

Setting up the Linksys EA9300 Max-Stream AC4000 Tri-Band Wi-Fi Router

Setting up the **Linksys EA9300 Max-Stream AC4000 Tri-Band Wi-Fi Router** is made easy using the Smart Setup wizard which is embedded in the router's firmware and is available even if the router does not have an internet connection or the router is on factory default settings.

Before you begin:

- Make sure you have a working internet connection.
- Power on your modem and connect an ethernet cable from the modem to the internet port of the router.

NOTE: If you are replacing an existing router, make sure to disconnect and remove the old one.

- Connect the power adapter to the router and turn it ON.
- Wait until the Linksys logo light is solid.

Step 1:

Connect a wireless computer, tablet or smartphone to the default Wi-Fi network of your router. The wireless credentials are located on a label at the bottom of the device.

NOTE: If you need to set up the router using a hardwired computer, connect your computer to one of the ethernet ports at the back of the router.

Step 2:

Launch a supported web browser and enter "linksysmartwifi.com" in the Address bar then press **[Enter]**.

NOTE: You can also enter "http://192.168.1.1" or "myrouter.local".

Step 3:

Check the box beside **I have read and accepted the License Terms for using this software**. Then click **Next** to proceed.



NOTE: Open the link to know the license terms and other information. If you prefer to manually set up the router, click on the **Manual configuration** link.

Step 4:

The Smart Setup wizard will now start to detect your internet connection.

QUICK TIP: For some Digital Subscriber Line (DSL) customers, the setup will prompt for an **Account name** and **Password** from your Internet Service Provider (ISP). Enter the necessary information then click **Next** to continue.

The image shows the 'Enter the settings for your DSL Internet connection' screen. The title is at the top. Below it, a paragraph says: 'Enter the account name and password for your DSL internet service. These settings were given to you by your Internet Service Provider (ISP).' There is a form with two input fields: 'Account name:' and 'Password:'. Below each field is a character count: '143 characters' for the account name and '143 characters' for the password. At the bottom left, there is a checkbox labeled 'Skip this and configure Internet on my own.' At the bottom right is a blue 'Next' button.

NOTE: Once an internet connection is detected, your router will check for firmware updates.

Step 5:

In the **Updates for your router** window, the **Install future router updates automatically (recommended)** is checked by default; this allows automatic updates in the future. You can always change this option later. Click **Next** to proceed.



Step 6:

Enter your new Wi-Fi **Network Name** and **Network Password**. These will apply for both the 2.4 GHz and 5 GHz bands. Click **Next** once done. If you need to create a unique Wi-Fi name for your 5 GHz network, you can do so after setup by logging in to the router's web-based setup page.



Step 7:

Reconnect to your network. Now that your router has a new Wi-Fi name, you will need to connect your wireless device to it and enter the password to continue with setup. After you have connected to the new Wi-Fi settings, click **Next**.



The screenshot shows the 'LINKSYS Smart Wi-Fi Setup' interface with the title 'Reconnect to your network'. It contains instructions about reconnecting to the network and a list of three bullet points. Below the instructions are two input fields: 'Wireless network name (SSID): MyWiFi' and 'Wireless network password: WIFIPASSWORD'. At the bottom right are 'Back' and 'Next' buttons.

LINKSYS Smart Wi-Fi Setup

Reconnect to your network

Because you changed the wireless network name or password, setup requires you to reconnect to the network name shown below. Use the wireless menu on your computer or device. If this browser closes while reconnecting, open a new window and type www.linksysmartwifi.com in the address bar. Setup will automatically continue.

- After you reconnect if this page is still open, Setup continues automatically.
- If the browser closes when you reconnect, open the browser and if this page displays, Setup will continue.
- If this page doesn't display, enter www.linksysmartwifi.com in the address bar to continue with Setup.

Wireless network name (SSID): MyWiFi

Wireless network password: WIFIPASSWORD

Back Next

NOTE: If you are using a wired computer, it will proceed to the next step.

Step 8:

Create a new router password and password hint and click **Next**.

QUICK TIP: This is your router's local administrator password.



The screenshot shows the 'Create a router password' screen. It includes a description of the router password, a 'ROUTER ADMINISTRATION' section with input fields for 'Create a router password' (containing 'admin') and 'Add a password hint' (containing 'router password hint'). There is also a 'QUICK TIP' icon and a 'More' link. At the bottom right are 'Back' and 'Next' buttons.

Create a router password

A router password allows access to your router's settings. Write the router password in the space provided on the back of the Quick Start Guide that came with your router.

ROUTER ADMINISTRATION

Create a router password

admin

1-63 characters (letters and numbers)

Add a password hint

router password hint

Enter a hint that will help you remember your router password. [More](#)

Back Next

NOTE: The password hint is visible when you locally log in to the router, so make sure you don't use your actual password. After setup, your password hint is now available on the **Connectivity** tool of your Linksys cloud account. You can also change the password hint anytime, click [here](#) for instructions.

Step 9:

Your router is set up! Ensure that you write down the new settings for future reference.

Your router is set up!

Your router has been successfully set up. Below are your router settings. Write them in the space provided on the Quick Start Guide, or wherever you like. You may need these in the future when adding new devices to your network.

2.4 GHz

Network Name:	Office2017
Network Password:	Office2017!

5 GHz₁ + 5 GHz₂

Network Name:	Office2017_5GHz
Network Password:	Office2017

Router Password:	admin
Router Password Hint:	router password hint

Things to remember:
Linksys Smart Wi-Fi includes all of the tools to access router settings and apps to enhance your wireless home network. You can access Linksys Smart Wi-Fi on the web at www.linksysmartwifi.com. (You may want to bookmark this page.)

