

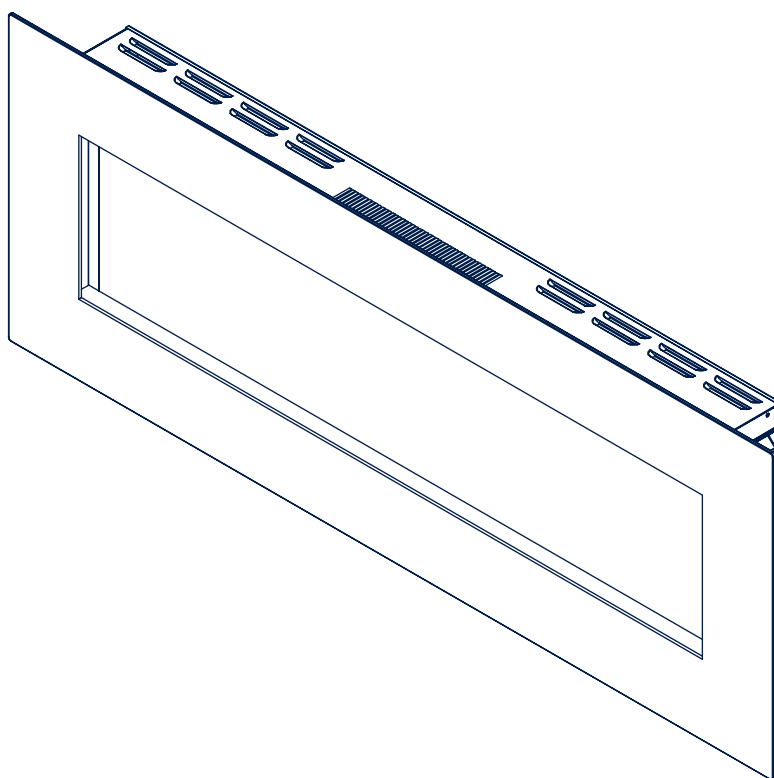
OWNER'S MANUAL „EVOKE“ WITH TOUCHPANEL

ELECTRIC WALLMOUNTED FIREPLACE



NOBLE FLAME

CE AC 220-240V 50HZ 1400-1600W



☒ MODEL

☐ 900

☐ 1380

☐ 2410

☐ 1070

☐ 1530

☐ 1220

☐ 1830

CAUTION

- › Read and understand this entire owner's manual, including all safety information, BEFORE plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.
- › Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.

IMPORTANT SAFETY INFORMATION!

SAVE THESE INSTRUCTIONS!

- › **Read all instructions before using this heater!**

CAUTION

- › **This heater is hot when in use.**
- › To avoid burns, **DO NOT** let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains **at least 3 feet (0.9m)** from the front of the heater and keep them away from the upper part.
- › **Extreme caution is necessary when any heater is used by or near children or invalids** and whenever the heater is left operating and unattended.
- › **DO NOT** operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater or return to authorized service facility for examination and/or repair.
- › **DO NOT** run power cord under carpeting. **DO NOT** cover power cord with throw rugs, runners, or similar coverings. **DO NOT** route power cord under furniture or appliances. Arrange power cord away from traffic area, and where it will not be tripped over.
- › Connect to properly grounded outlets **ONLY**.
- › **DO NOT** insert or allow foreign objects to enter any ventilation or exhaust opening, as this may cause electric shock or fire, or damage the heater.
- › To prevent a possible fire, **DO NOT** block air intakes or exhaust in any manner. Doing so could cause a fire. **DO NOT** use on soft surfaces, like a bed, where openings may become blocked.
- › A heater has hot and arcing or sparking parts inside. **DO NOT** use it in areas where gasoline, paint, or flammable liquids are used or stored.
- › **Use this heater only as described in this manual.** Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- › **ALWAYS** plug heaters directly into a wall outlet/receptacle. **NEVER** use with an extension cord or relocatable power tap (outlet/power strip).
- › **DO NOT** place the heater near a bed because objects such as pillows or blankets can fall off the bed and be ignited by the heater.
- › **NEVER** use this heater in bathrooms, laundry rooms, or any other location where the heater could fall into a bathtub or pool, become damp, or come in contact with water.

CAUTION

- › **AVOID FIRE!**
- › Regularly inspect all air vents to make sure they are free from dust, lint, or other blockage. Unplug the unit and clean with a vacuum **ONLY**. **DO NOT** rinse or get wet.
- › **NEVER** hang this unit on a wall directly below an electrical outlet.
- › **NEVER** permanently install in a recessed area of the wall. This may result in blocked air flow, overheating, or fire.

IMPORTANT SAFETY INFORMATION!

SAVE THESE INSTRUCTIONS!

- › **ALWAYS** mount to wall bracket before use. **DO NOT** set on the floor, or other surface, to use.
- › **NEVER** use a wall mount bracket from another manufacturer.

⚠ CAUTION

- › **INDOOR use only! NEVER use this heater outdoors!** Doing so may result in electric shock!


- › This product is not intended to be a primary heat source. It is for supplemental heat only.

