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Find what you want

This TV is equipped with this quick setup guide and embedded E-Manual (⚙️ > Settings > System > Advanced System > E-Manual).

E-Manual support functions

	QR Code	Scan to open the E-Manual on your mobile device
	Search	Find the info you are looking for

What's in the box

Your Hisense TV comes with the following items:

- TV
- power cord
- remote control
- 2 base stands
- wall mount assembly
- screws (attach the TV stand)

NOTE:

- The accessories may be different from the list above due to different models, countries/regions, please refer to the actual accessories bag.
- The power cord included with this TV is not rated for in-wall use. It is designed for standard use and should not be installed within walls.

Disclaimer: This Quick Setup Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for decorative purposes only and may differ from the actual product.

Getting started

Step 1. Attach stand, mount or frame

Before you start using your TV, attach your TV stand or mount it to the wall.

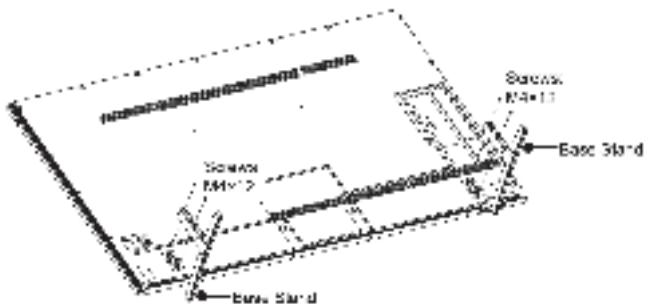
CAUTION:

- ⚠ Disconnect the AC power cord before installing a stand or a wall mount bracket.
- ⚠ The LCD display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- ⚠ After the stand or mount installation is completed, make sure the TV is steady on a side or firmly attached to a wall mount, before removing the protective film. If you remove the protective film without removing the installation of the frame will be affected.
- ⚠ Before installing the frame, please install the TV stand or the wall mount.

Attach the TV stand

To attach the TV stands to your TV:

1. Carefully place your TV face down on a clean, soft and flat surface.
2. Insert the TV base stands into the TV back cover.
3. Use the screws provided to secure each base stand tightly.



Attach the wall mount bracket (not included)

Follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.

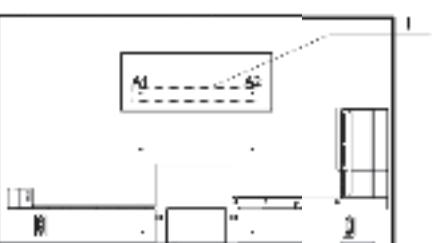
NOTE: Remove the screws from the bracket holes on the TV back cover before wall mount installing. The removed screws cannot be used for attaching the wall mount bracket.

Wall mounting solution I : Use bracket holes A1, A2 and use standard wall bracket. The screws and wall bracket are in the wall mount assembly.

55"(139.7 cm)



65"(165.1 cm)



Attach the wall mount bracket (not included)

NOTE: Remove the screws from the bracket holes on the TV back cover before wall mount installing. The removed screws cannot be used for attaching the wall mount bracket.

Wall mounting solution II (only for 55"(165.1 cm)): Use bracket holes A1, A2, B1, B2. Place spacers (not included) in the bracket holes A1, A2. This solution requires that the upper two spacers (A1, A2) are parallel with the lower two holes (B1, B2). It is compatible with 400x200 VESA wall mount. M6 screws, the screw length is 0.6~1.5 mm.

Wall mounting solution III : Use bracket holes B1, B2, C1, C2. It is compatible with 400x200(55"(139.7 cm)/600x300(65"(165.1 cm))/VESA wall mount. M6 screws, the screw length is 0.6~1.5 mm.

55"(139.7 cm)



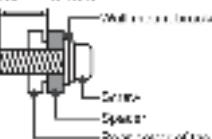
65"(165.1 cm)



CAUTION:

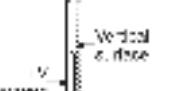
- Follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.
- To prevent internal damage to the TV and to ensure it is mounted securely, be sure to use hang screws (not included) that are 8.5~11.0 mm in length when measured from the attaching surface of the rear cover.

9.5~12.5 mm



Wall Mount Brackets	Wall Mount Screws
400×200 Wall mounting solution II(55")	400×200 Wall mounting solution II(55")
400×200 Wall mounting solution III(65")	400×200 Wall mounting solution III(65")
400×200(55"(139.7 cm)/600×300(65"(165.1 cm))/VESA wall mount)	400×200(55"(139.7 cm)/600×300(65"(165.1 cm))/VESA wall mount)

- We do not recommend hanging the TV on a slanted wall, and when wall mounting make sure your levels are parallel to the wall and does not lean forward.

