



We love that you are rocking JLab!
We take pride in our products and fully stand behind them.

JLAB®
|
EPIC AIR ANC
|
EARBUDS



YOUR WARRANTY

All warranty claims are subject to JLab authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.



CONTACT US

Reach out to us at support@jlab.com or visit jlab.com/contact

REGISTER TODAY

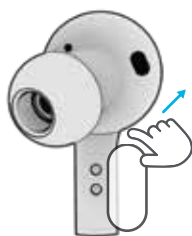
jlab.com/register

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[FAQs & more](#)

FIRST TIME SETUP

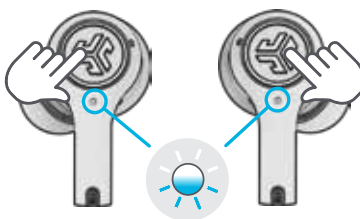
1 AUTO-CONNECTING EARBUDS

A. Take earbuds out of the charging case and remove stickers.



Remove stickers

B. Press and hold 3+ seconds on each earbud. **Blinking blue and white light** on one earbud will indicate ready to pair to your device.

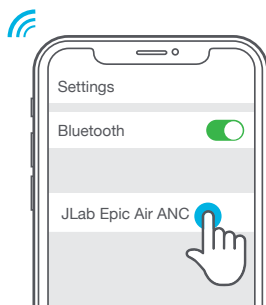


Press and hold
3+ seconds

2 CONNECTING BLUETOOTH

Select "JLab Epic Air ANC" in your device settings.

Voice prompt "Bluetooth connected" followed by **solid white lights** will indicate you are connected.



ADDING NEW / ADDITIONAL BLUETOOTH DEVICES:

Turn OFF Bluetooth from any previously connected device. **Turn ON Bluetooth** from new device. Take earbuds out of the case. Earbuds will automatically enter Bluetooth Pairing. Select "JLab Epic Air ANC" in new device settings to connect.

CONTROLS

LEFT
TOUCH
SENSOR



RIGHT
TOUCH
SENSOR



VOLUME DOWN: Single tap

SIRI (iOS) or "OK GOOGLE" (ANDROID): Double tap

BE AWARE / ANC ON / ANC OFF:
Press and hold 1+ sec

EQ CHANGE: Triple tap

VOLUME UP: Single tap

PLAY / PAUSE: Double tap

TRACK FORWARD: Press and hold 1+ sec

EQ CHANGE: Triple tap

ANSWER: Single Tap Left or Right

HANG UP: Double Tap Left or Right

REJECT INCOMING CALL: Press and hold 1+ seconds Left or Right

MUSIC / MOVIE MODE: Press and hold both touch sensors simultaneously 3+ seconds.

POWER OFF WITHOUT CHARGING CASE: Turn off your Bluetooth from your device settings. The earbuds will then power off after 3 minutes.

VOICE PROMPTS

"Hello": Power ON

"Ready to Pair":

Epic Air ANC is ready to pair to your Bluetooth device

"Be Aware": Hear your surroundings

"ANC ON": Noise canceling ON

"ANC OFF": Noise canceling OFF

"Bluetooth Connected":

Earbud is connected to device

"Battery Full": 100-75%

"Battery Medium": 75-25%

"Low Battery": Less than 25%
(When power decreases to 10%,
"Low Battery" will play one time)

"Goodbye": Power OFF

EQUALIZER MODES

Triple tap either earbud for different EQ settings. Voice prompts will indicate EQ settings (Epic Air ANC will cycle 4 EQ settings)
Customize each EQ setting by downloading the **JLab Sound App** in Apple/Google Play Store



JLab SIGNATURE

JLab C3™ signature
sound with amplified
bass and vocals



BALANCED

Even sound with
no additional
enhancements



BASS BOOST

Amplified bass
and sub-bass



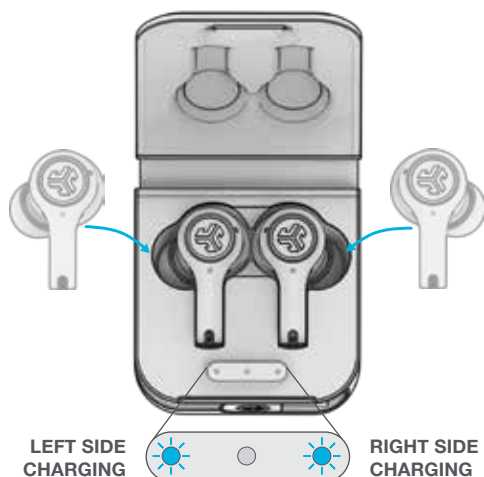
BEEP

Custom EQ setting
(download the JLab
Sound App to customize)

AUTO-POWER ON/OFF

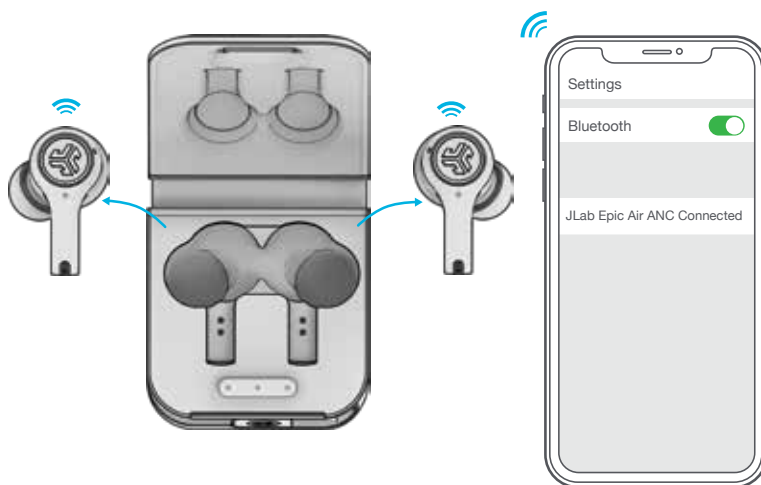
1

Placing the earbuds in the charging case will power OFF earbuds and start charging. **Blue lights** indicate earbuds are charging and will turn off when fully charged.