⚠ CAUTION

- › **Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!**

- › **NEVER** modify this heater. Doing so could result in personal injury or property damage. Modification of this fireplace completely voids all warranties.
- › **ALWAYS** turn this heater off before unplugging it from the outlet.
- › **ALWAYS** disconnect this unit from the power supply before performing any assembly or cleaning, or before relocating the electric fireplace.
- › **NEVER** leave this heater unattended. **ALWAYS** unplug this heater when not in use.
- › **ALWAYS** store this heater in a dry location. **NEVER** use the fireplace if it has become wet.
- › Place the heater near a wall outlet so an extension cord is not needed. If an extension cord is needed, the gauge of the cord must be **at least 14 AWG**, and the rating must be **at least 1875 Watts**. **NEVER** use a smaller gauge cord with a lower rating. Doing so may result in fire or electric shock.
- › **ONLY** use this heater on a **220V AC 15-Amp** grounded circuit. **NEVER** overload the circuit. If this heater trips the circuit breaker, unplug all other appliances on the same circuit before the next use. Avoid plugging other appliances into the same circuit as this heater.
- › **NEVER** plug this heater into an outlet that is old, cracked, or has any loose wires or connections. Plugging this heater into a faulty outlet could result in electric arcing within the outlet that could cause the outlet to overheat or catch fire.
- › **ALWAYS** check your heater cord and plug connections with each use!
 - a. **MAKE SURE** the plug fits tight in the outlet! Faulty wall outlet connections or loose plugs can cause the outlet to overheat.
 - b. Heaters draw more current than small appliances. Overheating may occur even if it has not occurred with the use of other appliances.
 - c. During use check frequently to see if the **plug outlet or face plate is HOT!**
 - d. If the **outlet or face plate is HOT**, discontinue use immediately and have a qualified electrician inspect and/or replace the faulty outlets.

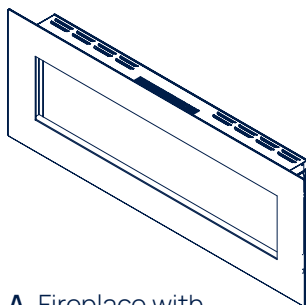









PREPARATION

-  CAUTION

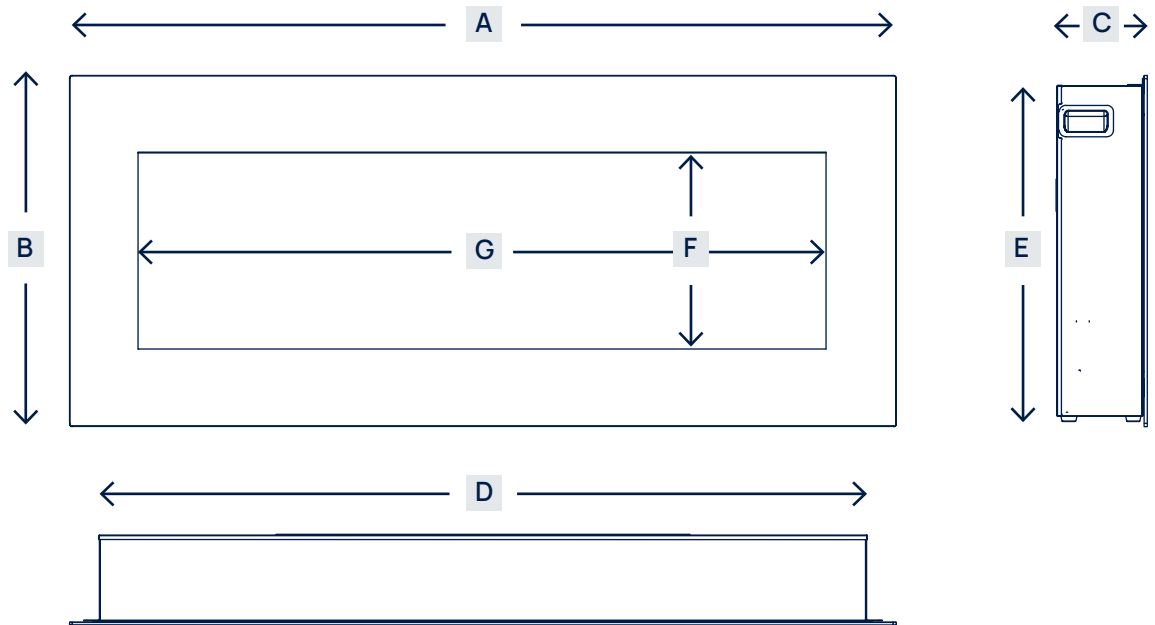
› This product includes a GLASS panel! Always use extreme caution when handling glass. Failure to do so could result in personal injury or property damage.
- › Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Parts and assembly steps are grouped for wall-hanging use. Check the parts list to make sure nothing is missing. Dispose of packaging materials properly. Please recycle whenever possible.
- › You will need the following tools (not included):

 - › screwdriver
 - › stud finder
 - › level
 - › tape measure
 - › electric drill
 - › 1/4" wood drill bit
 - › hammer

PARTS & HARDWARE

			F Decorative Clear Crystals 
			G Decorative Smoky Crystals 
			H Log set 
			I Plastic tray 
			
D ST4&8 metal screws (fixed with wall bracket)		E Wall bracket (fixed on the back of firebox)	