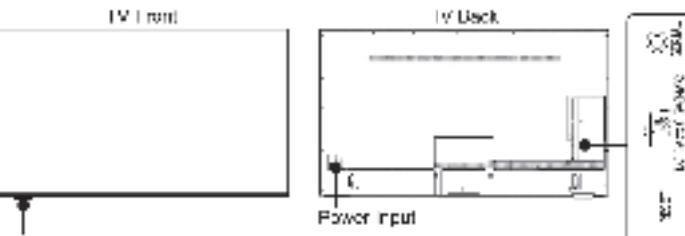


NOTE:

- If installed on a ceiling or slanted wall, or the television installed is not parallel to the wall, the television may fall and result in property damage or severe personal injury.
- If you have additional questions, please contact the wall mount manufacturer or the reseller from which you purchased the TV.
- The diameter and length of the screws differ depending on the wall mount bracket model.

Step 2. Connect devices to your TV

Please be aware that you need connected right cables for right ports securely. Wrong connections can affect the quality of the picture, image and color.



CAUTION:

- Never block the sensor which is located at the left bottom of the TV; otherwise the motion sensor and the brightness can be affected.

Power indicator

The light is white in standby mode.

Power button (Standby/Source) When the TV is in standby mode, press the power button and TV will be turned on. When the TV is on, press the power button to turn off the TV.

ANTENNA Antenna connection V.1.0/E.I. antenna.

HDMI Connect a High Definition Multimedia Interface (HDMI) cable from an external device.

RESET Press all remote key simultaneously Reset your TV back to the factory setting (long press for 5 seconds).

SERIAL Connect the serial cable to PC. You can input serial command on PC to control the TV, such as turn on/off the TV, selection input, volume control, etc.

USB Connect a USB device to a viewing program, music and movies. Hard disks with a total current consumption of more than 500mA or consumption greater than 500mA are not supported.

LAN Connect an Ethernet cable to access the network or the Internet. The TV also has a wireless capability test, re-

DIGITAL AUDIO OUT Connect an optical cable from an external digital audio system.

The actual descriptions of control panel and their locations may vary depending on the model.

Step 3. Get your remote ready

The following table shows the buttons on your remote control and describes what they are for.

BUTTON	DESCRIPTION
	Power on / Enter air mode / Power off when the TV is in air mode
	Microphone / Indicator
	Charge TV input source
	Google Assistant of TV
	Accessibility & Sign in or switch profile
	Access the settings (direct or through the dashboard in GIV) from any place in the system
	Up/Down/Left/Right navigation buttons
	Confirmation button
	Return to the previous place in the menu or app
	Press to display the Home screen
	Enter to Live tab in laurent/Display the Electronic Program Guide/E-support/Return to Live TV
	Volume (up/down)
	Channel (up/down)
	Press to mute or restore sound
	Press and hold to display Accessibility menu
	Press to enter Menu
	Media content control function buttons
	Enter Channel/number and special function buttons
	Quick access buttons to applications
	Custom button to launch a user or app quickly
	Press to enter art mode

NOTE:

- * Buttons listed here are for reference only. Actual remote control may vary depending on model, country/version.
- * Pressing the button in different circumstances will have different responses.

The remote control vary depend of model: The buttons on the remote control may have a different name or location than the remote control shows in this manual. **(Batteries Not Included)**

Accessory type and quantity may vary depending on the model.

The images shown here are for illustrative purposes only and may be subject to change."

Insert the batteries (Batteries Not Included)

1. Take off the back cover to open the battery compartment of the remote control.
2. Insert two AA or AAA 1.5V(eee) size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
3. Replace the battery compartment cover.

Important information about the remote and batteries

- Use batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, then remove the batteries.
- Battery overvoltage can cause a short. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
- Do not continue using the remote until it gets warm or hot.

Remote control range information

- The remote control can work at a distance of up to 26 feet (82.5 cm) in front of the TV set.
- The remote control angle: taking the remote sensor at an apex. G-meters away. Its controlled horizontal angle is less than ±30°, while the vertical angle is within -15°

Pairing the remote control

1. Put the remote to the TV after you power it on. For the first time, there will be instructions on how to pair the remote.
2. If your remote fails to pair with TV, keep the remote within 10 feet (304.8 cm) from the TV, press and hold the [←] button and [OK] button at the same time or [MENU] button at least 2 seconds to scan pairing.
3. If the remote pairs successfully, a confirmation will display on the screen. If it does not pair successfully, an unsuccessful message will display. Repeat step 2, or you can press [OK] button to select Settings > Remotes & Accessories > Bluetooth to On.

