HONEYGUARDIAN®

Smart Cat Litter Box
User Manual

Please read the User Manual carefully before using the product and keep it properly

Contents

User Manual Link:

www.honeyguardian.com/pages/user-manual

Notes to Users

Thank you for choosing HONEYGUARDIAN smart cat litter box.
HONEYGUARDIAN insists on providing high-quality products for pets and a
healthy lifestyle for pets. We always strive to create a harmonious relation-
ship between you and your pet.

Please read the Manual carefully before using this product. Once this
product is installed and used, it means that you have carefully read and
accept the following safety guidelines. We are not be liable for any
accidents or injuries that result from failure to use this product pursuant
to the user manual.

HONEYGUARDIAN reserves the right to interpret and modify the user
manual.

Safe use guide

● Failure to follow the following safety guidelines may result in device
failure or other unpredictable accidents

● Please follow the instructions in the user manual to use this product

● This product isn't applicable to kittens whose weight is less than 3lbs

● Do not put this product in high temperature, high pressure, humid and
other harsh environment

● The product is for indoor use only. Do not expose the product to
sunlight for a long time or place it near the open fire

● The 12V low voltage power is used for this product, but pets chewing
the power cord will damage the product or hurt the pet

- Use the official power adapter. The product may be damaged or subject to potential safety hazards if other power adapter is used
- Unplug the device before moving or cleaning the product
- Do not allow children to operate the this product
- Do not place items on the top of the device or on the electronic scale module
- Please contact us if you have any questions when using this product

Warranty

1-year warranty and 24h service.

How to apply for warranty service:
- Make sure your product is within the one-year warranty period (from the date of purchase);
- Make sure you have a proof of purchase (the order number or screenshot of the order).
- Provide a necessary description of the problem, including photos or a short video description;
- Please contact our customer service team at **service@honeyguardian.com** with all of the above information;
- Keep the product in a safe place until you confirm the solution with our customer service;

According to the provided proof of purchase and detailed description of the problem. Our team will be able to assess the situation more efficiently and determine the appropriate course of action, which may include repair, exchange and refund.

Product List
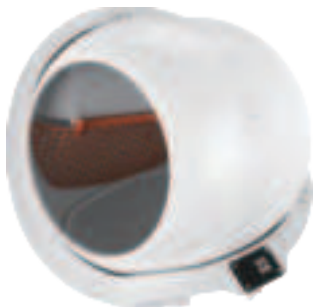
Main Unit

Weight Scale

Cat Litter Mat

Cover

Litter Bin

Foot(4 pieces)

Type-A USB Cable

Power Adapter

Litter Bag

User Manuel

Product Description

Cat Entry/Exit

Cover

Globe

Cat Litter Sifter (Removable)

Cat Litter Tray (Removable)

Type-A USB Cable

Litter Bin

Weight Scale

Dump Port

Sensor module

Control Panel

Battery Pocket

(Back Battery not include)

