



**SUPERB SS WITH**

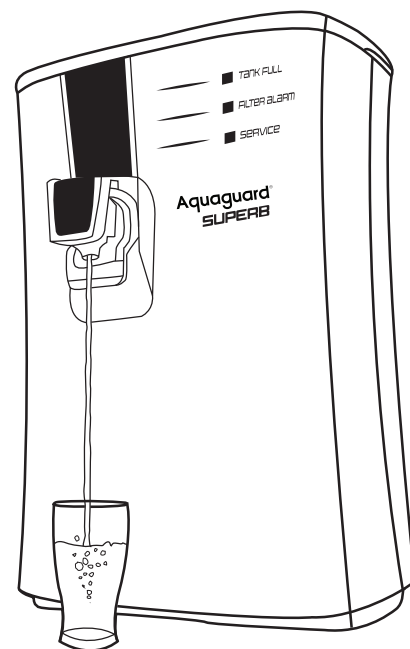
**ACTIVE COPPER**™+AA

+

ADVANCED  
**MINERAL GUARD**™++  
TECHNOLOGY

RETAINS ESSENTIAL NATURAL MINERALS

**USER MANUAL**



Note: Colour, shape and graphic of the product may vary from that shown in this user manual.  
\*IS 10500:2012 Drinking Water Specification (Acceptable Limit) \*\*Patent No. 332771. \*\*\*Patent No. 281750

## WHY IS AQUAGUARD® PAANI KA DOCTOR?

- Trust of 15 million+ mothers^
- Owned by 1.62 lakh+ doctors
- Service within 5 kms range of wherever you are
- 21 different technologies to address 21 different water conditions across the country
- Tested/Certified by 130+ leading national and international laboratories

^As per Superbrand and Reader's Digest.

## THE POWER OF AQUAGUARD® SUPERB SS

- The new Aquaguard® Superb SS inactivates and removes microbial contaminants from your water and gives you pure, sweet tasting water.
- Aquaguard® Superb SS is tested and certified by AWRTC for the removal of disease-causing bacteria, viruses and protozoa-cysts along with other contaminants like pesticides, residual organic impurities, harmful heavy metals, arsenic and more, to give you water that is safe and healthy.
- The Aquaguard® Superb SS comes with a multi-stage enhanced purification process. This ensures that the water you drink is absolutely pure and crystal clear.
- To ensure good health to you and your family, Aquaguard® Paani Ka Doctor offers you a choice to select ideal technology, based on your input water quality.

## KNOW YOUR AQUAGUARD® SUPERB SS

**Make sure that your Aquaguard® Superb SS is installed by a trained Eureka Forbes Service Technician only.**

1. Input water must be tested for Total Dissolved Solids (TDS) and Total Hardness.
2. Install your Aquaguard® Superb SS in a dry, ventilated place.
  - Keep it away from direct sunlight, heating devices or areas below freezing temperatures.
  - You can keep it on the kitchen counter or wall mount it.

## KNOW YOUR AQUAGUARD® SUPERB SS

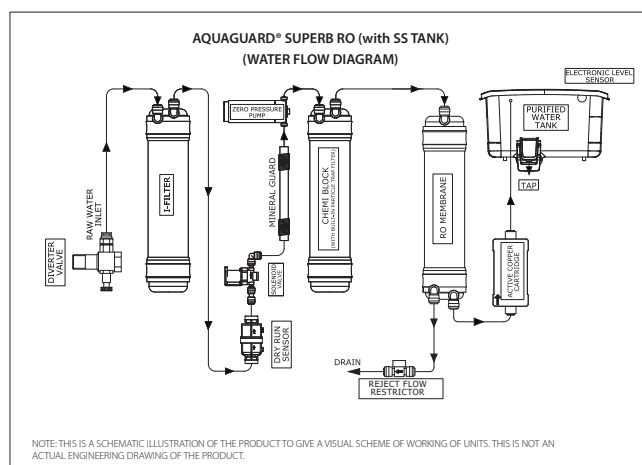
3. Ensure that the input tap water temperature is in the range of 10°C - 40°C.  
- Avoid connection to a hot water tap as it can damage the filter.
4. Make sure that the tap pressure are 0.3 kg/cm<sup>2</sup> to 2.0 kg/cm<sup>2</sup> in case of UV+UF and not exceeding 3.0 kg/cm<sup>2</sup> in case of RO/RO+UV-MTDS. If the input water pressure is more than the upper limit, installation of PRV\* (Pressure Reducing Valve) is required. If the input water pressure is less than the lower limit, installation of Booster Pump\* is recommended.
5. Flush filters and membrane, thoroughly and independently for 3-5 mins to remove fine particles present in the filter. This should be done before the installation of the unit.

