

Hi dear customer,

This is Vivian from hornbill, thank you for your support and purchase.

Hope it can help you. If you have any questions please let me know, I will do my best to help you, don't worry.

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1. Here is how to install your smart lock step by step:

<https://youtu.be/5n2Zq7iTjT8>

Please note:

If the knob does not unlock the door, or just only use the key to unlock the door, please pull the key first, and we need to reinstall the smart lock, just need to adjust the flat ruler 90/180 degrees, make sure the flat ruler is horizontal status, then you can use the App/the passcode to unlock or lock the door lock. Please check this video.

<https://youtu.be/Uu64uLjboyI>

2. Here is how to turn on the remotely unlock button on the APP:

A. Settings---unlock remotely---Turn on

https://youtu.be/WxJ_rQVqElk

B. How to unlock or lock the door lock:

<https://youtu.be/JYIz5DpbVeA>

C. How does the app show the current locked/unlocked status of the lock?

<https://youtu.be/m92sD1fnrdA>

3. Here is how to adjust the bolt deeper: (The deadbolt can to adjust 60mm to 70mm)

<https://youtu.be/HBbnR7gxuFs>

4. Here is how to close Touch to unlock:

<https://youtu.be/KhEWH-tAWmk>

5. Here is how to reset your lock:

the reset button under the inside dock, when you remove one battery, and insert the battery, press the button hold 10s, you will hear DiDi sound, then the smart lock will be reset.

https://youtu.be/prbw_TDM4tl

6. How to set the custom Passcode?

Click Generate Passcode-- Custom- name your code, and you can set the 4-9 digits in length you want. Please check this video.

<https://youtu.be/QE8mEIU0DMs>

7. How to generate passcode for the guest to use? You can generate the permanent /Timed/One-time/Custom Passcode.

https://youtu.be/o_k_VtL3KHA

8. How to set the auto-lock time?

Please Click the Settings- Auto Lock-Current Setting-Custom-enter the time. If you want the door lock will lock after 180s.

Please check the video.

<https://youtu.be/38kyC1bw65Q>

9. Alexa can unlock the door lock, please check video, you can find the unlocked by APP and Voice button, turn on these, remember your voice code.

<https://youtu.be/4OZpL5FFwuw>

10. How remove/install the battery cover?

<https://youtu.be/e3h4NqGndzs>

11. How to use the physical key to unlock/lock the door?

<https://youtu.be/fqjDEehEvvk>

12. How to turn off the Touch to unlock button. (When you touch the keypad, the lock will be unlocked, it is indicate the touch button is turn on)

<https://youtu.be/tlz2rAkF3wc>

13. How to create the admin, and the authorized admin how to control the same lock. If you need to authorized your wife's smart phone to control the door.

<https://youtu.be/iMzAW5Xh3hk>

(Please ensure you enter the phone number like this: +1***** (enter +1 on the front of your wife phone number)

<https://youtu.be/9cMgEBen70k>

(Your wife need to download the App and register an account with her phone number, and login the APP, then she can control the same lock.)

14. How to remotely unlock or lock the door lock

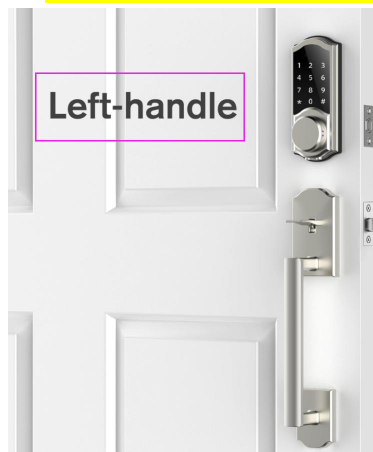
You will find a little button near the main lock. Click it, you can remotely unlock your door lock, and Long press the main lock, you can remotely lock your door lock.

<https://youtu.be/JYlz5DpbVeA>

15. How does the App show the current locked/unlocked status of the lock?

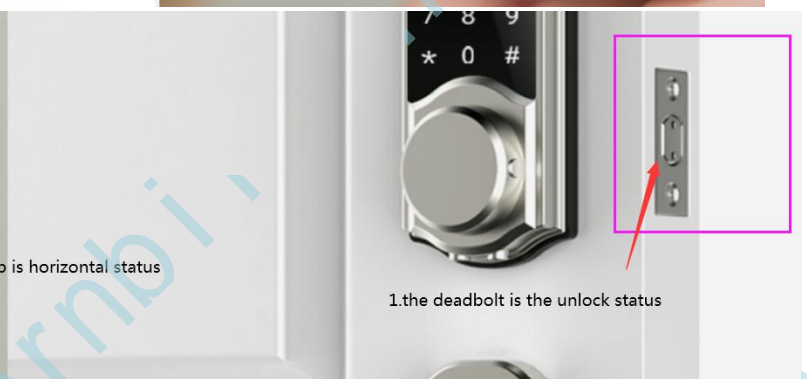
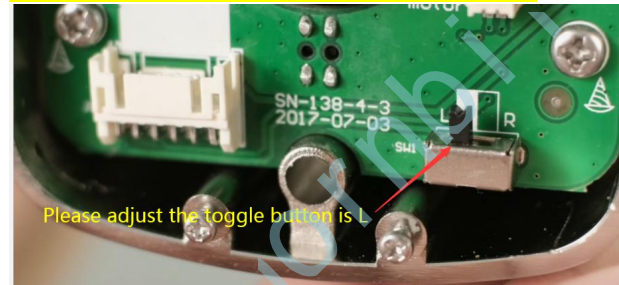
<https://youtu.be/m92sD1fnrdA>

A. If your door is left handle, like this picture.



1. Please adjust the toggle button is "L" on the back assembly.

2. Adjust the knob is horizontal status when the deadbolt is the unlock status.



B. If your door is Right handle, like this picture.



1. Please adjust the toggle button is "R" on the back assembly.

2. Adjust the knob is vertical status when the deadbolt is the unlock status.