Foot

Motor
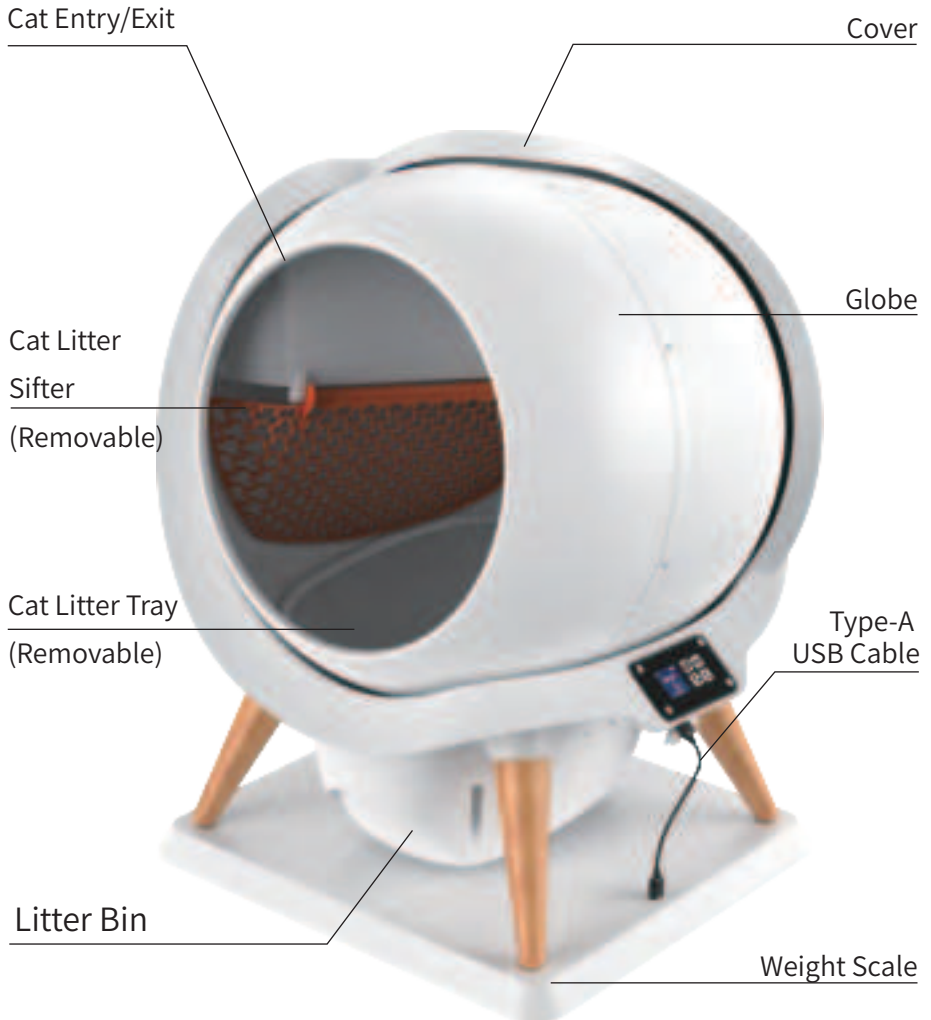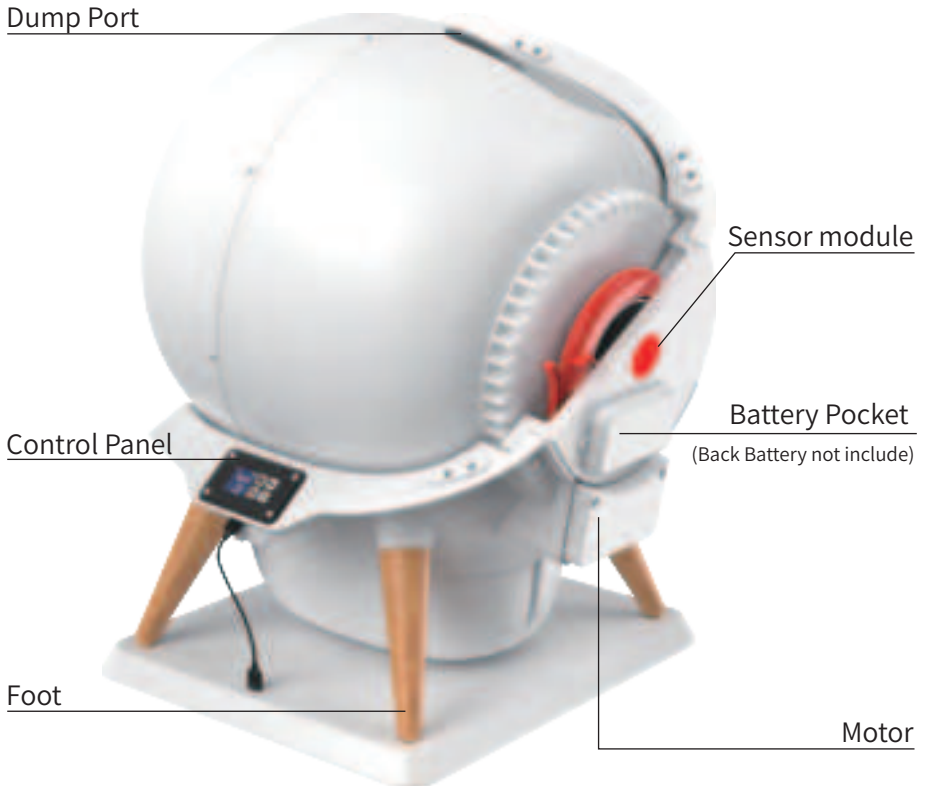
NOTE: The Backup Battery is a lithium battery and needs to be purchased separately at the store.