Back Next

Creating a Linksys cloud account

What are the advantages of having a Linksys cloud account?

The **Linksys Smart Wi-Fi** is a free service bundled with the **Linksys Smart Wi-Fi Routers**. This application allows you to configure your router's settings locally or remotely over the internet. After setting up the router, you can create a **Linksys cloud account**, which you will need to activate and associate with your router.

Linksys Smart Wi-Fi allows you to access your router remotely to view your home network or configure your router settings from anywhere as long as there is an active internet connection.


The Linksys cloud account is accessible via a [supported web browser](#) or using the Linksys app. The Linksys app supports Android™ and iOS devices only. You can download the Linksys app from the Apple® App Store® or Google Play™ store.

Creating a Linksys cloud account

Before you begin: When you create a Linksys cloud account for the first time, it is recommended that you are connected to your Linksys Smart Wi-Fi Router's wireless network in order to associate your new account with your Linksys Smart Wi-Fi Router.

Step 1:

Open a browser and enter "linksysmartwifi.com" in the Address bar and hit **[ENTER]** to access the login page.



The image shows the Linksys Smart Wi-Fi Sign In page. At the top, there is a dark blue header with the Linksys logo and "Smart Wi-Fi" text. On the right side of the header, there are links for "Help" and a "Create Account" button. The main content area has a light blue background. On the left, there is a large graphic with a blue suitcase icon and the text "Give guests Internet access". To the right of this graphic is a sign-in form with fields for "Email Address" and "Password". Below these fields are checkboxes for "Remember Me" and "Forgot your password?". A "Sign In" button is located below the form. Below the sign-in form, there is a link that says "Don't have an account? Click here." At the bottom right, there is a language dropdown menu set to "English (United States)". At the bottom left, there is a paragraph of text explaining the benefits of a Linksys Smart Wi-Fi account and a link for more information.

LINKSYS Smart Wi-Fi [Help](#) [Create Account](#)

Linksys Smart Wi-Fi Sign In

If you have not yet created a Linksys Smart Wi-Fi account, click the "Create Account" button in the upper right corner of the page.



Give guests Internet access

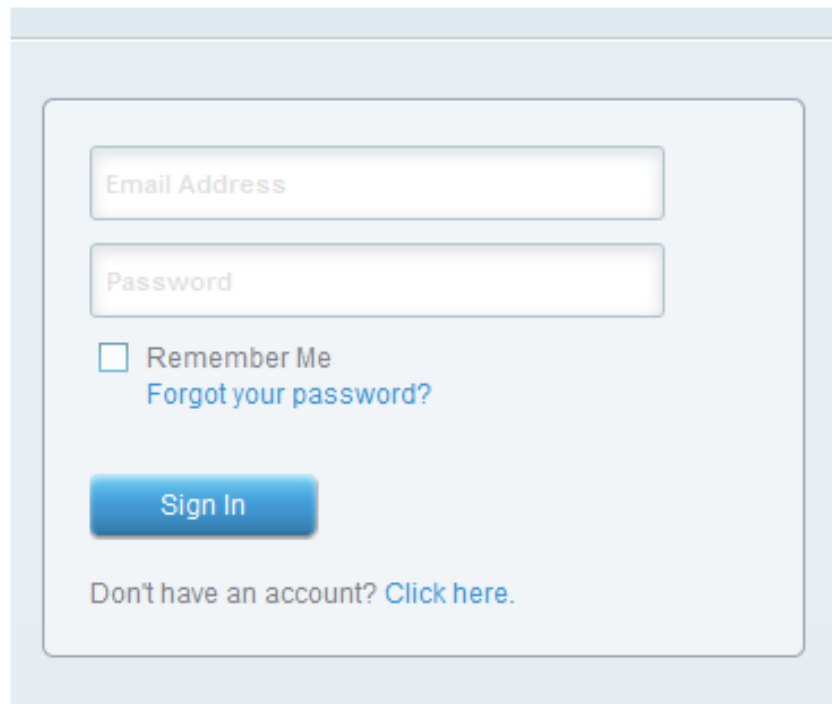
☐ Remember Me
[Forgot your password?](#)
[Sign In](#)
[Don't have an account? Click here.](#)

English (United States) ▼

Use your Linksys Smart Wi-Fi account to access your home network from anywhere, at any time, even from your mobile device. Easily connect new devices, set parental controls, get access to Smart Wi-Fi mobile Apps, and more.
For more information [click here](#)

Step 2:

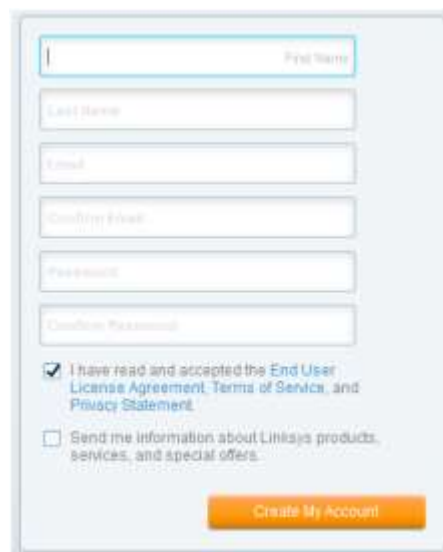
Click the **Click here** link.



A sign-in form with a light blue background. It contains two input fields: "Email Address" and "Password". Below the password field is a checkbox labeled "Remember Me" and a blue link "Forgot your password?". A blue "Sign In" button is positioned below these elements. At the bottom, there is a text prompt "Don't have an account? Click here." with a blue link.

