

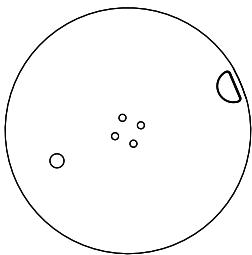
# OTIC<sup>®</sup> Smart Tag

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Works with

**Apple Find My**



MODEL:BS-6407

USER MANUAL

**Find My Everything**

## FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Note:** The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment. The device has been evaluated to meet general RF exposure requirement.

To maintain compliance with FCC's RF exposure guidelines, the distance must be at least 20 cm between the radiator and your body, and fully supported by the operating and installation.

## Safety Instructions

- a) Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children.  
Do NOT dispose of batteries in household trash or incinerate.
- b) Even used batteries may cause severe injury or death.
- c) Call a local poison control center for treatment information.
- d) The compatible battery type is CR2032 3V.
- e) Non-rechargeable batteries are not to be recharged.
- f) Do not force discharge, recharge, disassemble, heat above 50°C/122° or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- g) Ensure the batteries are installed correctly according to polarity (+ and -).
- h) Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc or rechargeable batteries.
- i) Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- j) Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

## **⚠ WARNING**

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH** of **CHILDREN**.
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



**NO OBVIOUS SYMPTOMS:** Unfortunately it is not obvious when a button or coin battery is stuck in a child's oesophagus(food pipe). There are no specific symptoms associated with this. The child might:

1. Appear to have an upset stomach or virus;
2. Cough, gag or drool a lot;
3. Be sick;
4. Point to their abdomen or throat;
5. Be tired or lethargic;
6. Be quieter or more clingy than usual or otherwise "not themselves";
7. Lose their appetite or have reduced appetite; and
8. Not want to eat solid food/ be unable to eat solid food.

These sorts of symptoms vary or fluctuate, with the pain increasing and then subsiding. Another possible symptom of button and coin battery ingestion is vomiting fresh (bright red) blood. If the child does this seek immediate medical help. The lack of clear symptoms is why it is important to be vigilant with "flat" or spare button or coin batteries in the home and the products that contain them.

## 1 Welcome

Thank you for choosing this product. We believe great products should be innovative, attractive, and affordable.

Our products have been carefully designed to be great at what they do and work straight out of the box – and this one is no exception.

Please read this manual carefully before using this product for your own safety.

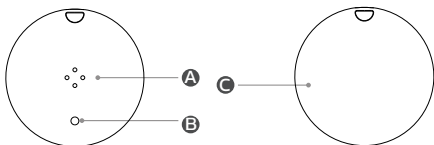
## 2 Smart Tag

### 2.1 In the box

Carefully remove the unit from the packaging. Inside the box you will find:

- Smart Tag including CR2032 coin battery
- Keyring
- User Manual

## 2.2 Front and back view



**A** Speaker

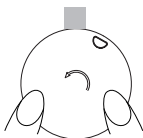
**B** Power On/Off and Function button

**C** Battery compartment

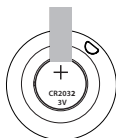
## 3 Quick Setup

### 3.1 Remove the battery film

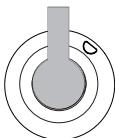
Smart Tag battery has a film to isolate it during shipping, this film must be removed before use.



(1) Remove the battery cover by pressing and rotating it anti-clockwise



(2) Take out the battery



(3) Remove the battery film

Once the film has been removed replace the battery (positive '+' side up) and replace the cover. Your Smart Tag is now ready for use.

## 3.2 Power On/Off

1. Short press the Function button to Power On. Audible beeps will sound.
2. Long press the Function button to Power Off. An audible double beep will sound.

Note: If there is no response when pressing the Function button, please press the Function button twice in succession and you will hear a beep, it means the Smart Tag is powered on.

## 3.3 Apple Find My App

1. On your Apple iPhone, iPad, Apple Watch or iMac update to the latest version of iOS.
2. Allow notifications from the App.

## 3.4 Connect your Smart Tag

1. Power on your Smart Tag.
2. Within the Find My App, select the 'Items' tab and tap 'Add item', followed by 'Other Supported item'.
3. Once the name 'Smart Tag' has been found, tap 'Connect'.
4. Choose and enter a recognizable name and emoji for your Smart Tag, these will appear on the Map on your Apple device. Tap 'Continue'.
5. You will be asked to confirm your Smart Tag link to your Apple ID with supporting information about this Smart Tag. Tap 'Agree'.
6. A map will appear displaying the chosen emoji for your Smart Tag. Tap 'Finish'.
7. Your Smart Tag is now set up and ready to be attached to whatever item you wish to locate, e.g. your house or car keys.

### **3.5 Find your Smart Tag when it is Nearby**

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named Smart Tag from the list shown and tap 'Play Sound'.
3. Your Smart Tag will beep.
4. Tap on 'Stop Sound' to stop the Smart Tag beeps.

