

Energizer.

**SMART WIFI
INDOOR CAMERA**



TM



QUICK START GUIDE



EIP1-1003

v1.2

GETTING STARTED

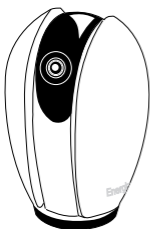
Thank you for choosing the **Energizer®** Smart Camera. This quick start guide will help you with setup and installation.

Package Includes:

ESTIMATED SETUP



5-10
minutes



Mounting base disk

Table-top adhesive disk

**QUICK
START
GUIDE**



- Smart Indoor Camera
- Quick Start Guide
- USB Power Adapter
- 6ft Micro USB Cable
- Mounting Equipment
- Mounting Bracket
- Reset Tool

What You Need:



App



2.4GHz WiFi



Screwdriver
(Optional)



Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You may also need to turn on location and Bluetooth to find nearby networks.



CONNECT THE DEVICE

STEP 1

Download the free **Energizer**® Connect app from the App Store (for iPhones) or Google Play Store (for Android phones).



STEP 2

Make sure your mobile device is connected to your **2.4GHz WiFi** network.

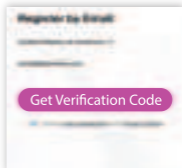
Open the app and **click** "Create Account" by following the on-screen instructions.



After your initial sign in, your app will remember your password and log you in automatically.

You can also choose to manually log out under Settings in the Main menu.

Click



You may need to check your Spam folder for the verification code

STEP 3

Plug the camera into a wall outlet using the provided 6 foot cable and USB power adapter.

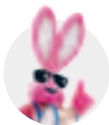
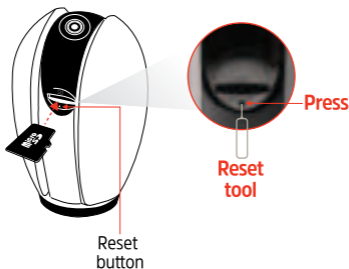


The indicator light on the camera should start blinking **RED** for pairing mode.

The camera will also make a chime sound, letting you know it has started up.

LED Behavior		Device Status
Red	Blinking	Pairing Mode
	Solid	Starting Up
Blue	Blinking	Attempting to Pair
	Solid	Connected

If the LED is not blinking, then you are not in pairing mode. Reset the camera using the included **reset tool** to **press** the reset button for 5 seconds until you hear the camera make a chime sound.



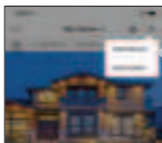
Tip: If you would like to install a micro SD card, insert it as shown with the gold pins facing down.
(micro SD card not included)

STEP 4

After logging in, **click** “+” on the top right of the screen and **select** “Add device”.



Click



Select



STEP 5

Select the Camera category and **confirm** the indicator light is still blinking red.

Click “Next Step”.

? **Help:** Switch between pairing modes. See troubleshooting page 12.

Select



Confirm



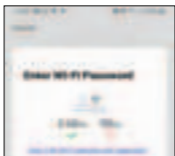
Next Step

Click

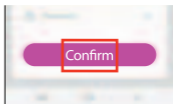
STEP 6


Confirm that the displayed **WiFi** network is your **2.4GHz WiFi** network, **enter** your WiFi password and **click** “Confirm”.

Confirm WiFi



Enter and Click



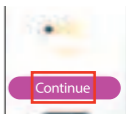
 **Help:** If you need information about **2.4GHz WiFi** networks, click the link to go to our Connect FAQs on our website.

STEP 7

On the next screen, a QR Code will appear. Position your camera to scan this QR code on your phone.

Click “Continue” when you are ready.

Touch the lens of the camera directly against the QR code on your phone and slowly move the camera away.



Click

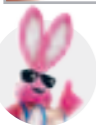


Click

Once you hear an audible prompt from the camera, **click** the “I Heard a Prompt” button.




Tip: If you don't hear the prompt, try pairing using EZ mode. Take a look at troubleshooting on page 12.



STEP 8

Your Smart Camera will now be connected to the network. Confirm the settings for your device and then **Click** “Done”.

TIP: You can put your camera directly in a room by selecting one of the available rooms. **Click** the  button to change the name of the product.