The Backup Battery ensures that the device will function properly in the event of a power failure and will support up to 48 hours of use on a full charge. When the power is on, the Backup Battery will automatically charge to maintain sufficient power.
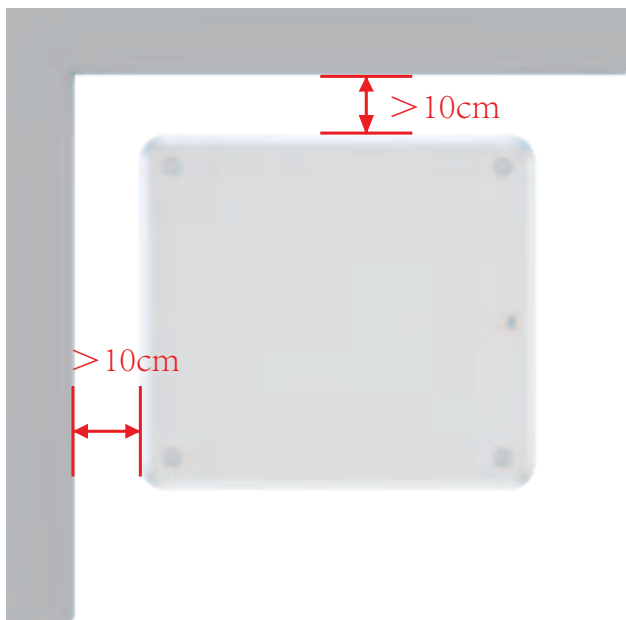
Installation and Use

I Installation the Litter Box

Please follow the steps below to assemble the device after taking out all the accessories in the Product List.

1. Place the Weight Scale on a horizontal hard ground to be >10cm away from the wall;

Note: Avoid dragging the scale on the floor, as this may affect the accuracy of the weight measurement function.

