

# Downloading and Installation Guide for the **SimpliTRACE Mobile** Application

## Download and Install SimpliTRACE Mobile on your Mobile Device

To be able to install the **SimpliTRACE Mobile** application, you must meet the minimum technical requirements listed below.

- **Type of device:** The installation must be made on an Android (version 5.0 or later) or iOS mobile device (iOS 13 or later).
- **Other technical requirements:**
  - Access to a Google Play or Apple Store account on your mobile device;
  - Access to Wi-Fi or data available through your mobile phone plan.

### IMPORTANT NOTES:

- To use **SimpliTRACE Mobile**, you are required to register through the **SimpliTRACE** web portal, which means you must have a username and password. If you are not registered with **SimpliTRACE**, please contact Attestra's Customer Service by telephone at 1-866-270-4319.
- Attestra does not cover the charges for using your mobile device nor the costs of data usage as part of your mobile phone plan.
- **SimpliTRACE Mobile** does not transmit the data required for the Programme d'assurance stabilisation des revenus agricoles (ASRA, Farm Income Stabilization Insurance Program) to La Financière agricole du Québec. However, information recorded by the mobile device will be entered into the producer's traceability file in the Attestra database.
- Depending on the version and model of your phone, the appearance and location of the options may differ from the images in this document.

## Installation Steps

To proceed with the installation of **SimpliTRACE Mobile** on your mobile device, you must download the application using Google Play or Apple Store. Following this, the **installation procedure** will be carried out in several quick steps.

For technical support when installing or using **SimpliTRACE Mobile**, contact Attestra customer service via our online request management portal: <http://soutien-simplitrace.attestra.com/>

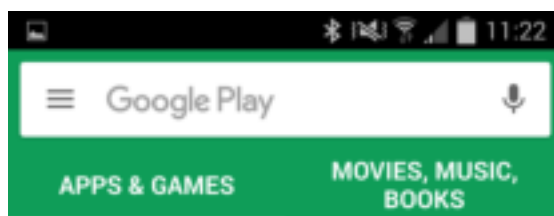
Download and Install **SimpliTRACE Mobile**

To be able to use **SimpliTRACE Mobile**, you must follow the 8 steps listed below:

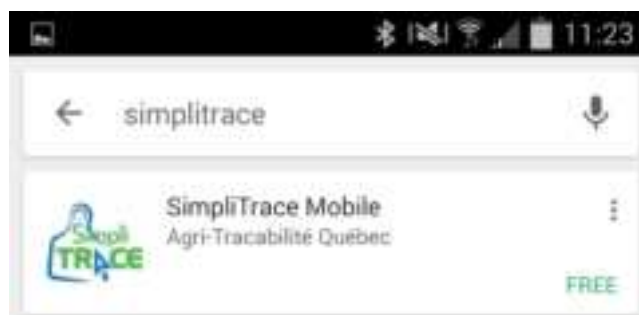
1. Access Google Play or Apple Store.



2. In the Search field, enter **SimpliTRACE**.



3. Select **SimpliTRACE Mobile** from the search results.



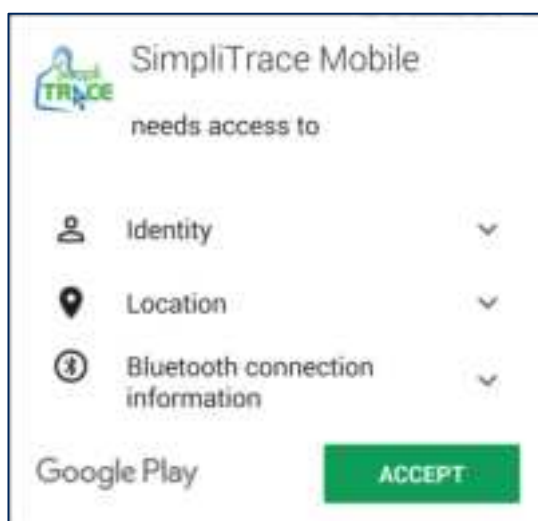
4. Click on the Install button.



## 5. Allow SimpliTRACE Mobile to access certain configuration parameters.

Google Play or Apple Store will ask if you allow **SimpliTRACE Mobile** to access certain configuration parameters. To allow the application to establish a connection with the electronic stick reader, it is recommended that you click on the Accept button.

It should be noted that the iOS version is only compatible with the *Allflex* models of identifier reading sticks sold by Attestra.



Note that you can stop the download at any time by clicking on the **X**. However, this operation will cancel the download and the **SimpliTRACE Mobile** application will not be accessible; you will have to restart the download procedure (step 4).

## 6. Open the application.

When the download is complete, you can open the application by clicking on the Open button.



## 7. Enter your SimpliTRACE username and password, and then click on the Log in button.



The SimpliTRACE Mobile application is now ready for use.



For more information on the application, please refer to the **User Guide**, available on our website.

## Attestra Technical Support

If you are having trouble connecting your reader to your mobile device, contact Attestra customer service at:

Monday to Friday, from 8:30 AM to 4:30 PM (except on public holidays)

Phone: 450 677-1757

Toll free phone: 1 866 270-4319

Fax: 1 866 473-4033

Portal: <http://soutien-simplitrace.attestra.com/>

### Attestra

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