### Input Water Quality Usage Limitations:

1. If the input water iron content is more than 0.3 mg/L, use of iron remover\* is recommended as a pre-treatment.
2. If the input water turbidity is more than 5 NTU or comprises colloidal particles, use of a special filter\* is required as a pre-filter.
3. Do not install the water purifier if the TDS is more than that prescribed in the technical specifications.

\*Available at an extra cost.

## HERE'S HOW AQUAGUARD® SUPERB RO+SS WORKS



PURIFICATION PROCESS OF AQUAGUARD®  
SUPERB RO+SS

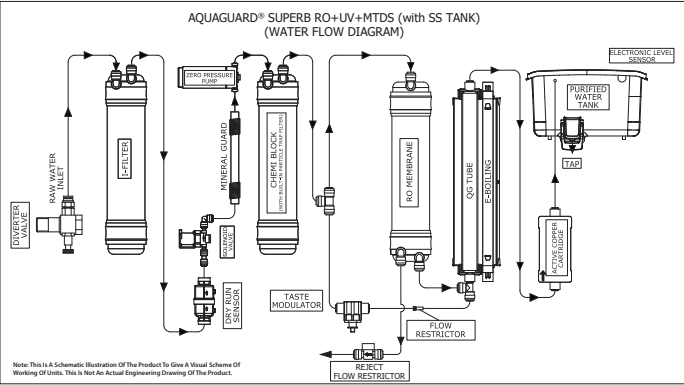
Stage	Treatment	Material	Benefit
1.	I-Filter™	Multi layered Polypropylene roving wound Cartridge	Removes fine suspended particles such as dirt and sand from water.
2.	Chemi-block (with Built-in Particle Trap Filter™)	Dust Free Bacterio-static Activated Carbon Block	Reduces excess chlorine, colour and organic impurities. Also absorbs bad taste and odour from the water.
3.	Mineral Guard™**	Micro-controller based Electronic Impulse Producer	Prevents scaling of dissolved salts like calcium and magnesium, thus, enhancing the membrane life and improving water flow.
4.	Reverse Osmosis Cartridge	Thin Film Composite (TFC) Reverse Osmosis Membrane	Reduces TDS, hardness, pesticides and heavy metals like arsenic, lead and mercury. Eliminates micro-organisms like bacteria, viruses, protozoa and cysts.
5.	Active Copper™*** Cartridge	Bacterio-static Taste Enhancer with Active Copper Technology	Copper has antimicrobial, antioxidant, and anti-inflammatory properties that help to support healthy metabolism. It also helps to provide the body with energy and is much needed for growth and development. The activated carbon removes organic components and polishes the water, giving it a sparkling look, making it pure and great to taste.

LED INDICATION CHART FOR AQUAGUARD®  
SUPERB RO+SS

Parameters	LED Indications**		Superb RO+SS
Power	All LEDs	<div><div></div><div></div><div></div></div>	Red, Yellow & Green will glow one after other for 1 sec. Then green will be solid for 5 secs.
Purification Process	Tank Full	<div><div></div></div>	Blink @ 0.5 sec. for 6 secs.
	Filter Alarm	<div><div></div></div>	Off
	Service	<div><div></div></div>	Off
Tank Filling Mode	Tank Full	<div><div></div></div>	Blink @0.5 secs.
Storage (Tank Full)	Tank Full	<div><div></div></div>	Solid
SV/Pump Error	Service	<div><div></div></div>	Blink @ 0.5 secs.
DRS Error	Service	<div><div></div></div>	Blink @ 0.25 secs.
EA Error	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Blink @ 0.25 secs.
	Service	<div><div></div></div>	Blink @ 0.25 secs.
Filter Life Warning (from 5,400 Litres to 6,000 Liters)	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Blink @ interval of 5 & 2 secs.
	Service	<div><div></div></div>	Solid
Filter Life Warning (unit seizes after 6,000 Litres)	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Blink @ interval of 0.5 sec., unit seizes all functions
	Service	<div><div></div></div>	Solid

\*\*Tank full, Filter alarm and Service:  
Refer LEDs aligned to these indication labels on the product.