SPECIFICATION & DIMENSIONS



MODEL	A	B	C	D	E	F	G
EVOKE 900	900mm 35.4"	508mm 20"	120mm 4.7"	720mm 28.3"	450mm 17.8"	255mm 10"	654mm 25.8"
EVOKE 1070	1067mm 42"	508mm 20"	120mm 4.7"	871.8mm 34.3"	450mm 17.8"	255mm 10"	813.8mm 32"
EVOKE 1220	1220mm 48"	508mm 20"	120mm 4.7"	1075mm 42.3"	450mm 17.8"	255mm 10"	967mm 38.1"
EVOKE 1380	1372mm 54"	508mm 20"	120mm 4.7"	1177mm 46.3"	450mm 17.8"	255mm 10"	1119mm 44.1"
EVOKE 1530	1524mm 60"	508mm 20"	120mm 4.7"	1329mm 52.3"	450mm 17.8"	255mm 10"	1271mm 50"
EVOKE 1830	1828mm 72"	508mm 20"	120mm 4.7"	1633.8mm 64.3"	450mm 17.8"	255mm 10"	1575mm 62"
EVOKE 2410	2413mm 95"	508mm 20"	120mm 4.7"	2218mm 87.3"	450mm 17.8"	255mm 10"	2160mm 85"

INSTALLATION & ASSEMBLY

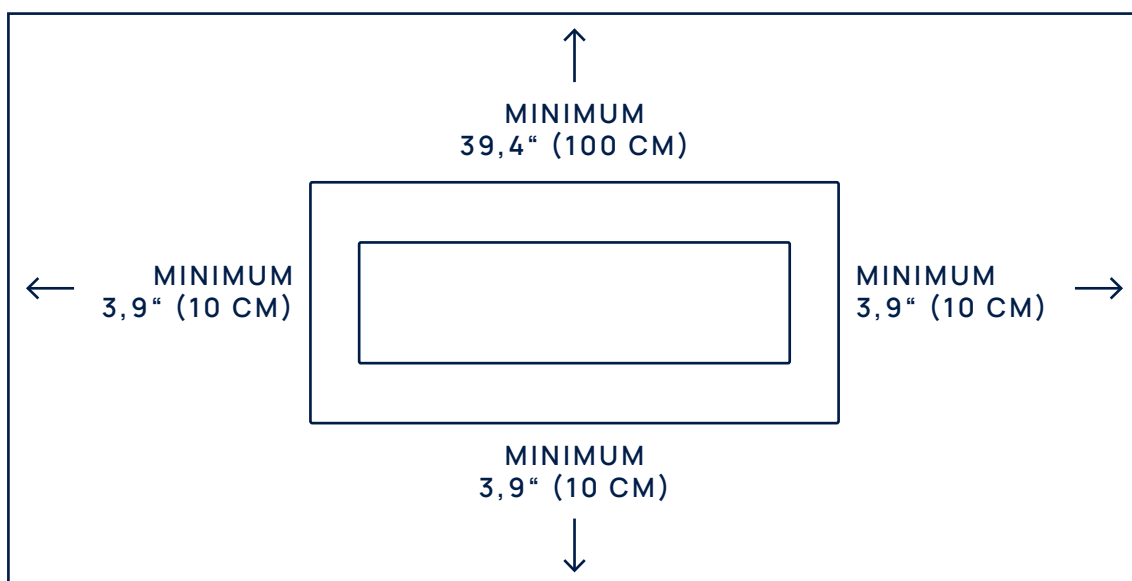
INSTALLATION

⚠ CAUTION

- › It's required that **TWO CAPABLE ADULTS** to perform this installation.

NOTICE

- › The wall mount fasteners included with this fireplace are for use **ONLY** with a wood-framed wall covered in drywall (sheet rock). For concrete walls, cinder blocks, or other wall types, consult a professional for the best attachment methods.



STEP 1

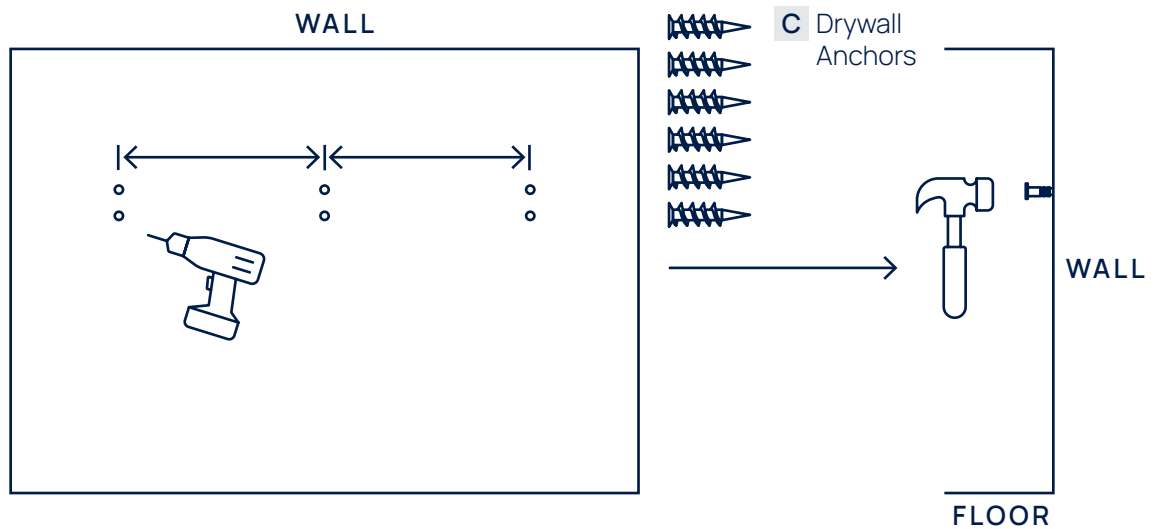
- › **Find a safe location.**
 - › Minimum clearance on each side: **3,9" (10 cm)**
 - › Minimum clearance below: **3,9" (10 cm)**
 - › Minimum clearance above: **39.4" (100 cm)**
 - › Minimum clearance from the front and sides: **3.9" (10 cm)**
- › Choose a location near an outlet so an extension cord is not required.
- › **DO NOT** position the unit directly below a power outlet.
- › See **Safety Information on pages 2 and 3** for warnings about safe placement, safe installation, and proper use of this product.

