

Hisense CanvasTV

QUICK SETUP GUIDE

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Find what you want

This TV is equipped with this quick setup guide and embedded E-Manual (⚙️ > Settings > System > Advanced System > E-Manual).

E-Manual support functions

	QR Code	Scan to open the E-Manual on your mobile device
	Search	Find the info you are looking for

What's in the box

Your Hisense TV comes with the following items:

- TV
- power cord
- remote control
- 2 base stands
- wall mount assembly
- screws to attach the TV stand

NOTE:

- The accessories may be different from the list above due to different models, countries or regions. Please refer to the actual accessory list.
- The power cord included with this TV is not rated for in-wall use. It is designed for standard use and should not be installed within walls.

Disclaimer: This Quick Setup Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.

Getting started

Step 1. Attach stand, mount or frame

Before you start using your TV, attach your TV stand or mount it on the wall.

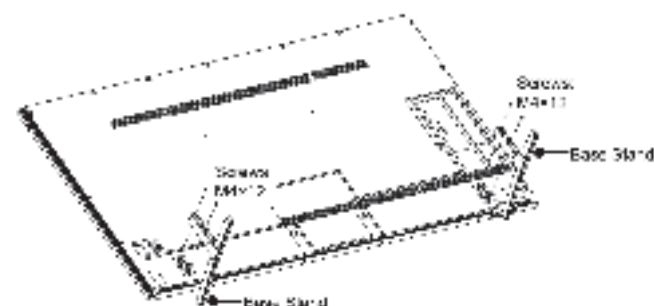
CAUTION:

- ▲ Disconnect the AC power cord before installing a stand or a wall mount bracket.
- ▲ The LED display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- ▲ After the stand or mount installation is complete, make sure the TV is steady on a solid or firmly attached to a wall mount. Before removing all protective film (if any). If the protective film was not removed, the installers of the frame will be affected.
- ▲ Before installing the frame, please install the TV stand or the wall mount.

Attach the TV stand

To attach the TV stands to your TV:

1. Carefully place your TV face down on a clean, soft and flat surface.
2. Insert the TV base stands into the TV back cover.
3. Use the screws provided to secure each base stand tightly.



Attach the wall mount bracket (not included)

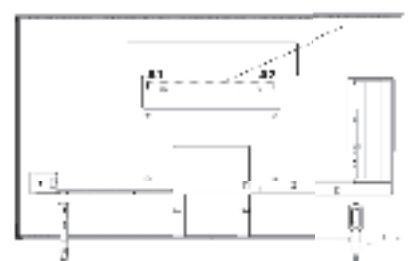
Follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.

NOTE: Remove the screws from the bracket holes on the TV back cover before wall mount installing. The removed screws cannot be used for attaching the wall mount.

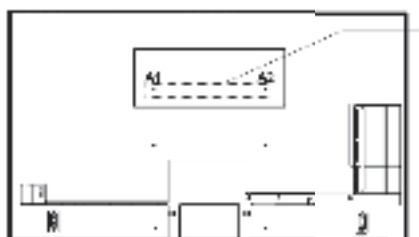
To attach the wall mount bracket:

Wall mounting solution I: Use bracket holes A1, A2 and use standard wall bracket. The screws and wall bracket are in the wall mount assembly.

55"(139.7 cm)



65"(165.1 cm)



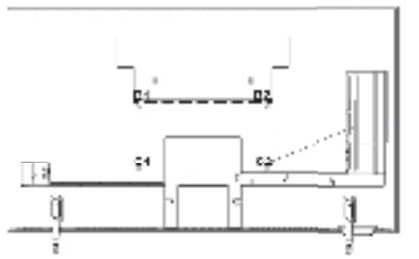
Attach the wall mount bracket (not included)

NOTE: Remove the screws from the bracket holes on the TV back cover before wall mount installing. The removed screws cannot be used for attaching the wall mount.