HERE'S HOW YOUR AQUAGUARD®  
SUPERB RO+UV+MTDS+SS WORKS



PURIFICATION PROCESS OF AQUAGUARD®  
SUPERB RO+UV+MTDS+SS

	Treatment	Material	Benefit
1.	i-Filter™	Multi-layered Polypropylene roving wound Cartridge	Removes fine suspended particles such as dirt and sand from water.
2.	Chemi-block (with Built-in Particle Trap Filter™)	Dust Free Bacterio-static Activated Carbon Block	Reduces excess chlorine, colour and organic impurities. Also absorbs bad taste and odour from the water.
3.	Mineral Guard™**	Micro-controller based Electronic Impulse Producer	Generates electronic impulses which prevent scaling/deposition of Calcium and Magnesium on the Quartz Glass tube of UV reflector chamber, thereby, ensuring the best UV penetration, through Quartz Glass into water column and at the same time keeping essential minerals like Calcium and Magnesium intact in water.
4.	Reverse Osmosis Cartridge	Thin Film Composite (TFC) Reverse Osmosis Membrane	Reduces TDS, hardness, pesticides and heavy metals like arsenic, lead and mercury. Eliminates micro-organisms like bacteria, viruses, protozoa and cysts.
5.	Active Copper™*** Cartridge	Bacteriostatic Taste Enhancer with Active Copper™ Technology	Copper has antimicrobial, antioxidant, and anti-inflammatory properties that help to support healthy metabolism. It also helps to provide the body with energy and is much needed for growth and development. The activated carbon removes organic components and polishes the water, giving it a sparkling look, making it pure and great to taste.
6.	UV Chamber	Germicidal UV Lamp	UV disinfects the water by eliminating waterborne disease-causing bacteria, viruses and protozoa, thereby, making it safe to drink.
7.	TDS Regulator	Mechanical Systems	Adjusts the TDS of purified water to provide healthy water always.

AQUAGUARD® SUPERB RO+SS TECHNICAL  
SPECIFICATIONS

For Aquaguard® SUPERB RO+SS

#	Technical Parameters	Specifications
1	Dimensions (W x D x H)	328mm x 263mm x 479mm
2	Net Weight	6.5 kg (Approx.)
3	Purification Technology	Reverse Osmosis
4	Filtration System	Stages of Filtration
		Stage 1: i-Filter™
		Stage 2: Mineral Guard™
		Stage 3: Chemi-block
		Stage 4: RO Membrane
		Stage 5: Active Copper™ Cartridge
5	Tank Capacity (Total)	5.5 Litres (Approx.)
ELECTRICAL SPECIFICATIONS		
1	Operating Voltage Range	150V AC to 250V AC, 50 Hz
2	Power Supply	Input: 230V AC/Output: External AC/DC Adaptor 24V DC, 2.5A
3	Power Rating	40 Watts
RECOMMENDED INPUT WATER PARAMETERS		
1	Input Water Temperature	10°C - 40°C
2	Input Water Pressure***	Up to 3 kg/cm²
3	Input Water TDS**	Up to 2,000 mg/L
4	Total Hardness	600 mg/L (max.)

Note: The performance data presented in the table is applicable under standard laboratory conditions\*. Actual performance may vary depending on the input water quality, water pressure and condition of filters.

\*Technical Specifications are subject to change without prior notice.  
\*\*Input water quality/pressure/TDS are important determinants of recovery rate and rejection.  
\*\*\*If pressure is higher than the maximum specified, use of pressure regulating valve is recommended. The above accessory is available with our company at an additional cost. Ensure that the water flow from the tap into the product is always more than 1.5 LPM.

Warranty void if the product is not installed as per the recommendation.

\*Standard Test Conditions: Feed Water Quality: TDS Max: 1,000 mg/L (NaCl), Pressure: 1 kg/cm², Turbidity: 1 NTU (Max.), Temperature: 25°C, Chlorine: below 0.2 mg/L, Iron: below 0.3 mg/L. Life: 6000\* Litres.

