

Bissell®

ICONPET® TURBO CORDLESS VACUUM SERIES 3178



Go online for a comprehensive walkthrough of your product!

This guide has everything you need to get ready for first use, including setting up, using and maintaining your machine, but online you'll find additional resources like tips and troubleshooting, videos, product registration, parts, and more. Go to **support.BISSELL.com**.



IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Do not expose to rain. Store indoors.
- Do not use motorized nozzle on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not charge with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at a service center.
- Do not pull or carry charger by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Keep charger cord away from heated surfaces.
- Do not unplug charger by pulling on cord. To unplug, grasp the charger plug, not the cord.
- Do not handle charger, charger terminals, charger plug, or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn OFF all controls before plugging or unplugging charger.
- Use extra care when cleaning on stairs.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Turn OFF this appliance before connecting the motorized nozzle.
- If the appliance has a handheld accessory like pet brush, motor driven head, etc. the user shall avoid entrapment.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place
- Risk of injury from moving parts. Brush may start unexpectedly. Turn OFF before cleaning or servicing.
- Turn OFF all controls, including the power switch and disconnect charger from electrical outlet before making any adjustments, performing maintenance, troubleshooting, changing accessories or storing appliance. Such preventative safety measures reduce the risk of starting the appliance accidentally.
- Recharge appliance only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use only with charger provided by manufacturer SIL, Model SSC-320110US.
- Battery pack, charging port on the appliance and charger output are not to be short-circuited.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C/265°F may cause explosion.
- Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instructions for use or care.
- Keep the temperature range of between 4-30°C/40-104°F when charging battery, storing appliance or during use.
- Do not charge the machine outdoors.
- This appliance contains batteries that are non-replaceable.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- Keep batteries out of reach of children.
- The battery must be removed from the appliance before it is scrapped.
- Keep appliance on a level surface.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

COMMERCIAL USE OF THIS APPLIANCE VOIDS THE MANUFACTURER'S WARRANTY.

WARNING

This product contains Lithium-Ion rechargeable batteries. DO NOT mix Lithium-Ion batteries with general household waste. According to Federal and State regulations, removal and proper disposal of Lithium-Ion batteries is required. For specific battery disposal instructions please contact Call2Recycle at 877-723-1297 or visit www.call2recycle.org. For full instructions on battery removal for recycling visit support.BISSELL.com.





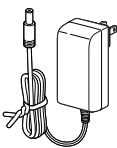
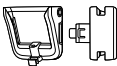
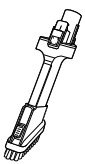
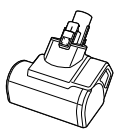
We're so happy you chose ICONpet® Turbo Cordless Vacuum. We put this guide together to help you set up, use and maintain your cordless vacuum. We've also included some tips we think will come in handy when you first start using your cordless vacuum, so let's get started!

For a comprehensive walkthrough of your product, go to support.BISSELL.com.

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What's in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the underside of the insert inside the carton.

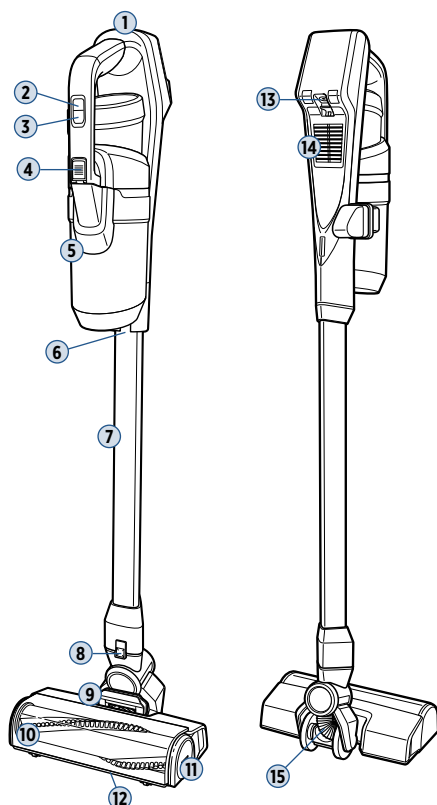
						
Hand Vacuum Assembly	Extension Wand	Motorized Tangle-Free Foot	Battery Charger	Wall Storage & Charging Station	Lighted Crevice Tool & Dusting Brush	LED Motorized TurboBrush® Tool

Getting to Know Your Vacuum

➤ For additional support videos and information about your vacuum, visit support.BISSELL.com.

