

User Guide



Kogan 4K Smart TV Dongle | Google TV™

KAGDSX5MA

Safety & Warnings

- **Danger:** Live electrical parts inside. Do not open the device. Risk of electric shock.
- Do not attempt to repair any parts yourself.
- Place the device on a flat, firm, and stable surface. Do not place it on a carpet or rug.
- Ensure the device is in a well-ventilated area to prevent internal heat build-up.
- Keep the device away from high temperatures, humidity, water, and dust.
- Do not place objects near the device that may cause damage, such as liquid-filled containers or candles.
- Operating temperature: 0°C to 40°C.
- The WLAN function for this device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.
- This device complies with relevant RF radiation exposure limits when positioned at least 20cm away from your body.

Battery Replacement

- Risk of explosion if the battery is replaced with an incorrect type.
- The following actions can lead to an explosion or the leakage of flammable liquid or gas:
 - Replacing the battery with an incorrect type (e.g., certain lithium battery types).
 - Disposing of the battery in fire or a hot oven or subjecting it to mechanical crushing or cutting.
 - Leaving the battery in an environment with extremely high temperatures.
 - Exposing the battery to extremely low air pressure.
 - A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Components



Dongle



Remote Control



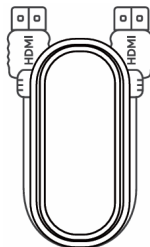
AAA LR03 Alkaline
Batteries (x2)



