kvm-tec First Aid





Check the powerplug

Is the power supply ok? Try another Unit.

Try reprogramming the Unit by using a JTAG programmer

Contact kvm-tec support

support@kvm-tec.com Phone: +43 2253 81912 - 30 Support kvm-tec



in correctly? Is the USB cable on the Local side

plugged into the

Are the USB Devices working directly on the

Replace the USB cable from PC to the Local Extende

and remote Unit have the same firmware

Check if the local or the remote Unit is causing the problem by swaping first the local and than the remote Unit to another Unit

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No Video

Check if all cables are plugged in correctly

Check if the PC is sending a Image by plugging in a monitor on the local out of the local Unit

Check if the DDC is set correctly (in menu under point "O")

> Check if both Units have the correct firmware

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Video error (stripes in the picture)

Check if all cables are plugged in correctly

Check if the PC is sending a Image by plugging in a monitor on the local out of the

Check if the DDC is set correctly (in the menu under point "o")

Check if local and remote Unit have the correct firmware

> Check if the network switch is setup correctly and has enough bandwidth

Check if other units have the same behaviour

Contact kym-tec support

We are here for you to answer your questions about installation?

Manual download www.kvm-tec.com

kvm-tec Installationchannel on our homepage personally +43 2253 81912





Smartline SVX 6501 SET 6501L CPU/LOCAL 6501R CON/REMOTE



www.kvm-tec.com





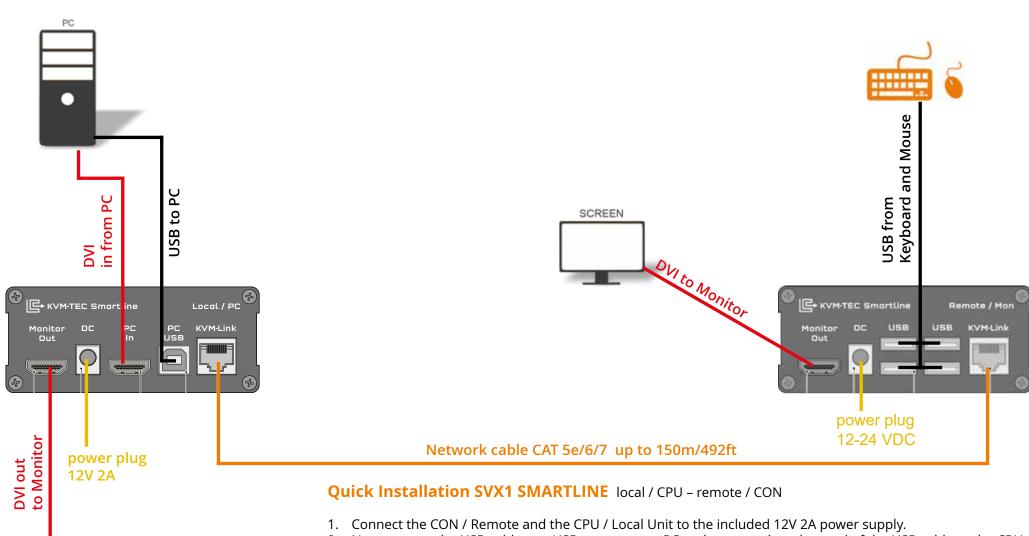












- 2. Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit. Connect keyboard and mouse to the CON / Remote Unit.
- 3. Connect the CPU / Local and the CON / Remote Unit with a network cable.
- 4. Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU / Local Unit (PC-in). Then connect the monitor with the DVI cable to the CON / Remote Unit.

HAVE FUN - your kvm-tec Extender is now in use for many years (MTBF approx 10 years)

SCREEN