Step 3:

Create an account. Enter the necessary information in the fields provided. Read and accept the **End User License Agreement**, **Terms of Service**, and **Privacy Statement** then click **Create My Account**. You will receive an email that will ask you to activate your account.



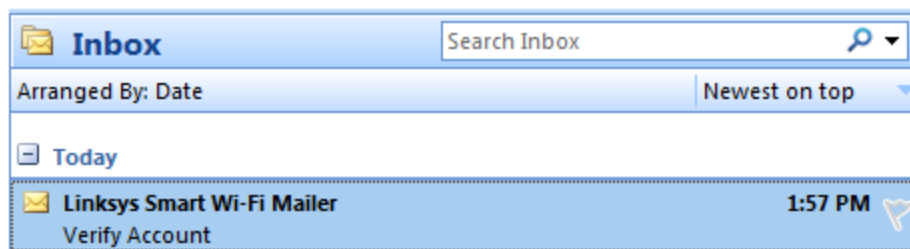
A "Create My Account" form with a light blue background. It features several input fields: "First Name", "Last Name", "Email", "Confirm Email", "Password", and "Confirm Password". Below the password fields are two checkboxes. The first is checked and labeled "I have read and accepted the End User License Agreement, Terms of Service, and Privacy Statement." The second is unchecked and labeled "Send me information about Linksys products, services, and special offers." An orange "Create My Account" button is located at the bottom right.

- Checking the **Send me information about Linksys products, services, and special offers** box is optional.
- If the page appears distorted (e.g., there are no entry fields to type in), refresh the page or try using a different web browser as there might be plug-ins or add-ons that are out-of-date.

Step 4:

Check your email. Open the message from **Linksys Smart Wi-Fi Mailer**.

NOTE: If the message is not found in your Inbox, check the **Junk** or **Spam** folders. If you haven't received or deleted the message, click [here](#) for instructions on how to resend the validation email.



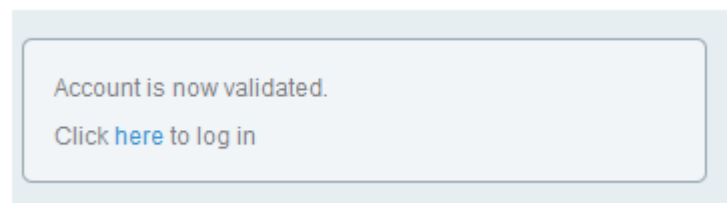
Step 5:

Activate your account. Click the link in the email you have received to activate the Linksys cloud account you have just created. This will open a new window that will take you to the Linksys Smart Wi-Fi page.

<http://linksysmartwifi.com/ui/dynamic/account-verification.html?verificationToken=C9ADDB34EDBF4CF5A36309D61FE3BBD1CF414A76E58B4137AA6C7344FFEB4E3E&lang=en-US>

Step 6:

You will see the **Account is now validated** message, once the account is validated. Click on the **here** link to log in.





NOTE: You can also click the  button at the upper corner of the window.

Step 7:

Log in. Enter the Linksys cloud account **Email Address** and **Password** you just created then click **Sign In**.

A light blue rectangular box containing a login form. It has two input fields: "Email Address" and "Password". Below the "Password" field is a checkbox labeled "Remember Me" and a blue link "Forgot your password?". At the bottom is a blue "Sign In" button and a link "Don't have an account? Click here." data-bbox="286 234 699 470"/>

Step 8:

Associate Router. Associate your router to your account by entering your router's administrative password in the space provided and click **Ok**.

NOTES:

- The Router Password is set to **admin** by default. However, if you have changed it, then use the current router password instead.
- Router association can only be done when you're currently connected to your home network. Associating your account remotely is not possible.

A light blue rectangular box titled "Associate Router". It contains a single input field labeled "Router Password". Below the input field is a light blue "Ok" button. data-bbox="276 693 709 852"/>

- If you encounter several failed log in attempts, this may lead to your account being **temporarily suspended**. In case you can't remember your password, you have to perform a password reset then go back to log in again. For instructions on how to recover your account password, click [here](#).

How to connect wireless devices to your network using the Linksys cloud account

Linksys Smart Wi-Fi is an application that allows you to securely access your home network from a web browser or mobile device. This service provides you with ease of access to your router's features, settings, and configuration.

One of Linksys Smart Wi-Fi's best features is you can manage wired and wireless devices that are connected to your network even if you're far from home. You can change the names and icons of devices making it easier for them to be identified, as well as add and remove devices connected to your network. To view and manage your devices with Linksys app on your smartphone, click [here](#) for instructions. Alternatively, you can watch an instructional video for a detailed guide on how to manage your devices using the Linksys app by clicking [here](#).

QUICK TIP: In any environment with a Linksys Wireless-N Extender (RE1000, RE1000 v1.5, RE2000) and a Linksys Smart Wi-Fi Router, you will see similar wireless device icons up to **three (3)** times in the Device List Tool of Smart Wi-Fi. This may be due to the following:

- The device has an Ethernet adapter and has been hardwired to the router.
- The same device also has a wireless adapter and has connected wirelessly to the Linksys Smart Wi-Fi Router.
- The same device with the wireless adapter has connected to the RE1000, RE1000 v1.5, or RE2000.

To make it easier to identify each connection, you should first determine the MAC Address of each wired and wireless adapter as the device shows up in the Device List. To prevent confusion, you can edit the friendly name of each device (e.g., PC Ethernet, PC Wireless, PC RE1000, etc.).