Wall mounting solution II (only for 55"(139.7 cm): Use bracket holes A1, A2, B1, B2. Place spacers (not included) in the bracket holes (A1, A2). This solution requires that the upper two spacers (A1, A2) are parallel with the lower two holes (B1, B2). It is compatible with 400x200 VESA wall mount, M5 screws. The screw length is 9.5 - 11.5 mm.

Wall mounting solution III: Use bracket holes B1, B2, C1, C2. It is compatible with 400x200(55"/139.7 cm)/400x300(65"/165.1 cm) VESA wall mount, M5 screws. The screw length is 9.5 - 11.5 mm.

55"(139.7 cm)

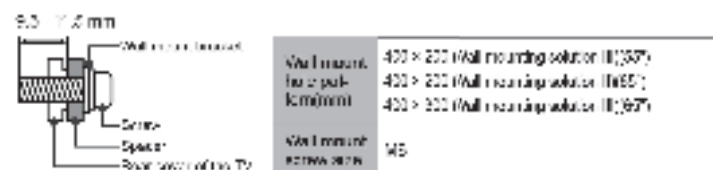


65"(165.1 cm)



CAUTION:

- Follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.
- To prevent internal damage to the TV and to ensure it is mounted securely, be sure to use long screws (not included) that are 9.5 - 11.5 mm in length when measured from the attaching surface of the rear cover.



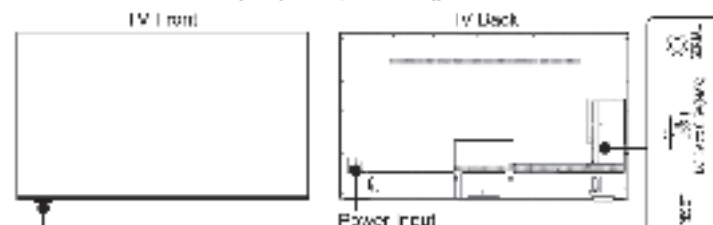
- We do not recommend hanging the TV on a slanted wall, and when wall mounting make sure your holds on remains parallel to the wall and does not lean forward.

NOTE:

- If installed on a ceiling or slanted wall, or the television included is not installed to the wall, the television may fall and result in property damage or even personal injury.
- If you have additional questions, please contact the wall mount manufacturer or the dealer from which you purchased the TV.
- The diameter and length of the screws differ depending on the wall mount bracket model.

Step 2. Connect devices to your TV

Check to ensure that you have connected right cables for right ports correctly. Wrong connections can affect the quality of the picture image and color.



- Power Indicator
- Power button (Standby/Source)

CAUTION:

- Do not touch the sensor which is located on the left bottom of the TV, otherwise the motion sensor and the brightness can be affected.

Power Indicator	The light is white in standby mode.
Power button (Standby/Source)	When the TV is in standby mode, quick press the power button and TV will be turned on. When the TV is on, quick press the power button to call up the menu. • Quick press to change the selection. • Long press to confirm your selection.
ANTENNA	Connect an external VHF/UHF antenna.
HDMI	Connect a High Definition Multimedia Interface (HDMI) cable from an external device.
RESET	Power off/Unplug power plug. Reset your TV back to the factory setting (long press for 5 seconds).
SERIAL	Connect the serial cable to PC. You can input serial command on PC to control the TV, such as turn on/off the TV, select an input source or adjust the OSD menu etc.
USB	Connect a USB device for browsing pictures, music and movies. Hard disks with a total current consumption or impulse current consumption greater than 500mA are not supported.
LAN	Connect an Ethernet cable to access a network on the internet. The TV also has a wireless connectivity feature.
DIGITAL AUDIO OUT	Connect an optical cable from an external digital audio system.

The actual descriptions of control panel and their locations may vary depending on the model.

Step 3. Get your remote ready

The following table shows the buttons on your remote control and describes what they are for.

