



Model: E11

Sonic Electric Toothbrush

Instruction Manual

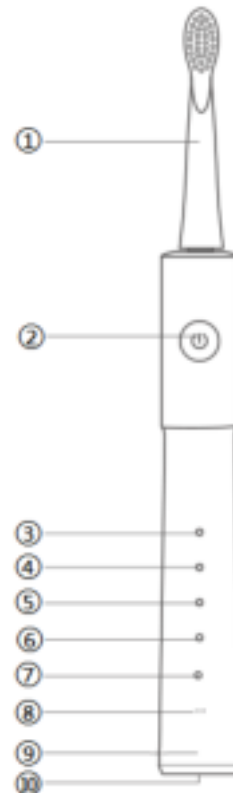
Thank you for choosing the Fairwill E11 sonic toothbrush. Please read the instructions carefully before using the product, and keep the user manual in a safe place for future reference.

1. Features:

- A Waterproof and non-slip design.
- Replaceable brush heads with unique 3D shape bristles design and a bristle replacement reminder, to help keep your teeth whiter and healthier.
- The high-frequency vibration effectively removes plaque, giving your teeth and gums a deep cleaning, and preventing gingivitis.
- USB charging, travel friendly and compatible with global voltage.
- A low-power reminding function, when the voltage of the battery is low on power, the indicator light will keep flashing quickly or the toothbrush is unable to turn on during the operating process, as a reminder to charge the toothbrush.
- A 2 minute smart timer with interval pausing, that gives a reminder to change the brushing location every 30 seconds.
- There are 5 modes: White, Clean, Sensitive, Polish and Massage settings built into the toothbrush. There is also a mode memory function built into the brush, that means when you turn on the toothbrush, the default starting mode stays the same as the mode that was set at the time the toothbrush was last shutoff.

2. Designs:

- 1 Brush Head
- 2 ON/OFF Button
- 3 White
- 4 Clean
- 5 Sensitive
- 6 Polish
- 7 Massage
- 8 Charging Indicator
- 9 Handle
- 10 Charging Port



3. Operations:

☆ Using the toothbrush

- Slide the toothbrush head down to the handle and make sure it is locked in the correct position.
- Turn on the toothbrush by pressing the “Power” button.
- Shift between the 5 modes (“White, Clean, Sensitive, Polish and Massage”) by continuously pressing the “Power” button.

- Wet the bristles and apply an appropriate amount of toothpaste onto the brush.
- Place the bristles with toothpaste against the teeth at a slight angle towards the gum line.
- Gently move the brush head across the teeth on the front, back, and all chewing surfaces. The brush should be allowed to glide across the teeth with minimal pressure. Do not apply too much pressure to the teeth/gums, or apply the bristles to one area of the mouth for an extended period of time.
- The brush has a 2 minute smart timer as this is recommended by dentists as the optimal time for brushing the teeth and there is interval pausing after every 30 seconds as a reminder to move to another quadrant of the mouth.
- Move to the next section when you feel the pause and the toothbrush will automatically power off after 2 minutes.
- To avoid splashing toothpaste, only turn on the toothbrush after you have placed it against your teeth and only remove it from the mouth after it is turned off.

☆ **Changing the toothbrush head**

- Install: Slide the toothbrush head down toward the handle. Please make sure it is in the correct position.
- Detach: Firmly hold the base then, pull the toothbrush head out away from the handle.

☆ **Charging the toothbrush**

- If the toothbrush is in low battery condition when turning it on for the first time, please ensure it is fully charged before usage.
- If the toothbrush is not in use for more than 3 months, please fully charge it according to the charging instructions before using it.
- If the indicator light flashes quickly during the operation process, it indicates the toothbrush is in a low battery condition, please charge the toothbrush as soon as possible.
- When you are going to charge your toothbrush, please insert the USB cable into the charging port in the bottom of the toothbrush and ensure the brush is connected to the electric power safely.
- The charging indicator light will be white and flashes slowly during the charging process. When the battery is fully charged, the indicator will turn on for two minutes and not flash anymore, after 2 minutes, it will turn off automatically. After the toothbrush is fully charged, it is possible to use it for two minutes per session, twice a day for 25 days .
- There is a waterproof function built into the toothbrush, so it can be used in the bathroom safely.

☆ **Modes Introduction**

• **The first mode: White**

In this mode, the white indicator light turns on in the “White” mode position, the swing of the brush is large and the vibration intensity is the strongest. It is suitable for users who have high requirements for cleaning effect and do not have sensitive teeth.

• **The second mode: Clean**

In this mode, the white indicator light turns on in the “Clean” mode position, the swing of the



brush is normal and the vibration intensity is in medium speed. It is suitable for normal oral conditions, to gain the strongest cleaning effect, and maintain healthy oral hygiene.