This article will give instructions on how to change a connected device's name and icon and remove devices connected to any Linksys Smart Wi-Fi Router.

NOTE: Some Linksys Smart Wi-Fi Routers have the **Network Map** Tool instead of the Device List Tool. To learn how to manage the devices on your network using the Network Map feature, click [here](#).

[Changing the icon of the device](#)

[Changing the name of the device](#)

[Removing connected devices](#)

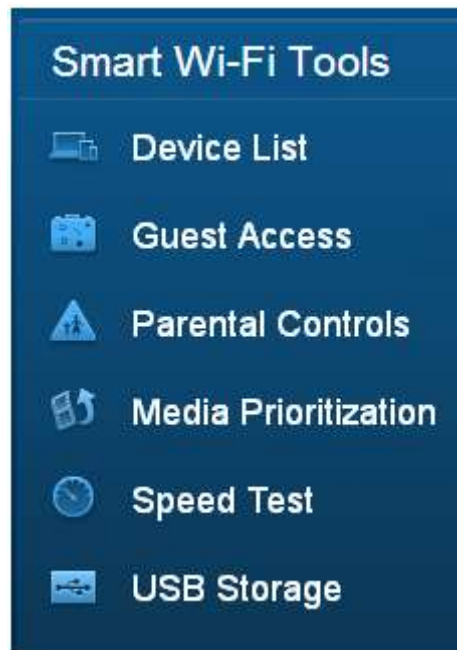
Changing the icon of the device

Step 1:

Access your Linksys cloud account. To know how, click [here](#).

Step 2:

Click **Device List** on the Linksys Smart Wi-Fi Tools navigation menu.



Step 3:

Click on a device name to display details such as Name, Manufacturer, Model, IP Address, and MAC Address.



NOTE: Devices with the **Offline** status will not display the Manufacturer, Model, IP Address, and MAC Address information.

Step 4:

Click the **Change** link to change the icon for this device.



Step 5:

Choose **one (1)** from the available icons that you want to use for your device.



Step 6:

Click  to apply the change.

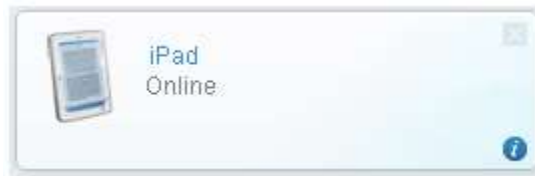
Changing the name of the device

Step 1:

Click the **Device List** tab on your Linksys Smart Wi-Fi Tools navigation menu.

Step 2:

Click on a device name.



NOTE: In this example, an iPad® was used.

Step 3:

Click **Edit** to change the name that will appear for the device in the Device List.



IMPORTANT: If you are trying to change the name of the router, the new name will also be displayed automatically on the Network's drop-down list on the top of the Home page.



Step 4:

Click  to apply the change.

Removing connected devices

Wired and wireless devices that are currently connected to your network cannot be removed from the Device List section of the Linksys cloud account. The device's status should be **Offline** before you can remove it from your network. To remove a device, follow the instructions below according to the specific network connection that your device is using:

- **Wired Device** – Turn the device **OFF** and check its status on the Device List page. Click the **X** button to remove the device.



NOTE: If your device still appears in the list and still says **Online** after doing this step, you might need to upgrade your browser. If this doesn't work, you can perform a firmware upgrade on your router. For instructions, click [here](#).

- **Wireless Device** – You can either perform the process used for a wired device or you can change your Wi-Fi password to disconnect all wirelessly connected devices. Click the **X** button to remove the device.



NOTE: To learn more about changing the security settings of your router using your Linksys cloud account, click [here](#).

Adding more devices to your network

The Smart Wi-Fi's main objective is to provide the best experience for your home network. Connecting wireless devices such as smartphones, tablets, gaming consoles, cameras, and wireless printers to the Internet is now a lot easier. Click on the link below to learn how to connect your devices to your home network:

How to connect wireless devices to your network using the Linksys cloud account

Wireless connectivity is one of today's emerging technical innovations and is becoming a vital part of a home network. This feature allows you to seamlessly connect your wireless devices to the Internet without the hassle of plugging cables to your devices.

The **Linksys Smart Wi-Fi's** main objective is to provide the best experience to your home network. Wireless devices that are capable of connecting to a router such as smartphones, tablets, gaming consoles, cameras, and wireless printers will be able to utilize the Internet connection through your Linksys Smart Wi-Fi Router.

QUICK TIP: To connect a device, refer to its user manual for information on how to connect it to a wireless network. Each device has its own way of connecting to the network, but the common method is to select the network to connect to and enter a security key or password.

Follow the procedure below to know how to connect your wireless device to your home network using your Linksys cloud account:

Step 1:

Access your [Linksys cloud account](#). For instructions, click [here](#).

Step 2:

Click **Device List** under the Linksys Smart Wi-Fi Tools navigation menu.

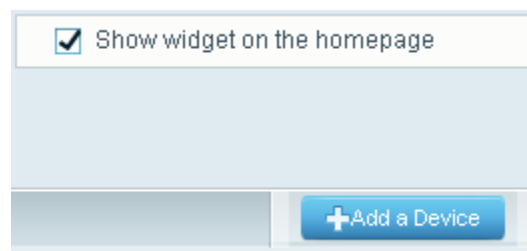


NOTE: If you have a **Linksys WRT1900AC** router, click on the **Network Map** Tool instead.



Step 3:

Click on the **Add a Device** button.