BUTTON	DESCRIPTION
	Power on / Enter art mode / Power off when the TV in art mode
	Microphone / Indicator
	Change TV input source
	Google Assistant of TV
	Accounts & Sign in or switch profile
	Access the settings (direct or through the dashboard in GVI) from any place in the system
	Up/down/left/right navigation buttons
	Confirmation button
	Return to the previous place in the menu or app
	Press to display the Home screen
	Error to Live tab in launcher/Display the Electronic Program Guide/Support/Return to Live TV
	Volume (up/down)
	Channel (up/down)
	Press to mute or restore sound. Press and hold to display Accessibility menu
	Press to enter Menu
	Media content control function buttons
	Free Channel numbers and special function buttons
	Quick access buttons to applications
	Custom button to launch linear or apps quickly
	Press to enter art mode

NOTE:

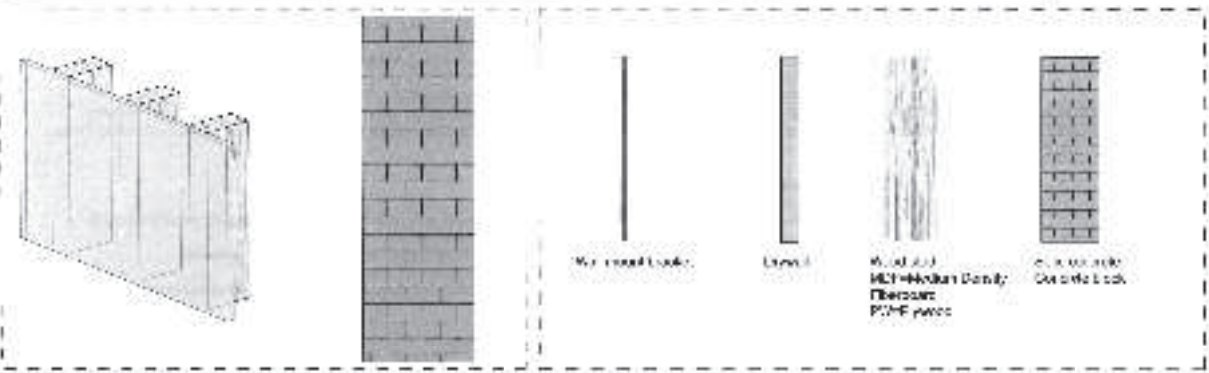
- Buttons listed here are for reference only. Actual remote control may vary depending on model, country/region.
- Pressing the button in different situation will have different responses.

The remote control vary depend of model: The buttons on the remote control may have a different name or location than the remote control shows in this manual. **(Batteries Not Included)**

Accessory type and quantity may vary depending on the model.