PROCESSING TIME



Click

Your **Energizer**® Smart Camera is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your **Energizer**® Smart Camera. For frequently asked questions and instruction videos, please visit our website at www.energizerconnect.com.

INSTALLATION

OPTION 1: Table Top

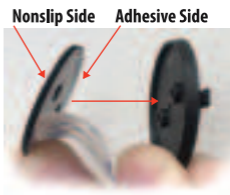
STEP 1

First make sure the camera has the micro USB cord plugged in.



STEP 2

Select the circular table-top adhesive disk and the mounting base disk. (This adhesive disk has peel-off paper on one side and a non-stick surface for the tabletop on the other). Peel off the paper to expose the adhesive side of the disk. Align the holes in the adhesive disk with the posts on the indented side of mounting base disk. Attach the two together.



STEP 3

To attach the mounting base to the camera, line up, and insert, the two locking tabs on the other side of the mounting base into the matching openings in the base of the camera; and rotate it clockwise to lock it in place.



OPTION 2: Wall Mount

Optional Step

Follow this step if you want to use the wall mount adhesive disk to attach the mounting base on the wall prior to screwing it in. (This adhesive disk has peel-off paper on both sides). Peel off the paper on one side of the adhesive disk. Align the holes in the adhesive disk with the posts on the indented side of mounting base disk. Attached the two together.

Adhesive Both Sides

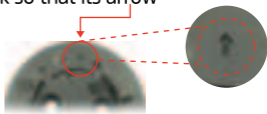


NOTE: It is not recommended to mount the camera to the wall using only the double sided mounting tape. The tape should be used in addition to the mounting kit.

STEP 1

If using the wall mount adhesive disk, peel off the paper on other side of the adhesive disk.

Line up the mounting base disk so that its arrow is facing you, and so that it is pointing in the direction that you want the power cord to feed into the camera base.



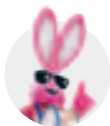
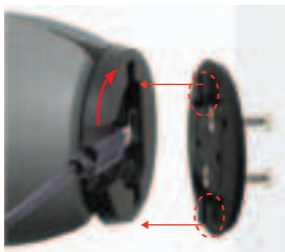
Position the flat (or adhesive side) of the mounting base disk on the wall and attach it using the included mounting kit (screws and anchors).

STEP 2

Make sure the camera has the micro USB cord plugged in. We recommend to leave the cord unplugged from the wall outlet until after you have it securely mounted.

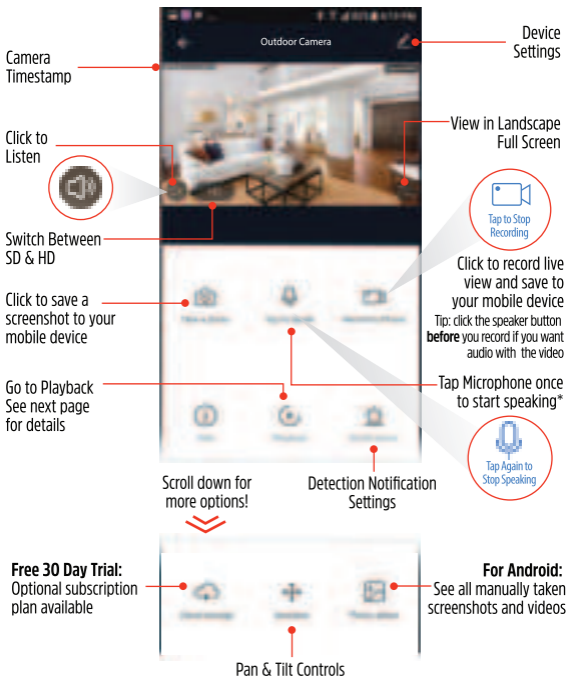
STEP 3

To attach the camera to the mounting, line up, and insert, the two guide holes on the base of the camera with the two matching locking tabs on the mounting base. Rotate the camera clockwise to lock it in place on the mounting base.



Tip: Test out moving the camera in the app to make sure it is securely mounted.

LIVE VIEW CONTROLS



*By default, when you click to turn off your microphone, the speaker will automatically turn on. This way once you are done speaking, you can immediately hear a response!

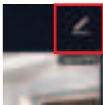
You won't be able to turn the microphone and speaker on at one time.
See Troubleshooting on page 14 for more details.