2. Disassemble lock components and remove the **globe**;
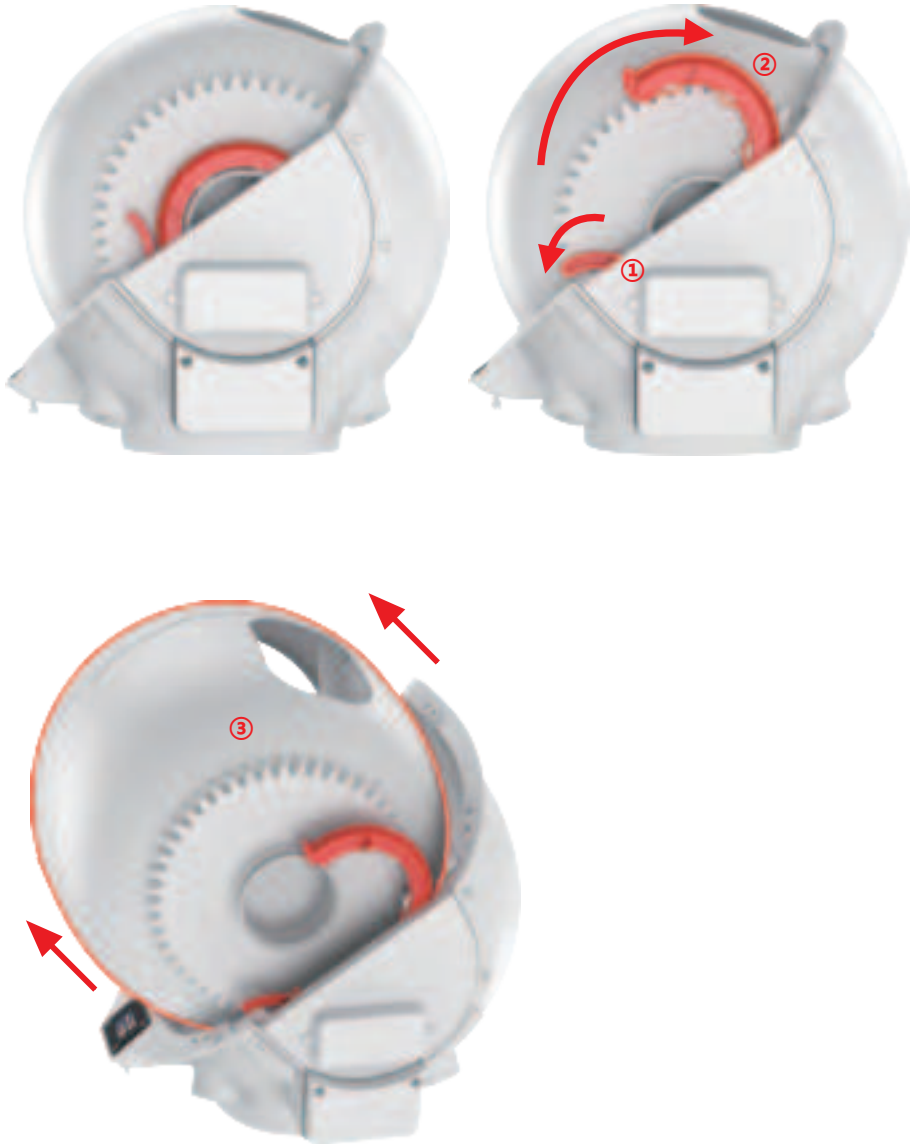
3. Turn the **host** upside down and place it on the ground to install the foot;
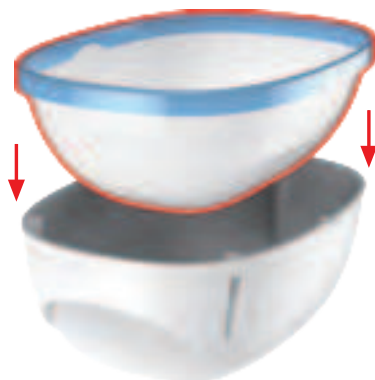

4. Place the host onto the **weight scale** and connect the host to the **weight scale** with the **Type-A USB cable**;

5. Install the **globe** back on the host and confirm that the lock components are secured;
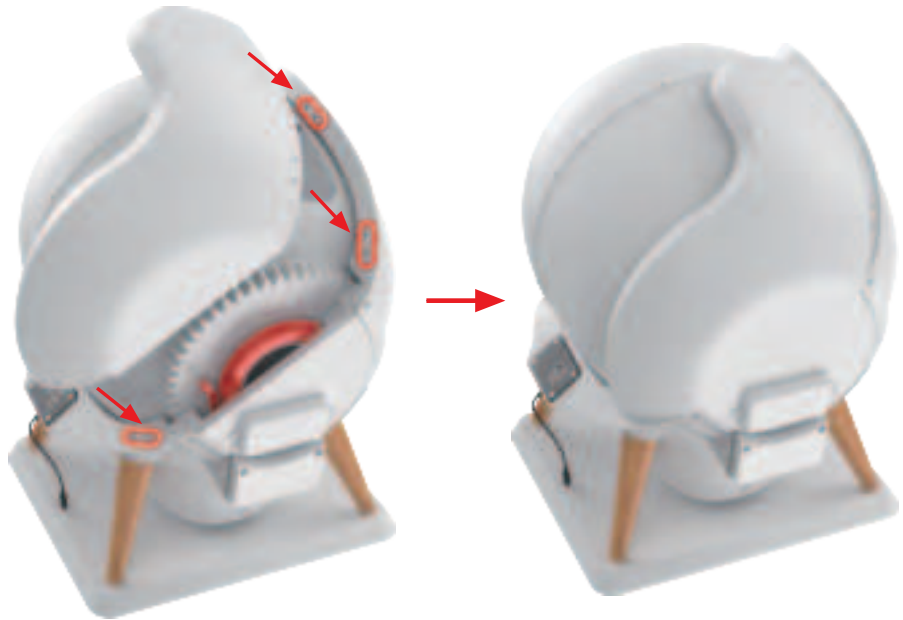
6. Put the **litter bag** into the **litter bin**;

7. Install the **litter bin** with automatic adsorption of magnet;
Please take care to place the litter bin handle forward.