INSTALLATION & ASSEMBLY

ASSEMBLY

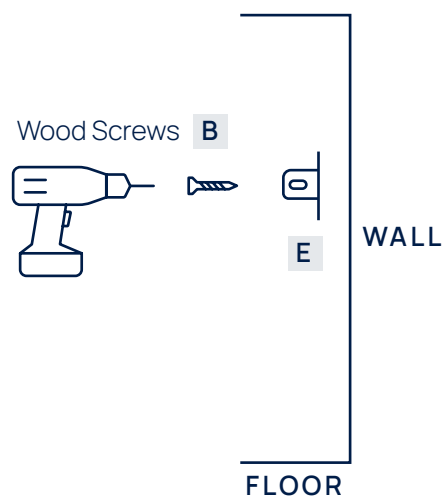
STEP 1

- › Use a 8 drill bit to drill the holes and use the Hammer to thread the Drywall anchors **(C)** into the hole till it keep flat with the wall.



STEP 2

- › Using the wood screws **(B)** to fix the wall bracket, with wood screws thread the wall bracket and to lock with the drywall anchors, please tighten all wood screws.

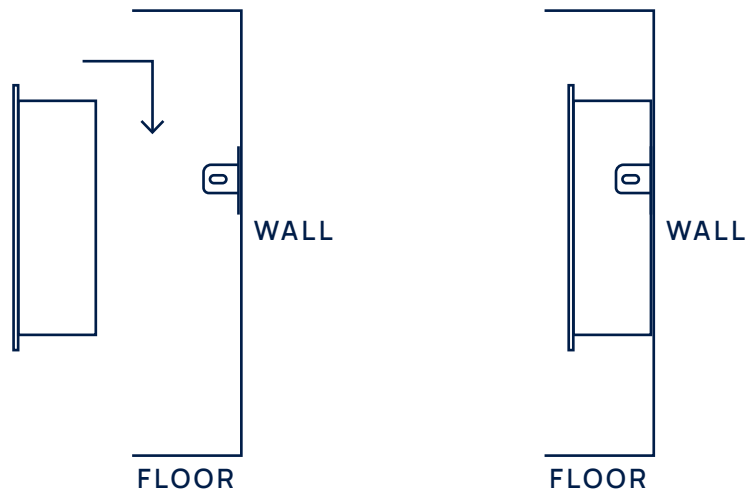


INSTALLATION & ASSEMBLY

ASSEMBLY

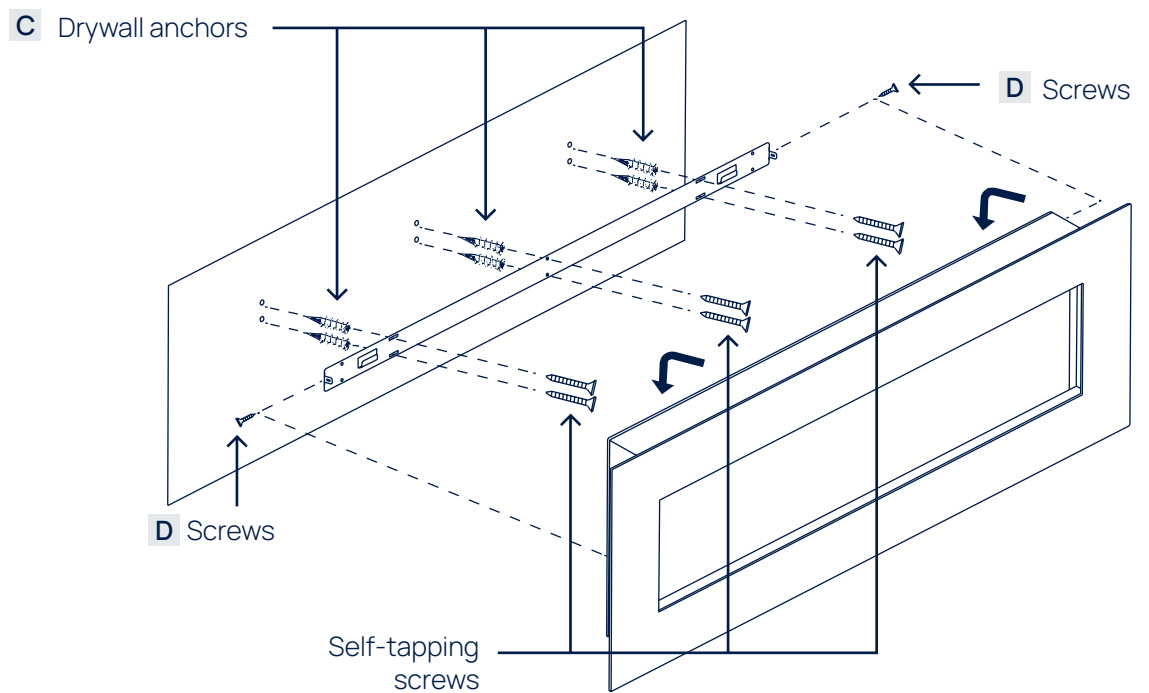
STEP 3

