

# Service Bulletin

**Subject: BIC MF Truck Stock February 2022****SCOPE: ALL MULTIPLEX BIC MANUAL FILLS MCDONALD'S**

Each branch authorized to work on Multiplex BIC MANUAL FILL blended ice machines will be required to have truck stock minimum items on this list.

Qty	Part #	Description
2	020008742	BLENDER SHAFT
1	020008744	120V SAMMIC MIXER MOTOR WITHOUT SHAFT
1	020005547	SOLENOID
1	3239675	FLOJET PUMP
1	2195363	CONTROL BLENDER BIC HSM
1	2195346	SRB BOARD
1	VMP00123	SHAVER BELT
1	VMP00175	HALL EFFECT SENSOR
1	2198523	BLANK USB STICK, 8GB OR SMALLER
1	020008501	USB STICK WITH 4.0.10 FIRMWARE AND RECIPE FILES (PART NUMBER DOES NOT INCLUDE RECIPE FILES, CONTACT WELBILT FOR RECIPE FILES.)
1	020009050	USB STICK WITH 5.0.10 FIRMWARE AND RECIPE FILES (PART NUMBER DOES NOT INCLUDE RECIPE FILES, CONTACT WELBILT FOR RECIPE FILES.)
1	000-CZ0-0096-S	USB STICK WITH 4.0.2 FIRMWARE (PART NUMBER DOES NOT INCLUDE RECIPE FILES, CONTACT WELBILT FOR RECIPE FILES.)

NOTE: Do NOT put multiple firmware versions on same USB. Each firmware version needs to be on separate USB sticks.

NOTE: 5.0.10 firmware is NOT compatible with 4.0.10 or earlier versions. Any displays with REV letters A-S will need to have the 4.0.10 firmware loaded. Any REV letters T-Z will require the 5.0.10 firmware package. REV letter can be found on a sticker on the outside frame of the screen. Do NOT use the sticker on the board.

## FURTHER ACTIONS

Contact Welbilt KitchenCare 1-844-724-2273 if you have any questions or concerns.