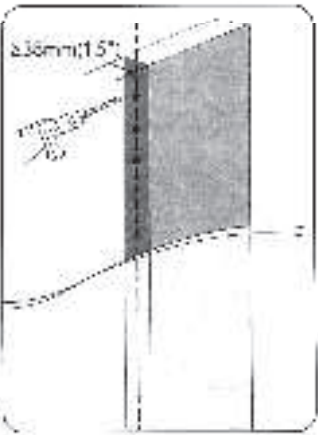
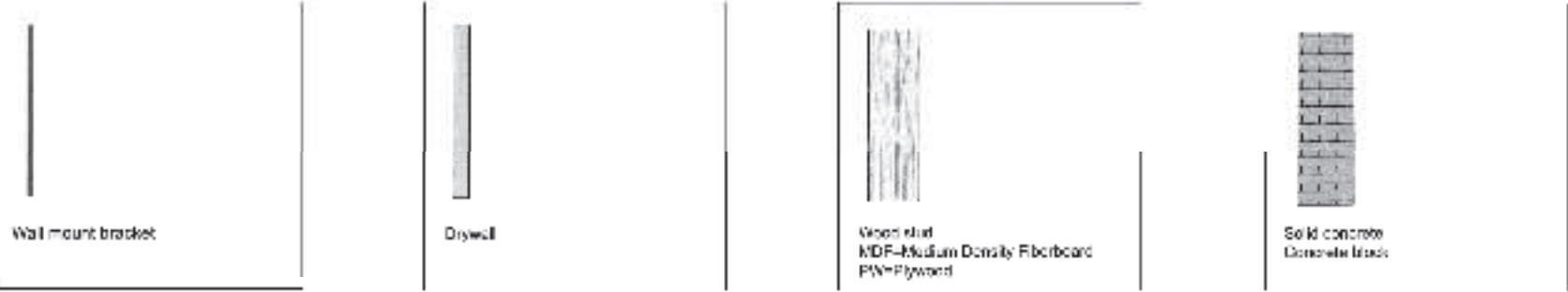
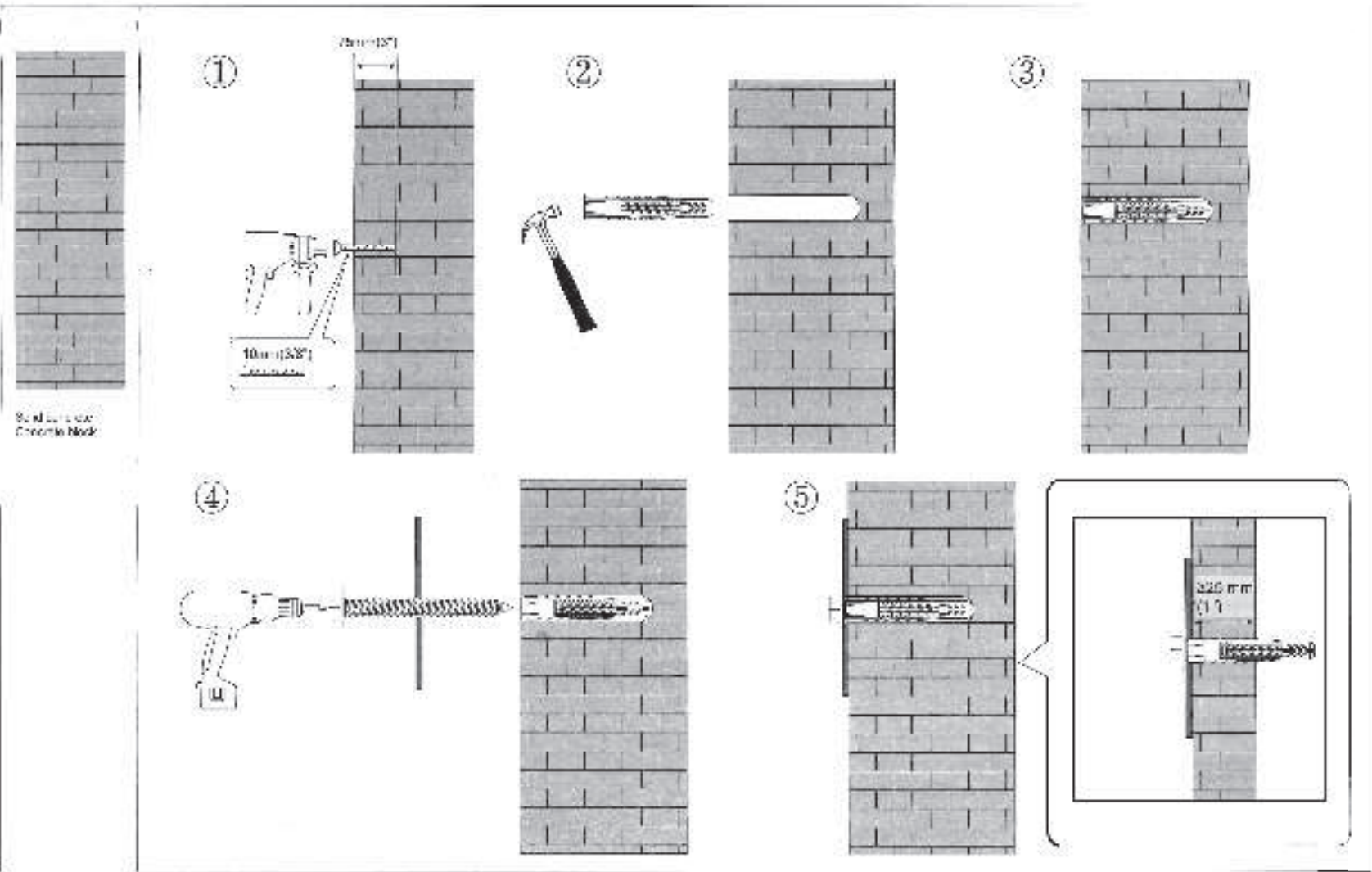