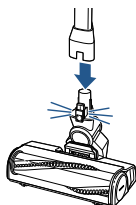
Product View

1. Hand Vacuum Assembly
2. Cleaning Mode Button
3. Power Button
4. Tank Release Button
5. Dirt Tank
6. Hand Vacuum Release Button
7. Extension Wand
8. Foot Release Button
9. Parking Brake
10. Tangle-Free Brush Roll
11. Motorized Floor Cleaning Foot
12. LED Headlights
13. Charging Port
14. Post-Motor Filter
15. Foot Hose

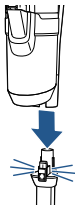


Assembly

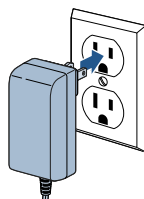
▶ Go to support.BISSELL.com for assembly videos.



1. Connect the extension wand to motorized floor cleaning foot. The wand will “click” into place.



2. Connect the hand vacuum to the extension wand. The hand vac will “click” into place.

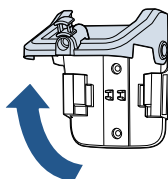


3. Charge your stick vacuum before first use. Refer to page 6 for instructions.

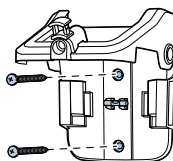
Installing the Wall Storage & Charging Station

▶ Go to support.BISSELL.com for more tips and video instructions on installing the Wall Storage & Charging Station.

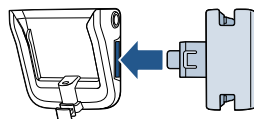
Install the Wall Storage & Charging Station near a wall outlet and at least 4 feet from the ground.



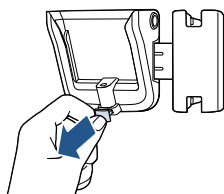
1. Lift the cover of the mount and position it using the included bubble level.



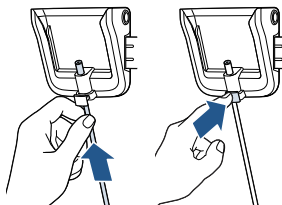
2. Insert two screws to secure to the wall.



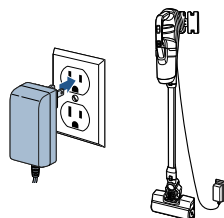
3. Insert the tool holders into the side of the Wall Storage & Charging Station.



4. Pull the power cord clip away from the mount.



5. Insert the charging cord and secure it with the clip.



6. Plug the power adapter into the wall. Place the machine on the mount. Refer to page 6 for charging instructions.

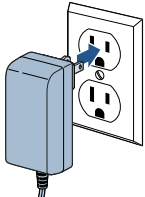
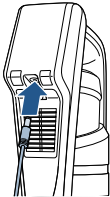
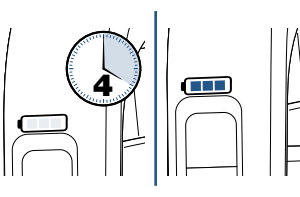


Charging the Battery

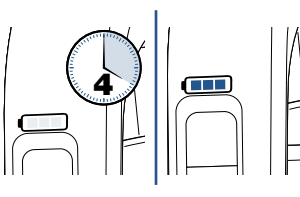
▶ Go to support.BISSELL.com for additional how-to videos.

Before first use, make sure to fully charge your stick vacuum for 4 hours to get a full charge. You can plug the charger directly into the hand vacuum or into the Wall Storage & Charging Station.

Charging with the Hand Vacuum

		
1. Plug the battery charger into the wall.	2. Plug the charger into the charging port on the back of the hand vacuum.	3. Let the hand vacuum charge for 4 hours or until all three sections of the battery charge icon are illuminated.

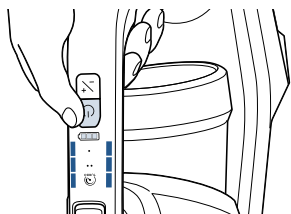
Charging with the Wall Storage & Charging Station

	
1. Follow instructions on page 5 for installing the Wall Storage & Charging Station. Once installed, hang the machine onto the mount.	2. Let the vacuum charge for 4 hours or until all three sections of the battery charge icon are illuminated.