- › Have **two people** lift the fireplace machine up and insert the slots (2 slots on back of fireplace box) to the wall bracket hooks.



STEP 4

- › After having installed the fireplace safely, then using screwdriver to lock the bracket and fireplace with two ST4x8 (**D**) screws in both sides. Check the appliance for stability ensuring that the appliance will not pull free from the wall.



INSTALLATION & ASSEMBLY

ASSEMBLY

⚠ CAUTION

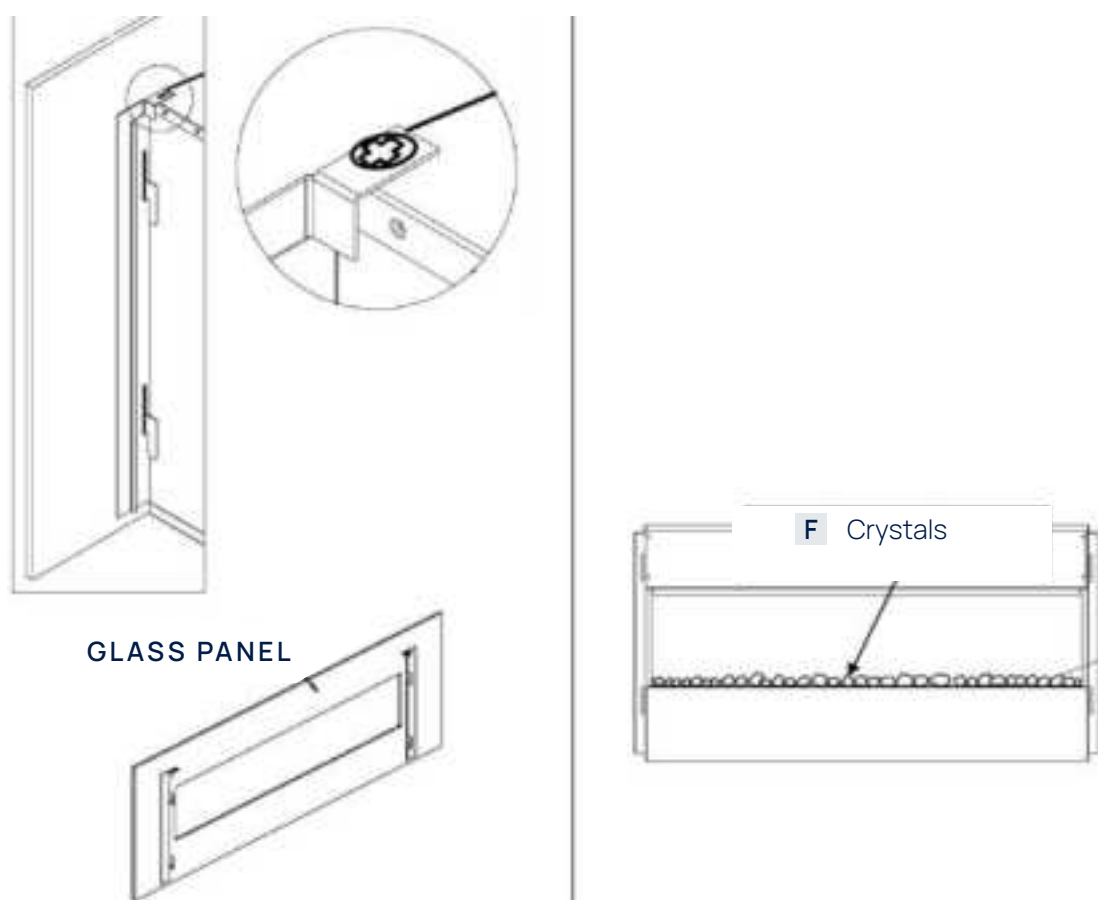
- › This next step involves **GLASS! ALWAYS** use extreme caution when handling glass. Failure to do so could result in personal injury or property damage.