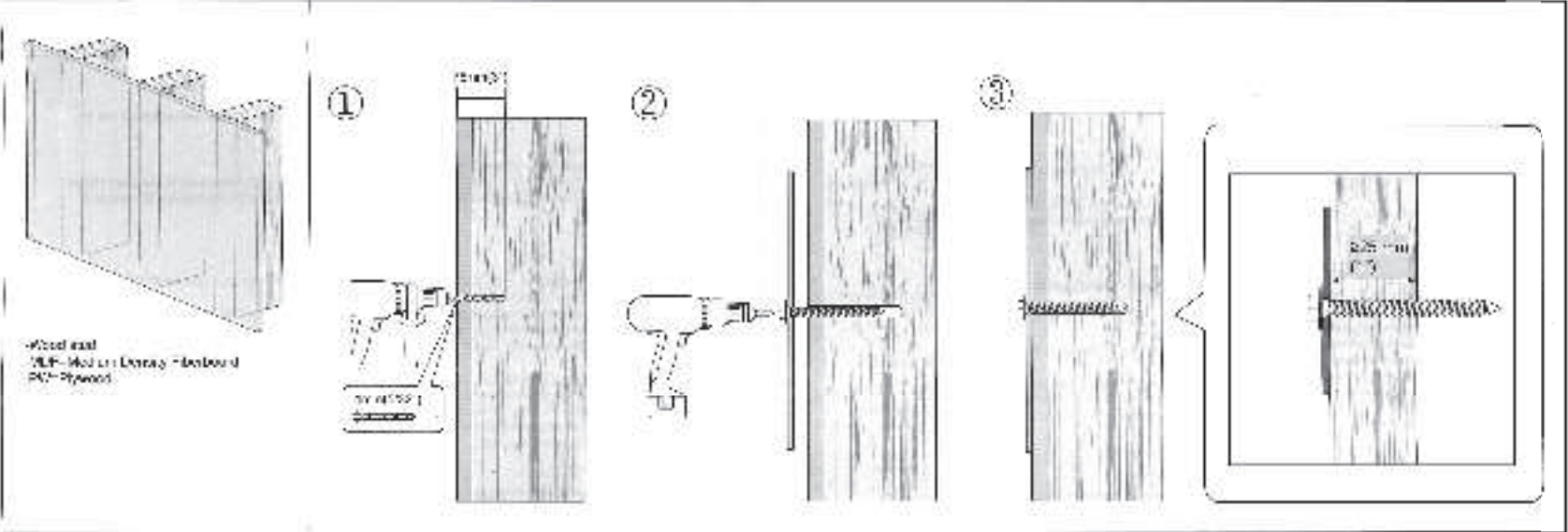
The images shown here are for illustrative purposes only and may be subject to change.

