

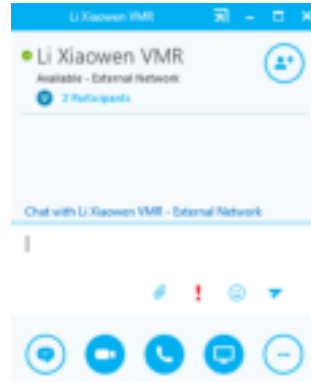


## Join from a Skype for Business

1. Enter the video calling address(e.g [first.last@meet.video](mailto:first.last@meet.video)) in the S4B client



2. Call: Start a video or audio call. If prompt type the pin code from the invitation.



3. You are successfully connected to the meeting



## Join from a Video Device

1. Enter the video calling address (e.g [first.last@meet.video](mailto:first.last@meet.video)) from your invitation or <conf\_ID>@meet.video for H.323 calling



2. Click 'Call' button to start the meeting. If prompt type the pin code from the invitation.



## Join by Audio

Dial the phone number provided in your invitation, add the conf id when prompted and if prompt type the pin code from the invitation.

## Join from a Web Browser

- Recommended browsers are **Chrome** or **Firefox**
- Other supported browsers are Internet explorer, Edge, Opera and Safari
- Screen and application windows can only be shared from Chrome and Firefox

## Join from Skype for Business

- Skype for Business 2015 -2016, Skype for Business Mobile, Lync 2010 – 2013 are supported

## Join from a Video Device

- SIP and H323 are supported
- H323 needs to support URI form addresses (H323 Annex O)

## Network Requirements

- Recommended dedicated bandwidth for the video meetings is 2/2mbps
- Network and firewall requirements can be found <http://elisavidera.com/attachment/content/Elisa-Videra-Cloud-Connect-Firewall-v1-0.pdf>

Please contact your meeting organizer if you have any issues.

If you are the meeting organizer please:

- First consult your IT or network service provider
- Still can't start the meeting? Please visit <http://elisavidera.com/support/>