⚠ CAUTION

- › **ALWAYS** keep the decorative crystals **OUT OF REACH OF CHILDREN!** Leave no pieces where children can find them. **Failure to do so could cause a choking hazard.**

NOTICE

- › To place the decorative crystals, follow these steps. **Have a capable adult help you.**



STEP 5

- While one person holds the glass panel, remove the two screws at the top edge of the fireplace with a Phillips (+) screwdriver.
- Together, carefully remove the front glass panel and set it aside on a clean soft surface.
- Arrange the decorative crystals/pebbles (**F/G**) on the shelf by using the plastic tray in the desired position.
- Set the front glass panel back onto the firebox.
- Align the tabs of the glass panel with the holes on the top edge of the fireplace. Thread the screws back into the holes and tighten them both with a screwdriver.

OPERATION

⚠ CAUTION

- › Read and understand this entire owner's manual, including all safety information, **BEFORE** plugging in or using this product. Failure to do so could result in electric shock, fire, serious injury, or death.

POWER

- › Plug the power cord into a **220 Volt 15 Amp** grounded outlet (see **IMPORTANT SAFETY INFORMATION on Pages 2 and 3**).
- › Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit.
- › **DO NOT** plug other appliances into the same circuit.

NOTICE

- › When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

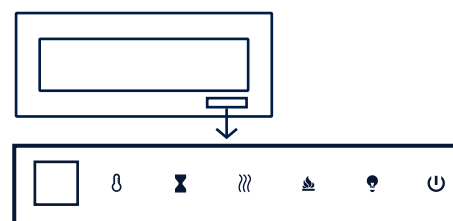
NOTICE

- › To improve operation, aim the remote control at the front of the fireplace. **DO NOT** press the buttons too quickly. Give the unit time to respond to each command.

METHODS OF OPERATION

- › This electric fireplace can be operated by the **TOUCH PANEL** located on the right down area of front glass panel (see figure below), by the battery-powered **REMOTE CONTROL** or by the **App**. The operation and functions of methods are the same.
- › Before operating, please review the **IMPORTANT SAFETY INFORMATION on Pages 2 and 3** and heed all warnings.

