

HOT SPOT® COLLECTION

LIMITED WARRANTY

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Watkins Wellness ("Watkins") warrants from the date of installation, unless stated otherwise, to the original consumer purchaser ("you") the following when your Hot Spring Hot Spot® Collection spa is purchased from an authorized dealer/service provider ("Dealer").

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Year No Leak Shell Warranty

Watkins warrants against water loss due to defects in the spa shell for five years.

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Year Shell Surface Warranty

Watkins warrants the acrylic and UHMWPE (ultra-high molecular weight polyethylene) surface material of the Hot Spring Hot Spot® Collection spa to be free from defects in materials and workmanship for two years.

2

Year No Leak Plumbing Warranty

Watkins warrants your Hot Spring Hot Spot® Collection spa against leaks caused by defects in materials and workmanship for two years. This warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, drains, hoses, and all bonded parts.

2

Year Component Warranty

Watkins warrants the electrical components, pumps, jets (including the Moto-Massage® jets), air valves, levers, bezels and other Hot Spring spa components against defects in materials and workmanship for two years. Some parts, most of which can be changed out without the use of tools, such as filter cartridges, filter lid, spa pillows and cover locks, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery to you. Spa covers and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your Hot Spring spa dealer for details.

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Year No-Fault® Heater Warranty

Watkins warrants the No-Fault heater to be free from defects in materials and workmanship for two years. This warranty does not cover commercial or industrial use spas or spas that have been improperly installed.

2

Year Simulated Wood Warranty

Watkins warrants the simulated wood cabinet material to be free from defects in materials and workmanship for two years. This warranty specifically covers the cabinet's structural integrity (exclusive of surface stain), including the material and assembly.

The simulated wood cosmetic finish is warranted to be free from defects in materials and workmanship at the time of initial delivery. Fading and weathering of the surface may occur naturally over time and are not defects. To restore the cabinet's appearance, refer to the spa Owner's Manual for proper care and maintenance instructions.

2

Year Interior-Light Assembly Warranty

Watkins warrants the factory-installed Interior-light assemblies which consists of all lights within the spa, to be free from defects in materials and workmanship for two years.

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Year Exterior-Light Assembly Warranty

Watkins warrants the factory-installed exterior-light assemblies of the Relay, Rhythm, Propel, and Stride spas to be free from defects in materials and workmanship for one year.

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Year Wireless Audio System Warranty

Watkins warrants the original consumer purchaser, at retail that the components of the wireless audio system will be free from defects in material and workmanship for one year from the original purchase date "unless stated otherwise" to each occurrence of "from date of installation".

1

Year Frog® Water Care System Warranty

Watkins warrants the Frog water care system in the Hot Spring Hot Spot® Collection spas to be free from defects in materials and workmanship for one year.

The following applies to all of the warranties listed:

Extent of Warranty

This warranty extends only to the original consumer purchaser of the Hot Spring Hot Spot® Collection spa when purchased and originally installed within the country of purchase. Unless stated otherwise, this warranty begins on the date of installation of the spa, but in no event later than one year from the date of purchase. This warranty terminates upon any transfer of ownership of the spa, or if the spa is installed or relocated outside the country of purchase prior to the expiration of the warranty period.

Warranty Performance

To make a claim under this warranty, contact the Dealer where you purchased your spa. In the event you are unable to obtain service from your Dealer, please write Watkins at 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department or call (800) 999-4688 or via e-mail, customerservice@watkinsmfg.com. You must give Watkins, and/or your Dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact your dealer for information regarding any such charges.

Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins Pre-Delivery Instructions or your spa's Owner's Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Visit www.hotspring.com or contact your Dealer for a list of manufacturer approved accessories.

Disclaimers

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER. Some states, provinces and countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED. Some states, provinces and countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.