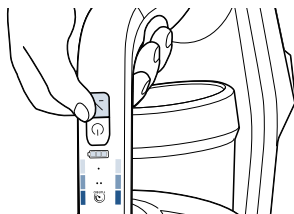
Using the Vacuum

🔊 Looking for more guidance? Go to support.BISSELL.com for tips and 24-7 support while cleaning.

ICONpet® Turbo can be used as a stick vacuum, hand vacuum or for extended reach with hand vacuum + wand.



1. Press the power button to begin cleaning and to turn OFF the machine when finished.



2. Press the cleaning mode button to toggle between the three settings.

•• **High** For cleaning carpet and area rugs. This mode balances power and provides a run time of up to 18 minutes. This is the default mode when the vacuum is turned ON.

••• **Turbo** For maximum suction. This mode is active for 5 minutes and then will default back to high power mode.

• **Low** For hard floors. Offers the quietest sound with longest run time of up to 50 minutes.

Note: If your vacuum is difficult to push on carpet or is shutting off abruptly, try reducing the power setting.

Note: All batteries differ when it comes to run time and power production. The cleaning mode you choose and the surfaces you vacuum (long, thick carpet uses more power than short, low pile carpet) affect run time and power produced. To better preserve run time and overall battery life, use the power mode best suited to your cleaning task and only use TURBO mode when you need an additional boost of suction power.

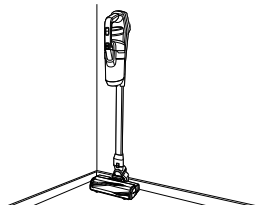
Using the Parking Brake

📺 Go to support.BISSELL.com for additional how-to videos.

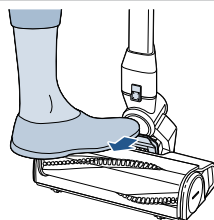
The parking brake helps prevent the wheels from sliding when the machine is leaning against a wall.



1. To lock the wheels, push the brake away from the brush roll.



2. Lean the machine against a wall for temporary storage.



3. To disengage, pull the brake toward the brush roll.

⚠️ WARNING Do not use your vacuum until you are familiar with all instructions and operating procedures.



Attaching Tools for Hand Vac Use

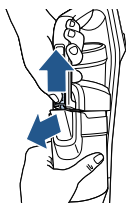
👉 Go to support.BISSELL.com for tips on above floor cleaning tools.

Clean stairs or furniture easily with the tools provided. Pair your desired tool with the hand vacuum or extension wand.

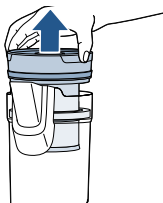
A line drawing showing the bottom of a hand vacuum being pressed against a release button on an extension wand. Two blue arrows indicate the direction of the press.	A line drawing showing a cleaning tool being inserted into the top of an extension wand. A blue arrow indicates the direction of attachment.	A line drawing showing the cleaning tool being used on a staircase. A blue arrow indicates the cleaning motion.
1. Press the release button to disconnect the hand vacuum from the extension wand.	2. Attach your chosen tool.	3. Use the tool to clean furniture, stairs or other surfaces in your home.

Emptying the Dirt Tank

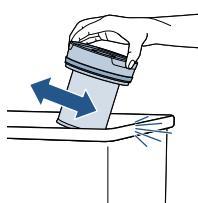
➤ More of a video person? Go to support.BISSELL.com for additional how-to videos.



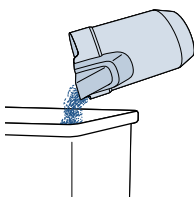
1. Turn OFF your machine.
Remove the dirt tank by sliding the latch on the front.



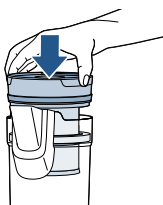
2. Grab the top of the tank and pull up. This will activate a wiping feature to remove debris from the mesh filter screen.



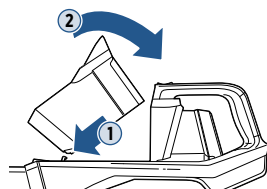
3. Remove the separator from the tank and tap on the side of the trash bin.



4. Dump dirt from the tank into the trash bin.



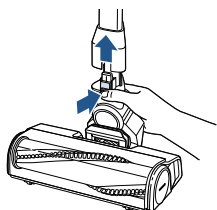
5. Slide the separator back into the tank, ensuring the notch is seated into the tank correctly.