NOTE:

- If an unknown error occurs with the remote, it could have been caused by interference. Try to see what's causing the interference, and pair the remote again.
- If an unknown error occurs with the remote control while the battery power is normal, you can take out the batteries and press any key for 1-2 seconds, and insert them back. The remote control can work normally.
- The remote cannot be paired to the TV while the TV is in the standby mode.

Step 4. Power on the TV

Plug your power cord into a power outlet.

Your TV will display a blank screen showing the blue-on-blue logo.

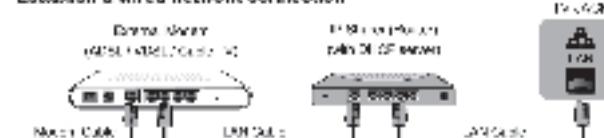
Step 5. Complete the first-time setup

The first time you turn on your TV, there is a guided setup to make it easy to connect your TV to the Internet and complete the setup of your TV.

Step 6. Establish a network connection

1. Press the [OK] button on the remote and select Settings to enter the Settings menu.
2. Select Network & Internet.

Establish a wired network connection



Establish a wireless network connection



And setup is done, congratulations!

Now that you've completed the first-time setup, enjoy your TV!

Troubleshooting

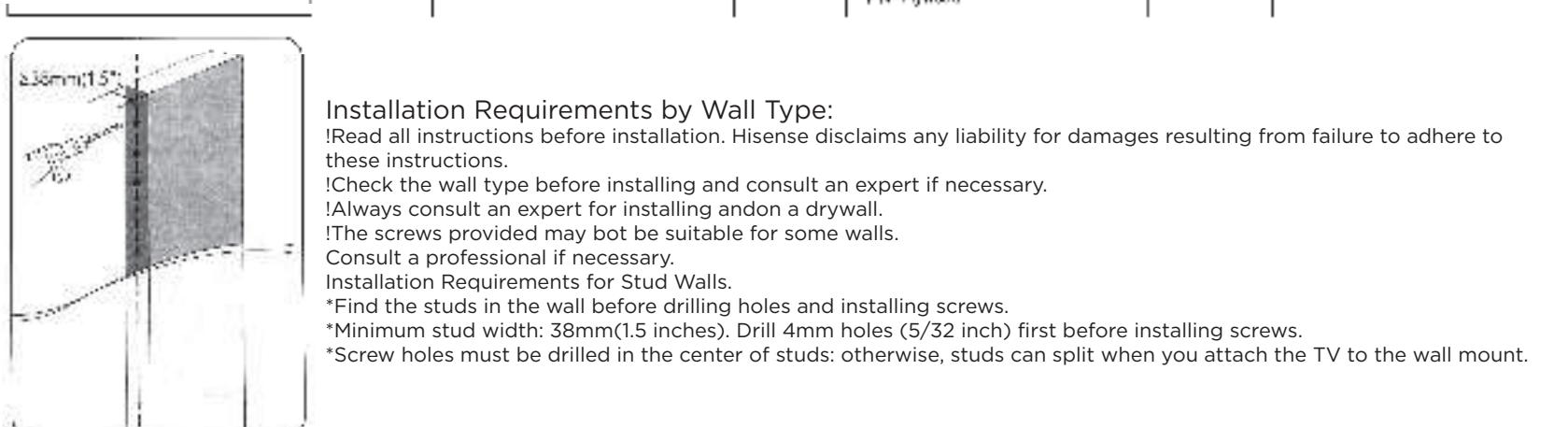
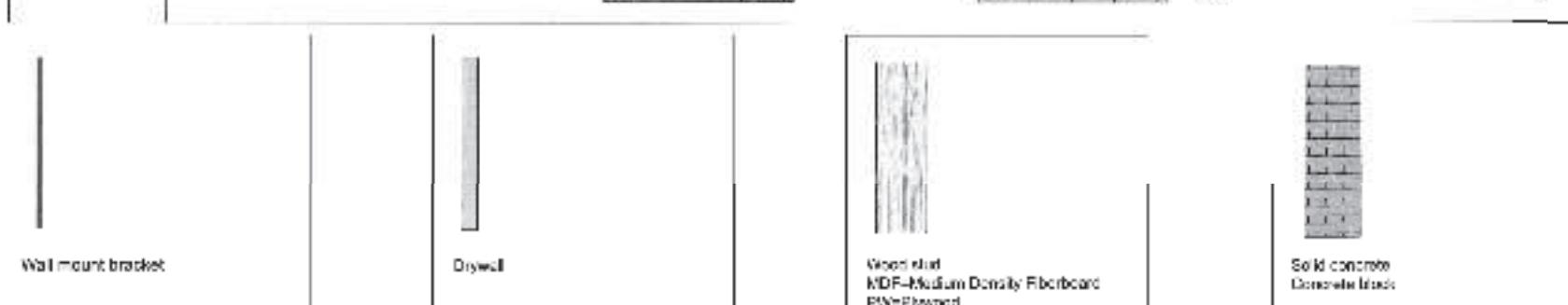
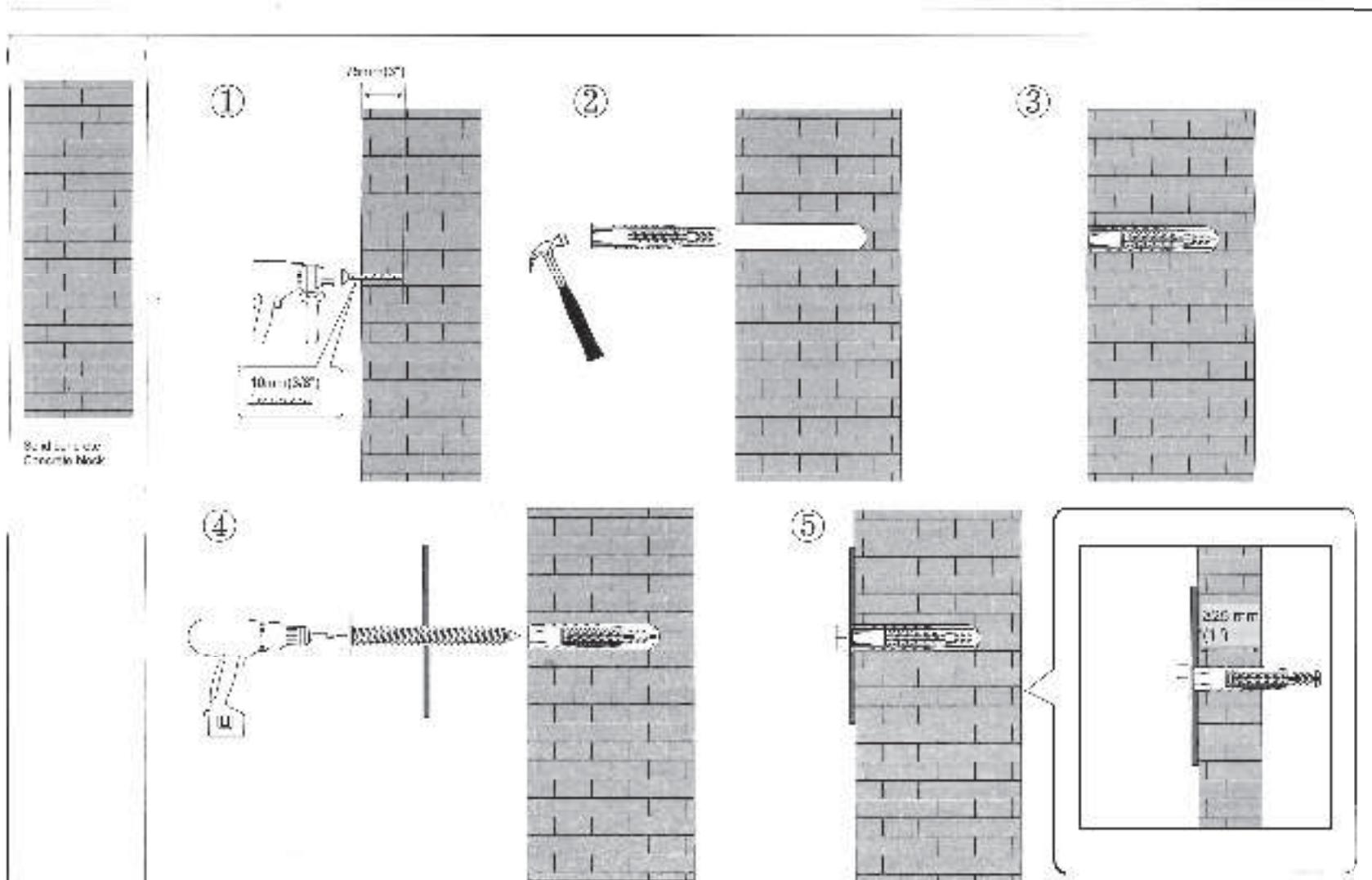
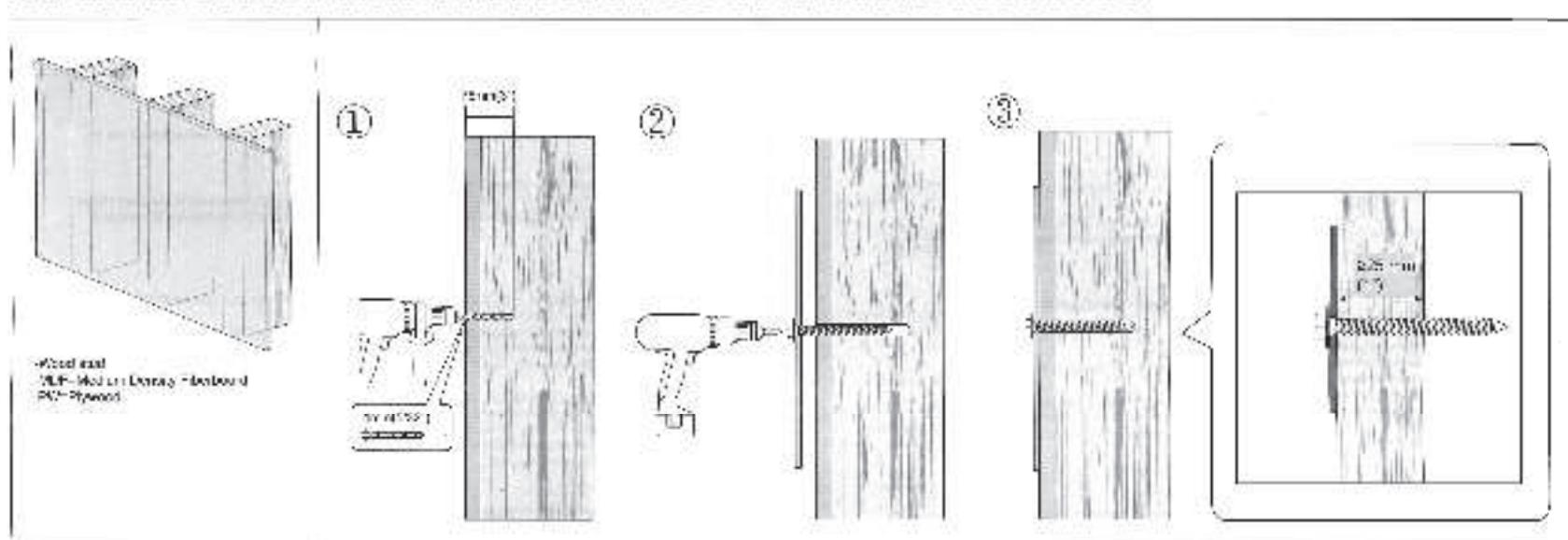
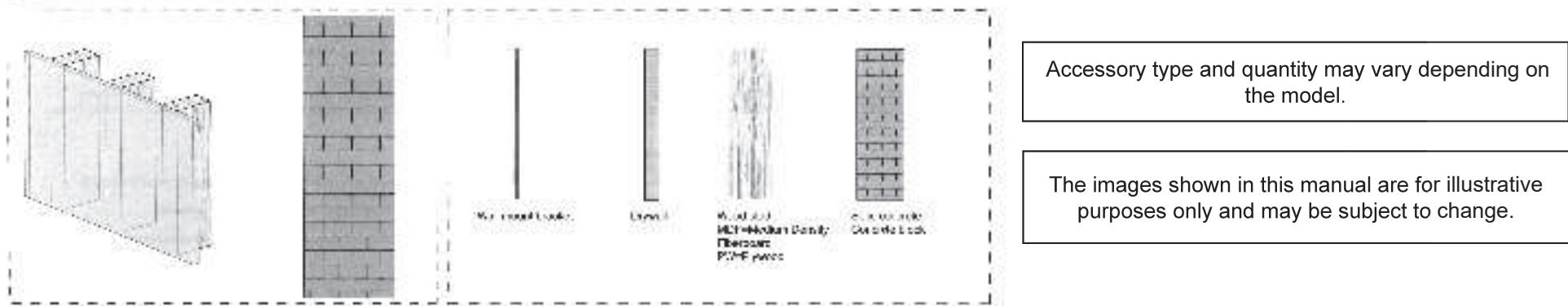
If you are having trouble with your TV, try turning it off and on again. If this does not fix the problem, check the list in the following guide.

