# **User Guide**





# 36V 10.2Ah Foldable Commuter Electric Scooter

(40km Range)

FSESCOT350A



## Safety & Warnings

Read all safety notes and instructions before first use even if you are familiar with this product. Retain this user guide for future reference.

- This electric scooter is intended for recreational personal transport. Before riding, take
  the time to practise in a safe, open area away from traffic, pedestrians, and obstacles.
- Riding this product carries inherent risks including falls, collisions, and loss of control.
   These risks can be reduced but not eliminated by following the instructions in this guide. Always comply with local laws and ride responsibly.
- Always wear a properly fitted, certified helmet. Consider using additional protective equipment such as gloves, elbow pads, and knee pads for added safety.
- Do not ride under the influence of alcohol, drugs, or medication. Riders must be physically capable and have good balance and motor skills.
- Ensure your age meets the minimum legal requirement for use in your state or territory. This is typically 16 years or older in Australia and New Zealand.
- Do not allow others to use the scooter unless they have read this guide and understand how to operate it safely. Assist new riders until they are confident. All riders should wear safety gear.
- Do not carry passengers. This scooter is designed for single-person use only.
- Before each ride, check the scooter for any loose fasteners, excessive wear, damage, or malfunction. If unusual noises, vibrations, or alerts occur, do not ride. Contact help.Kogan.com for support.
- Ride at safe speeds, especially in unfamiliar areas. Avoid sharp turns and sudden braking on low-traction surfaces such as sand, gravel, or wet roads. These can cause wheel slippage and falls.
- Always yield to pedestrians. Slow down when approaching others and pass at walking speed. Avoid startling people and follow local etiquette for shared paths.
- Do not ride in heavy rain, snow, icy conditions, or where visibility is poor. Avoid riding through puddles or on surfaces that may be slippery.
- Never ride on roads with cars or motor vehicles unless permitted by local law. Avoid highways, main roads, and other prohibited areas.
- Do not ride at night unless your scooter is equipped with working lights and local laws allow night use. Be sure to wear visible clothing or reflective gear.
- Keep both hands on the handlebars and both feet on the deck when riding. Do not ride
  one-handed or use mobile devices while operating the scooter.
- Do not attempt stunts, tricks, jumps, or acrobatic movements. This scooter is not designed for high-impact or extreme riding.

- Do not exceed the rated load capacity (120kg) of the scooter. Overloading may cause component failure or accidents.
- Avoid contact with the wheels or brakes while the scooter is in motion. These components may be hot after riding and may cause burns.
- When parking, use the kickstand and ensure the scooter is stable and placed on a flat surface. Position the scooter so that the rear is against a slope to prevent tipping.
- Only use the original charger provided. Do not use third-party chargers. Charging must be done indoors on a dry surface away from heat sources or flammable materials.
- Do not charge the scooter or battery if the port, cable, or charger is wet. Do not wash the scooter with a pressure washer or immerse it in water.
- For long-term storage, charge the battery to around 50% and recharge every 30 to 60 days to prevent over-discharge. Store the scooter indoors at temperatures between 10°C and 50°C.
- Do not puncture, disassemble, incinerate, or expose the battery to open flames. Never attempt to repair the battery yourself.
- Avoid exposing the scooter to extreme heat or direct sunlight for long periods, as this may degrade plastic components or battery life.
- Do not modify the scooter in any way. Unauthorised modifications may interfere with safe operation and void your warranty.
- Do not attempt repairs unless you are a licensed trade professional. If unsure, contact **help.Kogan.com** for further support.
- Ensure all components are properly assembled and tightened before riding. Pay attention to folding mechanisms, steering, brakes, and wheel fasteners.
- Do not use the scooter in commercial settings, for towing, or in applications other than its intended use as a personal transporter.
- Do not dispose of the product or battery in general waste or incinerators. Follow local regulations for e-waste and battery disposal.
- Failure to follow these safety instructions may result in serious injury, death, or property damage.
- Warning: Improper use of this product may result in serious injury or death. Always
  comply with local laws and regulations governing electric scooter usage. Fines and
  penalties may apply for non-compliance.
- Do not attempt to modify the scooter to exceed regulated limits.
- Contact help.Kogan.com for further support. All servicing and repairs should be carried
  out by a qualified technician. Kogan.com is not liable for damage or injury caused by
  misuse or unauthorised modifications

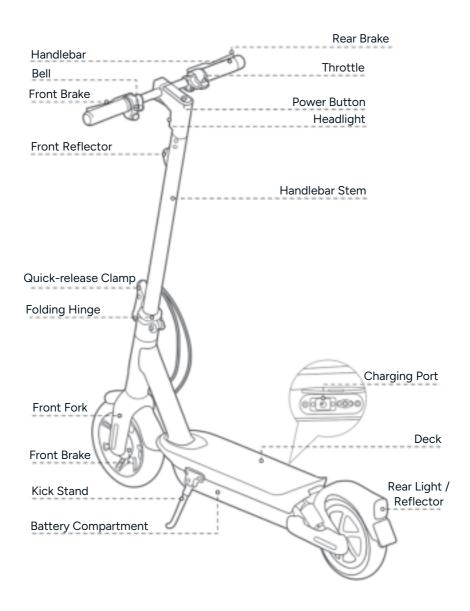
# **Components**



#### Note:

All images shown in this user guide are for illustrative purposes only. The actual product and components may differ slightly.