USB to Micro
USB Cable



Power Adaptor



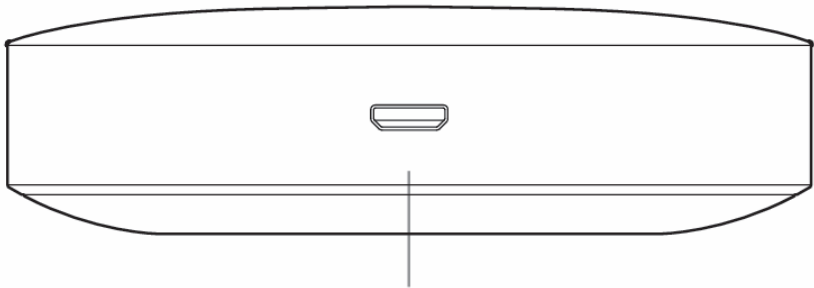
HDMI Cable



User Guide

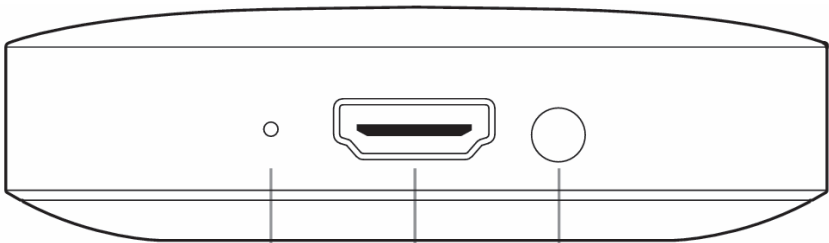
Overview

Front Panel



Micro USB Port

Rear Panel

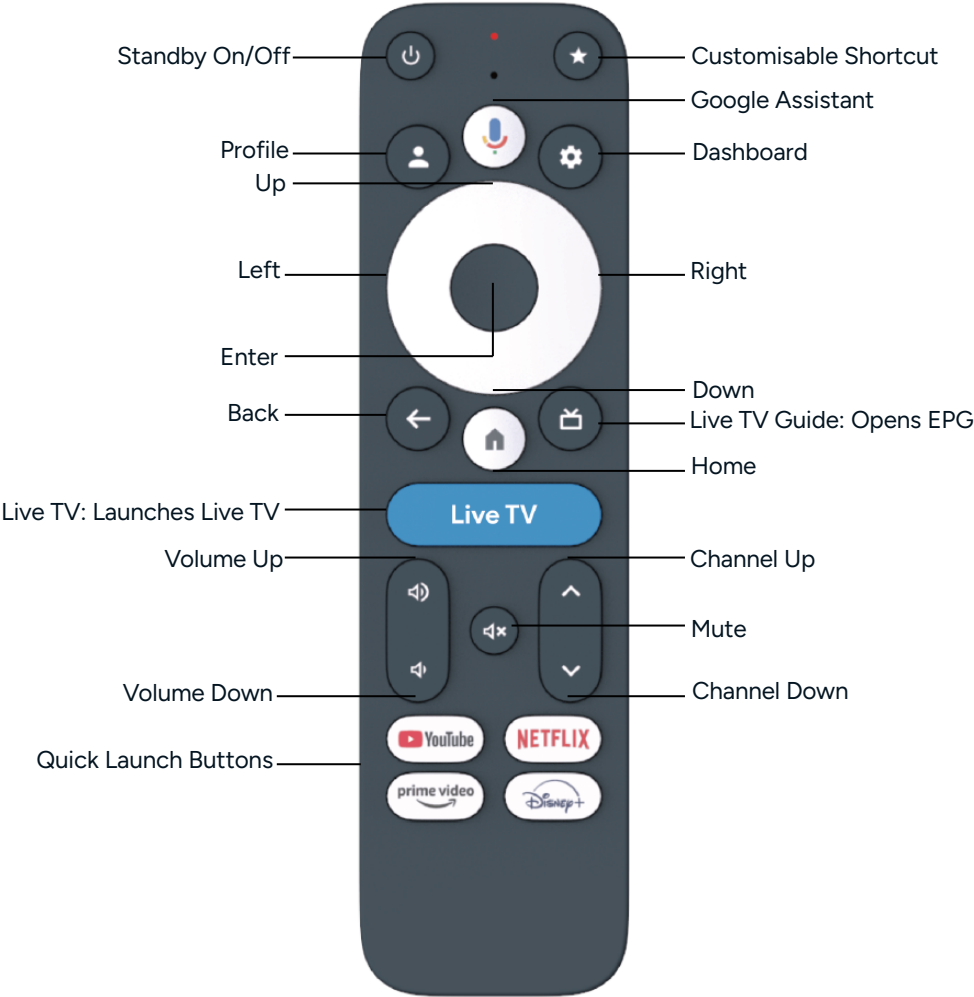


Indicator

HDMI
Port

Reset
Button

Remote Control



Notes:

- The images shown are for illustrative purposes only.
- Not all remote functions may be compatible with your TV.

Installation

Installing Remote Control Batteries

1. Remove the battery cover on the rear of the remote control.
2. Insert x2 AAA LR03 alkaline batteries according to the correct polarity.
3. Replace the battery cover.

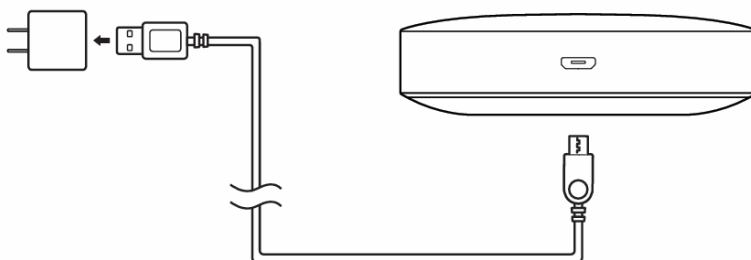
System Connection

Note:

Turn off all devices before connecting.

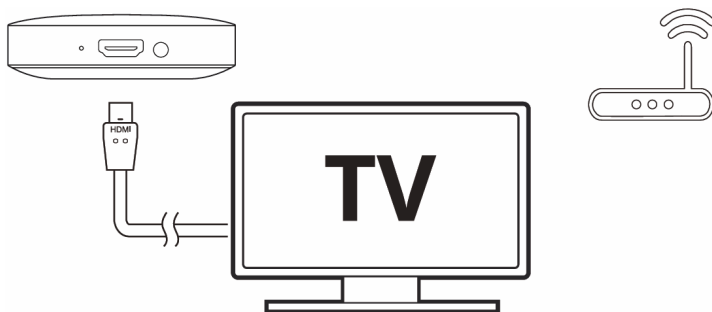
Step 1: Connect to Power

1. Connect one end of the provided USB cable to the Micro USB port on the device and the other end to the provided power adaptor.
2. Connect the power adaptor to an electrical outlet.



Step 2: Connect to the TV

Connect one end of the provided HDMI cable to the HDMI port on the device and the other end to an available HDMI port on your TV.



Note:

