



Firmware Update (version 8.17) for Certain Pioneer Receivers

September 14, 2017

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 8.17) for certain Pioneer receivers. **This firmware update is only for the following Pioneer receivers sold in the United States and Canada:**

DEH-X1900UB/XNUC	DEH-X3910BT/XNUC
DEH-X1910UB/XNUC	DEH-X4900BT/XNUC
DEH-X2900UI/XNUC	MVH-X390BT/XINUC
DXT-X2969UI/XNUS	MXT-X3969BT/XINUC
DEH-X3900BT/XNUC	

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 8.17) corrects error when connecting certain smartphones running Android 6.0 OS to the Pioneer receiver. In order to perform this update, the following items are needed:

- A Pioneer receiver model listed above
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Steps to install the firmware are provided on the firmware download page. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
pioneerelectronics.com/firmware
2. Transfer the files to the USB storage device for insertion into the applicable Pioneer receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 PM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.