8. Install the **cover** by aligning the magnetic parts (3 magnetic parts)

9. Connect power to the device.

The device will start self-check after switching on the power supply, the self-test program will rotate the Globe to the correct angle and then stop.

II How to Use

1. Description of the Control Panel

|	
▦	**Menu Button**
OK	**OK Button**
↺	**Return Button**
⃠	**Stop Button**
○	**Indicator light**

Indicator light

1) Press the menu button ▦ to switch functions, and press the OK button OK to execute.

2) Double click the OK button OK to level the cat litter.

3) Click the return button ↺ to return to the previous step.

4) Double click the stop button ⃠ to stop the device from working.

5) Indicator light is always on to show that a backup battery is installed.

Device Clean Mode

Auto Clean	The litter box automatically cleans after your cat exits the globe.
Manual Clean	Trigger cleaning manually via the app or control panel.
Regular Clean	Set regular cleaning times through the app.
Kitten Mode	When activated, the litter box can only be cleaned manually via the app or control panel.

2. Add Cat Litter

1) Please make sure the device is powered on and completes the self-test before adding cat litter.

2) Add the litter through the cat entry/exit, or remove the top cover and pour the litter through the top dump port;

3) Add the cat litter not beyond the MAX line.

4) To reduce cat litter sticking to the bottom, the amount of cat litter should not be lower than the MIN line;

5) Double click OK button OK to level the cat litter and reset the scale.
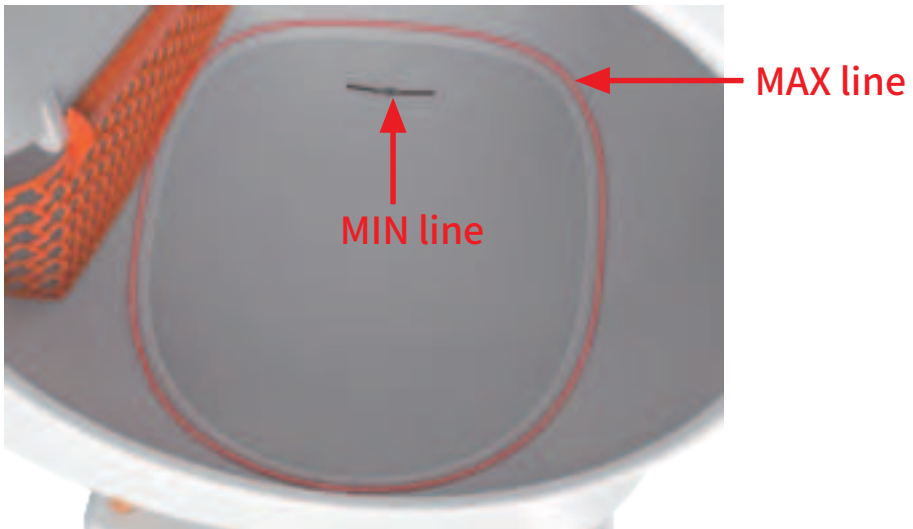
Note:
- Do not use large pellets over 1.2cm in length and 3mm in diam
- Do not use crystal cat litter with poor clumping properties.