Standard Installation Requirements by Wall Type



Accessory type and quantity may vary depending on the model.

The images shown in this manual are for illustrative purposes only and may be subject to change.



Installation Requirements by Wall Type:
!Read all instructions before installation. Hisense disclaims any liability for damages resulting from failure to adhere to these instructions.
!Check the wall type before installing and consult an expert if necessary.
!Always consult an expert for installing and on a drywall.
!The screws provided may not be suitable for some walls. Consult a professional if necessary.
Installation Requirements for Stud Walls.
*Find the studs in the wall before drilling holes and installing screws.
*Minimum stud width: 38mm(1.5 inches). Drill 4mm holes (5/32 inch) first before installing screws.
*Screw holes must be drilled in the center of studs: otherwise, studs can split when you attach the TV to the wall mount.

WALL MOUNT



A



B



C



D



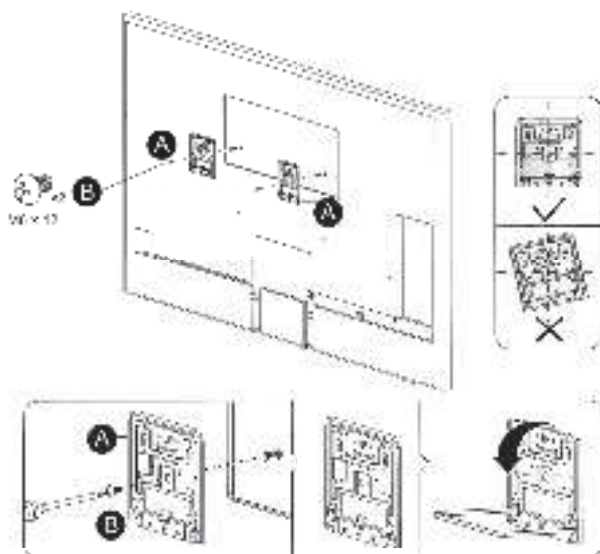
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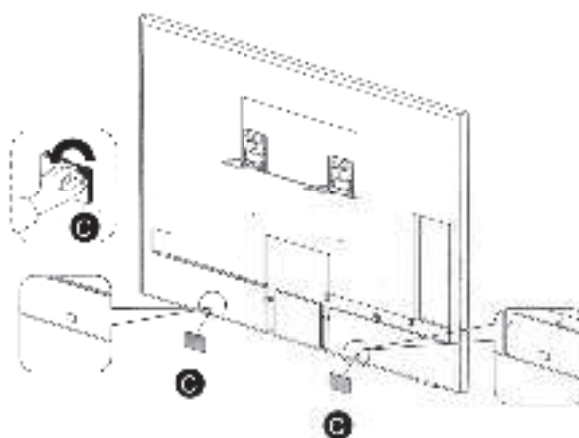
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Note: Accessories may vary depending on the model.