Step 4:

In the **Select the type of device to add to your network** page, select **Other**.



Step 5:

Take note of the **Network Name (SSID)**, **Password**, and **Security Type** on the **Add a wireless device** page.

Add a wireless device

To add wireless device such as a smartphone, video game console, wireless printer, or other device to your network:

- 1 Refer to the device's user manual to learn how to connect it to a wireless network.
- 2 On the device, use the wireless settings below to connect it to your wireless network.
- 3 Click **OK** after you connect.

2.4 GHz Network

Network Name (SSID):	PinkHorse
Password:	password1
Security Type:	WPA2/WPA Mixed Personal

5.0 GHz Network

Network Name (SSID):	PinkHorse5.0
Password:	password1
Security Type:	WPA2/WPA Mixed Personal

Step 6:

Enter the Password or Security Key and the Security Type, if asked.

NOTE: Some devices require the Security Type.

Step 7:

When the device is connected, click  in the **Add a wireless device** page. Your device should now be able to access the Internet.

QUICK TIP: The device you've just connected should now be displayed on the Device List / Network Map. You can change the name and icon of this device in the Device List / Network Map of the Linksys cloud account. To learn more about connecting your wireless devices through the Device List Tool, click [here](#). For Network Map Tool, click [here](#). You can also maximize your wireless connection by changing the basic wireless settings of your router with your Linksys cloud account. For instructions on how to change your wireless settings, click [here](#).

Some Linksys Smart Wi-Fi Routers support only the more secure **Wi-Fi Protected Access® (WPA™/WPA2™)** as Security Type for your wireless network. If you're having trouble connecting a device or gaming system such as **PlayStation® Portable (PSP)**, **Nintendo DS™**, **TiVo®**, wireless printer or other devices, it may be using an older security method called **Wired Equivalent Privacy (WEP)**.

To connect an older device that uses WEP security to your Linksys Smart Wi-Fi Router, refer to the device's documentation to see if you can change its wireless security setting from WEP to WPA™. If you can't change your device's security setting to WPA, you will not be able to connect the device to your router.

How to manage the Guest Access Feature using the Linksys cloud account

The **Guest Access** feature gives you an **alternative** Internet connectivity for your guests without compromising the confidentiality of your main wireless network.

The Guest network **SSID** is the same as the main **Wireless Network Name (SSID)** however, followed by a **-guest** suffix. It is a separate network which prevents the Guest users from accessing any devices/clients on the main network. Click [here](#) to know more about this feature.

Follow the instructions below to learn how to manage your router's Guest Access feature using your Linksys cloud account.

Step 1:

Access your [Linksys cloud account](#). For detailed instructions on how to do this, click [here](#).

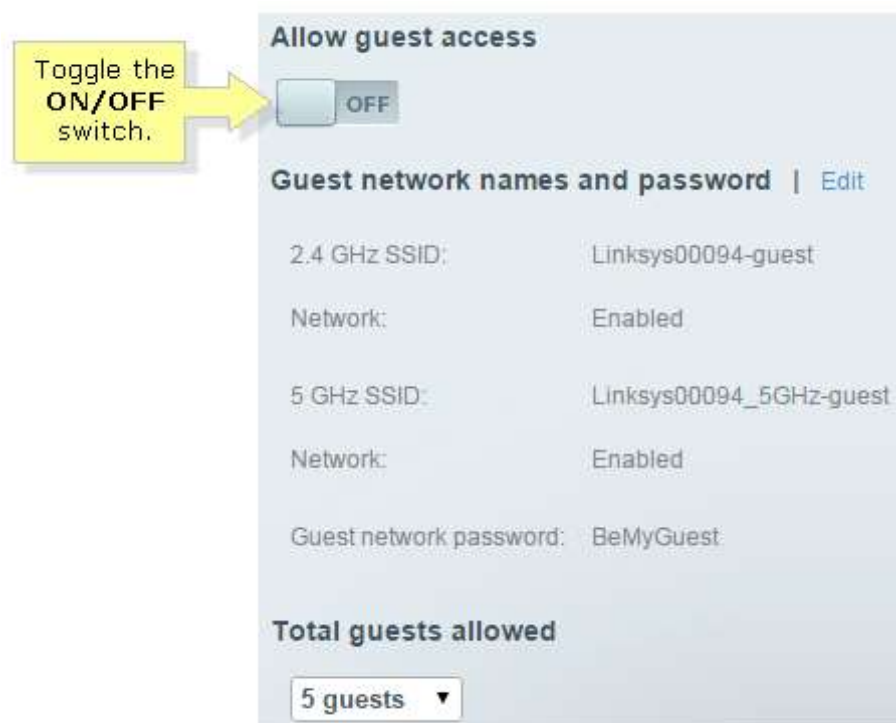
Step 2:

On the left navigation panel, click **Guest Access** under **Smart Wi-Fi Tools**.



Step 3:

Toggle the **ON/OFF** switch when choosing to either disable or enable the Guest Access feature if it's not yet set up.



QUICK TIP: This feature is disabled by default. This will be enabled once you run the Smart Setup software.

NOTE: Some Linksys routers only support a Guest network on the 2.4 GHz band. Also, for Tri-Band routers such as the EA9200, EA9400, and EA9500, 5 GHz Guest clients connect only to the 5 GHz₁ network.

Step 4:

Click **Edit**. Enter your desired Guest network name and password in the appropriate fields. It is recommended to keep the suffix **-guest** at the end of the name.

