

Upgrading firmware version in Fanvil phone (USB mode)

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1. Introduction

1.1. Overview

In order to solve the phone bug or add some functions, the phone needs to be upgraded to a newer version.

1.2. Applicable model

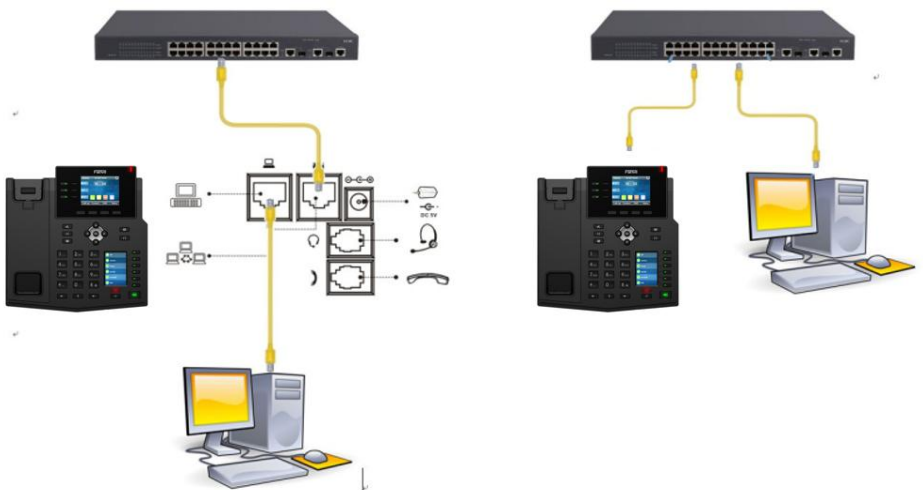
Applicable product model: phone with USB interface

Applicable version: applicable to all versions of the model

1.3. Prerequisite preparation tool

- ① Fanvil X4U phone, and connect the phone to the switch to automatically obtain the IP address.
- ② Take a PC / Laptop and connect it to the same switch together with the IP phone, make sure that both devices are working on the same local network.

1.4. Schematic diagram of phone and PC / Laptop connection



2. Solution

2.1 Medium and high end series phone

Applicable models: X4U/X5U/X6U/X7c/X7/X210/X210i

Upgrade file format:. Z file

2.1.1 Check the current hardware version of the phone and download the corresponding firmware version

Click "Menu" - "Status" - "Phone" to view the hardware version of the phone.

Network	Phone	Account	TR069
1. MAC	00-02-59-43-02-01		
2. Model	X5U		
3. Hardware	V1.0		
4. Software	2.4.5		
5. RAM	12.3/50(M)		
6. ROM	18.2/128(M)		

Return

2.1.2 Operating USB

Copy the downloaded file to USB. The file format must be. Z file

Insert the USB into the USB interface of the phone.



2.1.3 Enter the phone post mode and upgrade

Power on the phone. When the power light of the phone has flashed 3 times, press the # key of the phone continuously until the Post appears on the screen.



Input *#167, and an upgrade prompt will appear on the screen



After the upgrade is successful, a prompt of successful upgrade will appear on the screen



2.2 Android series phone

X7A needs to change the upgrade file name to fv_update.zip when upgrading with USB, and the phone automatically identifies the upgrade file and prompts for upgrade. It should be noted that when Android series uses USB flash disk to upgrade software, the upgrade file must be in .zip format.

2.2.1 Download the upgrade file to the USB and rename it

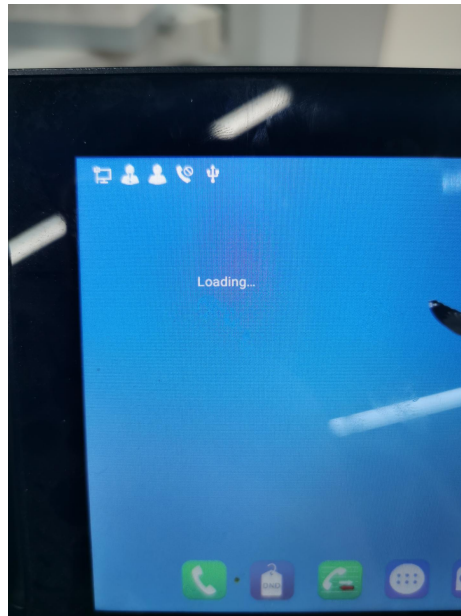
FV_update.zip

LOST.DIR	2021/9/30 15:34
x_call_record	2021/9/23 6:23
x4u-6902-P0.18.23.41-2.4.2-3550T2021-02-07-17.08.26.z	2021/2/7 17:04
x7a fanvil 2.6.0.447 hw1.0 20210630 xylink ipv6 full.zip	2021/6/30 18:04
fv_update.zip	2021/6/30 18:04

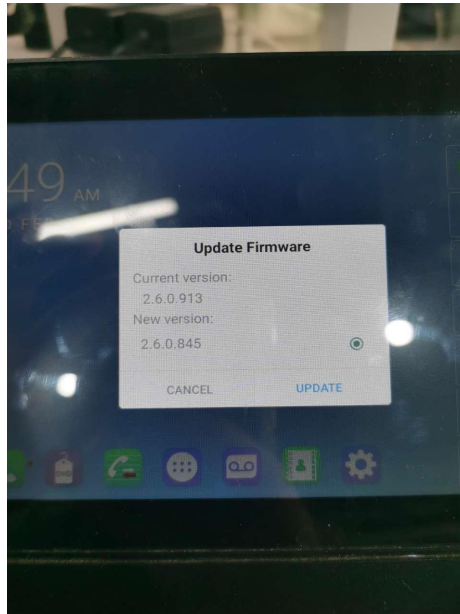
2.2.2 Insert the USB into the USB interface of the phone



2.2.3 USB is inserted, the phone automatically identifies the upgrade file, and "loading" is displayed on the phone



2.2.4 The phone recognizes the upgrade file and prompts for upgrade



2.2.5 Upgrade effective