\*Actual performance may vary based on the input water conditions especially TDS, Hardness, Pressure, Temperature & pH. Standard test conditions are valid for online water supply installation. In suction mode, the product performance may vary.

LED INDICATION CHART FOR AQUAGUARD®  
SUPERB RO+UV+MTDS+SS

Parameters	LED Indications**		Superb RO+UV+MTDS
Power	All LEDs	<div><div></div><div></div><div></div></div>	Red, Yellow & Green will glow one after other for 1 sec. Then green will be solid for 5 secs.
Purification Process	Tank Full	<div><div></div></div>	Blink @ 0.5 sec. for 6 secs.
	Filter Alarm	<div><div></div></div>	Off
	Service	<div><div></div></div>	Off
Tank Filling Mode	Tank Full	<div><div></div></div>	Blink @0.5 secs.
Storage (Tank Full)	Tank Full	<div><div></div></div>	Solid
UV Lamp	Service	<div><div></div></div>	Solid
SV/Pump Error	Service	<div><div></div></div>	Blink @ 0.5 secs.
DRS Error	Service	<div><div></div></div>	Blink @ 0.25 secs.
EA Error	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Blink @ 0.25 secs.
	Service	<div><div></div></div>	Blink @ 0.25 secs.
Filter Life Warning (from 5,400 Litres to 6,000 Litres)	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Blink @ interval of 5 & 2 secs.
	Service	<div><div></div></div>	Solid
Filter life Warning (unit seizes after 6,000 Litres)	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Blink @ interval of 0.5 secs., unit seizes all functions
	Service	<div><div></div></div>	Solid

\*\*Tank full, Filter alarm and Service:  
Refer LEDs aligned to these indication labels on the product.

AQUAGUARD® SUPERB RO+UV+MTDS+SS
TECHNICAL SPECIFICATIONS

For Aquaguard® SUPERB RO+UV+MTDS+SS

#	Technical Parameters	Specifications
1	Dimensions (W x D x H)	328mm x 263mm x 479mm
2	Net Weight	7 kg (Approx.)
3	Purification Technology	Reverse Osmosis + Ultra Violet Stages of Filtration
4	Filtration System	Stage 1: i-Filter™
		Stage 2: Mineral Guard™
		Stage 3: Chemi-block
		Stage 4: RO Membrane
		Stage 5: UV Chamber
		Stage 6: Active Copper™ Cartridge
5	Tank Capacity (Total)	5.5 Litres (Approx.)
ELECTRICAL SPECIFICATIONS		
1	Operating Voltage Range	150V AC to 250V AC, 50 Hz
2	Power Supply	Input: 230V AC/Output: External AC/DC Adaptor 24V DC, 2.5A
3	Power Rating	50 Watts
RECOMMENDED INPUT WATER PARAMETERS		
1	Input Water Temperature	10°C - 40°C
2	Input Water Pressure***	Up to 3 kg/cm²
3	Input Water TDS**	Up to 2,000 mg/L
4	Total Hardness	600 mg/L (max.)

Note: The performance data presented in the table is applicable under standard laboratory conditions\*. Actual performance may vary depending on the input water quality, water pressure and condition of filters.

\*Technical Specifications are subject to change without prior notice.  
\*\*Input water quality/pressure/TDS are important determinants of recovery rate and rejection.  
\*\*\*If pressure is higher than the maximum specified, use of pressure regulating valve is recommended. The above accessory is available with our company at an additional cost. Ensure that the water flow from the tap into the product is always more than 1.5 LPM.

Warranty void if the product is not installed as per the recommendation.

\*Standard Test Conditions: Feed Water Quality: TDS Max: 1,000 mg/L (NaCl), Pressure: 1 kg/cm², Turbidity: 1 NTU (Max.), Temperature: 25°C, Chlorine: below 0.2 mg/L, Iron: below 0.3 mg/L. Life: 6,000\* Litres.