Allow guest access

☒ ON

Guest network names and password | [Edit](#)

2.4 GHz SSID:

Network: ☒ Enabled

5 GHz SSID:

Network: ☒ Enabled

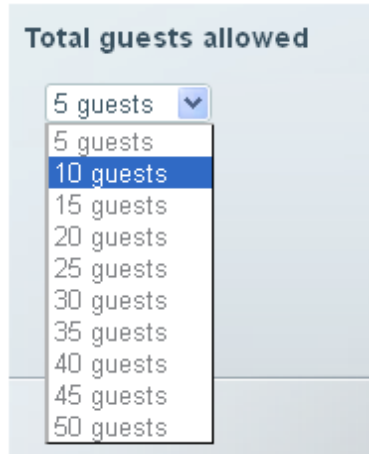
Guest network password:

Total guests allowed

▼

Step 5:

From the **Total guests allowed** drop-down menu, specify the total number of guests who can access your Guest network. A minimum of **five (5)** guests and up to a maximum of **50** guests can connect to the network simultaneously.



The image shows a web interface for configuring a router. It features a section titled "Total guests allowed" with a dropdown menu. The dropdown is currently open, showing a list of options: "5 guests", "10 guests", "15 guests", "20 guests", "25 guests", "30 guests", "35 guests", "40 guests", "45 guests", and "50 guests". The "10 guests" option is highlighted in blue.

Step 6:

Click  to save your settings.

Have your guests connect to the Guest network using whatever methods they typically use to connect to a wireless network. Once connected, have them open an Internet browser and enter the Guest network password when the prompt appears.



The image shows a "Guest Access" login screen. It has a dark blue background with white text. At the top, it says "Guest Access". Below that, it says "Enter the guest password to access the Internet. Ask the owner if you don't know the password. The guest access password can be found using Linksys Connect." There is a "Password:" label followed by a white text input field. Below the input field is a blue "LOGIN" button. At the bottom left, there is a link that says "Desktop view". A yellow callout box with a black arrow pointing to the password input field contains the text "Enter the Guest network password."

Connecting a wireless computer to the Guest network

The **Guest network** is an added feature of the Linksys Smart Wi-Fi Routers and Linksys Wi-Fi Routers. Computers or devices connected to the Guest network will have Internet connection but will NOT be able to access the router's main network and communicate with other devices within the network.

NOTE: The **wireless network name (SSID)** of the Guest network is the same as the main network but will have a **-guest** suffix.

QUICK TIP: Before proceeding with the steps below, make sure that you have the **Guest network's wireless name (SSID)** and **password**. To learn how to check the wireless settings of the Guest network using your Linksys cloud account, click [here](#). If you're using the Linksys Connect Software, click [here](#). To use the classic web-based setup page instead, click [here](#).

Click on your **Operating System (OS)** below to learn how:

[Windows® 10](#)


[Windows 8.1 / 8](#)

[Windows 7 / Vista®](#)

[Mac OS X®](#)

Windows® 10

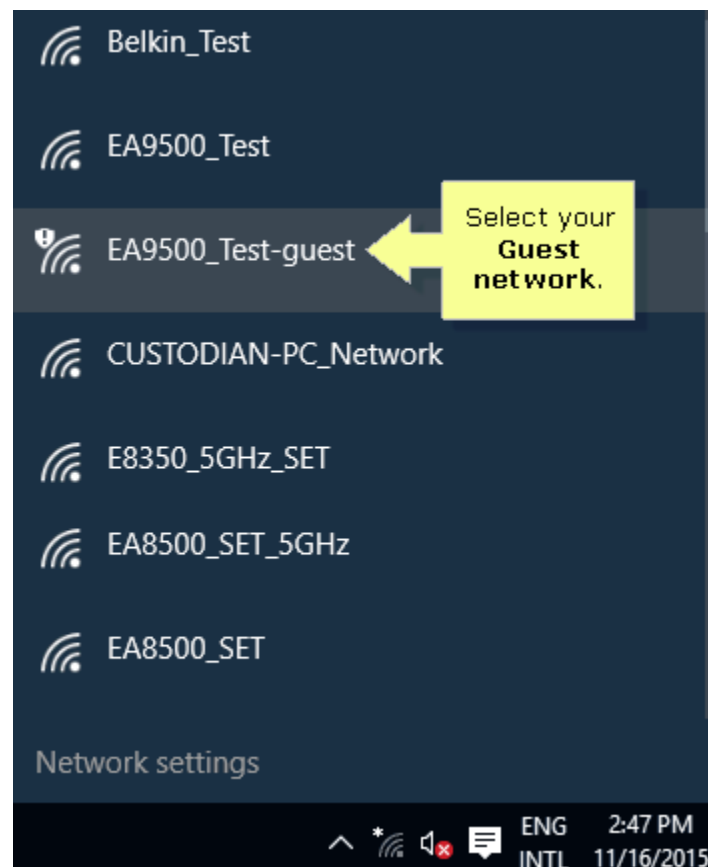
Step 1:

On the system tray, click on the **Wireless**  icon.

Step 2:

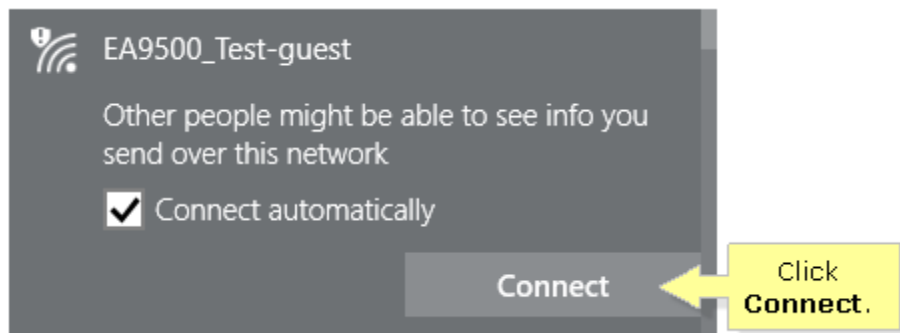
Select your **Guest network**.