Issue	Possible solutions
No sound or picture	<ul style="list-style-type: none"> - Check if the power cord is plugged into a powered AC outlet. - Press the Power button on the remote control to switch the unit from Standby mode. - Check to see if the TV light is on or off. If it is, then the TV is receiving signals.
I have connected an external source to my TV and I get no picture	<ul style="list-style-type: none"> - Check for the correct input connection on the external source and the line connection on the TV. - Make sure you have made the correct color bar/white balance for the external source.
When I turn on my TV, there is a color bar, but no picture or sound appears. Is the remote?	<ul style="list-style-type: none"> - Yes, this is normal. The TV is initializing and searching for previous settings automatically.
The volume is normal, but there is no sound	<ul style="list-style-type: none"> - Check the volume settings. - Check if your microphone is on.
Sound bar, no picture or black screen while watching	<ul style="list-style-type: none"> - Turn the volume back to white, unplug the TV from the AC outlet, and repeat it after 60 seconds. - Check that the TV is set to On or Standby. - Try different TV channels.
The sound and/or volume is saturated or disappears	<ul style="list-style-type: none"> - An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move the TV away from the TV. - Insert the power cable of the TV set to another power outlet. - During an unusual situation, check the connection port and connection of the antenna. - Adjust the direction of your antenna or need to turn the channel.
This sound and picture is blurry or it is off	<ul style="list-style-type: none"> - Check if there is an application or a media file that is causing problems.
A horizontal or vertical stripe appears on the screen and/or the picture is distorted	<ul style="list-style-type: none"> - The television may cease when the temperature of the pixels on changes. This change causes the television screen to become distorted, which makes the sound. This is normal and the TV is OK. - Disconnect TV with the power and let it operate. - Change the battery in the remote control. - Check if the bulb is correctly related.
The remote control does not work	<ul style="list-style-type: none"> - The cables mentioned in this guide is not supplied with your unit.
The actual descriptions of control panel and their locations may vary depending on the model.	<ul style="list-style-type: none"> - The cables mentioned in this guide is not supplied with your unit.