FRONT VIEW

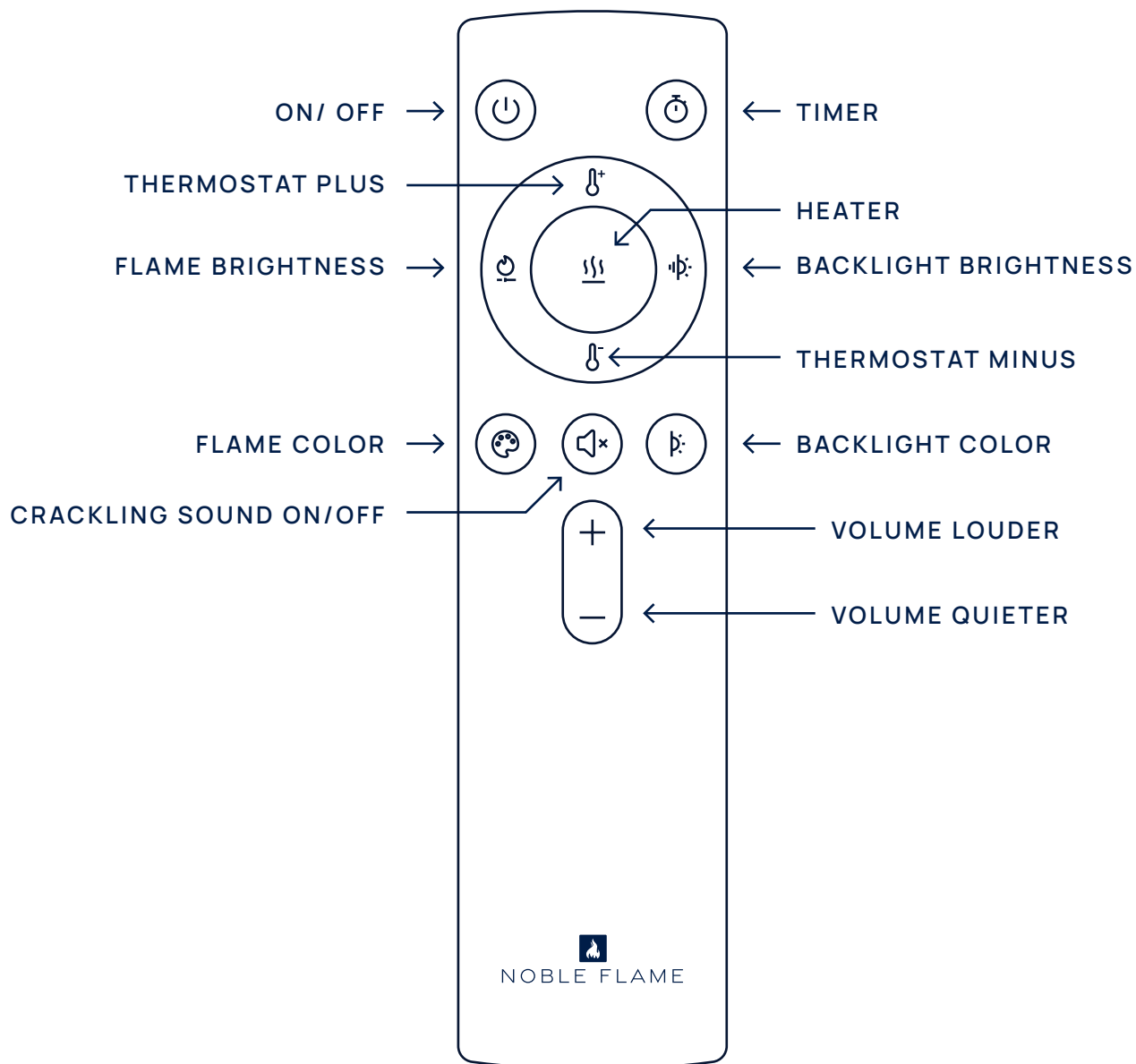




TOUCH PANEL

HOTEL-MODE


- › By using this mode, your individual settings for the following functions will be retained not only after you turn off the power on the touch panel or remote control, but also when you disconnect the power:
 - › **Flame color**
 - › **Flame brightness**
 - › **Backlight Color**
- › The settings for heating, temperature and timer are not saved and are automatically reset to default after power off.

REMOTE CONTROL







BUTTON	FUNCTION	ACTION & INDICATION
 POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	<ol style="list-style-type: none"> Press once: Indicator light turns on. Power turns on. All functions enabled. Press again: Flame effect turns off. Unit goes to standby. All functions turn off.
 TIMER	TIMER BUTTON: Controls timer settings to turn off fireplace at selected time. Settings range from 0.5 hours to 8 hours.	<ol style="list-style-type: none"> Press once: Indicator light turns on. Press again until desired setting is reached. Indicator lights show setting.

REMOTE CONTROL

BUTTON	FUNCTION	ACTION & INDICATION																								
 FLAME BRIGHT- NESS	FLAME-BRIGHTNESS BUTTON: Makes flame effect dimmer and brighter.	<ol style="list-style-type: none">Press once: Flame brightness starts changing.Press again until desired setting is reached. There is a total of 6 settings.																								
 FLAME- COLOR	FLAME-COLOR BUTTON: Changes color of the flame effect.	<ol style="list-style-type: none">Press once: Flame color starts changing.Press again until desired setting is reached. There is a total of 6 flame colors.																								
 HEATER	HEATER BUTTON: Turns Heater ON and OFF . NOTE: The heater only works when the flame effect is on. If the flame effect is off, the heater will not turn on. NOTE: To prevent overheating, the heater fan will blow cool air for 10 seconds before the heater turns on, and after the heater turns off.	<ol style="list-style-type: none">Press once: Indicator lights up. Fan blows cool air for 10 seconds. 750W heater turns on and blows warm air.Press again: Indicator lights up. 1500W heater turns on and blows hot air.Press again: Heaters turn off. The fan blows cool air for 10 seconds to allow heater to cool down, then turns off.																								
  THERMOS- TAT	THERMOSTAT BUTTON: Changes the temperature settings. NOTE: The heater turns off when the desired temperature is reached. NOTE: Press the thermostat-minus-button for 5 seconds to switch between C° and F°.	<ol style="list-style-type: none">Press button until the desired temperature setting is reached. The display shows settings as below:																								
TEMPERATURE/ DISPLAY		<table><tr><td>C°</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr><tr><td>F°</td><td>68</td><td>70</td><td>72</td><td>74</td><td>76</td><td>78</td><td>80</td><td>82</td><td>84</td><td>86</td><td>88</td></tr></table>	C°	20	21	22	23	24	25	26	27	28	29	30	F°	68	70	72	74	76	78	80	82	84	86	88
C°	20	21	22	23	24	25	26	27	28	29	30															
F°	68	70	72	74	76	78	80	82	84	86	88															

REMOTE CONTROL

BUTTON	FUNCTION	ACTION & INDICATION
 BACKLIGHT BRIGHTNESS	BACKLIGHT BRIGHTNESS BUTTON: Makes backlight dimmer and brighter. NOTE: L1 = brightness cycle	<ol style="list-style-type: none"> Press once: Backlight brightness starts changing. Press again until desired setting is reached. There is a total of 5 settings (L0-L5).
 BACKLIGHT COLOR	BACKLIGHT COLOR BUTTON: Changes the color of the ember bed light. NOTE: Ember bed color effect stays on until power button is turned off. NOTE: 11 = auto cycle 12 = locks current color	<ol style="list-style-type: none"> Press once: Ember bed color starts changing. Press again until desired setting is reached. There is a total of 12 ember bed color settings.
 SOUND 	SOUND BUTTON: Controls the crackling sound. There are 4 settings: > high > medium > low > off NOTE: Default setting is medium when turned on.	<ol style="list-style-type: none"> Press once: Crackling sound is turned on or off. Volume can be adjusted using the plus and minus volume buttons.
FLAME SPEED	FLAME SPEED SETTINGS: Controls the speed of the flame. There are 4 flame speed settings: > 01 (slowest) > 02 (medium) > 03 (fast) > 04 (fastest)	<ol style="list-style-type: none"> Sound button: Press and hold for 3 seconds. Press the volume up or down button to change the flame speed. The default setting is 02 (medium speed).

APP-CONTROL

STEP 1

- > Download the Noble Home app from the App Store or Play Store by scanning the following QR Code.

STEP 2

- > Follow the instructions there to control your device via the app.



ADDITIONAL BLUETOOTH SPEAKER

- › The additional bluetooth speaker lets you listen to your favorite music whilst also enjoying the crackling of your fireplace.