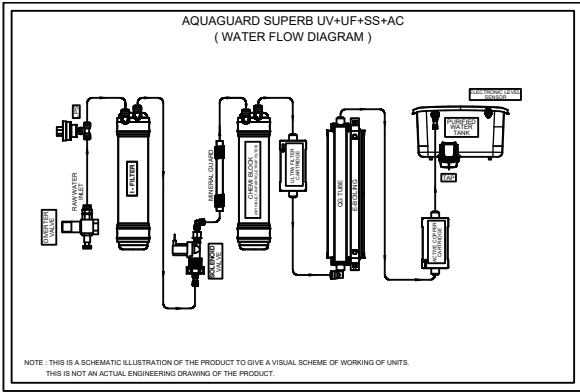
\*Actual performance may vary based on the input water conditions especially TDS, Hardness, Pressure, Temperature & pH. Standard test conditions are valid for online water supply installation. In suction mode, the product performance may vary.

LED INDICATION CHART FOR AQUAGUARD® SUPERB UV+UF+SS

Parameters	LED Indications**		SUPERB UV+UF
Power	All LEDs	<div><div></div><div></div><div></div></div>	Red, Yellow & Green will glow one after other for 1sec. Then green will be solid for 5 sec.
Purification Process	Tank Full	<div><div></div></div>	Yellow LED Blink @ 0.5 secs for 30 sec.
	Filter Alarm	<div><div></div></div>	Off
	Service	<div><div></div></div>	Off
Tank Filling Mode	Tank Full	<div><div></div></div>	Yellow LED Blink @0.5 sec.
Storage (Tank Full)	Tank Full	<div><div></div></div>	Yellow LED Solid
UV Lamp Error	Service	<div><div></div></div>	Red LED Solid
SV/Pump Error	Service	<div><div></div></div>	Red LED Blink @ 0.5 sec.
LPS	Service	<div><div></div></div>	Red LED Blink @ 0.25 sec.
EA Error	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Green LED Blink @ 0.25 sec.
	Service	<div><div></div></div>	Red LED Blink @ 0.25 sec.
Filter Life Warning (from 5,400 Litres to 6,000 Litres)	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Green LED Blink (respective filter) @ interval of 5 & 2 sec.
	Service	<div><div></div></div>	Red LED Solid
Filter life Warning (unit seizes after 6,000 Litres)	Tank Full	<div><div></div></div>	Off
	Filter Alarm	<div><div></div></div>	Green LED Blink (respective filter) @ interval of 0.5 sec., unit seizes all functions
	Service	<div><div></div></div>	Red LED Solid

\*\*Tank full, Filter alarm and Service: Refer LEDs aligned to these indication labels on the product.

HERE'S HOW YOUR AQUAGUARD® SUPERB UV+UF+SS WORKS



PURIFICATION PROCESS OF AQUAGUARD® SUPERB UV+UF+SS

Stage	Treatment	Material	Benefit
1.	i-Filter™	Multi-layered Polypropylene roving wound Cartridge	Removes fine suspended particles such as dirt and sand from water.
2.	Chemi-block (with Built-in Particle Trap Filter™)	Dust Free Bacterio-static Activated Carbon Block	Reduces excess chlorine, colour and organic impurities. Also absorbs bad taste and odour from the water.
3.	Mineral Guard™++	Micro-controller based Electronic Impulse Producer	Generates electronic impulses which prevent scaling/deposition of Calcium and Magnesium on the Quartz Glass tube of UV reflector chamber, thereby, ensuring the best UV penetration, through Quartz Glass into water column and at the same time keeping essential minerals like Calcium and Magnesium intact in water.
4.	Ultra Filtration	UF Hollow Fibre	Capillary tube type membrane-based technology that imparts crystal clear clarity to drinking water, in addition to making the water safe from bacteriological contamination.
5.	UV Chamber	Germicidal UV Lamp	UV disinfects the water by eliminating waterborne disease-causing bacteria, viruses & protozoa, thereby making it safe to drink.
6.	Active Copper™++ Cartridge	A patented bacteriostatic taste enhancer with Active Copper™ Technology	Copper has antimicrobial, antioxidant, and anti-inflammatory properties that help to support healthy metabolism. It also helps to provide the body with energy and is much needed for growth and development. The activated carbon removes organic components and polishes the water, giving it a sparkling look, making it pure and great to taste.