- **The third mode: Sensitive**

In this mode, the white indicator light turns on in the “Sensitive” mode position, the brush swing is soft and the vibration intensity is the softest of the five modes, which is suitable for users with sensitive teeth.

- **The fourth mode: Polish**

In this mode, the white indicator light turns on in the “Polish” mode position, the bristles’ swing and the vibration intensity changes rapidly. The simulated effect can be used for additional treatment of the incisor area which has a whitening effect.

- **The fifth mode: Massage**

In this mode, the white indicator light turns on in the “Massage” mode position, the bristle swing and the vibration intensity changes slowly. This is for gentle stimulation, designed to keep gums firm and healthy.

4. Specifications:

Working temperature: 0-50°C

Working voltage: DC3.7V

Bristles material: Nylon

Input voltage: DC5.0V

Rated power: 2W

Waterproof rating: IPX7

5. Precautions:

- Do not disassemble, repair, or alter the product without authorization.
- People who have severe periodontal disease or oral surgery should consult a doctor before use.
- Toddlers, infants and people who are unable to operate should be supervised by a parent or adult.
- Do not soak the product in water for an extended period of time.
- Do not place the toothbrush in high temperature condition or expose it to the sun.
- Do not force the bristles hard against the teeth or gums.
- Not suitable for children under 12 years old.

6. After-sales service:

- A 1-year warranty starts on the day of purchase, please contact Fairywill if it is



necessary.

- Within the warranty period, any defect arising from materials or a product malfunctioning, we will replace the parts or the whole product depending on the situation and its condition.
- When you apply for a warranty based repair, you must submit the toothbrush and proof of the date of purchase (purchasing invoice) to Fairywill.
- The following conditions are not included in the warranty:

- Damages caused by improper use, for example, improper use of the power supply, plugged into improper socket, artificial damage, etc.

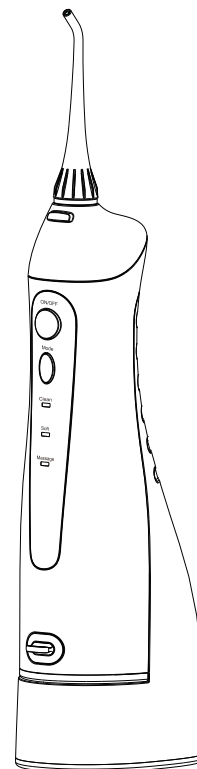
- Ageing and wearing-out caused by normal use.

- Damages due to product being used for other purposes, or use of components not supplied by Fairywill.

Fairywill

Smart Oral Irrigator (F5020E) Instruction Manual

Thanks for choosing Fairywill Oral irrigator. Before operating the product, please read the manual carefully and keep it for future reference.



ISO9001 & ISO13485 Certificated Manufacturer



Printed in China

1. Important Safeguards:

All information in this section is provided to instruct you on the correct and safe operation of this device so that you can avoid injury to yourself and others as well as damage to property.

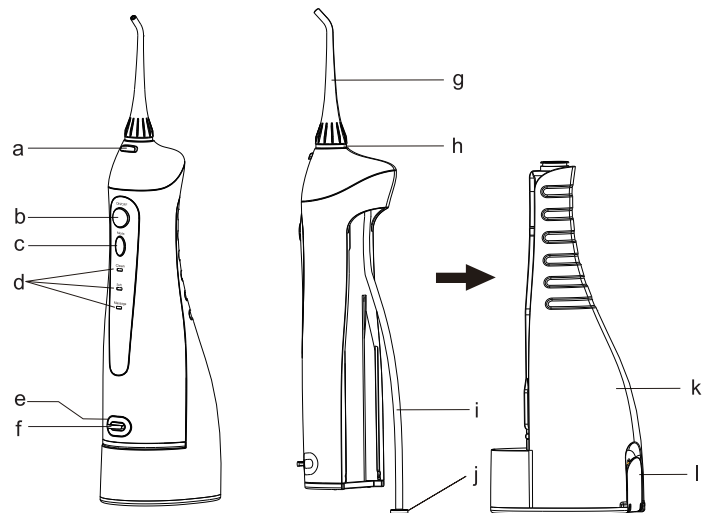
- Toddlers, infants, people who are unable to operate the device should not use it by themselves. Please also keep it away and out of reach from children.
- Never try to alter, disassemble or repair the device.
- Do not place or store the product where it will fall or end up in a tub or sink.
- Do not reach for the product if it has fallen into water. Unplug immediately.
- Do not use the product while bathing.

