



# AT&T Smart Wi-Fi Extender

## A simple setup guide

You need to have AT&T Internet service for your new Wi-Fi Extender to work. Check the compatibility with your Gateway at [att.com/wifiextender](http://att.com/wifiextender)

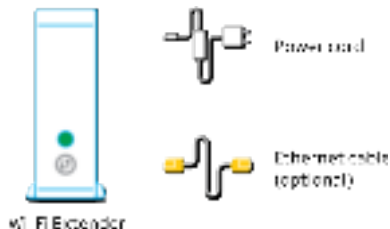
### Easy setup method

- 1 Download the Smart Home Manager app at [att.com/smarthomemanager](http://att.com/smarthomemanager)



For quick setup, scan the QR code with the camera on your smartphone.

- 2 Sign in with your User ID and Password.
- 3 Select **“Tools”** or **“Assistant.”**
- 4 Select or say **“Install Smart Wi-Fi Extenders.”**



### The Smart Home Manager app

**Smart Home Manager** helps you manage your home network from pretty much anywhere. In addition to setting up your Extenders, you can check your Wi-Fi® connection strength, see what devices work on your network, set up parental controls, and more.

**Note:** AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Features may depend upon Gateway models. Data rates may apply for download and usage.

## How to know your Wi-Fi Extender is working

- **Solid green** = Paired and functioning



Use AT&T **Smart Home Manager** app to see if Extender is on your network (*visible in the Devices section or through the Assistant*).

## Troubleshooting



Your AT&T Internet service needs to be active.



**Flashing red** = Out of range

Move Extender closer to Gateway or another connected Extender.



**Solid red** = Not paired

Try to pair with WPS or use included Ethernet cable to connect Extender to Gateway and pair manually. See alternate setup method.



**Blinking amber** = Software updates  
Don't move the Extender or turn it off.



**Check all cables and cords** to ensure connection.



**Unplug power** from Gateway for 15 seconds, then plug back in. Do the same with Extender. It may take 10 minutes for Gateway or Extender to reboot.



**Need more help?**

Go to [att.com/smarthomemanager](http://att.com/smarthomemanager) or [att.com/support](http://att.com/support)



Go to [att.com/wifextender](http://att.com/wifextender) for additional Extender support and a list of compatible Gateways.

## Alternate setup method



**1. POWER UP** Plug in power cord to Extender and then plug into outlet near Gateway.

**Push** button on back and **watch** for light to blink **GREEN**.



**2. PAIR** Press and release WPS button on Gateway, then **press** and release WPS button on Extender. **Wait** three minutes for solid **GREEN** light.

Your Ethernet cable may be connected directly to the Gateway in place of the WPS method for pairing.



**3. PLACE** Unplug Extender from outlet. **Move** it (40 ft., two walls max., and, for best results place it up off the floor) between Gateway and area you want a stronger signal. **Plug** Extender into outlet and wait for **GREEN** light.

**Tip:** Make sure both the 2.4GHz and 5GHz radio bands are enabled on the Gateway and with the same SSID. For help, use the Smart Home Manager app or go to [att.com/enhancedwifi](http://att.com/enhancedwifi)

## Additional information



**Manage your account** Available 24/7, download the myATT app at [att.com/myattapp](http://att.com/myattapp)



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