AQUAGUARD® SUPERB UV+UF+SS TECHNICAL SPECIFICATIONS\*

For Aquaguard® SUPERB UV+UF+SS

#	Technical Parameters	Specifications
1	Dimensions (W x D x H)	328mm x 263mm x 479mm
2	Net Weight	6.5 kg (Approx.)
3	Purification Technology	UV+UF
4	Filtration System	Stages of Filtration
		Stage 1: i-Filter™
		Stage 2: Mineral Guard™
		Stage 3: Chemi-block
		Stage 4: UF Filter
		Stage 5: UV Chamber
		Stage 6: Active Copper™ Cartridge
5	Tank Capacity (Total)	5.5 Litres (Approx.)
ELECTRICAL SPECIFICATIONS		
1	Operating Voltage Range	150V AC to 250 V AC, 50 Hz
2	Power Supply	Input: 230V AC / External AC-DC Adaptor 12V DC, 1.7 Amps
3	Power Rating	20 Watts (max.)
4	UV Lamp	11 Watts
5	UV Lamp Life	8000 burning hours (as per manufacturer's spec.)
6	Solenoid Valve	12 V DC
RECOMMENDED INPUT WATER PARAMETERS		
1	Input Water Temperature	10°C - 40°C
2	Input Water Pressure***	0.3 - 2.0 kg/cm²
3	Input Iron (Max.)	0.3 mg/L
4	Chlorine Content (Max.)	0.2 mg/L
5	Input Water Turbidity (Max.)	5 NTU
6	Total Dissolved Solids (TDS)	Up to 200 mg/L

\*Technical Specifications are subject to change without prior notice.

Note: The performance data presented in the table is applicable under standard laboratory conditions\*. Actual performance may vary depending on the input water quality, water pressure and condition of filters. Input water quality/pressure/TDS are important determinants of purifier's performance.

Warranty void if product not installed as per recommendations.

"If the input water pressure is more than 2.0 kg/cm², installation of a PRV (Pressure Reducing Valve)' is mandatory. If the input water pressure is less than 0.3 kg/cm², installation of a booster pump' is recommended. These accessories are available at an extra cost.

\*Standard Test Conditions:  
Feed Water Quality: TDS Max: 200 mg/L  
Pressure: 1 kg/cm²; Turbidity: 1 NTU (Max.), Temperature: 25°C, Chlorine: below 0.2 mg/L, Iron: below 0.3 mg/L  
Life: 6,000\* Litres. \*Actual performance may vary based on the input water conditions – Turbidity and Pressure

MAINTAINING YOUR AQUAGUARD® SUPERB SS

- Fill the tank and disinfect the storage tank with a disinfection tablet.
- Discard the first filling of the water from the storage tank. •Drain the water in the tank if it hasn't been used for over 48 hours.
- Ensure that the capillary flow restrictor is checked and replaced (if required) by the authorised service technician, during the mandatory service or in-service call.
- Ensure that the replacement of the consumable Cartridges are done, by a trained Eureka Forbes Service Technician, after approximately 6,000 litres of water usage or if choked.

Consumable Cartridges	Average Service Life
i-Filter™	6,000* litres
Chemi-Block	6,000* litres
RO Membrane	6,000* litres
Active Copper™ Cartridge	6,000* litres
UV Lamp	8,000 burning hrs.™
UF Filter	6,000* litres

Note: Please refer standard test conditions\* for filter life. \*As per UV lamp manufacturer's specification.

CLEANING AND DISINFECTION OF WATER STORAGE TANK

**Note: Storage Tank of this product must be periodically cleaned (at least once in every 30 days) by a disinfectant. Disinfection Tablets may be purchased from the Company Authorised Service Centre. Please follow the disinfection process strictly as per the instructions as provided in this User Manual.**

- Switch OFF the water purifier from the main power supply.
- Open the top cover and push the tap lever UP to drain the tank.
- Wipe the inside of the tank with a dry, clean soft cloth.
- Keep the top cover in place.
- Switch the power supply ON.
- Let the storage tank get filled & then drop one disinfection tablet\* into the tank.
- Keep the top cover in place & leave the unit for 30 mins.
- After 30 mins open the tap & discard this and the first filling water completely. Caution: Do not drink this water.
- Now your unit is ready to use.
- Please ensure that this disinfection process is carried out by the authorised installation person/service technician during first installation and in every subsequent mandatory servicing of your product.

\*Available with Eureka Forbes Service Technician.