Product specifications

Model Name	Dimensions	Model Name	Dimensions
65S75N / 65S75N1 / 65S75NC / 65S75NU	102.4 × 20.4 × 1.4 inches (260.2 × 51.8 × 3.6 cm)	65S75N / 65S75N1 / 65S75NC / 65S75ND	57.1 × 35.2 × 1.6 inches (145.0 × 89.5 × 39.1 cm)
65S75NC / 65S75NU	65.4 × 20.8 × 1.6 inches (165.6 × 52.8 × 4.1 cm)	65S75N / 65S75N1	50.1 × 35.6 × 1.2 inches (127.0 × 90.3 × 30.1 cm)
65S75NU	65.4 × 31.2 × 1.7 inches (165.2 × 79.2 × 4.3 cm)	65S75ND	50.1 × 35.6 × 1.2 inches (127.0 × 90.3 × 30.1 cm)
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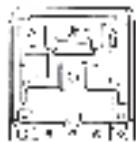
Standard Installation Requirements by Wall Type



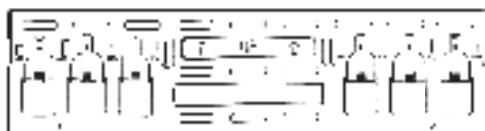
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WALL MOUNT



1-2P



A

B

C

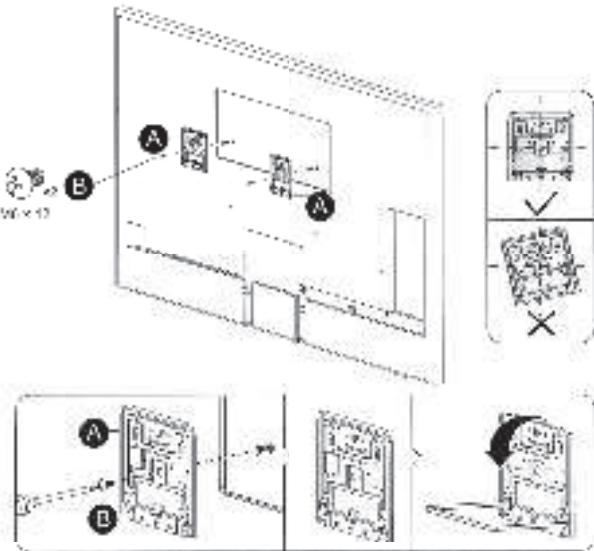
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E

