

Dear Parent/Guardian,

Welcome to **Junior Adventures Group (Dawn Until Dusk)**! We're so pleased to have you and your child(ren) with us. As you've recently moved from the D2D system to our new **MagicBooking** platform, we understand things might feel a little unfamiliar — but don't worry, we're here to help with every step of the way.



To make things easier, we've attached a **PDF with full FAQs**, and below is a quick summary to help you get started:

Booking Activities Made Simple

- Go to **'Book Activity'** to view available sessions at your registered centres.
 - If you don't see any activities, check that your account is linked to the correct centre(s) for example, **Wrap Around Care** or **Holiday HQ**.
 - Use filters to narrow down activities by centre.
 - Click **'Read more'** on any activity card to view full details including age range, dates, pricing, and special needs info.
 - Booking types include:
 - **Daily** – for flexible holiday bookings
 - **Recurring** – for regular wrap-around care
 - **Ad-Hoc** – Rolling 8-week ability to book ad-hoc dates – available latest from August 26th, 2025, for Wrap Around 25/26
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How to Book

1. Choose your activity and click **'Book'**
2. Select your child, session, and dates

3. Check availability (green = available, orange = limited, red = full)
4. Review your booking and proceed to check out

Flexible Payment Options

You can pay using:

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- **Bank Transfer**
 - **Credit/Debit Card**
 - **Monthly Instalments**
 - **Tax-Free Childcare Vouchers**
 - **Other Childcare Vouchers**
 - **Account Credit**

Planning ahead?

If you make a booking **28 days or more in advance**, you'll be offered the option to **split your payment into monthly instalments**.

To use this feature, simply select **'Split into monthly payments'** at checkout.

Please note: If you have already made a booking without setting up monthly payments – please do contact us so that we can add one for you.



Managing Your Bookings

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- View all bookings (past, present, future) in the **'Bookings'** section
 - Use **Calendar View** to see your schedule at a glance
 - Check your **account balance**, including any credits or overdue payments
 - Make payments, view instalments, and amend bookings (add/cancel dates)
 - Access invoices, payment history, and expected payments



Need Help?

If you have any questions or need support, we're just an email or call away. Please refer to the attached **FAQ PDF** for detailed guidance or reach out to us directly.

[Parent Support & Information | Junior Adventures Group](#)



How to Videos

How to create an account:

[The Parent Site: How to create an account - YouTube](#)

How to register a child:

[The Parent Site: How to Register a Child - YouTube](#)

How to make a booking:

[The Parent Site: How to make an ad-hoc or regular booking - YouTube](#)

How to amend a booking:

[The Parent Site: How to amend dates - YouTube](#)

Thank you for choosing **Junior Adventures Group (Dawn Until Dusk)** — we're excited to support your family this season!

Warm regards,
The JAG Team