A QUICK CHECKLIST

Problems	Checkpoints	Solutions
Water tastes bad	1. Is the tank clean? 2. Have you kept the purified water in the tank for too long? 3. Is it time to change the filter?	Clean the storage tank. Dispose OFF water and clean the tank. Call an authorised Eureka Forbes service technician.
Less water has been purified	1. Is the tap water valve closed? 2. Is the tap water pressure too low? 3. Filters may be clogged or damaged?	Open the tap water valve. If so, the amount of purified water will be reduced. Call an authorised Eureka Forbes service technician.
Water doesn't flow into the storage tank	1. Is there water available in the overhead tank? 2. Is the main water supply tap closed? 3. Not sure what is wrong?	Ensure the overhead tank is filled with water. Ensure the tap is open. Call an authorised Eureka Forbes service technician.
Water is leaking	1. Is water coming out of the top of the purifier?	Close the tap water valve, unplug the power cord and call an authorised Eureka Forbes service technician.

Your Aquaguard® is equipped with a unique pump having both suction and boosting capabilities and comes with specially designed DRS (Dry Run Sensor).

**Now, this enables your Aquaguard® to work in the following operating conditions:-**

- Normal Input Water Pressure - up to 3 Bar (max.)
- Low Water Pressure from Loft Tank.
- Zero water pressure
- Suction mode: Maximum 3 feet below product level

**Product functioning at 'Normal / Low and Zero water Pressure'**

- Ensure that the water flow from the tap into the product is always more than 1.5 LPM.
- In case there is no incoming water supply, the DRS detects unavailability of water and stop the unit from working to prevent dry running.
- As and when the water supply resumes, the DRS detects the availability of water and restarts the product. Meanwhile, the intelligent mechanism in your Aquaguard® will keep on checking the availability of water at regular defined intervals and make the product work as and when water supply resumes. Note: In case you notice that water in the supply line resumes and product is in stand-by mode, then please restart the product by switching OFF and ON the power supply.

**Product Functioning with 'Suction Capability'**

- The ZPP in your Aquaguard® also has the capability of suction of water from a 3 feet distance below the level of product i.e., it can pull water from a bucket/container.

**Note:** It is not suitable for suction of water from underground storage tank, pump, open well, etc. where the water level is beyond 3 feet below the level of product.

- Whenever the water in the container/bucket gets over and bucket gets empty, the DRS detects non-water availability and stops the product from functioning.

**Note:** When the water is refilled in the container/bucket, the product should be restarted by switching Off and On the power supply.

- Prolonged use in loft tank mode/suction mode can impact the working of the pump, performance of the product, and life of filters. If the performance is not meeting the flow requirement due to low input pressure, then the use of an external booster pump is highly recommended.

- Do not re-circulate/re-use the rejected water (discharged by the product) back into the product.

WARRANTY TERMS AND CONDITIONS

1. The Products are warranted against manufacturing defects for a period of twelve (12) months from the date of original purchase.
2. The Customer will notify the Company in writing promptly of any defects noticed and give the Company or its authorised agent adequate opportunity to inspect test and remedy them for which the Customer will deposit the goods at its own expense, if so, required by the Company with the Company's Office/Service Centre along with the original invoice in the city where they are sold.
3. The Inspection and Test Report of the company's office/service centre will be final and binding under the warranty for determining defects, repairs/alterations required or carried out or certifying work of the goods thereafter.
4. Aquaguard® may require initial setting, post-installation, depending on varying water conditions and power supply. In case of any service requirement, post-installation, please contact the company's service centre.
5. The company or its authorised agent will be entitled to retain any defective part replaced under the warranty.
6. Notwithstanding anything to the contrary contained or implied by this warranty:
  - a) The company's liability under this warranty shall be limited to the first sale of the goods by the company to the customer and will not apply or extend to any secondary sale of goods by the customer.
  - b) The company's liability under this warranty shall be limited only to defects in the goods which occur under the conditions of normal operation of the goods and their proper and prescribed use. The warranty does not cover or extend to defects which are determined by the company or its authorised agents as occurring or resulting from or attributable to negligence, abuse, misuse, faulty care, operation or maintenance or repairs, alterations to the goods or any part thereof by others or the use of the goods on electrical supply for which they are not designed, or damage caused by lightening or other electrical disturbances or interruptions, dismantling or re-installation at a different location.
  - c) The company's liability under this warranty shall remain valid only if the goods are duly installed by the company or its authorised agency at the location specified in the invoice and such installation is undertaken by the company or its authorised agent or franchise.
  - d) Consumable items mentioned in the consumables table are subject to normal wear and tear are not covered by this warranty. Please refer model specific components given in the user manual under the table 'consumable cartridges'.
  - e) Reverse Osmosis Membrane warranty is for a period of 1 year (or) 6,000 litres (whichever is earlier) from the date of installation, on the condition that the input water is as per the standard test conditions for RO variants (provided in the section 'Technical specifications table'), mentioned in the user manual. If the RO membrane gets clogged within warranty period, it will be cleaned/repaired/replaced free of charge as deemed fit by the company authorised service person/centre after inspection. (At applicable for RO models only.)
  - f) The customer will have no claim against the company, its employees and its authorised agents or franchise's under or pursuant to this warranty in respect of death or injury to the customer or any other person or loss or damage to any property caused by or due to equipment failure, breakdown or accident, fire or operation or utilisation of the goods otherwise than in accordance with the user manual or by due to any other cause or circumstances beyond the control of the company.

