

kouper

MATE ONE



GET STARTED

Model : KP-N10E



YOUR HEADSETS

Headsets



Headsets



Micro-USB
Charging Cable



Ear Tips

M Size on Headsets



User Manual

Interfaces

Volume + ①

Multi-Function
Button ②

Volume - ③



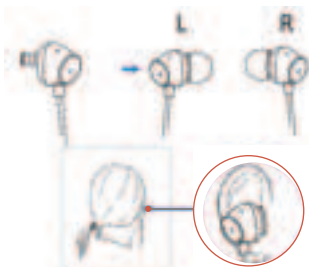
④ Micro-USB
Charging Port

⑤ Hearing Enhance-
ment Button

⑥ LED/Mic

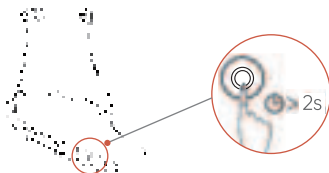
SETTING UP YOUR HEADSETS

Wearing headsets



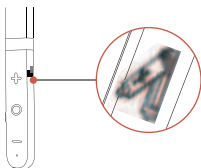
Choose suitable ear tips for your ears

Power on



Press Multi-Function Button for 2s to power on

Charging



Breathing Red
Charging

Off
Charged

Connect to any active USB charging port with the included cable



App

We would like to recommend you download Trihear on App Store or Google Play. You can do the hearing and get full control of your headsets.

Search "Trihear"



Download on the
App Store



GET IT ON
Google Play

USING YOUR HEADSETS

Bluetooth Pairing



**Flashing Blue and Red
Pairing**

**Breathing Blue
Connected**

1. Press Multi-Function Button for 5s to enter pairing mode when the headsets are off.
2. Turn on Bluetooth function on your device and search for nearby devices.
3. Find "Kouper MATE ONE" in the search results, tap to connect.

Hearing Enhancement



Hearing enhancement will automatically turn on when the device is powered on. You can turn it off/on by pressing Hearing Enhancement Button.

Auto Re-connect

The headsets record your last successfully connected device, and it will auto re-connect each time you power on.

Manual Re-connect

When your headsets are not connected, single click Multi-Function Button to re-connect to your last connected device manually.

Pairing new device

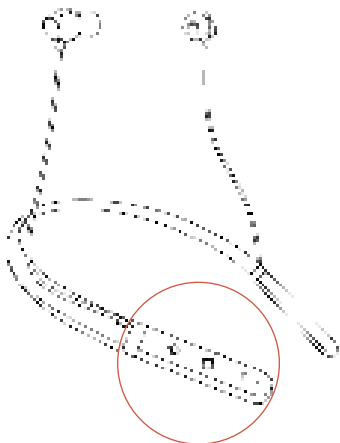
If you want to pair a new device, you could:

1. Long press the Multi-Function Button for 5s when the headsets are power off;
2. Long press the Hearing Enhancement Button for 2s in any case;
3. Disconnect from your connected device manually then the headsets will enter pairing mode.

Clear pairing history

Long press Multi-Function Button for 10s when the headsets are power off to clear pairing history.

CONTROLS



Single
Click



Double
Click



Triple
Click



Hold



Previous Track



Next Track



Volume Down



Volume Up



Play / Pause



Voice Assistant



Answer



Hang Up



Reject

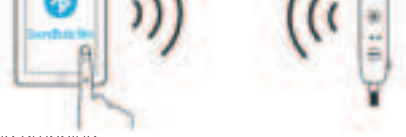


Listening
Level Down



Listening
Level Up





Safety

1. Avoid dropping.
2. Do not disassemble.
3. Do not submerge in water.
4. Avoid extreme temperature.
5. Do not use the device outdoors during thunder storm.
6. Use original or certified USB cables.
7. Do not use any corrosive cleaner/oil to clean.

FCC Caution Statement:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

FAQ

Hearing Amplifier

1. Poor Hearing Amplifier

- Adjust hearing amplifier level by single click +/- button on the headsets, it has 4 levels in total.

- You could customize your own hearing amplification after downloading Trihear App on App Store or Google Play.

2. For people who have different hearing loss on left and right ears

- You could customize your own hearing amplification after downloading Trihear App on App Store or Google Play.

Bluetooth Connection

1. Cannot find the headsets in the Bluetooth list

- Deactivate the Bluetooth function of previously paired device or remove the headsets from the Bluetooth list and connect again.
- Place the device to be connected close to the headsets.

2. Cannot connect with your device

- Place the headsets and your device close to each other. Move both devices away from other Bluetooth devices, microwaves, wireless routers, and other electronics.
- Make sure the Bluetooth function is activated before pairing.
- Remove the headsets from the Bluetooth list and connect again.
- Reset the headsets and pair again.

Sound Help

1. Poor sound quality

- Clear any debris from the hearing amplifier nozzles.
- Place both devices close to each other or remove the

obstacles between them.

- Try with a different audio source.

2. Too much environmental noise

- You could turn off the hearing amplifier when listening to music or take calls.

3. Microphone does not receive sound

- Ensure the microphone is not blocked or covered.
- Make sure the microphone is not muted on your phone.
- Remove the headsets from the Bluetooth list and connect again.

Headsets

1. Headsets do not turn on

- Battery low, charge the headsets with included micro-USB cable.

2. Failed to charge the headsets

- Use the included micro-USB cable
- Make sure the USB cable is connected to an active USB port.

Important information

Legal Disclaimer

Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

Model : KP-N10E



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MADE IN CHINA