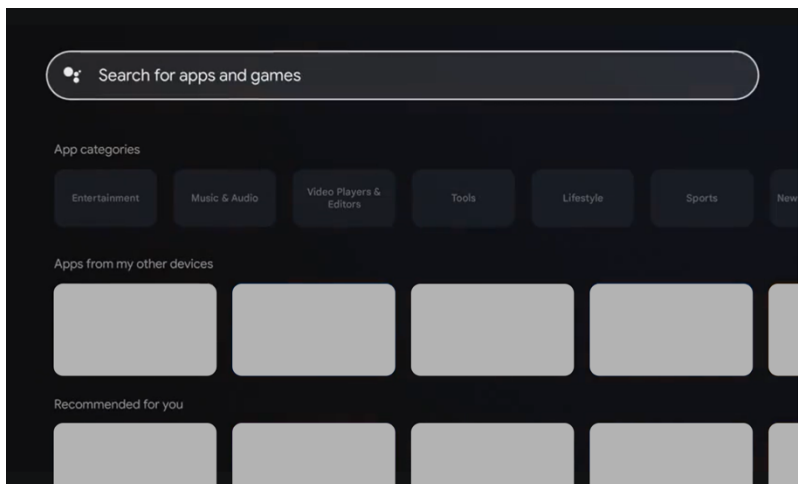
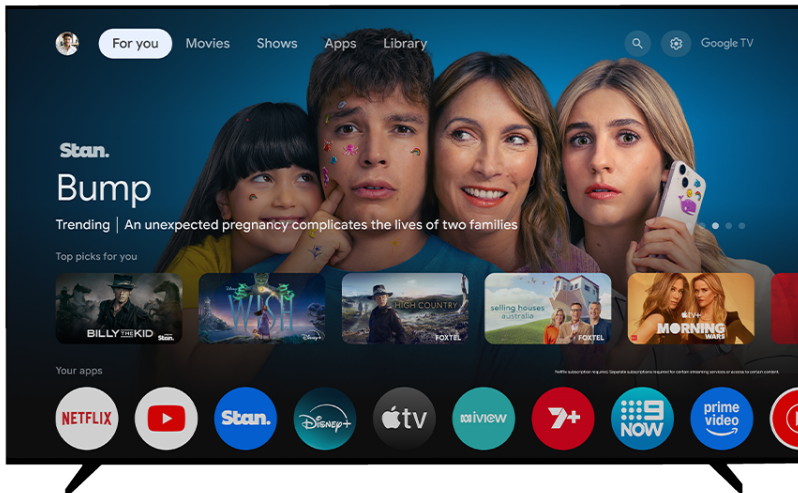
If you have trouble fitting your device to an HDMI port on your TV, you can use an HDMI extension cable (not provided).

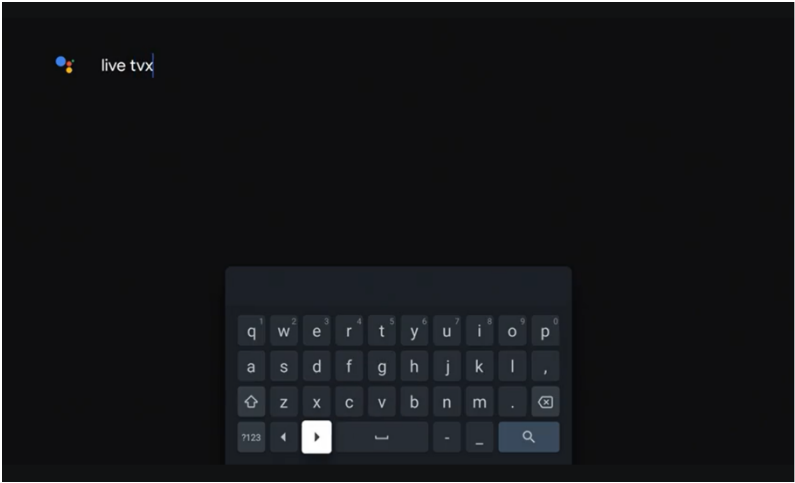
Step 3: Set Up Your Device

Turn on your TV and follow the on-screen instructions to complete the setup.

Installing Live TVx

1. From the home screen, scroll to 'Apps' tab.
2. Scroll to the search bar and search for 'Live TVx'.
3. Install 'Live TVx'.





Operation

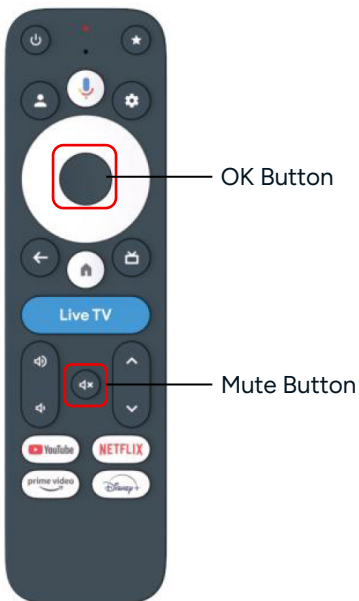
Indicator

- When any button is pressed, the indicator on the device will flash.
- If the remote control battery is low, the indicator will flash rapidly.

Resetting and Pairing the Remote

If the remote is unresponsive or has been previously paired to another dongle, follow the steps below to reset and pair the remote.