APP Setting

Ⅰ Download the APP

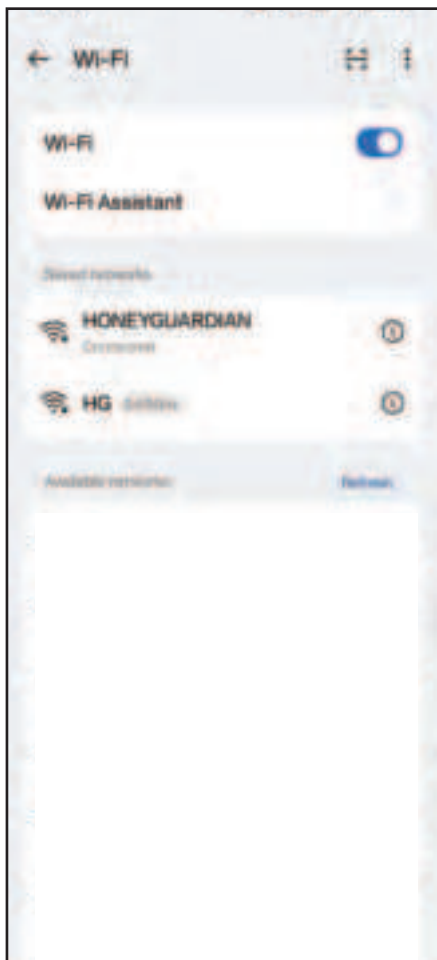Download the HGsmart App from the App Store or Google Pl
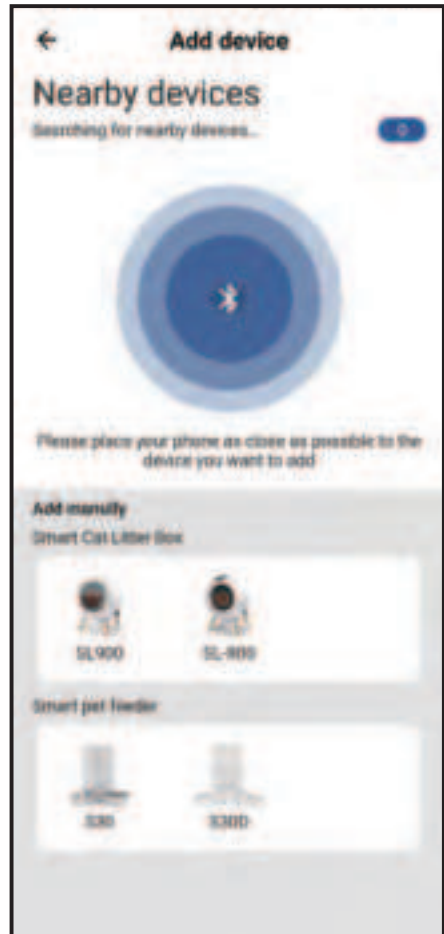
Android

IOS

HGsmart

II Network Pairing

1. Connect your phone to the 2.4G WiFi and turn on Bluetooth. Press the menu button on the control panel to select "Reset WiFi", then press the OK button to put the device into networking status.