2. Notes:

- This appliance can be used by children from age 8 and above; and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the device in a safe way and understand the hazards involved.
- Children shall not play with the device. Cleaning and user maintenance shall not be made by children without supervision.
- The device can be only be used with the power supply unit provided with the device.
- The battery in the device must be removed from the device before it is discarded.
- The device must be disconnected from the power supply when removing the battery.
- The battery should be disposed of safely.
- Regarding the removal of the battery, please see "Disposal" on page 7.
- Do not fill the tank with water warmer than 40 °C.
- If the external flexible cable or cord of this transformer is damaged, it shall be replaced by the manufacturer, a service agent or a similarly qualified person in order to avoid any Hazard.
- Keep the cord away from heated surfaces.
- Please do not use it if you lose the nozzle.
- Do not submerge the device in water.
- Do not use for any purpose other than oral cleaning.
- Keep nozzle away from young children. The nozzle is small enough to swallow and can be lodged in the throat.

- It is not recommended to use mouthwash as it is corrosive and may affect the lifespan of the irrigator.
- People who experience tooth or gum pain may not be able to use this device and should consult with their dentist before use.
- Do not press the nozzle too firmly against your teeth or gums, it will hurt your gums if you do so.

3. Designs:



- a. Nozzle release button
- b. On/Off button
- c. Mode button
- d. Mode indicator
- e. Charging base
- f. Charging base cover

- g. Nozzle
- h. Identification ring
- i. Nozzle suction tube
- j. Filter
- k. Water tank (300ML)
- l. Water tank cap

Note:

There may be some liquid remaining inside the main device before use (tank, water suction tube, etc), this is the remaining distilled water that was used for the performance (water flow) test, so there are no health concerns.

4. How To Use:

4.1 Charging the device (As Fig. 1)

- Please cover the lid of the tank tightly before using the water flosser to avoid water leakage.
- Take the charger base cover down and insert the device socket (make sure no liquid is remaining inside the device plug).
- Insert the charging adaptor securely into the power outlet.
- The “CH” indicator blinks when the device is charging, and it will turn off after the device is full charged.
- Put the cover on the charger base again after charging is finished.

Note:

If the “CH” indicator is blinking during or after an irrigation, that means the battery needs to be recharged. A full charge will take about 4 hours.

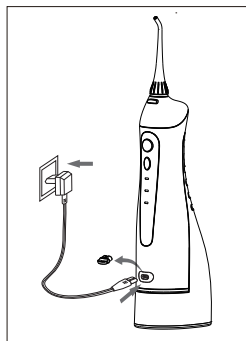


Fig. 1

4.2 Use the Oral Irrigator

- Attach the nozzle onto the unit. (Fig. 2)
 - Open the cap of the water tank to fill the tank with water which should not exceed 40°C, then close the cap.(Fig. 3)
 - Or, slide the water tank down off the unit, fill the tank with water which should not exceed 40°C, then attach the tank on the unit. (Fig. 4)
 - Press the “Mode” key to select the mode you desired. During irrigating, you can change the working mode. (Fig. 5)
- Clean:** for normal cleaning, it will last for around 90s (+/-15s).
- Soft:** for gentle cleaning of sensitive gums for around 110s(+/-15s).
- Massage:** for cleaning and massaging the gums for around 100s(+/-15s).
- Hold the unit in an upright position with the nozzle tip pointing toward your teeth.
 - Keep your mouth opened slightly so that the water can flow out.

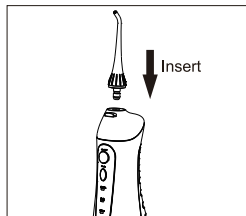


Fig. 2

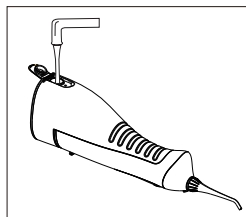


Fig. 3

- Press “On/Off” key to start irrigating. (Fig. 6)

- 1) Direct the water jet flow at a 90-degree angle to the teeth and gums.
- 2) Direct the water jet slowly along the teeth.
- 3) Direct the water jet along the gum line with the nozzle tip at a 90 degree angle to the gum tissue.
- 4) Cleaning between the teeth and around any braces, crowns or bridgework thoroughly.

- Press the “On/Off” key and then press the nozzle release button to replace other nozzles when needed. (Fig.7)
- Once irrigating is complete, press the “On/Off” key again to turn off the device.

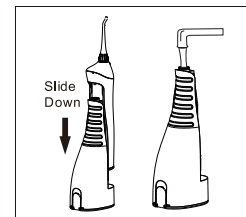


Fig. 4

4.3 After using the appliance (Fig.8)

- Open the cap of the water tank and dispose of the water in the tank.
- Press the “On/Off” key to turn on the unit, and drain the water inside the device.
- Press the “On/Off” key again to turn off the unit, and close the water tank cap.
- Wipe the device with a dry cloth.