## **Overview**

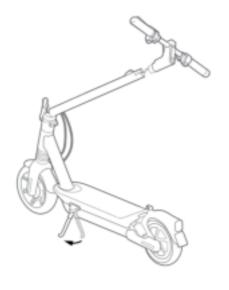


## **Assembly**

- Before assembly, ensure all parts included. If any parts are missing, check all packaging before contacting help.Kogan.com for support.
- Ensure that you have enough space around the item.
- Use the supplied parts and hardware for the assembly.

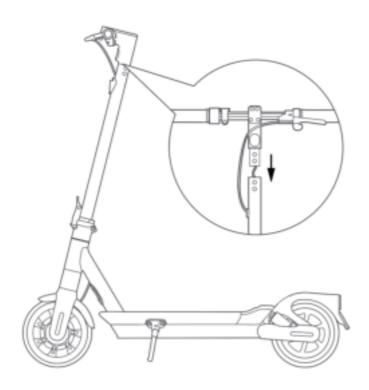
#### **Unfolding the Scooter**

- 1. Unfold the kickstand to support the scooter in an upright position.
- 2. Lift the handlebar stem into a vertical position and securely close the quick-release clamp to lock it in place. Ensure the orange safety switch is properly engaged.

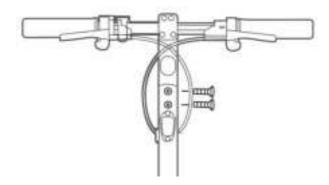




3. Slide the handlebar and wire assembly into the top of the stem. Ensure the headlight is facing forward and that the internal wires are correctly connected before proceeding.



**4.** Use the supplied Allen key to install the x2 screws to secure the handlebar. Do not overtighten.



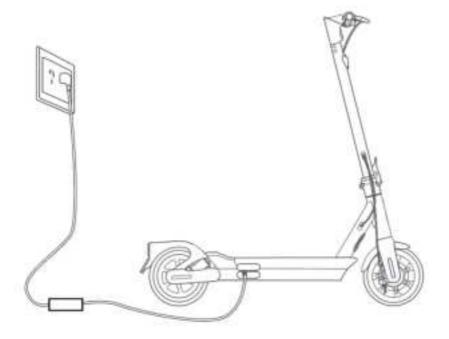
## **Operation**

## Charging

- 1. Open the charging port cover on the scooter.
- 2. Connect the charging adaptor directly to the scooter's charging port.
- 3. Insert the power cord into the adaptor, then plug the other end of the power cord into an electrical outlet.
- **4.** Once charging is complete, unplug the power cord from the electrical outlet first, then disconnect the adaptor from the scooter.
- 5. Close the charge port cover securely after charging.

#### Note:

If the scooter is not powered on for approximately 7 consecutive days and the battery level drops below 30%, the battery may enter Sleep mode. If this occurs, the scooter cannot be powered on until it has been recharged.



#### **Power On/Off**

Press and hold the 'Power' button for 2 seconds to turn the scooter on/off.

## **Speed Mode Selection**

Press the 'Power' button once while the scooter is on to cycle through the available speed modes.



Mode 1: No indicator Speed limited to 6km/h



Mode 2: Green indicator Speed limited to 18km/h



Mode 3: Red indicator Speed limited to 25km/h

## **Front Light**

Quickly press the 'Power' button twice to turn the front light on or off.

## **Lock/Unlock Function**

- Quickly press the 'Power' button 5 times to lock or unlock the scooter.
- While the scooter is locked the display with show 'P'. The controls will not respond unless unlocked.

#### **Starting the Scooter**

- To begin riding, push off with one foot until the scooter reaches at least 5 km/h. Then place both feet on the deck and gently press the throttle to activate the motor.
- To reduce speed, release the throttle and gently squeeze the brake lever.

#### **Turning**

To turn, shift your body weight in the desired direction and gently turn the handlebar.

#### Note:

Keep your speed between 5–10 km/h when riding over speed bumps or other uneven surfaces to maintain control and reduce the risk of injury.

**WARNING:** Do not brake suddenly or forcefully, as this may cause loss of control or skidding.

#### **Parking the Scooter**

When you have finished riding and the scooter is completely stationary, lower the kickstand and turn the scooter off.

#### **Folding the Scooter**

- 1. Press the orange 'Safety' button to release the locking mechanism.
- 2. Open the quick-release clamp.
- 3. Fold the handlebar stem downwards towards the deck until it is fully secured in the folded position.



# **Specification**

Maximum speed 25km/h

Materials Aluminium alloy frame, foldable

Brake Rear electric brake, front drum brake, rear

disc brake

Lamp and reflector Front light + rear light + side reflectors

Bell Yes

Battery capacity 36V 10.0Ah

Distance 35-40kms (80kg rider, 18km/h)

Tire size 10inch, tubeless tyre Speed mode 3 modes (6/18/25km/h)

Motor power (rear tyre) Rated: 36V, 250W

Charger 42V, 2A
Charging time 5-6 hours
Safe climbing angle Approx. 18°
Maximum load 120kg

Unfolded dimensions 1190 x 570 x 1200mm Folded dimensions 1190 x 570 x 540mm

Net weight 17.9kg Gross weight 24.2kg

Notes			

#### Need more information?

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to help.Kogan.com.