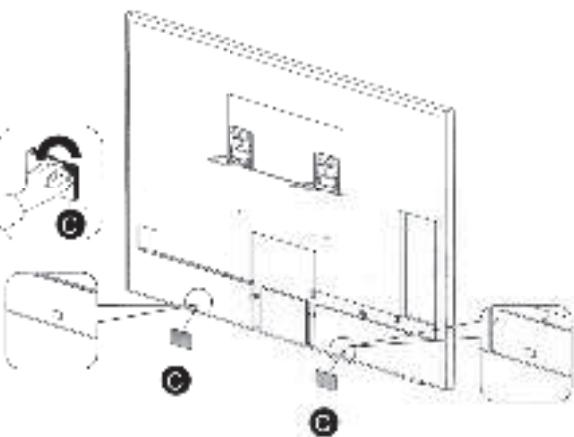
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Note: Accessories may vary depending on the model.

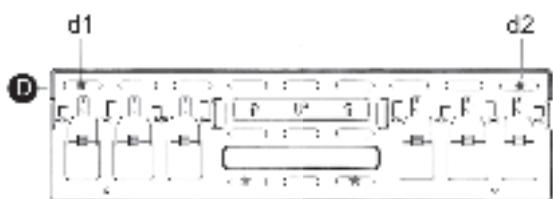
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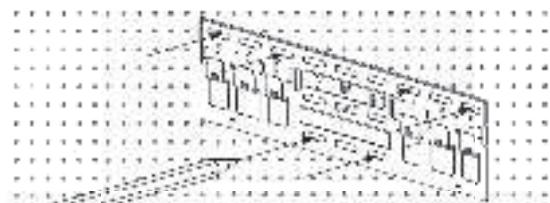
2



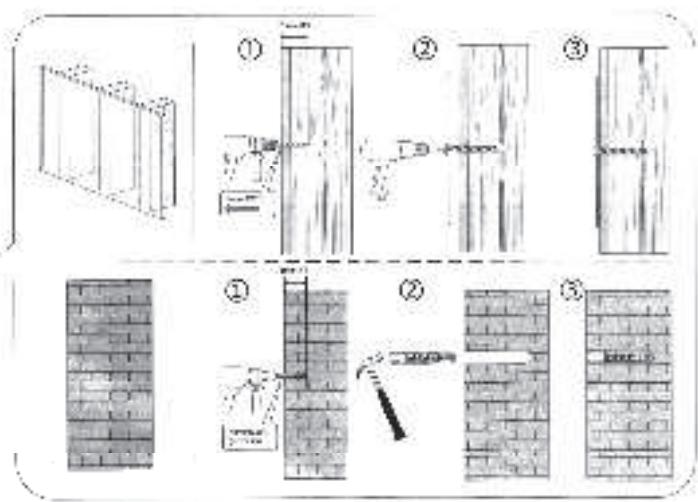
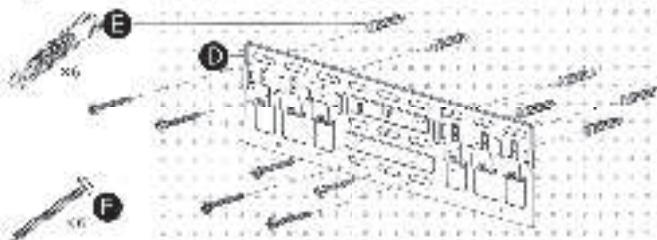
3



Mount the TV in the 4 pre-drilled holes marked with A at the sides, and the 2 holes marked with B in the center. If the TV is to be mounted on a concrete wall, then drill holes C and D. The distance between the two side holes must be 96 mm. The distance between the two center holes must be 128 mm. The distance between the two holes marked with C is dependent on the size of the wall plate.

