

Request removal of feedback

Refer to the criteria outlined in [Can Amazon remove buyer feedback](#) before requesting removal of feedback via Feedback Manager.

Important: Requests for feedback removal can only be made via Feedback Manager, and usage of any other channel to request the same may potentially result in the deactivation of your selling account. Removal requests must be made within 90 days of the feedback submission. The system will prevent feedback removals after 90 days.

If you are concerned about incorrect feedback that meets our criteria, you can request for removal of the feedback by following the steps outlined below:

1. Go to the [Feedback Manager](#).
2. In the **Recent Feedback** table, next to the specific **Order ID**, select **Request removal** under the **Actions** column.

Star-only Rating Feedback (effective August 11, 2025)

While there are no changes in feedback removal eligibility criteria for reviews with written feedback, star-only feedback will be eligible for removal in only the following cases:

- The rating is confirmed abusive.
- The order was fulfilled by Amazon or the order was shipped using the Buy Shipping service.

You do not need to manage your star-only ratings via Feedback Manager, as star-only ratings will be automatically assessed for removal upon submission by customer. As a result, the "Request Removal" feature in Feedback Manager will be disabled for all star-only rating reviews, since no action is required from you.

Note: If you believe the review (with or without comment) is abusive, you can request additional review through [Report a violation](#).