2. Open the APP, click '+' in the upper right corner of the home page to enter the add device page.
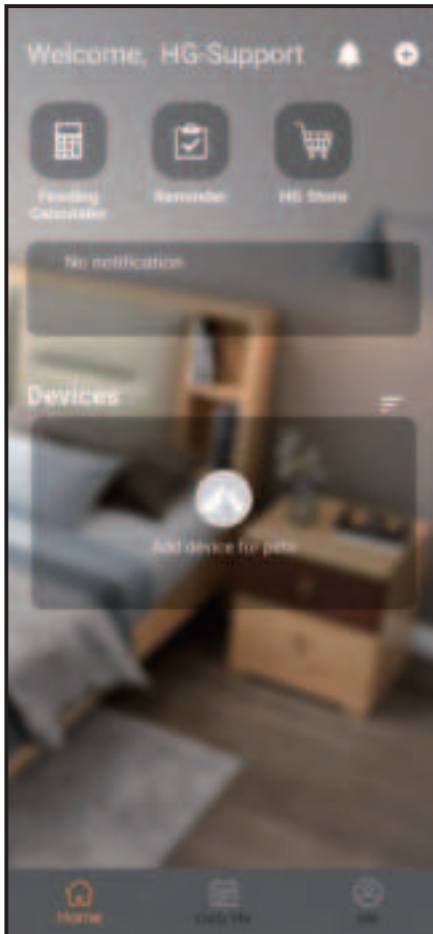
3. Click the Bluetooth icon to search for nearby devices, click the searched device then fill in the WiFi information, make sure the WiFi name and password are entered correctly and click 'Next' .
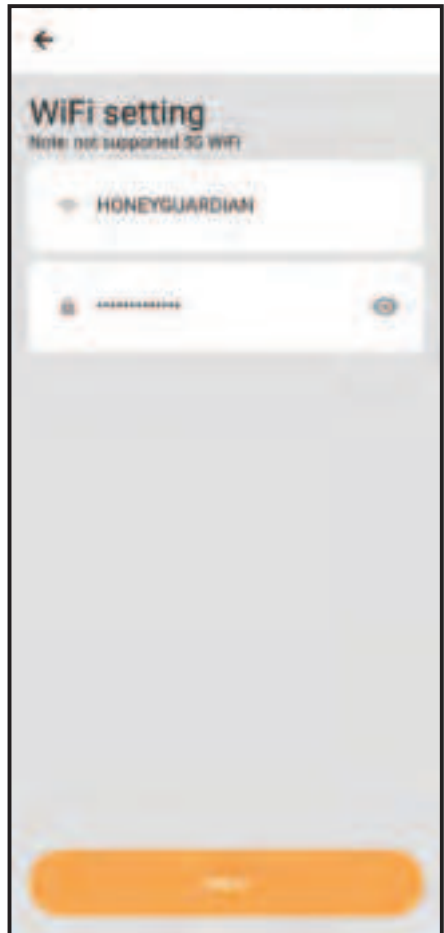
4. The connection page shows the device start WiFi connection and device association until it shows successful configuration, click Complete to enter the home page to see the newly added device.
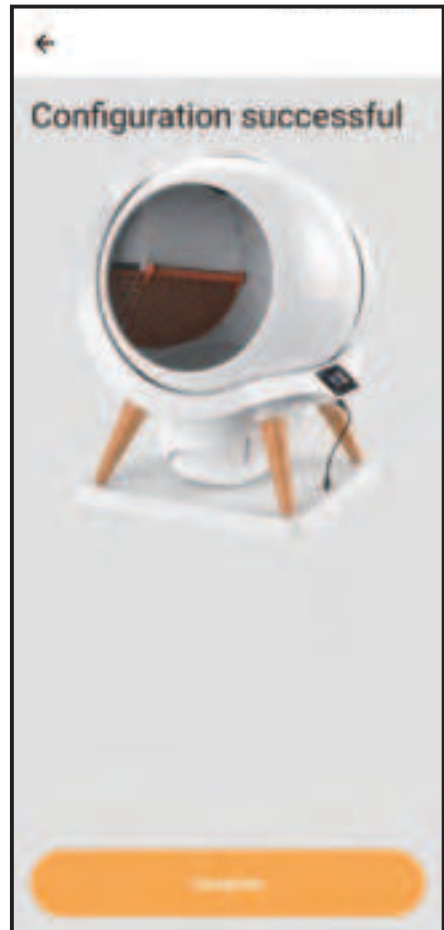
III APP User Guide

1. Overview of Device Home

① Real-time display the status of Litter Bin.
② Real-time display the status of Weight Scale.
③ Click to remotely clean the litter box.
④ Click to remotely level the cat litter.
⑤ Statistics of Toilet data of the day.
⑥ Work record: Show the record of the day, click to view more.

Product Disassembly and Cleaning Guide

I Empty Cat Litter

1.Install a new litter bag first.
2.Press the Menu button to select the "Dump Cat Litter" function and press the OK button to confirm.
3.After emptying all cat litter in the globe, pull out the Litter Bin and throw away the litter bag.

II Disassemble and Clean the Machine

1. Power off the device firstly, then cover the silicone sealing cover on the power interface.

2. Disassemble the Cover, Globe, Litter Bin.

3. Disassemble the Cat Litter Sifter and Cat Litter Tray.

4. Wash the above removed parts with clean water and dry them.
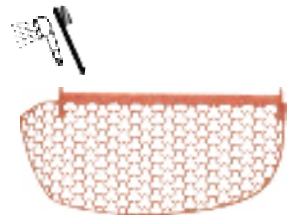
Note:

1. Do not flush or soak the weight scale in water and wipe the surface with wet tissue.

2. Do not use hard bristle brush to clean the surface of the cat litter tray with force to avoid damaging the surface.

3. Do not use alcohol, disinfectant, bleach, non-neutral cleaners and other cleaning.

III Install the Machine

1.Install the cat litter tray and cat litter sifter back into the **globe**.
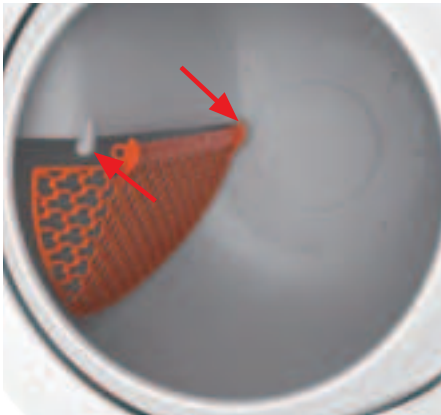
2.For the remaining steps, refer to the **Installation the Litter Box** section on page 6.