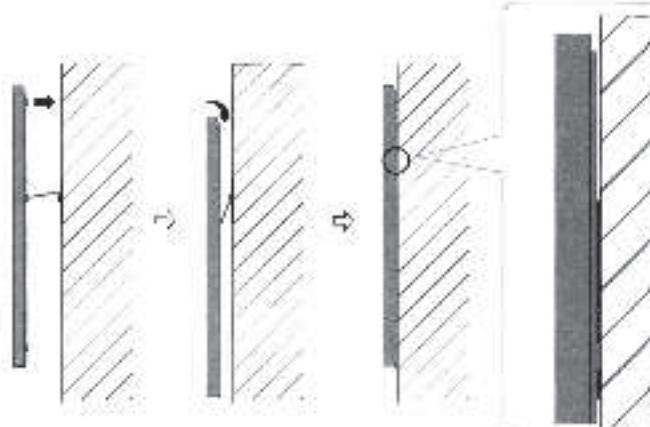
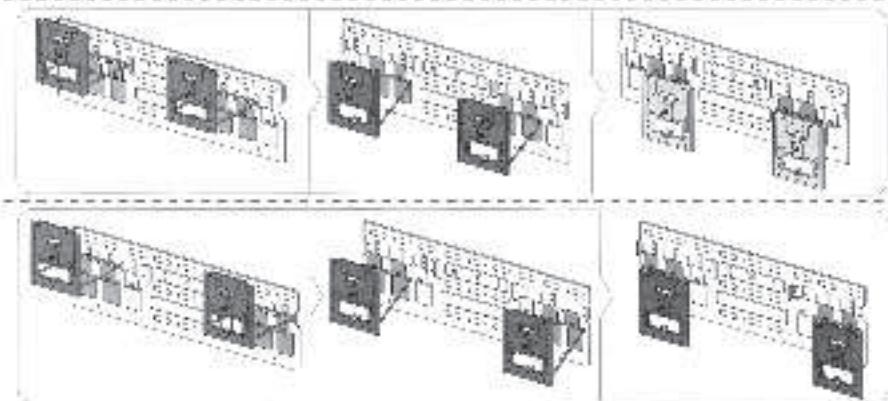
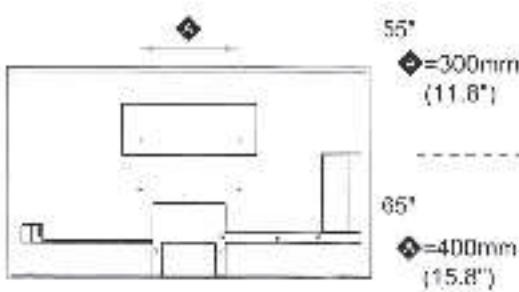
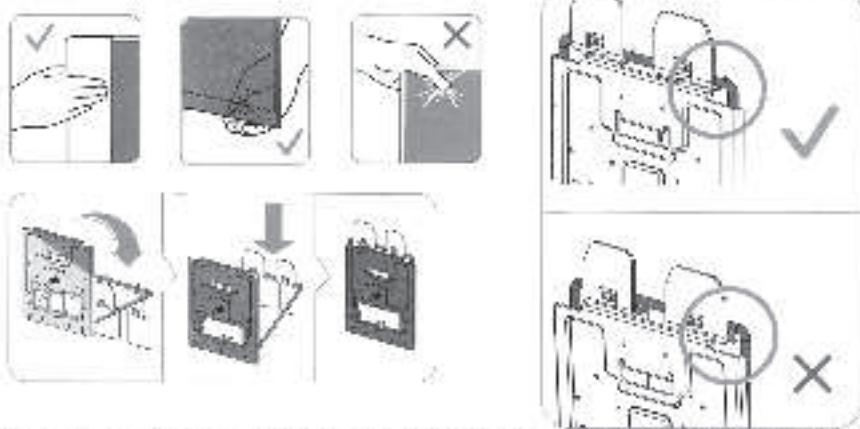
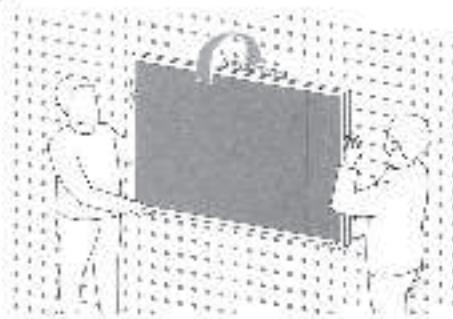


4



• Mount your TV in the same manner as indicated in your TV's user guide for the relevant model.
• Use the correct type of screw for the material you are mounting the TV on.
• The maximum weight capacity of each screw is 6.0 kg. MDF Wood is Density 1.4 kg/m³.
• A standard brick wall is supported at 12% - 30%.

5



Note: The image shown here is for illustrative purposes only and may be subject to change.

Note: The actual number of ports and their locations may vary depending on the model.