NOTE: In this example, **EA9500_Test-guest** is used.



Step 3:

Click the **Connect** button.



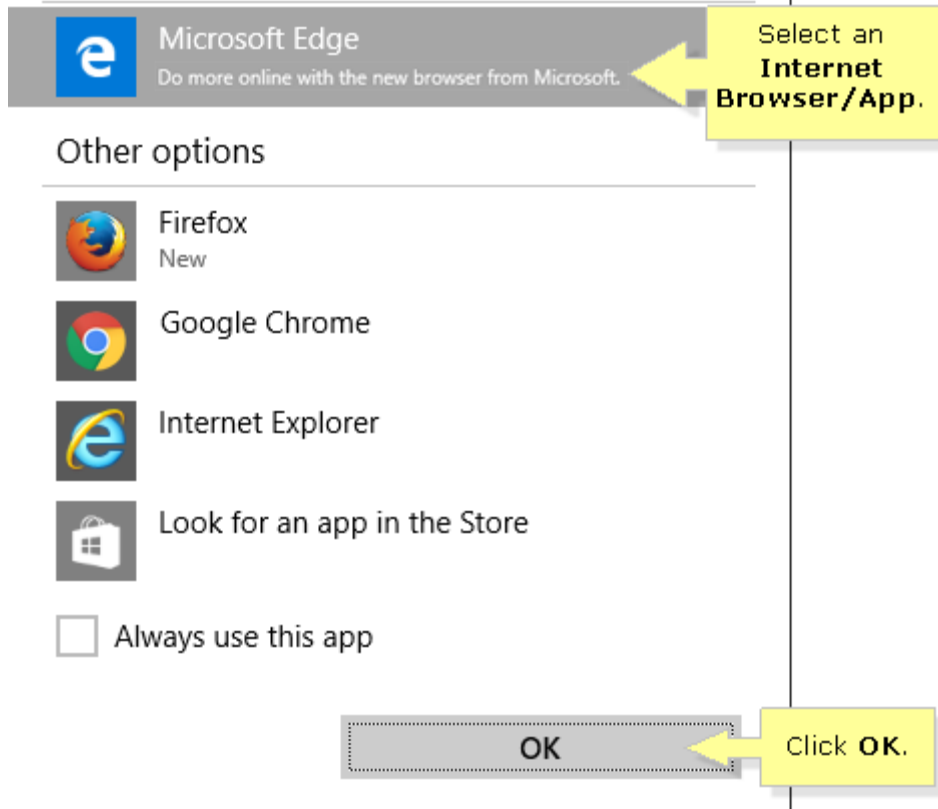
QUICK TIP: You can check the **Connect automatically** box to enable the computer to connect automatically the next time it is within the range of the Guest network.

Step 4:

Select the browser you wish to use, then click **OK**. In this example, the **Microsoft Edge** browser is used.

How do you want to open this?

Keep using this app



QUICK TIP: Alternatively, you can check **Always use this app** to enable the computer to automatically use the desired browser the next time you connect to another Guest network.


Step 5:

You will be directed to the **Guest Access** login page. Enter the Guest network password.

QUICK TIP: If the Guest Access login page does not appear, there may be a problem with your web browser. To learn more about resolving Guest Access issues, click [here](#).

Windows 8.1 / 8

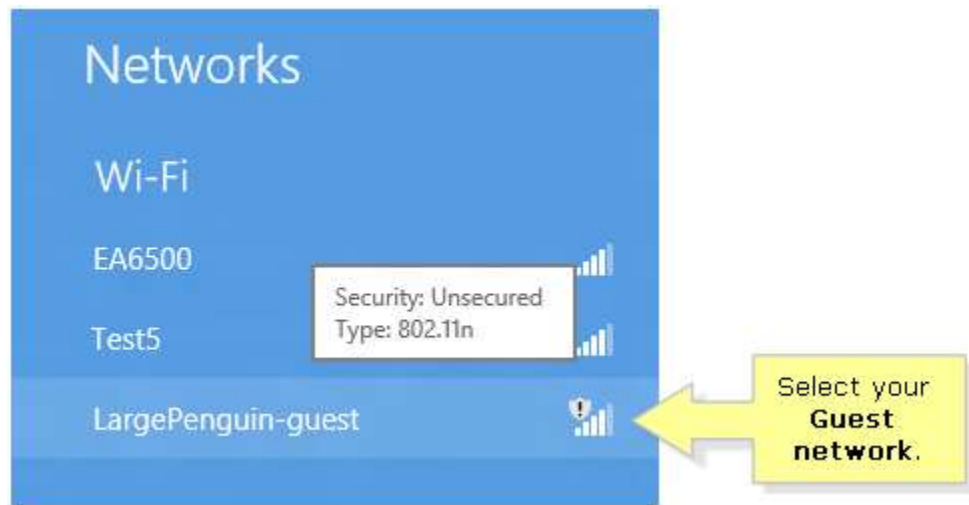
Step 1:

On the system tray, click on the **Wireless**  icon.

