

Control4

Alexa Entertainment Experience

Upgrade Guide



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Alexa Entertainment Experience Upgrade Guide

To upgrade your Alexa Control4 Smart Home skill to be able to use the entertainment controls—including selecting video devices, room commands like play, pause, and stop, and volume controls—follow these steps:

1. Log into your customer.control4.com account, and in the **Automation** > **Amazon Alexa** page, select the **Upgrade** button in the Room Audio section.

The screenshot shows the 'Room Audio' configuration page. At the top right, there is a message: 'Upgrade your Audio experience to the new Alexa Entertainment features' with an 'Upgrade' button. Below this is a table with two columns: 'Rooms' and 'Enabled'. The table lists six rooms: Family Room Volume, Garage Volume, Hall Volume, Kitchen Volume, Master Bedroom Volume, and Outside Volume. Each room has a checkbox in the 'Enabled' column, all of which are checked. At the bottom right of the table, there is a 'Save' button.

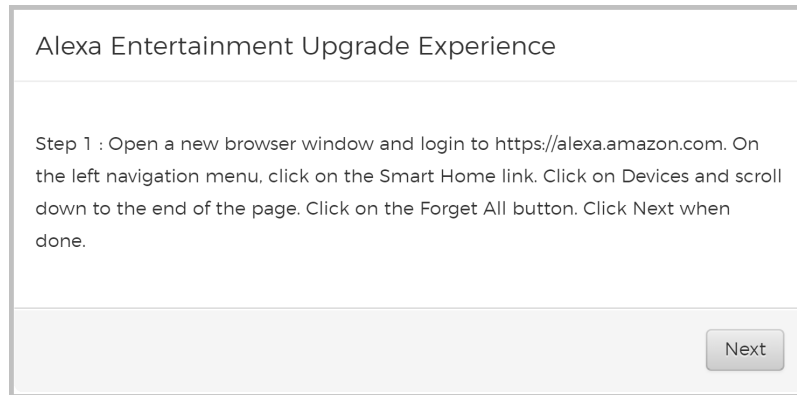
Rooms	Enabled
Family Room Volume	☒
Garage Volume	☒
Hall Volume	☒
Kitchen Volume	☒
Master Bedroom Volume	☒
Outside Volume	☒

2. The *Alexa Entertainment Upgrade Experience* screen will appear and select **Next** to continue with the upgrade (or select **Cancel** to upgrade another time or leave the Alexa integration as it is).

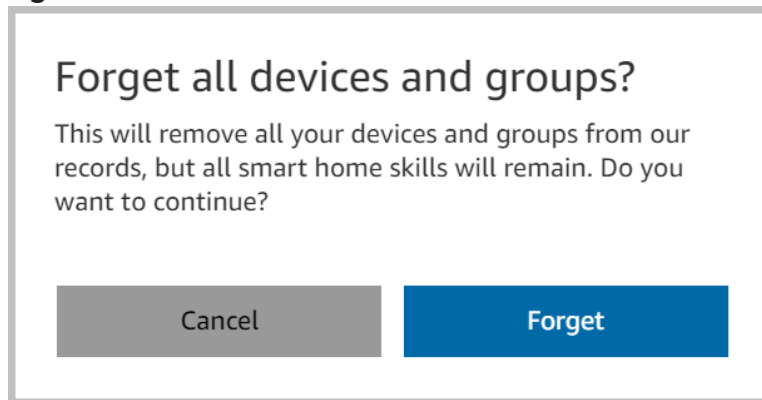
The screenshot shows the 'Alexa Entertainment Upgrade Experience' screen. It has a title bar at the top. Below the title bar, there is a paragraph of text: 'Follow these simple steps to update your Control4/Alexa features. Click Next when you are ready, or Cancel to go back to the Alexa configuration page'. At the bottom of the screen, there are two buttons: 'Cancel' on the left and 'Next' on the right.

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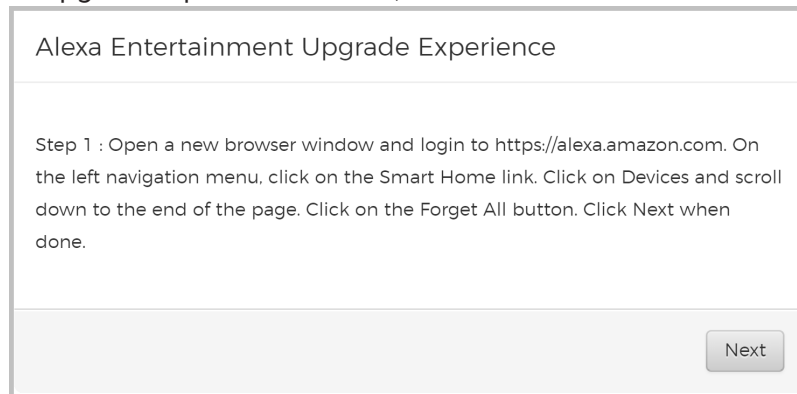
3. Following the instructions in Step 1 of the process, open a new browser window to <https://alexa.amazon.com>.



