How to Connect Your EV Charger to the Monta App

A quick step-by-step guide for setting up your ALPHA EV Charger

VORSPRUNG®

Download the Monta App

GET IT ON
Google Play

Download on the
App Store

Before You Start

Use 2.4 GHz Wi-Fi (not 5 GHz)

2.4 GHz

Keep your Wi-Fi name & password ready

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Switch off mobile data while setting up
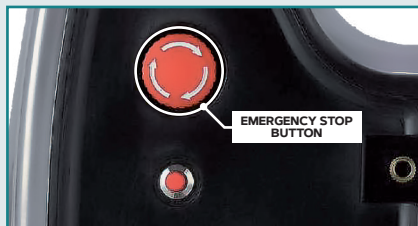
OFF

Make sure your car is NOT plugged in

Keep the charger away from microwaves, cordless phones, Bluetooth speakers, and other strong Wi-Fi signals.

Connect Charger to Wi-Fi

1 **Disconnect the charger from power, press the red Emergency Stop, then reconnect power.**
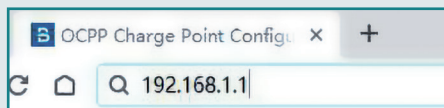The charger will beep and the yellow light will flash. This means it is in configuration mode.
<u>Do not twist the Emergency Stop button until configuration is complete</u>. Doing so will exit the mode.

EMERGENCY STOP BUTTON

2 On your phone, tablet, or laptop, go to your Wi-Fi settings and **find the network called EVSE–XXXXXXXX** (where XXXXXXXX is your charger's factory number).
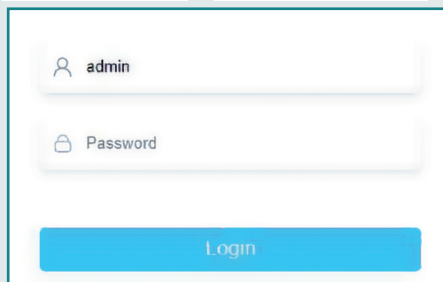
Connect using the default password: **12345678**.
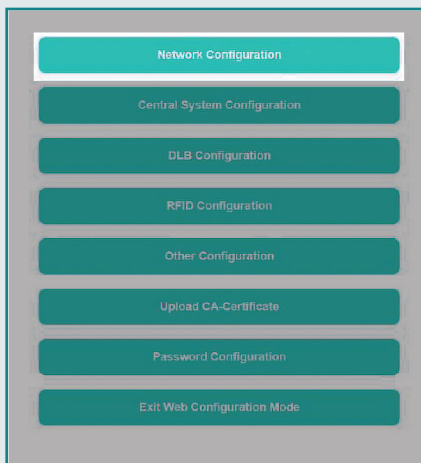
3 Open a web browser and type:
192.168.1.1

Log in using:
Username: **admin**   Password: **12345678**

In the Configuration Directory Page select **Network Configuration**.

Network Configuration
Central System Configuration
DLB Configuration
RFID Configuration
Other Configuration
Upload CA-Certificate
Password Configuration
Exit Web Configuration Mode

Connect Charger to Wi-Fi

4 Select **Wi-Fi Custom** mode.

- ○ Wi-Fi WPS
- ◉ Wi-Fi Custom
- ○ Ethernet
- ○ Offline(Plug and Play)
- ○ Offline(RFID)

Scroll down to Wi-Fi Config and enter your **Wi-Fi SSID** (network name) and **password**.

Wi-Fi SSID
_____

Wi-Fi Password
_____

Click **SAVE** – the charger will beep once.

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5 Return to the main screen of the configuration page.
Click **Exit Web Configuration Mode** – the charger will beep once.

The charger will now attempt to connect to the server.

| **If successful:** | **If unsuccessful:** |
| the first green light will flash | re-check your Wi-Fi and server details |

Once the green light flashes, twist the Emergency Stop button to release it.

Your charger is now connected to Wi-Fi.

If your charger is far from the router, use a **Wi-Fi extender** or mesh system to improve signal.

Connect to Monta App
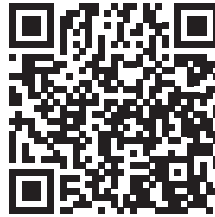
Make sure you have the Monta App installed.
If not, use the QR codes on page 2 of this guide to download it
(App Store / Google Play).

1 **Scan the QR code** below that corresponds to your charger model:

Tethered EV Charger	Socket EV Charger

A pop-up will appear → tap **Open in Monta App**.
If you don't yet have the app, you'll be guided to download it first.

2 **Enter the charger's serial number** (the 9-digit number located on the rating plate on the side of the charger).

3 **Complete Charge Point Details**
- Enter your **address** and any other required information.
- Choose the **account or team** you want to link the charger to (for example, your personal account or your company team).
- Tap **Connect to Monta**

4 **Wait for Connection**
Monta will automatically check if your charger is online. If all settings are correct, the connection will be established.

Your Vorsprung Alpha charger is now ready to use in the Monta app