salt Home: <https://fiber.salt.ch/myaccount>
- Apple Assistance: <https://support.apple.com/>
- Salt Home customer care: 0800 700 500
(free call, Mo-Fr: 8am-8pm | Sat: 9am-6pm)

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