## WARRANTY TERMS AND CONDITIONS

g) The company's liability, under this warranty, shall in no event and under no circumstances exceed the price paid by the customer to the company for the goods stated in the invoice.

### General

For the purpose of this warranty, the following expressions shall have the following meanings respectively:

1. The 'Goods' shall mean the goods described in the Order Form.
2. The 'Customer' shall mean the original purchaser of goods from the company.
3. The 'Company' shall mean EUREKA FORBES LIMITED.
4. Aquaguard® means and includes Aquaguard®, Aquaguard® Select and Sure from Aquaguard®.
5. 'General Terms & Conditions' shall mean the terms and conditions agreed upon by the customer and the company printed on the Order Form.
6. 'Invoice' shall mean the invoice issued by the company to the customer describing the goods and indicating, inter alia, the total purchase price thereof and name of the customer.
7. 'User Manual' shall mean the instructions for Installation, use and maintenance provided through QR code along with Product supplied by the company.
8. EFL reserves the right, in its absolute discretion, to change, alter or discontinue and alter the terms and conditions from time to time without any prior notice.
9. Any disputes are subject to Mumbai Jurisdiction only.

### Post-warranty

1. The customer may be offered a yearly Service Contract at the prevailing company rates and terms.
2. In case the customer does not wish to enter the Service Contract, he/she has the option of calling the company's service centre having his Aquaguard® services on an actual basis, i.e., by paying the labour cost and spares needed to attend to that service/complaint call at the prevailing company rates. Such service will be rendered by the company in towns/places where the company has its service centres.
3. If during such servicing it is necessary for the company to replace or repair defective components or parts, the customer shall be required to pay for the same as per the company's prevailing price list.
4. Eureka Forbes limited reserves the right to offer annual maintenance contract/ensure availability of spares only up to 7 years from the date of invoice.

\*Conditions apply.



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AGUM\_Col\_V2



### Environment Protection:

'PROTECTION' has always been our motto and guiding principle. We care for the environment. We urge you to recycle the packaging material or take it to the nearest recycling facility rather than disposing it off with the rest of your waste.

Your product has been designed to work for many years, however, should you wish to upgrade or replace your old product, remember to help protect the environment by disposing it off at your local e-waste disposal centre. Should you have any queries, the nearest authorised service centre of Eureka Forbes will be able to guide you.

Allow us to become your environmental partner; together we can make the world a cleaner place.



### Health Protect™

For your safety, the specially designed and electronically authenticated purification cartridges^ of Aquaguard® ensure our promise of 'pure & healthy water or no water' always. In the unlikely usage of a 'non-genuine' purification cartridge^ that could potentially deliver unsafe water - an indication light will draw your attention. For your complete protection, it even shuts down the purification process. Not just this, it also alerts you in advance when the Aquaguard® purification cartridges^ are reaching the end of their usable life (6,000 litres), so that you can contact the authorised Eureka Forbes Service Centre for your required 'genuine' purification cartridge^ replacement.

^i-Filter, Chemi-Block, RO Membrane (in RO/RO+UV/RO+UV+UF models only), UF Filter, Active Copper Cartridge.

\*Not including premature choking of the purification cartridges due to poor water conditions. vis. silt, etc.

Aquaguard® old logo and Aquaguard® new logo are both original Aquaguard® products from the house of Eureka Forbes Limited.

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