NOTICE

- › **One device for one connection.** If you want to connect with another device, firstly you must turn off the current connection.

STEP 1

- › Use your mobile phone or other devices to search for the bluetooth signal of the fireplace.

STEP 2

- › Connect your phone or other device to the bluetooth speaker.

STEP 3

- › You will hear a sound from the speaker after your device is successfully connected.

STEP 4

- › The bluetooth speaker is ready for use.

TEMPERATURE LIMITING CONTROL

NOTICE

- › This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature, the heater will automatically turn OFF.

TO RESET

1. Turn the ON/OFF switch on the CONTROL PANEL to OFF. Wait 5 minutes.
2. Unplug the power cord from the outlet.
3. Inspect the fireplace to make sure no vents are blocked or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
4. With the POWER switch in the OFF position, plug the power cord back into the outlet.
5. If the problem continues, have your outlet and wiring inspected by a professional.

REMOTE CONTROL BATTERY INFORMATION

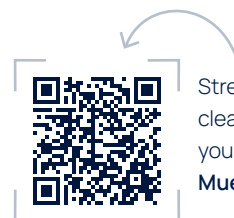
- › The remote control uses **two AAA batteries** (not included).

CAUTION

- › **NEVER dispose of batteries in fire.**
- › Failure to observe this precaution may result in an explosion. Dispose of batteries at your local hazardous material processing center.

CARE & MAINTENANCE

CLEANING



Streak-free and crystal-clear cleanliness for your electric fireplace: **Muenkel KLARSICHT**

⚠ CAUTION

- › **ALWAYS** turn the heater **OFF** and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. **Failure to do so could result in electric shock, fire, or personal injury.**
- › **NEVER** immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

METAL

- › Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- › **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

GLASS

- › Use a good quality glass cleaner sprayed onto the cloth or towel. Dry thoroughly with a paper towel or lintfree cloth.
- › **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

VENTS

- › Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

PLASTIC

- › Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- › **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

MAINTENANCE

⚠ CAUTION

- › **Risk of electric shock! DO NOT OPEN any panels ! No user-serviceable parts inside!**
- › **ALWAYS** turn the heater **OFF** and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.

ELECTRICAL AND MOVING PARTS

- › The fan motors are lubricated at the factory and will not require lubrication.
- › Electrical components are integrated in the fireplace and are not serviceable by the consumer.

STORAGE

- › Store heater in a clean dry place when not in use.

⚠ CAUTION

- › **NO SERVICING of the internal or electrical parts should be performed by the consumer. Do not service the unit yourself.**

TROUBLESHOOTING

⚠ CAUTION

- › Disconnect the appliance completely and let cool prior to any service.
- › Only a qualified service person should service and repair this electric appliance.

PROBLEM	POSSIBLE CAUSE	SOLUTION
1. Fireplace turns off and will not turn on.	1. Fireplace has overheated and safety device has caused thermal switch to disconnect or home circuit breaker has opened.	1. Reset switch by turning main power switch off and waiting 10 minutes then turning it back on. 2. Reset circuit breaker.
2. Flame is not moving.	1. Wiring is loose. 2. Flame motor defective. 3. Flamerod out of place.	1. Inspect wiring for loose connections. 2. Call a qualified service technician to replace flame motor. 3. "Flame Rod" out of place due to rough transit/handling of the product. This issue can be corrected as simple as removing the glass, flipping the fireplace upside down, removing a set of screws that are holding the bottom frame plate and placing the flame rod back into place.
3. Flame is not visible.	1. Wiring is loose.	1. Disconnect from power source and inspect wiring for loose connections and repair or replace as necessary. 2. Push the flame button to high position.
4. Log set is not glowing.	1. Wiring is loose. 2. Ember is in off mode	1. Disconnect from power source and inspect wiring for loose connections and repair or replace as necessary. 2. Push the ember button to high position.
5. Remote Control does not work.	1. Low batteries 2. Not aiming control correctly. 3. Defective remote control and/or sensor.	1. Replace batteries in remote control. 2. Aim control at sensor located directly behind glass screen in center of unit just above logs. 3. Replace remote control and/or sensor.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
6. Fireplace will not turn on when switch is flipped to ON.	1. Fireplace is not plugged in to an electrical outlet. 2. Control failure. 3. Breaker tripped.	1. Check plug. 2. Call a qualified service technician. 3. Reset breaker.
7. Heater does not provide heat when turned on.	1. Thermal switch has been tripped. 2. Wiring is loose. 3. Heater is defective.	1. Turn unit off and unplug unit for 10 minutes. Plug back in and turn unit on. If plug cannot be reached, follow directions for tripped circuit breaker. 2. Disconnect from power source and inspect wiring for loose connections and repair or replace if necessary. 3. Replace heater.

CAUTION

- › To remove the glass, you will notice two screws on top sides (right and left) of the fireplace. Once the screws are removed, slide the glass up and away from the fireplace. Once the bottom frame plate is removed, you will notice one flame motor on right side where the rod should be in place with the rubber plugs.
- › Please remember to always have the unit disconnected prior to any work, always lay glass as well as the unit on a towel or other material not to damage parts/frame.
- › This entire process should not take longer than **20-30 minutes**.