

COMMERCIAL WARRANTY PERIODS

RHEEM NEW ZEALAND LTD. - COMMERCIAL PRODUCTS WARRANTY PERIODS
Applicable from the date of installation for products manufactured after 1 July 2019.
Warranty terms specified below. Refer to notes for help with warranty and manufacture dates.
For further clarification, please call 0800 657 336

MODEL	Commercial Warranty Period in Years (Parts/Labour)							
PRODUCT CATEGORY	PARTS (PRT/LBR)	VE CYLINDER/ TANK (LBR)	STAINLESS STEEL CYLINDER/ TANK (LBR)	VE CYLINDER/ TANK (REPLACEMENT)	STAINLESS STEEL CYLINDER/TANK (REPLACEMENT)	HEAT EXCHANGER (PRT/LBR)	SEALED SYSTEM (INCL LABOUR)	COLLECTORS/ CARTRIDGE (PRT/LBR)
Commerical Gas Continuous Flow (872 and 862 Series)								
Rheem Continuous Flow Non-Domestic* SET ABOVE 75°	1	n/a	n/a	n/a	n/a	1	n/a	n/a
Rheem Continuous Flow Non-Domestic* SET BELOW 75°	1	n/a	n/a	n/a	n/a	1	n/a	n/a
Rheem Continuous Flow Domestic* SET ABOVE 75°	1	n/a	n/a	n/a	n/a	3	n/a	n/a
Rheem Continuous Flow Domestic* SET BELOW 75°	3	n/a	n/a	n/a	n/a	10/3	n/a	n/a
Rheem Tankpak Concept	1	1	1	5	8	1	n/a	n/a
Rheem Series 3 Tankpak	1	1	1	5	8	1	n/a	n/a
Rheem Multipak	1	n/a	n/a	n/a	n/a	1	n/a	n/a
Rheem Compapak and Compapak Plus	1	n/a	n/a	n/a	n/a	1	n/a	n/a
Heavy Duty Storage								
Heavy Duty Commerical incl. Gas, Electric & Storage Tanks Non-Domestic*	1	1	1	5	8	n/a	n/a	n/a
Heavy Duty Commerical incl. Gas, Electric & Storage Tanks Domestic*	1	1	1	10	10	n/a	n/a	n/a
Carbon Steel Tanks 1000-5000L capacities	1	n/a	n/a	n/a	5^	n/a	n/a	n/a
Raypak Water Heaters								
BO200- 430 NCO PCO, NCM, PCM	1	n/a	n/a	n/a	n/a	5/1	n/a	n/a
BO 507- 4224, NCO PCO, NCM, PCM	1	n/a	n/a	n/a	n/a	5/1	n/a	n/a
Commercial Water Heating Heat Pump Systems								
YF Series Water to Water Commerical Heat Pump	1	n/a	n/a	n/a	n/a	n/a	2	n/a
YF Series Air to Water Commerical Heat Pump	1	n/a	n/a	n/a	n/a	n/a	2	n/a
Comm Heat Pumps / Air 2 Water & Water 2 Water	1	1	1	5	8	n/a	2	n/a
PLUS Range Commercial Heat Pump	1	n/a	n/a	n/a	n/a	n/a	2	n/a
Plate Heat Exchanger and Rheem Crossflow	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Braised Plate HX and all Crossflow models	1	n/a	n/a	5	8	1	n/a	n/a
Redisets, Pumps and Controllers	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Guardian Warm Water Systems								
Warm Water models 940080, 940160, 940240	1	n/a	n/a	n/a	n/a	n/a	2+	n/a
UV Disinfection models 940001, 940002 (excludes lamp)	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Commercial Solar								
Premier Solar Loline Non-domestic*	1	1	1	5	8	n/a	n/a	5
HS Series Solar	1	1	1	5	8	n/a	n/a	5
Premier Hiline	1	n/a	1	n/a	3	n/a	n/a	5
Boiling and Chilled Water Units								
Lazer Office, Eco and Commerical models	2	2	n/a	5#	n/a	n/a	n/a	n/a
On-Tap Series Underbench Boiling Water Unit	2	2	n/a	5#	n/a	n/a	n/a	n/a
On-Tap Series Chiller Unit Push thru 318844	1/0**	n/a	n/a	n/a	n/a	n/a	n/a	n/a

*Domestic = when the appliance is installed in a single family domestic dwelling
**Please contact Rheem for further information (covered by Waterworks, warranty Card supplied with instructions)
^ Carbon Steel tank used for non potable applications with inhibitor
+ Cartridge Only
Copper cylinder