FAQ

Q: Why does the Globe rotate automatically after the power is turned on?
A: The device will start the self-test program when it is just powered on, the self-test program will restore the globe to the correct angle and reset the scale at the same time, please do not interfere with the device during the self-test.

Q: Why can't the device connect to WiFi or suddenly disconnect?
A: 1. The device only supports 2.4Ghz WiFi connection, please pay attention to the network configuration when connecting.
2. When the device is suddenly disconnected, please check whether the power connection of the device and the connected network status are stable, and then try to reconnect the device again. If the connection fails repeatedly, please contact our after-sales service(service@honeyguardian.com).

Q: Why is the APP record showing inaccurate weights of cats after toileting?
A: 1. Cat toileting is a dynamic process, during which the weight information obtained will change, which may affect the final value. Under normal circumstances, the scale error is around 100g, which can accurately measure the cat's weight.
2. If the reported weight data is much different from the actual, please operate the menu button to select the reset function, please do not interfere with the device during the reset process, and then wait patiently for about 8 minutes before using it again.

3. In order to avoid the damage of the weight scale with the weighing function, please pay attention to the following points:

● Please do not place other sundries on the device, make sure the device is placed on a level, hard surface.

● When you need to move the cat litter box, please unplug the power supply before moving the main body of the cat litter box and the weighing scale in turn, pay attention to the scale and put it down gently to avoid damaging the weighing module when dragging.

Q: Why does the APP not display the toilet history after the cat leave the Globe?

A: 1. The device may be offline and the records cannot be reported, or there is a network delay, please wait for a few minutes and refresh the APP to check.

2. Check whether the screen shows the toilet status when the cat is toileting to ensure that the device senses the cat toileting correctly.

Q: Why does the device fail to work with the message "Litter Bin not installed" ?

A: 1. If the litter bin is not installed correctly, the device will not detect the litter bin, please place the handle of the litter bin facing forward.

2. If the litter bin has been reinstalled several times and the screen shows "Litter Bin not installed" after double clicking the OK button, it may be a faulty Hall sensor, please contact the after-sales service to replace the Hall sensor parts.

Hall induction
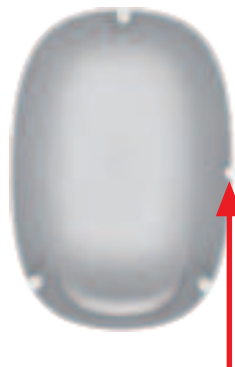
Magnet

Q: How often do I need to clean the cat litter box?

A: This depending on the cats' toileting habits, Litter Bags generally need to be replaced every 5 to 10 days. In order to avoid odor inside the Globe due to long-term use, it is recommended to clean it once every 1 to 3 months. For how to thoroughly clean it, please refer to the Product Disassembly and Cleaning Guide section.

Q: Why does the display go off?

A: Under normal power supply conditions, the display will be always on. When the device is powered off, if your device uses a backup battery, in order to save battery power, the display will automatically turn off when there is no operation, and the indicator light will stay on to remind you that the device is working normally.

SPECIFICATIONS

Product Name	Smart Cat Litter Box	Connection	2.4Ghz
Product Model	SL900	**Rated Voltage**	DC12V
Dimension	538*506*695MM	**Rated Power**	18W
Weight	9.3KG	**Material**	ABS/PP
Applicable pet	Cats older than 6 months	**Litter Bin Capacity**	7.5L

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HONEYGUARDIAN Smart Cat Litter Box
Model: SL900
Web： www.honeyguardian.com
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Designed by HONEYGUARDIAN　Made in China