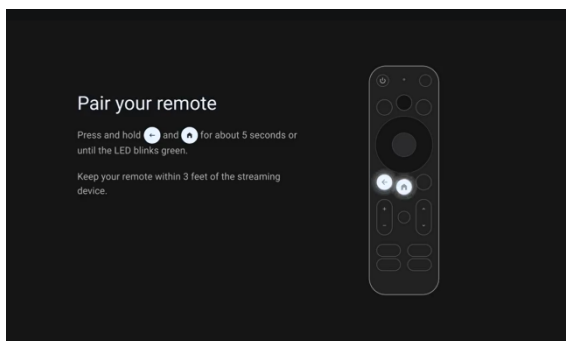
1. Press and hold the 'OK' and 'Mute' buttons until the remote indicator flashes twice.



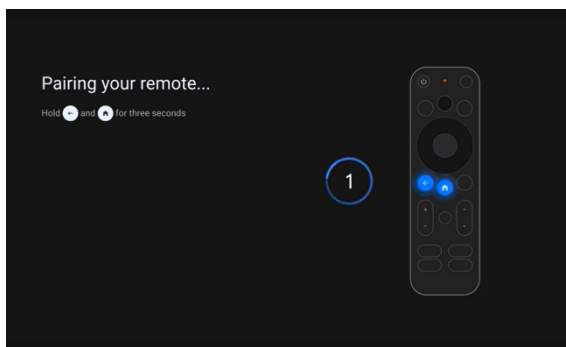
2. Press and hold the 'Reset' button on the rear of the dongle.



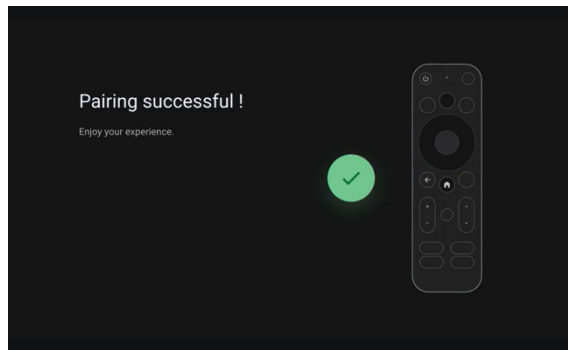
3. Press and hold the 'Back' and 'Home' buttons simultaneously for 5 seconds until the indicator on the remote flashes green.



4. Press and hold the 'Back' and 'Home' buttons simultaneously for 3 seconds.



5. The remote is now successfully paired with the dongle.



Live TVs

- **Live TV:** Opens the LiveTVx FAST service, taking you directly to its home screen.
- **Live TV Guide:** Launches the Google TV 'Live' tab, showing the Electronic Program Guide (EPG) and a list of currently available live channels.

Note:

If LiveTVx doesn't launch when the 'Live TV' button is pressed, refer to 'Installing Live TVx'.

Google Assistant

Press the 'Google Assistant' button to use voice commands for searching current content, changing channels, controlling the TV, opening apps, and more.

Troubleshooting

Problem	Solution
No display after powering on.	<ul style="list-style-type: none">• Ensure both the device and TV are powered on.• Confirm that the HDMI cable is securely connected and the TV is set to the correct HDMI input.
TV displays video but no sound.	<ul style="list-style-type: none">• Verify that the TV is not muted and the volume is turned up.• Open the A/V settings menu and select the appropriate audio channel and language.
Network connection fails.	<ul style="list-style-type: none">• Check that your Wi-Fi is functioning correctly.• Ensure the device is receiving a strong signal from the router.
Remote control is unresponsive.	<ul style="list-style-type: none">• Replace the remote control batteries with new ones.• Press and hold the 'Reset' button on the rear of the device for more than 3 seconds to unpair the remote. Then, follow the instructions to re-pair the remote.• Always use the provided accessories to avoid compatibility or safety issues.
LiveTVx app doesn't launch after pressing the 'Live TV' button.	<ol style="list-style-type: none">1. Open Settings → App → See all apps2. Open the Google Play store.3. Search 'LiveTVx' and open it.4. This app will launch the next time the 'Live TV' button is pressed.

Specifications

Function	Frequency Band	Max EIRP
Bluetooth	2402 MHz – 2480 MHz	< 20 dBm
2.4G Wi-Fi	2412 MHz – 2472 MHz	< 20 dBm
5G Wi-Fi	5150 MHz – 5250 MHz	< 23 dBm
	5250 MHz – 5350 MHz	< 20 dBm
	5470 MHz – 5725 MHz	< 20 dBm
	5725 MHz – 5850 MHz	< 13.98 dBm

Note:

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Google TV

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Need more information?

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.Kogan.com**.