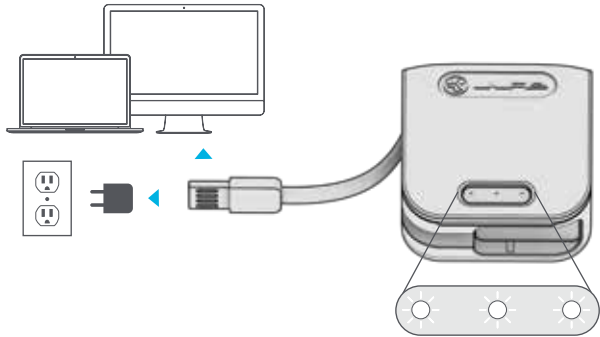
2

When taken out of the charging case, they will auto power ON and connect.



WIRED CHARGING

Connect the Epic Air ANC to computer or USB 5V 1A (or less) output device.

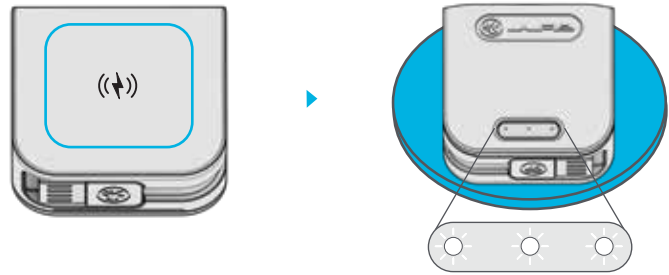


LEDs **pulse white** when charging and **turn solid white** when fully charged.

WIRELESS CHARGING

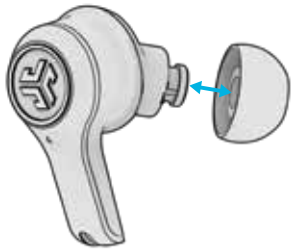
Place the charging case on a wireless charging platform.

LEDs **pulse white** when charging and **turn solid white** when fully charged.



FITTING

Try all ear tips for best fit and proper seal.



Place in the ear canal and slightly rotate to adjust for best fit.



FIND YOUR EARBUDS

Download the Tile app and activate to find your earbuds.
Learn more at jlab.com/tileapp

Activating Tile will reduce earbud playtime.



DOWNLOAD THE APP

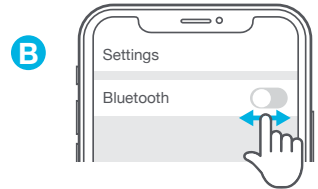
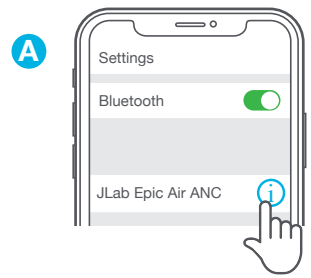
Customize Epic Air ANC features and update the latest software.
Download the JLab Sound App in Apple/Google Play Store.



TROUBLESHOOTING

NO AUDIO IN ONE EARBUD OR EARBUDS ARE DISCONNECTED (MANUAL RESET)

- 1 Enter your Bluetooth device settings and forget the JLab Epic Air ANC. Fig **A**
- 2 Keep the earbuds in the charging case and on **ONE** earbud **quickly tap the touch sensor 7x times**. Light blinks blue 4 times. Fig **C**
- 3 Repeat with other earbud. **Quickly tap the touch sensor 7x times**. Light blinks blue 4 times. Fig **C**
- 4 Take both earbuds out of the charging case. Wait for one earbud to turn **solid white** and one to **blink blue/white**. You are now ready to pair to your Bluetooth device.



Quick 7x times

BLUETOOTH DEVICE DOES NOT CONNECT/RECONNECT

- 1 Enter your Bluetooth device settings and forget the JLab Epic Air ANC. Fig **A**
- 2 Turn OFF then ON Bluetooth. Fig **B**
- 3 Take the earbuds out of the case. Wait for one to turn **solid white** and one to **blinking blue/white**.
- 4 Select "JLab Epic Air ANC" in device settings to reconnect.

Instructional videos at: [JLAB.COM/MANUALS](https://www.jlab.com/manuals)

QUICK TIPS

- The left or right earbud can be used independently for music and phone calls. Simply choose one and take out from the case to connect.
- Only ONE Bluetooth device can be connected at a time. Turn off Bluetooth on unwanted devices and turn on Bluetooth on chosen device to connect.
- Fully dry off earbuds before putting in the charging case to avoid any damage to the case.

WARNING

Fully dry off the earbuds before placing in the charging case.

If the earbuds are damp or wet, this will cause damage to the charging case. The warranty will be voided if the charging case shows damage by water/sweat.



CAUTIONS

- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing the earbuds.
- Wax may build up in the earbud tips, lowering the sound quality. Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.
- If you experience discomfort or pain, try lowering the volume or discontinuing use temporarily.
- If you experience regular discomfort while using this product, discontinue use and consult your physician.
- We recommend you treat your earbuds as you would a nice pair of sunglasses and keep them in safe location when not in use.



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JLab Store + Burn-in Tool