### **3.6 Find your Smart Tag's Last Known Location**

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named Smart Tag from the list shown.
3. Your Smart Tag's last known location will be shown on the map using the emoji you chose during the connection set up.
4. To navigate to your Smart Tag's last known location, tap 'Directions' to open the Maps app and tap 'Go'.
5. Tap 'End Route' when you have located your Smart Tag.

### **3.7 Notify When Left Behind**

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named Smart Tag from the list shown.
3. Pull up the App options and enable 'Notify When Left Behind' and tap 'Done'.
4. You will receive a notification on your Apple device when you leave your Smart Tag behind and it's no longer in range.



## 3.8 Notify when your Smart Tag Has Been Found in Lost Mode

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named Smart Tag from the list shown.
3. Pull up the App options and under 'Lost Mode' tap on 'Enable'.
4. Information about Lost Mode will be displayed, tap on 'Continue'.
5. Enter a contact phone number or email address and tap 'Next'.
6. Tap 'Activate' to enable Lost Mode and Notify When Found.

**Note: When 'Lost Mode' is enabled and 'Notify When Found' is switched on, your Smart Tag will be locked and unable to pair to a new Apple device.**

## 3.9 Remove the Smart Tag from Find My app

1. Open the Find My app on your Apple device and select the 'Items' tab.
2. Tap on your named Smart Tag from the list shown.
3. Pull up the App options and under 'Lost Mode' ensure that this is disabled. Tap on 'Enabled', followed by 'Turn Off Lost Mode', then 'Turn Off'.
4. Scroll to the bottom of the App Options screen and tap on 'Remove item'.
5. A 'Remove Item?' check screen will appear, tap on 'Remove'. Tap 'Remove' again.
6. Your Smart Tag will be unlinked from your Apple ID and the Smart Tag will beep to confirm this.

## 3.10 Reset your Smart Tag

After you have successfully removed your Smart Tag from the Find My app you can reset it, so that it is ready to be paired to a new device and Apple ID.

Short press the Smart tag function button 4 times very quickly, then press and hold the function button on the 5th press until you hear an audible chime. Your Smart tag has now been reset.

## 3.11 Unwanted Tracking Detection

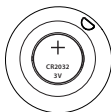
If your Apple device detects that an unknown Smart Tag, that has not been linked to your Apple ID is travelling with you, it will send you a notification. A sound will start playing so that you will be able to find it. These alerts are only activated when a Smart Tag is not connected to its owner's Apple device, so your partner's Smart Tag will not trigger a sound if they are with you.

## 3.12 Replace the Battery

1. On the back of the Smart Tag, turn the battery compartment cover anti-clockwise by pressing and rotating the cover.
2. Remove the old battery and dispose of it at an appropriate recycling facility.
3. Replace the battery with a new CR2032 battery and place it positive '+' side up (Battery number and text facing up).
4. Replace the battery compartment cover, ensuring that it threads correctly and rotate it clockwise to secure.



Press and rotate the cover anti-clockwise to open the battery cover



Replace with a CR2032 battery

## 4 Maintenance

### 4.1 Cleaning

Wipe the unit with a soft, damp cloth and allow to dry thoroughly.

Do not use harsh or abrasive cleaning solvents, as these may damage the finish of the unit.

Do not immerse the unit in water or any other liquid.

## 5 Troubleshooting

Problem	Possible Cause	Solution
Smart Tag does not turn on.	Delay to power on.  The battery is low.	Short press the function button, then wait, audible beeps will sound.  Replace the CR2032 battery.
The Find My app cannot see my Smart Tag to connect.	The Smart Tag is powered off.  The Smart Tag battery is low.  The Smart Tag is out of range.  The Find My app is not up to date.	Short press the function button, audible beeps will sound.  Replace the CR2032 battery.  Ensure the Smart Tag is with you when you are trying to connect it to your Apple Device and ID.  Update the Apple Find My app.
The Find Nearby option is not available within the Find My app.	Location Access is not turned on.	Turn on Location Services within the Find My app. Settings >Privacy & Security>Location Services
Play a Sound does not work within the Find My app.	The Smart Tag battery is low.  The Smart Tag is out of Bluetooth range.	Replace the CR2032 battery.  Get directions to your Smart Tag via the Find My app and then tap Play Sound again.

## 6 Technical Specification

<b>Battery</b>	CR2032 (included)
<b>IP rating</b>	IPX4 Dustproof Waterproof

## 7 Customer Support

If any defect should occur due to faulty materials or workmanship, please return the goods, along with your receipt to the store you purchased the item from.

## 8 Declaration

The Apple Find My network provides an easy, secure way to locate compatible personal items using the Find My app on your iPhone, iPad, Mac, or the Find Items app on Apple Watch.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items app on Apple Watch requires the latest version of watchOS.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

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