RECORDING CONTROLS

How to turn on Event (Motion) Triggered Recordings that save to the microSD card in the camera.

STEP 1

Click the icon in top right of the live view screen to enter Device Settings.



STEP 2

Scroll down and **click** "Storage Settings".



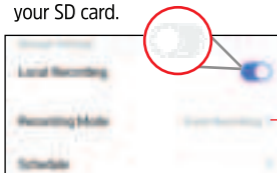
Click



If you don't see the Storage Settings, take out the micro SD card (not included) from the camera and make sure it is inserted properly.

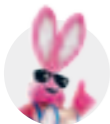
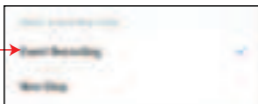
STEP 3

Switch on the local recording switch to enable recording to your SD card.



STEP 4

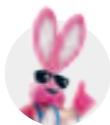
Select "Event Recording" to enable recording to your SD card when motion is detected.



Tip: You can also set schedules for when you want recordings to be enabled.

Enabling Event Recording will allow you to select individual recordings triggered by motion in the Playback Controls.

PLAYBACK CONTROLS



Tip: Click the speaker button **before** you record if you want audio with the video.

LEGAL & WARRANTY

To see Warranty information and Certification Legal warnings, please see our website.

www.energizerconnect.com

©2020 Energizer. Energizer, Energizer Bunny design and certain graphic designs are trademarks of Energizer Brands, LLC and related subsidiaries and are used under license by Jem Connected IOT, Inc. All other brand names are trademarks of their respective owners. Neither Jem Connected IOT, Inc. nor Energizer Brands, LLC is affiliated with the respective owners of their trademarks.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries.

App store is a service mark of Apple Inc.

Google, Android and Google Play are trademarks of Google LLC.

Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

FCC Compliance

This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer, we're here to help

Please call us at 888-693-4189 or visit www.energizerconnect.com for video tutorials, updated manuals and more FAQs for your device.

My device won't connect to my network!

1. Make sure you are connected to your **2.4 GHz network** and your device is blinking red before you start trying to connect your device.
2. You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
3. To allow the app to locate the network, you may need to allow permissions for location and turn on your Bluetooth
4. If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz network**. You can also do this manually in your router's settings.
5. Try moving to a spot closer to your router for connecting.
6. You can also purchase a WiFi extender to increase your WiFi range and strength.
7. In some cases, you can try using the secondary pairing mode by clicking "Net Pairing Mode" on the Add Device screen (see bottom of page 3). Follow the on-screen instructions.

My device says it's already bound when I try to connect it!

1. When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center.


When my camera is pointed at a window at night, I can't see through the glare!

1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Indoor Camera through a window at night, go into the Device Settings->IR Night Vision and set it to OFF.

When I try to view live view, it says “Offline” or “Cannot establish encryption channel”

1. Unplug your camera from power and plug it back in.
2. Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information.
3. Contact us so we can assist you.

Setting up Motion Detection and Recording

1. From the live view of the camera, click Notifications, or from the device settings click Detection Settings.
---You can schedule when you want to receive notification of motion.
2. To save recordings, you can purchase Cloud Recording or install a microSD card (max 128GB, not included) into the camera for LOCAL recordings.
---Recordings can be based of motion or can be All Day.
---Please note: All Day recording will fill up a microSD card much quicker.
3. Every time a motion is detected, a screenshot is saved for your review. They can be found in the Notification Center. From the Home page, click the **three lines** in the top left, and then click Notifications. 
4. If you are using a microSD card, it will continue to record until the microSD card fills up.
---If you are using Motion based recording: Separate files are recorded for each detection, so when the memory fills up, it will begin to record over the oldest detections, one at a time.
---If you are using All Day recording: One files is saved as the video is continuously recording. When the memory fills up, it will clear the entire recording and start fresh.

Two Way Audio

1. By default, the camera will only use the microphone OR the speaker. When you click the microphone on the live view, you will be able to speak through the camera, and when you click the microphone again to turn it off, the speaker will automatically turn on so you can hear whats being said at the camera.
2. For some cameras, you can turn on Full Two Way Audio by going to the Device Settings -> Basic Function Settings -> Talk Mode and click on Two-Way Talk.