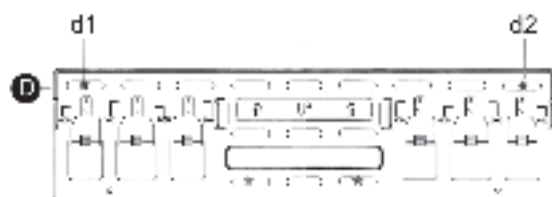
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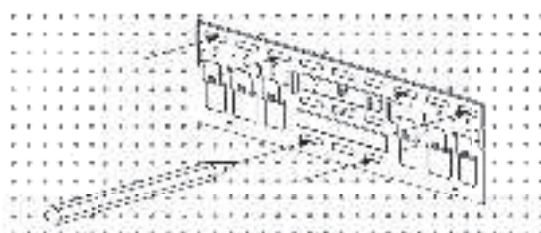
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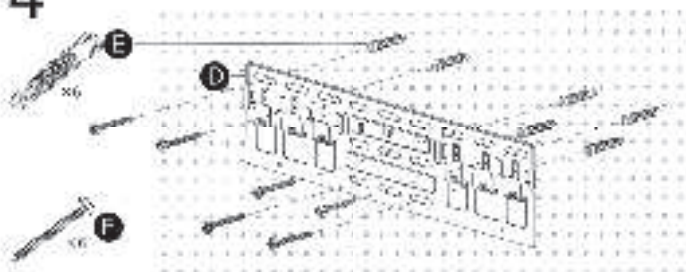
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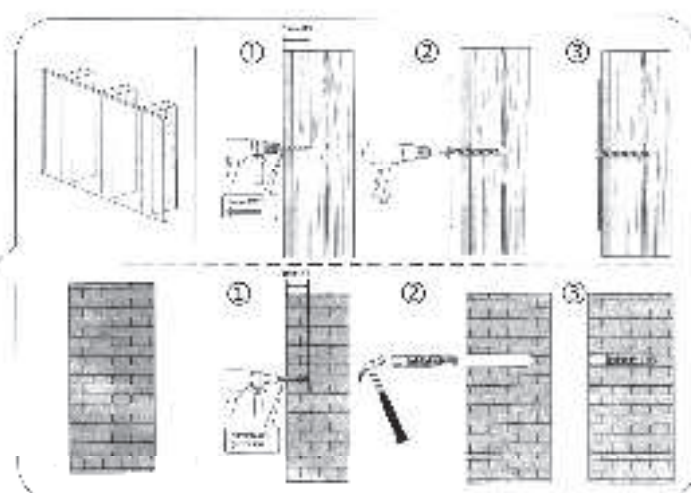
Insert spacers in the 4 screw holes marked with A in the plate, identified as d1 and d2. The spacers must be fixed into slots on opposite wall in order to avoid the TV falling. The distance between d1 and d2 must be marked 15 cm depending on the accessories for location.



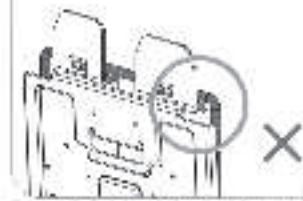
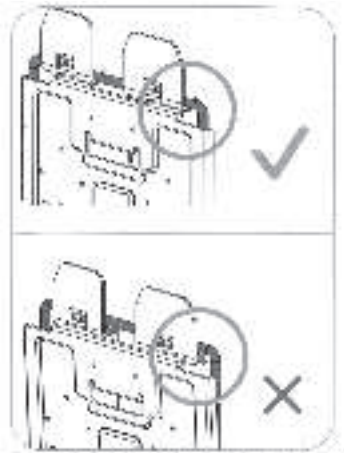
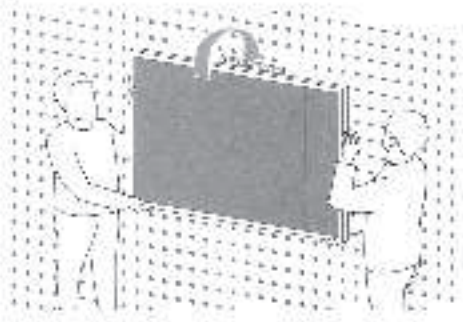
4