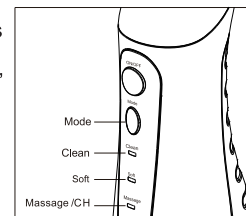


Fig. 5

Note:

To prevent bacteria from propagating, make sure there is no remaining water inside the unit. If you're not going to use this appliance for a long time, be sure to wipe and dry the appliance as soon as possible before storing it.

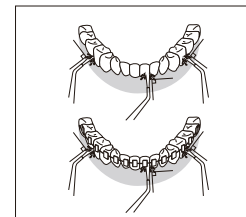


Fig. 6

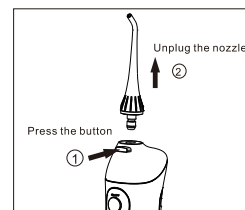


Fig. 7

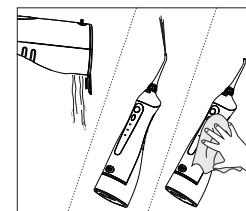


Fig. 8

5. Maintenance:

The device can be only cleaned by water or a neutral cleaning agent. Never use caustic or abrasive agents (e.g., vinegar or lime scale removers), since they may damage the device. Do not use hot water over 50°C to wash it. Keep the device away from high-temperature areas and avoid direct sunlight.

5.1 Main Unit

- Remove the dirt by using a cloth with liquid soap to clean the unit and a dry cloth to wipe.
- When cleaning the main unit, do not submerge it in water.
- Dry the unit after washing with water.

5.2 Water Tank Cap

Wipe off any grime and dirt with a cloth.

5.3 Nozzle

- Wash with water and wipe with a soft cloth.
- Replace the nozzle every 6 months.

5.4 Water Suction Tube

- Wash with water and wipe with a soft cloth.
- Do not bend, pull or twist the tube.

5.5 Tank

- Wash with water and wipe with soft cloth.
- Dry the tank when it is not in use for an extended period of time.

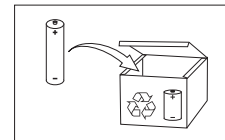
6. Troubleshooting:

Problem	Possible Cause	Solution
It does not work	You've just purchased the product or it has been left unused for more than 3 months.	Charge the unit for at least 4 hours.
It only works for a few minutes even after charging	The battery has reached the end of its life cycle.	Contact service center for support.
	Charging time was insufficient.	Charge the unit for at least 4 hours.
Water pressure is very low	There is dirt stuck in the nozzle	Replace the nozzle
	The nozzle is deformed	
	There is dirt stuck in the filter	Clean the filter
Water does not come out	The tank is empty	Fill up tank
	The appliance is tilted too much while in use	Use with the appliance in a vertical state

7. Disposal:

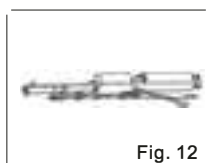
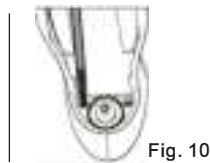
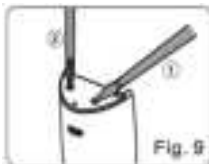
The rechargeable battery inside your appliance is easy to remove for recycling. At the end of the product's life and before disposal, please remove the rechargeable battery from the handle by following the instructions below. During the operation below, be sure to protect your eyes, hands, fingers, and the surface on which you work.

- Remove 2 pieces of rubber feet on the bottom of the handle (Like ① on Fig. 9)
- Insert a screwdriver into the slot located at the bottom of the handle and turn counter-clockwise to release the bottom cap. (Like ② on Fig. 9)
- Slide the water tank down off the device and unscrew the two screws next to the suction tube. (Fig. 10)



- Open the top cover and put the inner part outside of the unit, then unscrew all the screws of the inner part.(Fig. 11)
- Cut off the battery line and pull out the batteries from the inner part.(Fig. 12)

If you have recycling questions, please contact your local waste management office.



8. Warranty:

- 1-year warranty is offered, starting from the first day of purchase. You may contact Fairywill.
- During the warranty period, for any defect that may arise from materials or product process, we will replace the parts or the whole product according to certain circumstances.
- When you apply for free repair, you must submit the product and proof that can prove the date of purchase to Fairywill.
- The following conditions are not included in the warranty:
 - Damages caused by improper use, for example, wrong use of power supply, plugged into an improper socket, artificial damage etc.
 - Ageing and normal wear and tear from use.
 - Problems occur due to its use for other purposes, or improper use or use of components not supplied by Fairywill.
- This warranty does not affect your statutory rights.

9. Contact:

- Facebook: Fairywill
- Website: www.fairywill.com
- Email: support@fairywill.com

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