Step 2:

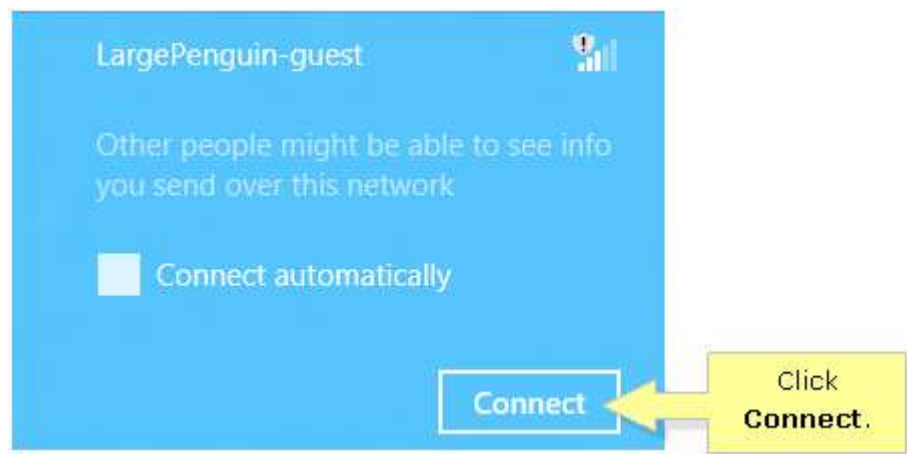
Select your **Guest network**.

QUICK TIP: If the Guest network name is not displayed on the list, check if the **Guest Access Tool** of your router is enabled.



Step 3:

Click the **Connect** button.



QUICK TIP: You can check the **Connect automatically** box to enable the computer to connect automatically the next time it is within the range of the Guest network.

Step 4:

You will be directed to the **Guest Access** login page. Enter the Guest network password.

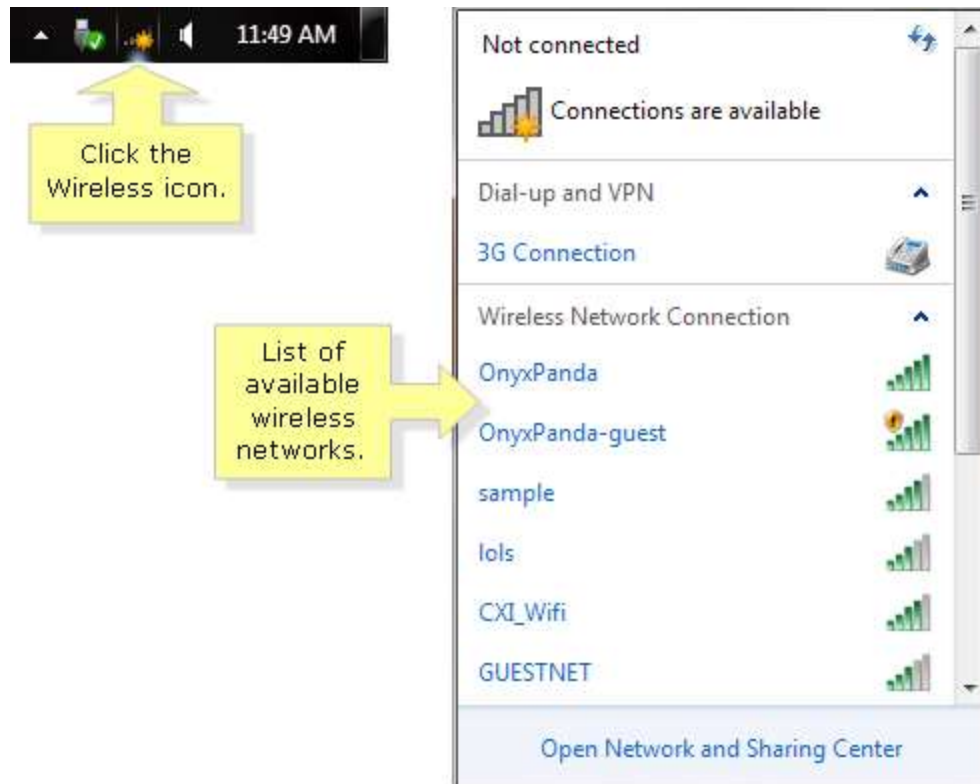
QUICK TIP: If the Guest Access login page does not appear, there may be a problem with your web browser. To learn more about resolving Guest Access issues, click [here](#).

Windows 7 / Vista®

Step 1:

Click the **Wireless** icon to view the list of available wireless networks.

QUICK TIP: If you don't see your Guest network name on the list, check if the **Guest Access Tool** of your router is enabled.



Step 2:

Select the **wireless network name (SSID)** that has the **-guest** suffix and click **Connect**.



QUICK TIP: You can check the **Connect automatically** box to enable the computer to connect automatically the next time it is within the range of the Guest network.



Step 3:

Open any web browser. You will be directed to the **Guest Access** login page. Enter the Guest network password.



QUICK TIP: If the Guest Access login page does not appear, there may be a problem with your web browser. To learn more about resolving Guest Access issues, click [here](#).

Mac OS X®

Step 1:

Click the **Wi-Fi**  icon.

NOTE: Make sure that the Wi-Fi is turned **ON**.

Step 2:

Select your **wireless network name (SSID)** from the list of available wireless networks.

QUICK TIP: If you don't see your Guest network name on the list, check if the **Guest Access Tool** of your router is enabled.



Step 3:

Open any web browser. You will be directed to the **Guest Access** login page. Enter the Guest network password.

QUICK TIP: If the Guest Access login page does not appear, there may be a problem with your web browser. To learn more about resolving Guest Access issues, click [here](#).

After logging in, you should be able to access the Internet.