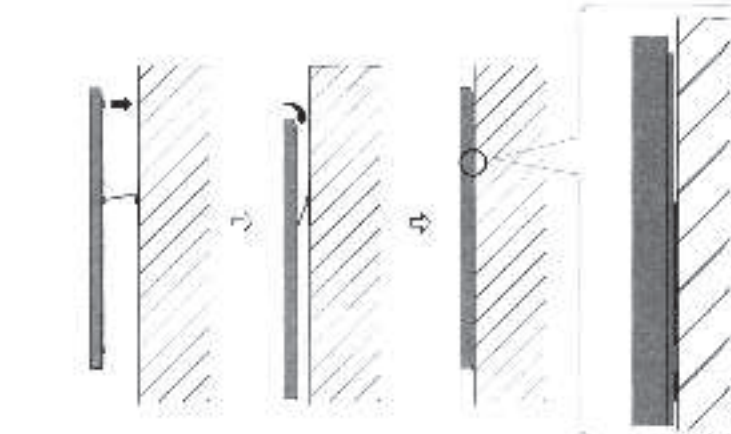
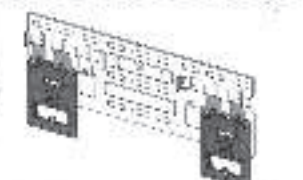
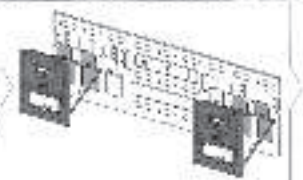
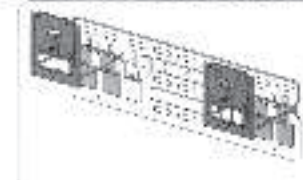
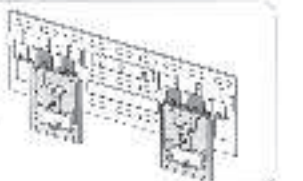
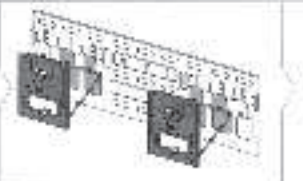
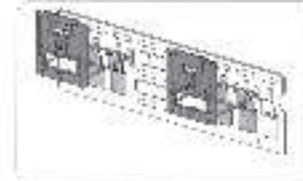
- Insert your TV into the TV holder and follow the specific instructions (see the manual provided instructions).
- Do not mount the display without proper ventilation.
- The distance between d1 and d2 must be marked 15 cm depending on the accessories for location.
- A standard wall socket is supported (120V ~ 60Hz).



5

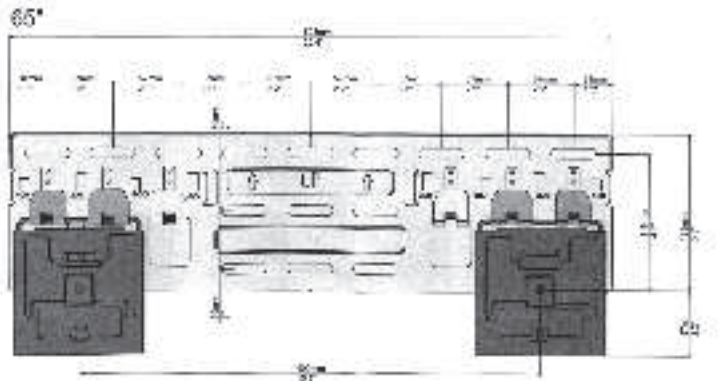
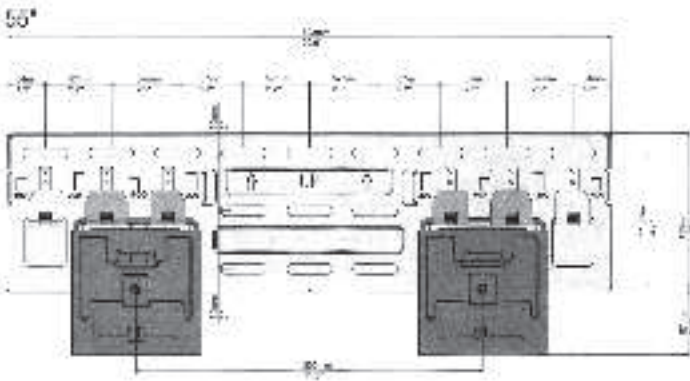


55"
=300mm
(11.8")



Note: The image shown here is for illustrative purposes only and may be subject to change.

Note: The actual number of ports and their locations may vary depending on the model.



8 2 4 0 0 0 0 1 3



PRINTED IN MEXICO / SC: 04-21-2025_2P / OBPB:91644 RSAG8.805.50240 / Elbrd:J.E.