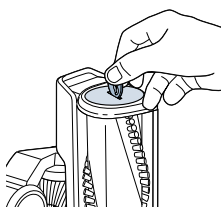
6. Guide the notched out area on the bottom of the tank onto the hook on the hand vacuum. Push into place.

Removing the Brush Roll

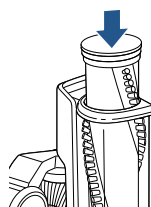
➤ Go to support.BISSELL.com for a full list of maintenance and troubleshooting support.



1. Turn the machine OFF and press the foot release button to disconnect the foot from the extension wand.



2. With a flathead screwdriver or coin, twist the slot on the side of the foot clockwise and pull the brush roll out.



3. To replace, push the brush roll back in the chamber and twist counter-clockwise with a tool or coin to lock in place.

⚠ WARNING

Before using your vacuum, make sure that the dirt tank is in locked position and that all filters, both pre- and post-motor filters, are in place. DO NOT operate your vacuum without these filters.



Cleaning & Replacing the Filters

➔ Go to support.BISSELL.com for tips on maintaining and replacing your vacuum filters.

Pre-Motor Filters

For best cleaning performance, always clean your pre-motor filter after each use.

1. Turn OFF machine and remove dirt tank from the hand vacuum.	2. Pull filter from the top of the tank. Remove the filter from the filter frame housing. Tap the filter against the side of a trash bin to remove dust and debris.	3. Rinse under warm water and squeeze to remove dirt. Lay out for 24 hours, until completely dry. Replace filter into the frame with the tag side down (touching the frame) before use.

Post-Motor Filter

1. Turn OFF machine and press the latch on the back of the hand vacuum.	2. Remove the post-motor filter from the vacuum.	3. If there's debris on the filter, tap it on a trash bin and rinse under warm water. Let dry for at least 24 hours before putting it back in the vacuum and replacing the filter cover.

⚠ WARNING

- » Do not use your vacuum until you are familiar with all instructions and operating procedures.
- » Before using your vacuum, make sure that the dirt tank is in locked position and that all filters, both pre- and post-motor filters, are in place. DO NOT operate your vacuum without these filters.

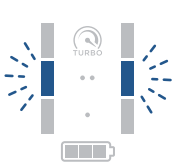
Troubleshooting

For additional help with your vacuum visit support.BISSELL.com.

This guide has everything you need to get ready for first use, including setting up, using and maintaining your machine, but online you'll find additional resources like tips and troubleshooting, videos, product registration, parts, and more.

Problem	Possible Cause	Remedies
Vacuum won't pick up dirt	Filters are dirty.	Remove and rinse pre-motor filters. Let dry for 24 hours before reinstalling. Remove and dust off post-motor filter.
	There is a clog in the vacuum.	Remove the foot and extension wand from the hand vacuum. Check for clogs in each of these sections. Clear clogs before reassembling.
	Dirt tank is not seated correctly.	Remove the tank and reseal properly.
Dirt is escaping from the vacuum	Dirt tank is full.	Empty the tank.
	Filters are missing or dirty.	Check to see if the pre- and post-motor filters are in place. Clean if necessary.
	There is a clog in the vacuum.	Remove the foot and extension wand from the hand vacuum. Check for clogs in each of these sections. Clear clogs before reassembling.
Vacuum won't charge	Wrong charger is being used.	Use only the charger that comes with the machine.
	Charger is not plugged into the machine properly.	Remove the charger and reinstall into the hand vacuum.

Errors

	
Cause: Suction motor fault. Remedy: Turn machine OFF. Check and clean filters. Check and clean the machine of clogs. If problem persists, contact Consumer Care.	Cause: Brush roll stall. Remedy: Turn machine OFF. Check and clean the Brush Roll of any clogs. Brush Roll can be removed for thorough cleaning (page 8). Turn machine ON.

Warranty

2-Year limited warranty, may vary by state. Visit support.BISSELL.com or call 1-800-237-7691 for complete warranty information.

NOTICE Disconnecting the battery will destroy the appliance and invalidate the warranty.



We're Waggin' Our Tails!

BISSELL® proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear. Visit **[BISSELLsavespets.com](https://www.bissellsavespets.com)** to learn more.

But wait, there's more!

Join us online for a complete guide to your new product, including troubleshooting, product registration, parts, and more.

Go to [support.BISSELL.com](https://support.bissell.com).



REGISTER



INFO



VIDEOS



PARTS



SUPPORT



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Part Number 1625490 05/21