# OPEN EAR HEADPHONES FOR KIDS

## User's Guide and Warranty

Operating instructions and Warranty description
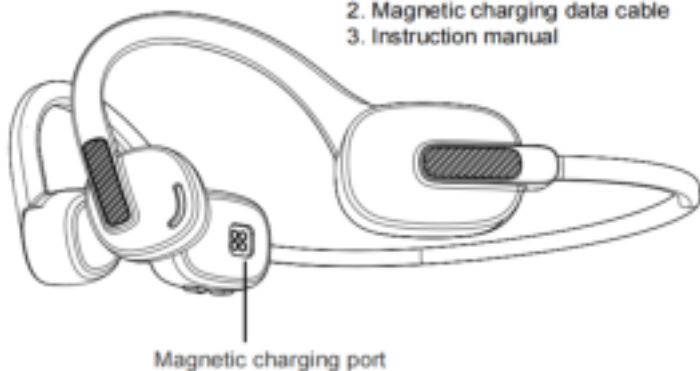
# Illustration of the keys

Microphone

volume+

volume −

## List of accessories

1. Ear protection bluetooth headset
2. Magnetic charging data cable
3. Instruction manual

Magnetic charging port

# Operating instructions

| serial number | function | How-to | state |
|---|---|---|---|
| 1 | Boot | Press and hold the "+" button for 3 seconds in shutdown state | The blue light is on, and the voice prompt is turned on |
| 2 | Pairing status | ---------- | Red and blue lights flash alternately |
| 3 | The connection is successful | ---------- | The lights go out |
| 4 | Bluetooth is disconnected | Turn off device Bluetooth or move out of the range, Bluetooth will be disconnected | Red and blue lights flashing alternately, voice Prompt to disconnect |
| 5 | Shutdown | Press and hold the "+" button for 3 seconds during the power-on state | The lights are off and the voice prompt is turned off |
| 6 | Automatic reconnect | The machine automatically returns to the last connection of Bluetooth devices | ---------- |
| 7 | Disconnect and shut down | No connection for 5 minutes, automatic shutdown | The lights are off and the voice prompt is turned off |
| 8 | Clear the pairing record | When the device is not connected to the power-on, press and hold the volume-Key 5S Clear pairing record | Knock knock |
| 9 | Volume+ | Click the "+" key to increase the volume by one stop | When the volume is at its highest, the drip prompts |
| 10 | Volume- | Click the "-" key and the volume is reduced by one stop | ---------- |
| 11 | Pause/Play | In the music playback status, double-tap the + keys to switch Pause/Play | ---------- |

# Operating instructions

| Serial number | Function | How-to | State |
|---|---|---|---|
| 13 | Next song | Long press 1S to lift the next song | ---------- |
| 14 | Reject the call | Press the "+" button for 1 second for incoming calls | ---------- |
| 15 | There is telephone access | You have incomistry "+" Doodle.... | ---------- |
| 16 | Answer the phone | When a call comes, click the "+" key | The lights go out |
| 17 | Hang up | While on a call, press and hold the "+" button for 1 second | ---------- |
| 18 | Charging | Link the Type-C charging cable to enter the charging mode, it automatically shuts down when charging | The red light is on |
| 19 | Charging complete | The battery is fully charged and charged as soon as it is charged | The blue light stays on |
| 20 | Low battery alarm | Notification tone Low battery Please charge | Every 5 seconds |
| 21 | Intelligent voice mode | In the Bluetooth connection status, press and hold the - button for 1 second, Raise your hand to enter voice mode | ---------- |
| 22 | TF memory mode | In the power-on state, double-click the - key to switch Memory/Bluetooth mode | ---------- |
| 23 | Memory download | Connect the headphones to the computer via a magnetic cable Eject the USB flash drive | ---------- |

# Feature tips

Bluetooth pairing: in the shutdown state, press and hold the "+" button for 3 seconds to turn on, the indicator light enters the red and blue light flashing state, enter at this time. Enter the pairing status, turn on the Bluetooth (mobile phone/computer/tablet) own the device, search for the device name "X12 Pro ", and click Set Prepare "X12 Pro" pairing connection, and it can be used after the connection is successful.

Bluetooth/MP3 mode switching: double-click the "-" key to switch Bluetooth and memory mode (boot default Bluetooth mode)

Two music mode switching: long press the volume "-" key to switch the volume mode, boot the default child mode (low volume)

# Product specifications

Model ------ X12 Pro
BT version ------ 5.3
Standby time----- 10 days
Charging time------ 2 hours
Music playback time----- 10 hours
Protocols: A2DP, AVRCP, HSP, HFP
Waterproof level: IPX5

Horn impedance----- 32 ohms
The microphone sensitivity ----- 38dB
Product weight----- about 29g
Connection distance-------- 10 meters
Battery ----- 160mA
Music formats: MP3, WMA, WAV, APE, FLAC

# Troubleshooting

### Unable to power on

Check if the headphones are fully charged, if the keys are not misoperated, and if charging is active simultaneously.

### Unable to connect via Bluetooth

If the headphone indicator is alternating between red and blue flashing or if it's turned off or flashing blue, it indicates that the headphones are not in pairing mode. In this case, please ensure that no other devices are connected, and disconnect any currently connected devices."

### Unable to connect back

Check if the front end (e.g., Bluetooth phone) is powered on properly.

### The headphone volume is low

Adjust the earphone volume, verify the correct wearing style, and ensure that the headphone is not set to a children's volume mode.

# Customer support

## Thank you for choosing our headphones.

We are a professional factory specializing in headphones and are the supplier of many big brand owners. The Kids' Open-ear Headphones are one of the mature products in our factory.

We stand by our commitment to provide a lifetime of after-sales service to our valued customers. Your satisfaction is our top priority. If you have any inquiries about the product or require assistance in its usage, please don't hesitate to reach out to us.

You can contact us via Amazon chat or email, and our dedicated support team will promptly address your concerns and ensure your complete satisfaction.

Email: support@foley-us.com
We look forward to assisting you with any needs you may have.