In the *Smart Home* section, select **Devices** and scroll to the bottom of the page. Select the **Forget All** button.

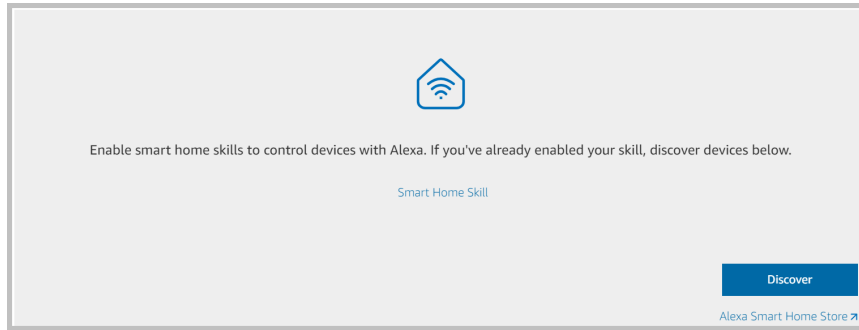


Return to the upgrade experience window, and click **Next** when done with Step 1.

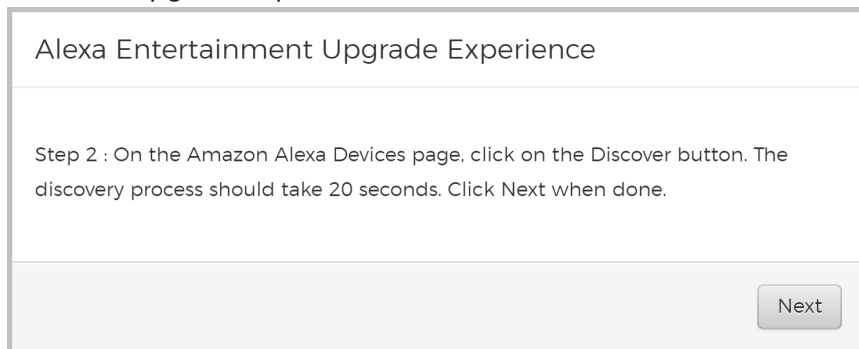


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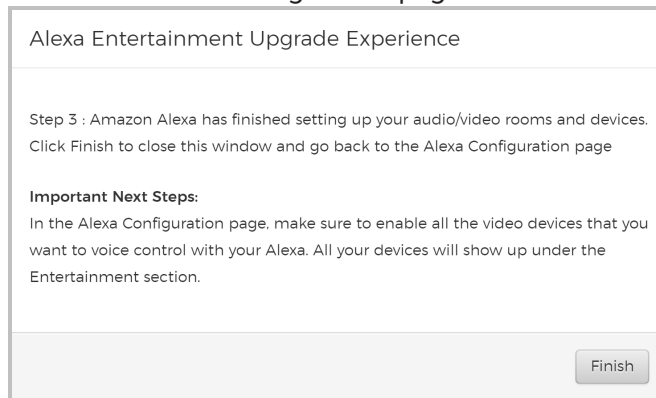
4. In Step 2 of the Upgrade Experience, in the **Amazon Alexa > Smart Home > Devices** window you opened earlier, select **Discover**.



Select **Next** in the Upgrade Experience window.



5. In the Upgrade Experience window, click **Finish** in to close the Upgrade Experience and go back to the Amazon Alexa Configuration page.



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6. In your customer.control4.com account, new devices to control now show up. Under *Entertainment*, **Enable** the rooms and video devices you want to control with Alexa, select **Save**, and instruct Alexa to discover devices, "**Alexa, discover devices.**"

Devices		Enabled	Room
		☒	
Family Room Airplay		☒	Family Room
Family Room Bluetooth		☒	Family Room
Family Room Cable		☒	Family Room
Family Room Network		☒	Family Room
Family Room Receiver		☒	Family Room
Family Room Sony Entertainment Network		☒	Family Room
Family Room Television		☒	Family Room
Family Room USB		☒	Family Room
SUCCESS: Please instruct Alexa to discover changes by announcing "Alexa, discover devices."			

7. To view a full list of available voice commands, including video device control, select **View Voice Commands**.

Other new features in the Control4 Smart Home skill

In your list of devices, note that *Lighting Scenes* and *Voice Scenes* (if configured by your dealer) are separated into different categories.

Alexa Skill Configuration		View Voice Commands	Save
Thermostats		Enabled	
	☒	☒	
ThermostatV2	☒	☒	
Lighting Scenes		Enabled	
	☒	☒	
Downstairs Lights	☒	☒	
Voice Scenes		Enabled	
	☒	☒	
Good Morning House	☒	☒	
Good Night House	☒	☒	

The upgraded Control4 Smart Home skill for Amazon Alexa also controls your locks and fans.

Examples:

"Alexa, what is the status of the Front Door?"

"Alexa, lock the Front Door."

"Alexa, turn on the Living Room fan."

More help with your Amazon Alexa integration

For more help with your Amazon Alexa integration, go to <http://ctrl4.co/alexa-help>.